FITCHBURG STATE UNIVERSITY

Graduate Student Resume GUIDE

A resume is a one-page summary highlighting your most relevant skills and experiences for an employer. The main purpose, along with a cover letter, is to get you in the door for an interview. This is usually your first impression to an employer.

▶ Tips for Success

Experiences—For each significant experience, describe your specific duties and responsibilities.

- · Describe actions taken and concrete results
- Identify interpersonal or technical skills used
- Provide examples of tasks or projects, including quantified information (number of children taught, size of budget managed, etc.)
- Include any significant accomplishments, achievements, or awards.

Keywords—Many employers scan and store resumes into databases which are searched by "keywords" to identify candidates with the skills, experience, and educational background sought for specific positions. Make sure to identify keywords used in the job description and incorporate them into your resume in your experience descriptions and skills.

Be Clear and Concise—Spend the time to express yourself as clearly and concisely as possible on your resume. Work with an Academic and Career Advisor to improve your first draft.

Common Jargon—Whenever possible, use common or accepted jargon (e.g., MS Word, MS Excel, Access, Mac OS, Java, HTML, etc.). The more you use, the more likely the reader will pick up on important transferable skills you possess.

Keep it Simple and Clean—Avoid parentheses, underlining, graphics, abbreviations, borders, italics, lines, columns, or brackets.

Format

- Use one font style throughout the entire resume (Arial, Helvetica or Tahoma).
- Use a font size of 10 to 12 point.
- Left justification only. Margins should be between 0.5"-1" on all sides.

WHAT IS A CV? HOW IS IT DIFFERENT FROM A RESUME?

A Curriculum Vitae (CV) is a detailed synopsis of your educational and academic background as well as teaching and research experience, publications, presentations, awards, honors, and affiliations. In the U.S., its purpose is to outline your credentials for an academic position, fellowship, or grant. A CV can be 2-4 pages in length.

Action Words

Use these in your experience descriptions to get specific about your actions and accomplishments

Achieved Engineered Addressed Ensured Established Administered Advised Evaluated Expanded Analyzed Expedited Anticipated **Facilitated Appointed** Forecasted **Appraised Approved** Formed **Formulated** Arranged Assessed Founded Generated Audited Avoided Graded Bought Guided Built Hired Calculated Identified Centralized Implemented Improved Collaborated Combined **Improvised** Increased Communicated Complied Initiated Composed Inspected Instructed Computed Interviewed Concluded Condensed Invested Conducted Investigated Launched Controlled Coordinated Led Created Liquidated Localized Cultivated Located Decentralized Maintained Decreased Defined Managed Marketed Delegated Minimized Demonstrated Modernized Designed Determined Monitored Developed Negotiated Obtained Devised Operated Directed Distributed Organized Performed Documented Doubled Planned Drafted Prepared Presented **Fdited**

Eliminated

Employed

Enforced

Programmed Promoted Proposed Proved Provided Published Purchased Recommended Recruited Redesigned Reduced Regulated Reiected Related Renegotiated Reorganized Reported Researched Resolved Reviewed Revised Revitalized Saved Scheduled Secured Selected Settled Shaped Simplified Sold Solved Specified Standardized Stimulated Streamlined Studied Supervised Supported Surpassed Surveyed Taught Tested Tightened Tripled Utilized

Wrote

Prevented

Processed

Produced

Information to Include

Heading—Your preferred first and last name, city and state, email, and phone number.

Summary—A one to two sentence preview of who you are and your most relevant skills/experiences for the specific position you are applying to. This is particularly useful for individuals that are doing a career pivot and want to highlight transferable skills.

Education—List Fitchburg State University, year of graduation, academic program and concentration, awards and honors, GPA (if over 3.0). Include previously earned degrees, including a Bachelor or Associate degree in the order in which you earned them, most recent to farthest back. You can also include certifications here if relevant to what you are applying to.

Projects—If applicable, add a section to highlight projects or research, these can be academic, professional, or personal.

Experience—You can also include experience that was not employment if it is relevant like internships, volunteer work, or independent projects. Include your job title, name of organization, dates, and city, state.

Leadership—Include title and dates of any leadership roles you have held.

Skills-List any computer, language, laboratory skills or relevant field specific skills. You can also choose to include certifications here instead of education in the education section.

NEATNESS COUNTS!

No typos, grammatical errors or misspellings. Do not rely on 'spell check' function to catch all errors. Aim for a visually pleasing, uncluttered appearance. Try using bullet points for a sense of visual balance.

Sam Sample

Fitchburg, MA | (978) 555-9988

Sam.Sample@mail.com | www.linkedin.com/in/SampleSam

Highly-motivated MBA student with over 5 years of management experience. Experienced in analyzing marketing needs, developing strategies to improve efficiency, and leading teams toward progress. Proven success in implementing process improvements to elevate performance and maximizing value.

EDUCATION

Fitchburg State University, Fitchburg, MA Master of Business Administration, Concentration: Marketing

Worcester State University, Worcester, MA Bachelor of Science in Psychology Cumulative GPA: 3.4/4.0

May 2025

May 2018

PROJECTS

E-commerce Optimization Project

June 2023 – September 2023 Conducted a comprehensive digital audit on an e-commerce website, identified and analyzed improvement opportunities in website design, content, and UX, and leveraged data from Google Analytics to make optimizations and improve website performance.

Digital Marketing Research

Fall 2022 Researched current trends and best practices in digital marketing. Developed and presented a comprehensive report summarizing results to senior management and stakeholders. Created and implemented digital marketing strategy to improve customer engagement and website traffic.

SKILLS

- Marketing Tech Stack: Google AdWords, Google Analytics, SEMrush, Ahrefs
- Software: Microsoft Office, Adobe Creative Suite
- Languages: French, Haitian Creole

EXPERIENCE

Connors Marketing Group, Leominster, MA Digital Marketing Intern

May 2023 – September 2023

- Developed digital marketing plans and oversaw campaigns for a wide range of clients.
- Implemented improved keyword research and SEO guidelines to improve organic search results for client websites.
- Recommended and implemented changes to marketing tech stack to improve efficiency and cost savings.
- Designed and implemented A/B tests on various platforms to measure campaign success.
- Wrote copy for web pages, blog articles, and offline campaigns.
- Coordinated with external vendors on various campaigns to ensure success.

Market Basket. Fitchburg. MA General Manager

April 2017 - Present

- Manage daily operations of the grocery store to meet store goals. Develop strategies to improve customer service, drive store sales, and increase profitability.
- Merchandise products in store displays and endcaps to promote sale items and drive traffic to certain areas of the store. Merchandise based on current market trends and competitive pricing.
- Establish and enforce rules about employee conduct and work performance for store employees.
- Maintain accurate records of product inventory levels, sales figures, and other relevant data to support evaluating store performance.
- Conduct store audits to evaluate customer service, cleanliness, safety program, and security measures to meet company standards.

Consider the order of each of your sections, there is no right way to organize your resume, but consider what you want to highlight first. Depending on what you are applying to you may want to highlight work experience first, or skills, or

education, think

about your reader!

A professional summary is

optional, but

particularly useful

if your resume is

not an obvious fit

for the position.

You can include degrees/certificates that are in progress as well, you can put your projected graduation date, write "In Progress" or the number of credits completed.