

**FITCHBURG STATE
UNIVERSITY**

STUDENT HANDBOOK

2 0 2 5 – 2 0 2 6

Dear Fitchburg State Student:

This Student Handbook is designed to be a practical resource to help you navigate life at Fitchburg State. Inside, you will find important information about our policies, procedures, and campus resources—as well as the rights and responsibilities that come with being a member of our University community. I encourage you to read it, refer back to it often, and use it as a guide for making the most of your experience here.

At Fitchburg State, we believe in creating an environment where every member of our community feels safe, supported, and respected. This means:

- ▶ **A community of learners.** We focus on learning and growing as members of the campus community.
- ▶ **An achievement-orientation.** We set goals and then work hard and consistently to meet them in all facets of the university experience.
- ▶ **Practicing civility:** in all interactions, even when we disagree.
- ▶ **Respecting the rights and dignity of others:** including those with perspectives, backgrounds, and experiences different from your own.
- ▶ **Seeking help when needed:** Asking for help is a sign of strength and a step toward success.

Our campus thrives when each of us contributes to a culture of care, understanding, and mutual respect. By embracing these values, you are helping to shape a community where everyone has the opportunity to learn, grow, and succeed.

I am glad that you are a part of our Fitchburg State University and look forward to seeing the ways you will make your mark on Fitchburg State.

Best wishes for a successful and rewarding year,

Sincerely,



Timothy St. John, M.S.
Dean of Students

University History & Mission..... 1

Mission Statement.....	1
Vision	2
Core Values	2
Student Representation on Committees	2
Subject to Change Notice.....	2

Student Rights and Responsibilities..... 3

All University Committee	3
Statement of Nondiscrimination	3
Accommodations for Persons with Disabilities.....	3
Jury Duty	4
Bill of Rights	4
Access to Higher Education.....	4
Equal Opportunity Statement.....	5
Financial Obligations	5
Immunization Requirements	6
Insurance for Property	7
Notification of Student Rights under FERPA.....	7

Campus Resources & Services 9

List of Offices and Resources.....	9
Academic Affairs	9
Academic Coaching and Tutoring (ACT) Center & Placement Testing.....	10
Amelia V. Gallucci-Cirio Library	10
Bias Incident Response Team (BIRT)	11
Bookstore & Gear Shop.....	11
CARE and Case Management & Student Conduct.....	11
The Career Services and Advising Center	12
Center for Diversity and Inclusiveness	12
Center for Italian Culture	13
Chartwells Dining Services.....	13
Community Health Connections	14
Counseling Services	14

Dean of Students Office	15
Disability Services	16
Fitchburg Anti-Violence Education (FAVE)	16
Financial Aid.....	17
Housing & Residential Services	18
International Education	20
Parking Services	21
Recreation Services	21
Registrar's Office.....	22
School of Graduate, Online and Continuing Education.....	22
Student Accounts.....	22
Student Engagement & Campus Center	24
Student Mail Center	25
Technology.....	25
Title IX & Equal Opportunity	27
TRIO Student Support Services.....	27
University Police.....	27
Veteran's Center	28

Student Organizations 29

Student Government Association (SGA)	29
Student Clubs and Organizations	30
Recognized Student Organizations	31
Recognition of Student Organizations.....	34
Rights, Privileges and Responsibilities of Recognized Student Organizations	35

Intercollegiate Athletics..... 37

Overview	37
Intercollegiate Sports	37
Academic Eligibility.....	37
NCAA Board of Governors Policy on Campus Sexual Violence	37
Facilities.....	38
Athletics Sportsmanship Code	38
Athletic Department Policies.....	39

Academic Policies 40

Structure of Academic Deans	40
Absences	40
Advisors	40
Student Attendance Policy / Registrar Requests for Attendance Checks	40
Course Registration	41
Withdrawing from Fitchburg State University	42
Academic Standing	42
Dean's List and President's List	44
Major Changes	44
Transcripts	44

Campus Policies..... 45

Academic Integrity Policy	45
Acceptable Use Computer Policy	46
One Card Program Agreement	46
End of the Spring Semester Event Policy	47
Good Neighbor Policy	47
Human Studies Policy	48
Nondiscrimination Policy & Title IX Sexual Harassment Policy	48
Policy Against Gambling	48
Policy Against Hazing	48
Poster Policy	49
Privacy and Confidentiality Regulations	50
Protection for Individuals Impacted by Pregnancy or Related Conditions	50
Raffle Policy	50
Smoking Policy	50
Solicitation Policy	50
Student Code of Conduct	50
Emergency Transports	50
Student Parking Policy	50
Use of the Quad	51
Weapons Policy	51

Defensive Sprays	51
Hoverboard, E-Bike & Scooter Policy	52
University-Initiated, and Emergency Interim Medical/Mental Health Withdrawals	52
Medical Leave of Absence	54
Institutional Use of Student Images	54

Substance Abuse Policy 55

Introduction	55
Drug-Free Schools and Communities Act	55
University Alcohol Policy	55
Federal and State Drug Laws	57
Drugs and Other Substances	58
Disciplinary Process	58
Parental Notification	58
Guidelines for Substance Abuse Counseling/Treatment	58
Health Risks of Substance Abuse	58
Controlled Substances— Uses and Effects	59

Phone Directory & Maps 60

Departments and Offices	60
Undergraduate Evening Programs	61
Graduate Programs	61
Quick Reference Guide	62
Parking Lot Map	63
Campus Buildings	65

Index 66

University History & Mission

Established in 1894 by an act of the Massachusetts Legislature, the State Normal School in Fitchburg opened in temporary quarters in the old high school building on Academy Street. Principal John G. Thompson, aided by a teaching staff of three, implemented a two-year teacher training program for women that had forty-six participants. In December 1896, the school expanded into a new building, known as Thompson Hall, and set up the State Schools of Observation and Practice in city buildings on Day Street and Highland Avenue.

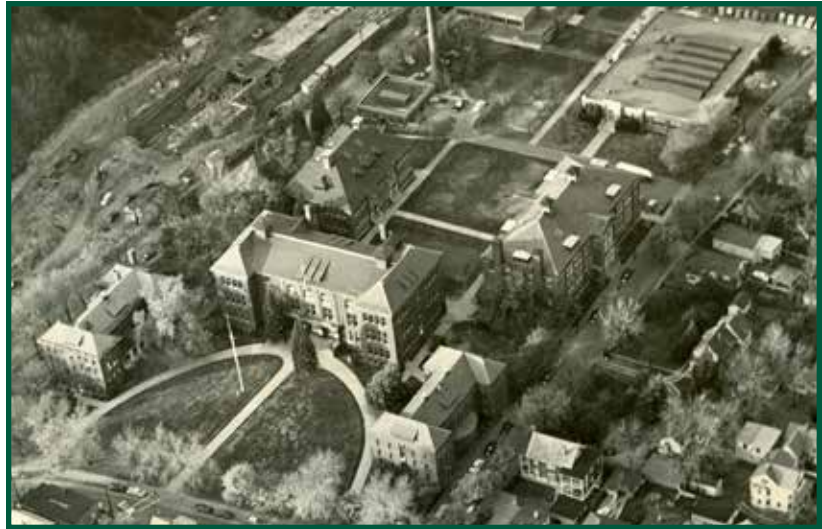
In the next decade the school was a trend-setter for programs in Education. The Edgerly School opened, originally as an eighth-grade model and practice school, and then in 1910, it became one of the first junior high schools in the United States. The following year the school initiated the first practical arts teacher training course in the country for men.

In 1930, the State Normal School was authorized to offer a bachelor's degree in practical arts, and in 1932, when it became the State Teachers College at Fitchburg, four-year degrees were offered in all areas of education.

Under the auspices of the State Division of University Extension summer courses were first offered in 1915, marking the beginning of the college's commitment to Continuing Education programs. In 1935, the college was also authorized to establish graduate programs and in 1954 the first evening courses were offered.

In 1960, the college changed its name and expanded its mission. The State College at Fitchburg diversified its programs to include degrees in disciplines other than education. In 1965, its name was officially changed to Fitchburg State College, which today offers forty-nine undergraduate degree programs in eighteen academic departments, over twenty-five Masters Degree programs, five Certificate of Advanced Graduate Study programs, and nine Graduate Certificate programs, and four Post-Baccalaureate Certificate programs. We have over 6,800 students which include 3,160 undergraduate and 3,660 graduate students. The campus has expanded from a single structure on High Street to thirty-two buildings on ninety acres, becoming the educational center for the Montachusett region. The college proudly offers traditional and nontraditional programs to serve the educational needs of its students as undergraduate, graduate, and continuing education students.

On July 28, 2010, Gov. Deval L. Patrick signed legislation establishing a State University system in Massachusetts, and the institution's current name—Fitchburg State University—was enacted.



Mission Statement

Fitchburg State University is committed to excellence in teaching and learning and blends liberal arts and sciences and professional programs within a small college environment. Our comprehensive public university prepares students to lead, serve, and succeed by fostering lifelong learning and civic and global responsibility. A Fitchburg State education extends beyond our classrooms to include residential, professional, and co-curricular opportunities. As a community resource, we provide leadership and support for the economic, environmental, social, and cultural needs of North Central Massachusetts and the Commonwealth.

Vision

Fitchburg State University will be nationally recognized for its excellence in teaching and learning in current and emergent fields, for its commitment to transforming lives through education, and for its dedication to public service.

In order to achieve this, we will:

- ▶ Prepare students for a global society through curricular innovation and program development
- ▶ Achieve academic excellence by investing in our faculty and librarians in their pursuit of knowledge, professional competency, and scholarship
- ▶ Employ innovative uses of technology in the library and across our campus to maximize student learning
- ▶ Create a culture of diversity to meet the needs of the region and enhance the personal and academic lives of the university community
- ▶ Build partnerships within our community to provide real-world opportunities for our students and collaborative solutions to community issues

The core values, mission and vision were approved by the All College Committee, President Robert Antonucci and the Board of Trustees. Approval from the Board of Trustees was December 8, 2009.

Core Values

Accessibility

Offering equitable access to high-quality programs and services to people of varying cultural backgrounds living within and beyond our diverse community of North Central Massachusetts

Affordability

Providing opportunities for students of varying socioeconomic backgrounds to pursue an affordable, quality education

Community

Forging partnerships with businesses and community organizations within the region to enhance quality of life

Enrichment

Sustaining a supportive campus environment for students, faculty, staff, and alumni in which all members can grow and excel in their personal and professional lives

Excellence

Striving for excellence in academic programs and services through innovative teaching and professional practices

Student Representation on Committees

The Student Government Association (SGA) appoints and/or recommends students to serve on many other university groups and committees including those listed below. Contact SGA for more information.

- ▶ All University Committee
- ▶ All University Committee: Policy, Curriculum, Student Affairs
- ▶ Commencement Committee
- ▶ Parking Committee
- ▶ Institutional Animal Care and Use Committee
- ▶ Technology Advisory Committee
- ▶ SGA Internal Committees

Subject to Change Notice

The rules, regulations, policies, fees and other charges, courses of study, and academic requirements that appear in this handbook were in effect at the time of its publication. Like everything else in this handbook, they are published for informational purposes only, and they do not constitute a contract between the university and any student, applicant for admission or other person.

Whether noted elsewhere in this handbook or not, the university reserves the right to change, eliminate, and add to any existing (and to introduce additional) rules, regulations, policies, fees and other charges, courses of study and academic requirements. Whenever it does so, the university will give as much advance notice as it considers feasible or appropriate, but it reserves the right in all cases to do so without notice.

Student Rights and Responsibilities

All University Committee

The All University Committee (AUC) offers students the opportunity to participate in making the policies that govern student conduct, determine academic progress and graduation standards, and change and develop curriculum. The AUC is composed of three students, five faculty members and three administrators, all with equal voting power. Students may apply to serve on the AUC or one of its subcommittees by contacting the Student Government Association (SGA).

Students may submit proposals to the AUC individually or as members of recognized student organizations. Any member of the administration, staff or faculty may also submit proposals to the AUC.

AUC Standing Subcommittees are as follows:

- ▶ Academic Policies
- ▶ Curriculum
- ▶ Student Affairs

Statement of Nondiscrimination

The University is committed to nondiscrimination and equal opportunity. The University is dedicated to providing educational, working, and living environments that value the diverse backgrounds of all people.

The University does not discriminate in admission or access to, or treatment or employment in, its educational programs and activities, on the basis of race, color, religion, national origin, age, disability, sex, sexual orientation, gender identity, gender expression, pregnancy-related conditions, genetic information, marital or parental status, or Veteran status, and prohibits discrimination or discriminatory harassment on all of those bases. Such behaviors violate the University's Policy of Nondiscrimination, will not be tolerated, and may result in disciplinary action up to and including termination or expulsion.

Furthermore, the University prohibits sexual harassment and misconduct, including, but not limited to, sexual assault, domestic violence, dating violence, stalking, retaliation, and other prohibited sexual misconduct, in any education program or activity that it operates, including as required by Title IX and its regulations. Such behaviors violate the University's Policy of Nondiscrimination and may violate the Title IX Sexual Harassment Policy, will not be tolerated, and may result in disciplinary action up to and including termination or expulsion.



The University has appointed an Equal Opportunity Officer ("EO Officer") to oversee the Policy of Nondiscrimination and the University's compliance with applicable state and federal nondiscrimination and equal opportunity laws, regulations, and policy. Anyone with questions, concerns, or complaints regarding the Policy of Nondiscrimination, discrimination, discriminatory harassment, or retaliation may contact the EO Officer. The University has appointed a Title IX Coordinator to oversee its compliance with Title IX. Inquiries about Title IX may be referred to the University's Title IX Coordinator, the [U.S. Department of Education's Office for Civil Rights](#), or both.

The University's EO Officer and Title IX Coordinator is: Rebecca H. Newell, Director of Title IX & Equal Opportunity Sanders 202 | rnewell7@fitchburgstate.edu or titleix@fitchburgstate.edu | 978-665-3236

Accommodations for Persons with Disabilities

Disability Services

Students must initiate registration with Disability Services to request academic/environmental accommodations including modifications for pregnancy or pregnancy related conditions.

The primary objective of Disability Services is to empower qualified students with disabilities to engage in all facets of Fitchburg State University's academic, residential and student life.

Disability Services provides eligible students with individually tailored support services, academic skill-building, reasonable accommodations and training in the use of adaptive technologies. Contact the office at 978-665-4020 or fitchburgstate.edu/disability.

Nondiscrimination and Title IX Sexual Harassment Complaint and Resolution Procedures

The University has adopted complaint, investigation, and resolution procedures ("Procedures") that provide for the prompt and equitable resolution of complaints made by students, employees, or other individuals who are participating or attempting to participate in its program or activity. These Procedures provide a mechanism for investigation and resolution of any alleged conduct prohibited by the Policy of Nondiscrimination and/or the Title IX Sexual Harassment Policy and are available to all students, faculty, librarians, staff, visitors, contractors, applicants for employment or admission, and others having dealings with the University. No community member may retaliate, harass, intimidate, threaten, coerce, or otherwise discriminate against any individual for filing a complaint under these Procedures or for otherwise exercising their rights or responsibilities under the Equal Opportunity Plan.

A number of reporting options are available to individuals impacted by prohibited conduct and the University strongly encourages seeking support from medical, counseling, and other support services. Students may report in person or online and have the option to do so confidentially or anonymously. A victim of alleged prohibited conduct also has the right to not make a report or complaint to anyone. Procedures can be found at: fitchburgstate.edu/titleix. Hard copies are available in the Office of Equal Opportunity or Student Affairs.

Employees seeking further advice or information regarding the University's Procedures may contact Ms. Rebecca H. Newell, Director of Title IX & Equal Opportunity, 978-665-3236, titleix@fitchburgstate.edu.

Jury Duty

According to the Office of the Jury Commissioner of the Commonwealth of Massachusetts, "Every U.S. citizen 17 years of age or older who is a Massachusetts resident or an inhabitant for more than 50% of the time is eligible to serve as a juror. If you are a resident of another state but a student at a Massachusetts university, you are an inhabitant for more than 50% of the year and, therefore, eligible to serve as a juror in Massachusetts."

Students who must miss class in order to fulfill their jury service requirement should notify the Office of Student Affairs to arrange for their absence. Students are required to furnish their summons notice or the certificate of service when making these arrangements.

If you have any questions about jury duty, including confirming, postponing, rescheduling, or limiting your service, please consult the Student's Guide to Jury Duty brochure, available in the Office of Student Affairs, or contact the Office of the Jury Commissioner (1-800-THE-JURY/1-800-843-5879). Further information can be found on the Office of the Jury Commissioner's website at massjury.com.

Bill of Rights

The following enumeration of rights is not to be construed to deny or disparage other rights retained by students in their capacity as members of the student body or as citizens of the community at large.

- A. Free inquiry, expression and assembly are guaranteed to all students.
- B. Students are free to pursue their educational goals; appropriate opportunities for learning in the classroom and on the campus shall be provided by the institution.
- C. The right of students to be secure in their persons, living quarters, paper and effects against unreasonable searches and seizures is guaranteed.
- D. No disciplinary sanctions will be imposed upon any student without notice to the accused of the nature and cause of the charge.
- E. A student accused of violating institutional regulations is entitled, upon request, to a hearing before the appropriate judicial body.

Access to Higher Education

Within the limits of its facilities, Fitchburg State University is open to all applicants who are qualified according to its admission requirements.

- A. The institution will make clear with this document and the [Fitchburg State University Catalog](#) the characteristics and expectations of students which it considers relevant to its programs.
- B. Under no circumstances will an applicant be denied admission because of race, religion, gender, sexual orientation, ethnic background or disability.

Equal Opportunity Statement

Pursuant to M.G.L. Chapter 15A, the Massachusetts State Universities share an Equal Opportunity Plan approved by the Commonwealth of Massachusetts' Board of Higher Education ("BHE") and each local Board of Trustees. The provisions of this Plan, in compliance with applicable laws and collective bargaining agreements, apply to every educational, employment, and co-curricular activity at the University. All benefits, services, and opportunities pertaining to the University's educational programs, employment, and services are available to all applicants, students, employees and others having dealings with the University regardless of race, color, religion, national origin, age, disability, sex, sexual orientation, gender identity, gender expression, pregnancy-related conditions, genetic information, marital or parental status, or Veteran status. No provision of this Plan is intended, and should not be used, to discriminate against any applicant, employee, or student on any prohibited basis.

The University seeks to responsibly recognize and promote equitable policy and practices. To those ends, the University commits to an ongoing examination of its policies and procedures to ensure that they do not operate to the detriment of any person or group on any discriminatory basis. The University's Equal Opportunity Plan incorporates by reference, and where applicable, the applicable local, state and federal constitutions, statutes, regulations and executive orders.

Inquiries regarding compliance may be directed to:

Ms. Rebecca H. Newell, Director of Title IX & Equal Opportunity, 978-665-3236, titleix@fitchburgstate.edu.

On-campus grievance procedures for alleged violations of the nondiscrimination regulations are the same as those employed for challenging violations of the Family Education Rights and Privacy Act of 1974.

Financial Obligations

Notice of Availability

The Higher Education Amendments of 1998 clarified the information that colleges must disclose to current students. The following Notice of Availability describes the kinds of information available and where you can gain access to it. You may request a paper copy of any information referenced below by contacting the office listed.

Family Educational Rights and Privacy Act (FERPA)

Description: FERPA affords students certain rights with respect to the student's educational records.

Location: fitchburgstate.edu/registrar

E-mail: registrar@fitchburgstate.edu

Contact: Registrar

Phone: (978) 665-4196

FFEL/Direct Loan Deferments for Performed Services

Description: FFEL/Direct Loan deferments available for Peace Corps or volunteer service.

Location: fitchburgstate.edu/finaid

E-mail: finaid@fitchburgstate.edu

Contact: Director of Financial Aid

Phone: (978) 665-3156

Financial Assistance Available

Description: Federal, state and institutional need-based and non-need-based financial assistance available to students. Rights and responsibilities of financial aid recipients are also available.

Location: fitchburgstate.edu/finaid

E-mail: finaid@fitchburgstate.edu

Fitchburg State University Catalog

Contact: Director of Financial Aid

Phone: (978) 665-3156

Cost of Attendance—Undergraduate Day

Description: Cost of attendance for undergraduate day students.

Location: fitchburgstate.edu/studentaccts

Contact: Director of Student Accounts

E-mail: stuacnts@fitchburgstate.edu Phone: (978) 665-4126

Cost of Attendance—SGOCE

Description: Cost of attendance for undergraduate evening and graduate students.

Location: fitchburgstate.edu/gce

E-mail: gce@fitchburgstate.edu

Contact: Dean of Grad. and Cont. Ed.

Phone: (978) 665-3182

Return of Title IV Funds Refund Policy

Description: Policy regarding recipients of federal Title IV financial aid that withdraw from the university.

Location: fitchburgstate.edu/finaid

E-mail: finaid@fitchburgstate.edu

Fitchburg State University Catalog Phone: (978) 665-3156

Contact: Director of Financial Aid

Withdrawal / Leave of Absence Policy

Description: Policies regarding students enrolled at Fitchburg State University who officially withdraw or go on a leave of absence from the university.

Location: *Fitchburg State University Catalog*

Contact: Office of Student Affairs

Phone: (978) 665-3130

Academic Programs

Description: Information regarding Fitchburg State's academic programs.

Location: fitchburgstate.edu/academics

Fitchburg State University Catalog

Contact: Associate Vice President for Academic Affairs

Phone: (978) 665-3168

Accreditation/Approval/Licensure

Description: Entities that accredit, license, or approve the university and its programs and procedures for reviewing Fitchburg State's accreditation, licensing, or approval documents.

Location: fitchburgstate.edu/community/aboutus/facts

Contact: Associate Vice President for Academic Affairs / Dean of Arts and Sciences

Phone: (978) 665-3168

Special Facilities and Services for Students with Disabilities

Description: Special services and facilities available for students with disabilities.

Location: fitchburgstate.edu/disability

Contact: Director of Disability Services Phone: (978) 665-4020

Study Abroad

Description: Federal Title IV financial aid eligibility for students enrolled in a Study Abroad program.

Location: fitchburgstate.edu/finaid

E-mail: finaid@fitchburgstate.edu

Contact: Director of Financial Aid Phone: (978) 665-3156

Completion/Graduation Rates

Description: The percent of first-time full-time freshmen who successfully complete a baccalaureate program at this university within six years.

Location: fitchburgstate.edu/planningandir

Contact: Director of Institutional Research and Planning

Phone: (978) 665-3171

Annual Security and Fire Safety Report

Description: The Annual Security and Fire Safety Report, often referred to as the Clery Report, includes statistics about crimes and other security incidents reported to campus security authorities in the past three years.

Location: fitchburgstate.edu/clery

Contact: Chief of University Police

Phone: (978) 665-3111

Report on Athletic Program Participation Rates and Financial Support Data

Description: Data regarding athletic program participation rates of students at Fitchburg State and related costs and revenues.

Location: Athletics Department

Contact: Director of Athletics

Phone: (978) 665-3314

Immunization Requirements

In compliance with Massachusetts Public Law 105 CMR 220.600, the following are the immunization requirements for Fitchburg State University:

- ▶ Full-time matriculated undergraduate, graduate, full-time and part-time residential students and international students:
 1. Completed Fitchburg State University health form.
 2. Two doses of MMR vaccine or serologic proof of immunity.
 3. Two varicella vaccines or serologic proof of varicella or documented history of the disease.
 4. One dose of Tdap vaccine, within the last 10 years
 5. Three doses of Hepatitis B vaccine or serologic proof of immunity.
 6. Recommended: COVID Vaccine & Booster
 7. Recommended: Seasonal Flu Vaccine
- ▶ Part-time matriculated undergraduate students in health sciences:
 1. Need the state-required immunizations as stated above.
- ▶ Part-time and full-time matriculated undergraduate and graduate nursing students:
 1. Annual physical;
 2. Annual PPD (TB test) and proof of a negative chest X-ray if the PPD test was positive;
 3. Need the state-required immunizations as stated above.

Immunization forms can be completed online, or upload your information through the admissions application status page under immunizations or send your immunizations to immunizations@fitchburgstate.edu. Questions and concerns should be directed to immunizations@fitchburgstate.edu or call 978-655-3889. Completed forms are due by August 15th if you are entering the University for the fall semester and December 15th for the spring semester.

Failure to comply with these requirements will prohibit you from registering for classes.

Insurance for Property

Compensation for lost, damaged or stolen personal property on campus is not a university responsibility. Individuals desiring such protection must make arrangements for the necessary coverage at their own expense. Residential students are encouraged to consider securing personal property insurance, either through the homeowners' policy of their parent/guardian, separate renters' insurance policy or college student property insurance policy.

Notification of Student Rights under FERPA

"The Family Rights and Privacy Act of 1974 guarantees that the academic records for students over 18 years old cannot be discussed with anyone except the student or authorized university personnel. However, certain information classified as "Directory Information" is available for public consumption unless the student specifically directs that it be withheld. Public Directory Information as defined by the act includes: Student's name, addresses (campus, home, e-mail), telephone listings, date and place of birth, major field of study, class year, participation in officially-recognized activities and sports, weight and height of members of athletic teams, dates of attendance, status (full-time, half-time, part-time), degrees, honors, and awards received, and the most recent previous educational institution attended. The Family Educational Rights and Privacy Act (FERPA) of 1974, as amended, affords students certain rights with respect to their education records." They are:

1. The right to inspect and review the student's education records within 45 days of the day the University receives a request for access.

Students should submit to the registrar, vice president of academic affairs, dean of enrollment management, academic department chair, or other appropriate official, written requests that identify the record(s) they wish to inspect. The university official will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the university official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed.

2. The right to request the amendment of the student's education records that the student believes are inaccurate or misleading.

Students may ask Fitchburg State University to amend a record that they believe is inaccurate or misleading. They should write to the university official responsible for the record, clearly identify the part of the record they want changed, and specify why it is inaccurate or misleading. If the university decides not to amend the record as requested by the student, the university will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. The right to consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent.

Fitchburg State University will disclose information from a student's education records only with the written consent of the student, except:

- A. To school officials with legitimate educational interests; A school official is a person employed by the university in an administrative, supervisory, academic, research, or support staff position; a person or company with whom the university has contracted to perform required functions (such as an attorney, auditor, service provider, or collection agent); a person serving on the Board of Trustees; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility.
- B. To officials of other institutions in which the student seeks or intends to enroll provided that the student had previously requested a release of his/her record;
- C. To authorized representatives of the U.S. Department of Education, U.S. Department of Defense (under the Solomon Amendment), U.S. Attorney General, INS, the Comptroller General of the United States, state education authorities, organizations conducting studies for or on behalf of the university, and accrediting organizations;
- D. In connection with a student's application for, and receipt of, financial aid;
- E. To comply with a judicial order or lawfully issued subpoena;

- F. To parents of dependent students as defined by the Internal Revenue Code, Section 152;
- G. To appropriate parties in a health or safety emergency; or
- H. To the alleged victim of any crime of violence of the results of any disciplinary proceedings conducted by the university.
- I. The university may disclose the result of a disciplinary proceeding to a parent or guardian as long as the student is under the age of 21 at the time of the incident and the proceeding has resulted in a violation of university drug or alcohol policies, or any federal, state, or local law.
- J. To students currently registered in a particular class section, the names and e-mail addresses of others on the roster may be disclosed in order to participate in class discussion.

Fitchburg State University has designated the following items as Directory Information: a student's name, electronic mail address, local and permanent mailing addresses, telephone numbers, date and place of birth, major and minor fields of study, dates of attendance, enrollment status (full or part time), certificates, degrees, honors and awards received (including scholarships), date of actual or expected graduation, whether or not currently enrolled, most recent educational institution attended, participation in officially recognized activities and sports sponsored by the university, weight and height of athletic team members, and photograph.

The university may disclose any of these items without prior written consent, unless the student has submitted a written request to the Office of the Registrar not to release directory information pertaining to them. Requests will be processed within 24 hours after receipt.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by Fitchburg State University to comply with the requirements of FERPA.

The Office that administers FERPA: Family Policy Compliance Office, U.S. Department of Education, 600 Independence Avenue, SW, Washington, DC 20202-4605. Alleged FERPA violations will be adjudicated using the Equal Opportunity grievance procedures

List of Offices and Resources

Academic Affairs
Academic Coaching and Tutoring Center
Amelia V. Gallucci-Cirio Library
BIRT
Bookstore
CARE & Case Management
Career Services and Advising Center
Center for Diversity and Inclusiveness
Center for Italian Culture
Chartwells Food Service
Community Health Connections
Counseling Services
Dean of Students
Disability Services
Falcon Bazaar
Fitchburg Anti-Violence Education
Financial Aid
Housing and Residential Services
International Education
Parking Services
Peer Assisted Student Support
Peer Services, Testing and Placement Center
Recreation Services
Registrar's Office
School of Graduate, Online and Continuing Education
Student Accounts
Student Affairs
Student Engagement & Campus Center
Student Mail Center
Technology
Title IX & Equal Opportunity
Trio SSS
University Police
Upward Bound
Veterans Center



Academic Affairs

Sanders Administration Building, Suite 212
(978) 665-3168 fitchburgstate.edu/aao
Dr. Franca Barricelli, Associate Vice President for Academic Affairs

The office of Academic Affairs is responsible for the administration of all academic programs of the university. At Fitchburg State University, each curriculum, or course of study, has been conceived as a guide to help students develop the intellectual skills needed to analyze, interpret and learn from the accumulated knowledge of the past. The purpose of every curriculum is to assist students in recognizing the possibilities as well as the problems of their changing world, to instill within them a moral awareness of their responsibilities toward improving the quality of human life and to prepare them for careers, which will enrich their lives as they enrich the lives of others.

The Provost and Vice President for Academic Affairs, Dr. Patricia A. Marshall working closely with the Associate Vice President for Academic Affairs, leads a team of administrators whose focus is to lead and support the fifteen academic departments and library at Fitchburg State through the strategic plan. The Academic team includes:

Associate Vice President for Academic Affairs,
Dr. Franca Barricelli

Associate Vice President for Institutional Research and Planning, Ms. Pamela McCafferty

Dean of Graduate and Continuing Education,
Dr. Becky Copper-Glenz

Dean of Arts and Sciences, Dr. Sara Levine

Dean of Education, Dr. Mojdeh Bayat

Interim Dean of Business and Technology & Health and Natural Sciences, Dr. Jannette McMenamy

Dean of the Amelia V. Gallucci-Cirio Library,
Ms. Jacalyn Kremer

Assistant Dean for Retention & Student Success,
Mr. Jason Smith

University Registrar, Ms. Barbara Cormier

Academic Coaching and Tutoring (ACT) Center & Placement Testing

Hammond Hall, Third Floor, Suite 306

(978) 665-3499

Dr. Kat McLellan, Director

kmclella@fitchburgstate.edu

Hours

Mon.–Thu. 8:00 a.m. – 7:30 p.m., Fri. 8:00 a.m. – 4:30 p.m.

Overview of ACT Services

The Academic Coaching and Tutoring (ACT) Center helps students achieve excellence. Highly qualified and trained peer tutors offer free individual, small group, and walk-in tutoring, serving students in all majors. Professional Academic Coaches offer individualized, workshop-based, or in-class support for key student success skills, such as time management, motivation, and concentration. Peer mentors are fellow students who provide academic and social support. We promote a friendly, supportive, non-judgmental approach to success.

Our mission is to help increase your academic achievement; enhance your ability to learn, apply knowledge, develop study habits, and become more self-directed learners; and build critical thinking skills.

Individual and Group Tutoring

The ACT Center has tutoring for courses in all majors, and our writing tutors support all stages of the writing process, including brainstorming, drafting (papers, presentations, projects, and more), revising, and interpreting faculty feedback.

Students can schedule an online or in-person tutoring appointment on NAVIGATE (fitchburg.campus.eab.com), come by 306 Hammond during drop-in hours (M–Th: 10 am–7:30 pm, F: 10 am–4 pm), or email tutorcenter@fitchburgstate.edu for help. If group tutoring is available for your course, you will receive emails, and other messaging, asking about your availability, as well as additional outreach once group tutoring is scheduled.

During the academic year, drop-in schedules are posted on NAVIGATE (fitchburg.campus.eab.com). The ACT also sends out weekly emails with the scheduled tutor times for your classes.

All our peer tutors go through a rigorous application and training process. They must demonstrate excellent communication skills, maintain a cumulative GPA of 3.0 or better, have grades of 3.3 or higher in all courses they tutor, and have two faculty members endorse their mastery of concepts and ability to connect with their peers. All tutors complete requirements for the internationally recognized College Reading and Learning Association (CRLA) International Tutor Certification.

Academic Coaching

Our Academic Coaches individualized, workshop-based, or in-class support for key student success skills, such as time management, motivation, and concentration. Students can schedule Academic Coaching appointments on SSC (fitchburg.campus.eab.com/) or email tutorcenter@fitchburgstate.edu for help.

Academic Success Workshops

Applying research-based college study methods save students time studying and maximizes their learning. These one-hour workshops provide students with specific step-by-step strategies for academic success.

Peer Mentoring

Peer mentors are fellow students who provide academic and social support. Mentors are assigned to students through their First-Year Experience seminars and offer both one-on-one and workshop-based support in key success skills like avoiding procrastination, time management, academic reading, and more. Peer mentors lead a variety of activities throughout the year to help fellow students learn about campus resources, participate in campus social events, and develop effective study strategies.

Placement Test Center

The Placement Test Center administers the required placement tests in math, writing and foreign languages for all first-year, transfer, and current students.

Please visit the Web site at fitchburgstate.edu/tutor-placement for further information regarding waivers, test dates, test registration and test preparation resources. Online testing is available in 2020–2021.

Graduate Student and Professional Programs Tutoring

The ACT Center also offers writing tutoring specifically geared toward students in graduate and professional programs: fitchburgstate.edu/tutor-writing

Amelia V. Gallucci-Cirio Library

Hammond Hall

(978) 665-3063

fitchburgstate.edu/library

Jacalyn Kremer, Dean

Regular Library Hours

Mon.–Thurs.: 7:45 a.m.–11:30 p.m.

Sat.: Noon–5 p.m.

Fri.: 7:45 a.m.–5 p.m.

Sun.: 1–11:30 p.m.

Contact the Library for changes in hours during holidays, intersession, summer and final exams period.

Located in the Hammond Hall, the Library is a comprehensive information center dedicated to enhancing the learning experience of all Fitchburg State University students. Services include research assistance, library instruction, course reserves, and interlibrary loan.

During the fall and spring semesters, the Library is open 88 hours per week, seven days a week. The Library building is accessible to members of the university community, alumni, scholars and the public. It houses a collection of approximately over 720,000 print and electronic books, and students can conduct research in over 200 databases which provide access to e-books, full-text articles, and streaming films and music. All collections and services are available to online students and the library allows off-campus access to all databases.

The Library has 49 computers, 18 study rooms that can be reserved, individual and group tables and comfortable seating throughout the building. The Library includes Archives & Special Collections located on the street level of Hammond Hall. The Archives & Special Collections are accessible to members of the university community, alumni, scholars and the public.

Bias Incident Response Team (BIRT)

The Bias Incident Response Team (BIRT) ensures students, faculty, and staff affected by bias or a bias-related incident have access to appropriate resources and assists the university in its response in situations that may impact the overall campus climate around inclusion and belonging. All reports of bias incidents are directed to the University's Equal Opportunity (EO) Officer who will make necessary referrals and determine whether an immediate convening of BIRT is warranted based upon the scope and/or gravity of the alleged incident.

Bookstore & Gear Shop

Hammond Hall, Street Level
(978) 665-4026

fitchburgstate.edu/campus-life/campus-services/falcon-bookstore-and-gear-shop

Course Materials Questions: fitchburgstate@ecampus.com

Fitchburg State University hosts the Falcon Bookstore and Gear Shop using a hybrid model to support student needs. By shopping through the official online bookstore, you can be confident that you're receiving the correct, professor-approved materials for your classes. You'll also have access to a variety of options to fit your budget.

eCampus.com provides 24/7 online access to all textbooks (both print and digital) and course materials. Students can order online and choose to have their items shipped directly to their residence or sent to campus for in-person pickup.

To shop for your books, visit fitchburgstate.ecampus.com. For assistance, you can email eCampus directly at fitchburgstate@ecampus.com.

The University Gear Shop (UGS) is our on-campus retail store, where students can pick up online orders designated for in-person retrieval and browse a wide selection of university-branded merchandise.

For up to date information please visit the fitchburgstate.edu/campus-life/campus-services/falcon-bookstore-and-gear-shop.

CARE and Case Management & Student Conduct

Aubuchon Hall
(978) 665-3887

Joseph Flanagan, Director

fitchburgstate.edu/carecm
care@fitchburgstate.edu

The Office of CARE and Case Management is a non-clinical service within the Division of Student Affairs that provides goal-oriented and strengths-based assessment, intervention, and coordination of services to students experiencing varying levels of distress due to academic, personal, or medical difficulties. Case Managers assist students with navigating University policies and processes, advocating on students' behalf and supporting holistic success. This department also manages the daily operations of the Community Assistance and Risk Evaluation (CARE) Team, Emergency Funding Requests, and additional support services.

CARE Team

The Fitchburg State CARE Team is composed of professional staff and administrators from across the institution, who focus on connecting with students whose behavior and/or circumstances has come to the attention of others in some manner. The CARE Team meets weekly to determine supportive measures or interventions that are in the best interest of the student and greater campus community. Case Managers in the Office of CARE & Case Management play an active role in delivering support, intervention and additional services. www.fitchburgstate.edu/careteam

Class Absences & Leaves of Absence

For short-term absences, when a student's concerns exceed what may be considered a typical absence, the Office of CARE & Case Management may support students by reaching out to faculty on the student's behalf, seeking flexibility for the time of absence. Case Managers will often serve as the immediate point of contact, connect students to additional resources, and provide follow-up support as necessary. Our outreach may not excuse students from coursework or class content they miss, and may not override attendance policy. Students will often be advised to coordinate with their professors directly, when able to do so.

The Office of CARE & Case Management also oversees the Leave of Absence process when circumstances necessitate a student taking an extended leave from Fitchburg State (typically one to two semesters), due to medical, personal or military circumstances. CARE & Case Management will support students with their departure, as well as their transition back to campus. Please refer to the Leave of Absence Policy for more information, or contact care@fitchburgstate.edu.

Emergency Funding Requests

Students may request financial assistance for non-university, unanticipated expenses. The Emergency Funding form is available at fitchburgstate.edu/falcons-care, where students can explain their situation and request assistance. The Emergency Funding Request Committee has representatives from CARE & Case Management, Financial Aid, Student Accounts and University Advancement. The committee will determine if there is an appropriate funding source that the student may be eligible for on a case by case basis. If direct financial assistance is not immediately available, students may be provided alternative means of support.

Falcons Care Center

The Falcons Care Center is a centralized location where students can type in a question or concern, and be matched with the appropriate resources that can support. This includes campus resources, local organizations and agencies, national resources, webpages, articles, apps and videos.

www.fitchburgstate.edu/falcons-care-center.

The Career Services and Advising Center

Hammond Hall, Third Floor, Suite 318

(978) 665-3151

fitchburgstate.edu/ccs-center

Lindsay Carpenter Connors, Director

careercenter@fitchburgstate.edu

Hours

Mon.–Fri.: 8:00 a.m.–5 p.m.

Drop-in hours during the academic year M–Th, 1:00–3:00 p.m.

The Career Services and Advising Center's mission is to guide and support students in identifying academic and career goals, developing a plan, and implementing action steps to achieve success, however they define this. In collaboration with on and off campus partners, we aim to create an environment where students can actively engage with career exploration, take part in experiential learning, and connect their academic experiences with life after Fitchburg State.

Career Services and Advising serves all undergraduate, graduate and recent alumni (up to 5 years after graduation).

The Center provides extensive services:

- ▶ Academic advising for premajor/undecided students
- ▶ Major/minor exploration tools
- ▶ Career exploration and advising
- ▶ Handshake: our virtual career platform and job board
- ▶ Job and internship search support
- ▶ Resume and cover letter review
- ▶ Interview preparation
- ▶ Workshops and events
- ▶ On campus recruiting
- ▶ Internship and career fairs
- ▶ Graduate school exploration and application support
- ▶ Funding opportunities for Career Development and Internships

All Fitchburg State University students have access to their own personal account on Handshake, our career management system. On Handshake students are able to apply for internships, part-time and full-time employment, connect with employers, utilize career resources and learn about virtual and regional events.

Center for Diversity and Inclusiveness

Hammond Hall, Ground Level, Suite G04

(978) 665-3399

fitchburgstate.edu/cdi

Joshua Dodds, Executive Director

Hours

Mon.–Fri.: 8:00 a.m.–5 p.m.

The Center for Diversity and Inclusiveness cultivates a welcoming space for all members of the Fitchburg State University community and supports each person individually by recognizing and respecting unique cultures, perspectives, and experiences. Through programming, mentorship, and dialogue we will provide opportunities for exploration, understanding, and celebration.

We coordinate and maintain a campus-wide program that reflects the university's mission to support the development of the whole person by engaging students in an inclusive environment through the following:

- ▶ Promotion of active involvement
- ▶ Collaboration
- ▶ Education and leadership opportunities
- ▶ Individualized student goal development and achievement

We provide the tools of understanding and acceptance to diversity in its many varied forms. It is our mission to the Fitchburg State student, and the community, that they:

- ▶ Be exposed to cultural diversity
- ▶ Learn to be accepting of people and ideas not their own
- ▶ Understand cultural differences as opportunities for learning
- ▶ Develop techniques on how to best deal with diversity and social issues
- ▶ Advance a student's personal, social, and emotional skills

The center advises active, diverse student organizations such as:

- ▶ African Student Association
- ▶ Asian Student Organization
- ▶ Black Student Union
- ▶ First Love
- ▶ Gay Straight Alliance
- ▶ Latin American Student Organization

The Center for Diversity and Inclusiveness, a division of Student Affairs, works diligently towards the goal of maintaining a truly diverse and engaged campus environment, where students feel comfortable, respected, appreciated and challenged. Anyone is welcome to be a member of the Center for Diversity and Inclusiveness!

Center for Italian Culture

(978) 665-3031

fitchburgstate.edu/CIC

The Center's mission is to encourage the understanding and appreciation of all aspects of Italian language and culture, including ancient and contemporary studies, and the Italian experience in the New World. The Center assists in sponsoring the Fitchburg State University Cultural Series, scholarships, and various Italian language and culture initiatives.

Chartwells Dining Services

Holmes Dining Hall

(978) 665-3663

Jeff McVoy, Director

dineoncampus.com/fsu

jmcvoy@fitchburgstate.edu

The food service at Fitchburg State University is provided by Chartwells, a division of Compass Group.

Meal Plans

Students living in Aubuchon Hall, Herlihy Hall, Mara Village and Russell Towers are required to purchase one of the following:

- ▶ **Freedom Plan** **\$2,257 per semester**
Unlimited meals at Holmes Dining Commons, or any other participating meal plan location. Plus: \$125 Dining Points on your OneCard and up to 5 guest meals per semester.
- ▶ **15 Meal Plan** **\$2,176 per semester**
Any 15 meals per week offering the same menu choices as the 19 meal plan in Holmes Dining Commons or any other participating meal plan location.
Includes: \$100 Dining Points on your OneCard and up to five guest meals per semester.
- ▶ **10 Meal Plan** **\$2,061 per semester**
Any 10 meals per week offering the same menu choices as the higher plans in Holmes Dining Commons or any other participating meal plan location.
Includes: \$75 Dining Points on your OneCard.
- ▶ **5 Meal Plan** **\$1,116 per semester**
Any 5 meals per week offering the same menu choices as the higher plans in Holmes Dining Commons or any other participating meal plan location.
Includes: \$50 Dining Points on your OneCard.

Dining Points

Dining Points can be used anytime in our North Street Bistro located on the street level of the Hammond Hall—including Subway, Grill 978, Smoothies, Au bon Pain soups, On The Go grab and go items, Starbucks Coffee Cafe.

Students living in the Townhouses, Cedar Street, Simonds Hall and North Street apartments are not required to purchase a meal plan; however, many resident students purchase one of the above meals plans or:

- ▶ **The Five** **\$1,116 per semester**
Any 5 meals for breakfast, lunch, dinner or brunch in Holmes Dining Commons or any other participating meal plan location. Includes \$50 Dining Points! This meal plan option is only available to residents of the Townhouses, Cedar Street, Simonds Hall or North Street apartments.

▶ Commuter

\$250 per semester

Provides \$250 in Dining Points, available to students living off campus.

All dining points plan can be used at Holmes Dining Commons, North Street Bistro and the McKay Cafe.

Hours

Holmes Dining Commons is open as follows and is subject to change:

Full Breakfast

Served Monday – Friday; 7:15 a.m. – 10 a.m.

Continental Breakfast

Served Monday – Friday; 10 a.m. – 10:30 a.m.

Lunch

Full lunch is available Monday – Friday; 11:15 a.m. – 2 p.m.
Lite lunch and cook to order is available Monday – Friday; 2 p.m. – 4:30 p.m.

Brunch

Served Saturday and Sunday; 11 a.m. – 1 p.m.

Dinner

Served Monday – Thursday; 4:30 – 8 p.m., Friday; 4:30 – 7 p.m, Saturday & Sunday; 4 – 6:30 p.m.

Snow Days/Holidays

When classes are cancelled or delayed due to snow, a Continental breakfast will be served in Holmes Dining Hall from 8 a.m. – 10:30 a.m. followed by our regular lunch and dinner schedule. During scheduled holidays, Holmes Dining Hall will operate on a weekend brunch/dinner schedule.

Special Dietary Needs

Students in need of a special diet should make an appointment with the Chartwells dining director to discuss their dietary needs. Chartwells has a special menu and program for students with Celiac disease that offers a variety of freshly prepared items that are made to order.

There are numerous Vegetarian, low fat, reduced sodium and other health conscientious options available at our Balanced U station on a daily basis.

Bag It

Students on the Freedom, Fifteen or Ten meal plan with a class or work conflict may obtain a "Bag It" meal to go by filling out a request at least 24 hours in advance. A copy of the student's class schedule or work schedule from their employer must accompany the initial request at the beginning of every semester. These forms are available at the check-in desk at Holmes Dining Commons.

Meal Cards

The meal plan is a non-transferable agreement between each individual student and Fitchburg State University; therefore, students may not share or let others use their OneCard. Students must show their OneCards to access food service. Students without their OneCard will not be allowed to use their meal plan unless a replacement OneCard is obtained. Lost or stolen OneCards must be replaced at the OneCard Office and cost \$25.

Food Service Committee

The Food Service Advisory Committee is comprised of students and staff interested in expressing their thoughts, concerns and suggestions about the food service. The committee is dedicated to open communication between the students and the Chartwells staff. Anyone wishing to participate should contact the Director of Dining Service or visit our website for details regarding meeting times and location. dineoncampus.com/fsu

We hope our website provides you with what you are looking for. From our daily specials, monthly events, to a variety of menu options for you to choose from every day. Visit dineoncampus.com/fsu to check out our daily menus, contact information, dining locations and much more.

Community Health Connections

978-410-6146

Kelly Goncalves, PA-C, dedicated university provider

Hours of Operation

Monday–Friday: 8:00 a.m.–5:00 p.m.

Urgent Care Hours

Monday–Friday: 7:30 a.m.–7:30 p.m.

Saturday/Sunday: 8:30 a.m.–4:30 p.m.

Community Health Connections provides ambulatory care, health education /promotion and maintains health records for all students who are a patient of the practice.

Services include:

- Medical care of acute illness and injury
- Evaluation, treatment and/or referrals as needed
- Tuberculosis testing blood/skin
- Health education and health promotion
- STD testing, birth control, and routine physical exams

Confidentiality

Fitchburg State University and Community Health Connections are legally and ethically obligated to protect the patient's right to privacy. Your medical records are strictly confidential. All Community Health Connections staff are required to follow HIPAA regulations. No one else has access to your medical records without your prior written permission. This restriction includes your parents, faculty and staff or outside agencies. In life-threatening emergencies, only pertinent information will be released to appropriate parties.

If a student is younger than 18 years of age, any care that is sought or provided related to reproductive health is also a confidential matter and will not be disclosed to a parent unless Community Health Connections has prior written permission from the student.

In the event that a student under the age of 18 reports abuse or there is suspected abuse, the providers involved are mandated to report the abuse to the Massachusetts Department of Children and Families. If you wish to have your records released to yourself or another facility, you must sign the Medical Release of Records form that is available on the <https://www.chcfhc.org/services/docs/>.

Limited exceptions

Certain communicable diseases need to be reported to the Department of Public Health and students will be informed of any positive test results.

Absences Due to Illness

Community Health Connections may provide notes to excuse students from class for an acute short term issue at the discretion of the provider. It is your responsibility to contact your professors and explain your absence. In the event of an extended absence you will need to contact the Office of CARE & Case Management.

Counseling Services

Hammond Hall, Suite 317

(978) 665-3152

fitchburgstate.edu/counseling

Robert Hynes, Ph.D., Assistant Dean

counselingscheduler@fitchburgstate.edu

Hours

Mon. – Fri.: 8:30 a.m.–5 p.m.

Urgent Hours Mon. – Fri.: 2:00 –4:00 p.m.

The Counseling Services Office offers confidential short-term counseling to all students at no charge. Clinicians are available for individual, group and couples counseling, crisis intervention, educational programming, outreach workshops, and community referrals. The office maintains a website with substantial information pertaining to wellness and mental health. Counseling Services staff are also available to consult with other members of the Fitchburg State University community on matters pertaining to student well-being.

Clinicians are consulted for a number of reasons, including:

- | | |
|-------------------------------------|------------------------|
| ▶ Coping with loss | ▶ Stress |
| ▶ Roommate conflicts | ▶ Sexual abuse |
| ▶ Relationship concerns | ▶ Eating concerns |
| ▶ Alcohol/drug abuse | ▶ Family problems |
| ▶ Loneliness/homesickness | ▶ Self-esteem problems |
| ▶ Academic concerns | ▶ Sexuality issues |
| ▶ Feelings of depression or anxiety | |

Students are asked to make an appointment in person, by phone, or by e-mail (see above). Individuals interested in Urgent meetings are encouraged to contact the Counseling Services Office using one of the above methods, and identify their wish to connect urgently.

Campus Resources and Services

Counseling Services offers a variety of programs to educate students in a number of areas, including areas of sexual assault and violence prevention, substance abuse, stress and time management, and mood and anxiety disorders.

Dean of Students Office

Hammond Hall, G13
(978) 665-3130

fitchburgstate.edu/sal
fitchburgstate.edu/falcons-care
studentaffairs@fitchburgstate.edu

Tim St. John, Dean of Students

If you're not sure where to stop for assistance in something that is student-related, we are the place! If we cannot directly tackle your situation, we will connect you with the right person. Division of Student Affairs coordinates the following programs and services:

Withdrawing from Fitchburg State University

Students who wish to permanently withdraw from Fitchburg State University, either during a semester or between semesters, must complete a withdrawal form, which may be obtained from the Division of Student Affairs. Students who withdraw after the withdrawal deadline of the semester will receive a W in each course. Students who leave the university after eight weeks will receive a grade of 0.0 in all their courses.

Documented illness, injury or personal emergencies are considered extenuating circumstances that may allow students to request a late withdrawal from the university after the eighth week of classes and receive grades of W instead of 0.0. Students who requesting a late withdrawal for one of these reasons should contact CARE & Case Management at care@fitchburgstate.edu

Financial aid recipients who are considering withdrawal from the university are urged to contact the Financial Aid Office. Withdrawal may result in the student owing a balance to the university and/or owing a repayment to federal or state aid programs, and may also impact the student's Satisfactory Academic Progress status. Please contact the Financial Aid office for details prior to withdrawal.

Leave of Absence Policy

Students enrolled in the university may request a period of separation—normally not to exceed one semester. Students who are on an approved Leave of Absence (LOA) maintain their active status. Students on a personal leave of absence (not a medical or veteran leave) will be able to contact their advisor directly in order to register themselves for the semester of their return. Students on a medical leave of absence should contact the Student Affairs office prior to their return. Veterans should reach out to the Registrar's Office. Please note: Taking a Leave of Absence does not change the status of a returning student who was not in good academic standing at the start of their Leave of Absence.

A student who does not return for the approved semester will be withdrawn unless an extension is granted through the Student Affairs Office.

A student who wishes to extend a Leave of Absence must request that through the Student Affairs Office and present a valid reason for the extension. A leave that extends beyond one semester is reported as a withdrawal from the university however your student account will remain active.

Most common exceptions to the one semester limit would include military deployment and medical conditions that require more than a semester for recovery. Appropriate documentation (medical documentation, military orders) may be required.

Please note: A leave of absence does not pause federal loan repayment and Title IV refund policy will be applied to all leave of absences. Students interested in pursuing a Leave of Absence, or learning more information about the process, should contact care@fitchburgstate.edu.

Voluntary/Involuntary Withdrawal Policy

This policy defines the withdrawal procedures for medical and/or mental health related concerns. The University reserves the right to initiate an involuntary withdrawal of a student from the University under limited circumstances as defined within the policy.

Readmission to the University

Students may apply for readmission to the registrar for any semester/term no later than one week prior to the start date. Applications received after this date will be considered but readmission is not guaranteed for the semester requested. The registrar will consider academic, financial, and university discipline records, in addition to space available, when granting readmission. Readmission is not guaranteed.

Veterans who left for active service and were in good academic and disciplinary standing will be granted readmission provided their withdrawal was effective within the last five years and the university was notified of their return to service prior to withdrawing.

Veterans that have been readmitted into the Nursing program may be required to repeat some courses as required by the Nursing Department depending on length away from the program.

Student Academic Standing

At the end of each term, the office coordinates the listing and notification of students named to the President's List and Dean's List. The office also coordinates the review, listing and notification of students placed on probation, suspension or dismissal based on academic performance. Appeals regarding academic standing are addressed to the Division of Student Affairs.

Satisfactory Academic Progress (SAP) Requests

Each year, the financial aid office reviews credit and grade point average compliance relative to financial aid regulations that require students to maintain Satisfactory Academic Progress (SAP) in order to remain eligible for financial aid. Letters are forwarded to students who are not in compliance with current regulations. Students who are non-compliant are eligible to request a semester of SAP probation. Requests are reviewed by the Division of Student Affairs who will issue SAP contracts to any approved requests.

Student Conduct

Please refer to Code of Conduct:

fitchburgstate.edu/student-support/office-student-affairs/student-conduct

Immunizations Required by State Law

The Commonwealth of Massachusetts requires institutions of higher education to collect information about each student's immunization status. The Division of Student Affairs manages this process at Fitchburg State and can answer any questions.

Disability Services

Hammond Hall, Suite 303

(978) 665-4020

Emily Stark, Director

fitchburgstate.edu/disability

estark2@fitchburgstate.edu

The primary objective of Disability Services is to empower qualified students with disabilities to engage in all facets of Fitchburg State University's academic, residential and student life.

Disability Services provides eligible students with individually tailored support services, academic skill-building, reasonable accommodations and training in the use of adaptive technologies.

Services & Accommodations

Some examples of services and academic accommodations are listed below. Please note that this is not a comprehensive list of services.

- ▶ Testing accommodations such as extended time or access to a reduced distraction environment
- ▶ Access to course materials in alternative format
- ▶ Notetaking supports
- ▶ Housing accommodations
- ▶ Support of an ASL Interpreter (when requested in a timely manner).

*Please note: Students are responsible for scheduling out of classroom testing (i.e. time and a half, non-distractive environment) at least one week prior to the date of the exam. If you have already registered with the office and need to schedule a test with Disability Services, email us at testing@fitchburgstate.edu

Please contact Disability Services with questions about how to register for services, 978-665-4020 or refer to our webpage for more detailed information, fitchburgstate.edu/disability.

Requesting Academic and Environmental Accommodations

- Step 1 Complete Disability Services Registration Form. (available online at fitchburgstate.edu/disabilityapp) All documentation received by the university is strictly confidential and is held in accordance with the Family Educational Rights and Privacy Act (FERPA) and related regulations.
- Step 2 Make an appointment to meet with the Director of Disability Services. Please bring the completed registration form and your disability documentation to this appointment. The Director of Disability Services will highlight what support services and accommodations are available based on your history, symptoms, and disability documentation. An Accommodation Agreement will be created for you (ADA/504 Plan) that outlines what specific accommodations you are eligible for.

Students are strongly advised to meet with appropriate Disability Services staff to register for services well before the semester begins. Questions about disability documentation guidelines or this process can be addressed via phone or e-mail.

Adaptive Computer Lab

This lab allows students registered with Disability Services alternate access to a variety of technology resources, including:

- Text to speech software (screen readers)
- Screen magnification software
- CCTV (magnification of text)
- Organizational software
- Voice recognition software
- Alternate input devices
- Adaptive keyboards
- Ergonomic/Accessible work stations

For additional information please contact us at 978-665-4020 or at fitchburgstate.edu/disability.

Fitchburg Anti-Violence Education (FAVE)

Hammond Hall, Suite 317

(978)665-3152

Nicolette Magone, MA, Coordinator

Fitchburg Anti-Violence Education (FAVE) is a University-wide effort aimed at preventing interpersonal violence and sexual assault, while providing support to survivors. In collaboration with numerous other offices and organizations on campus, FAVE seeks to create a safe and respectful community at Fitchburg State, for all of its members, through the promotion of awareness and educational activities, and training opportunities for students and staff.

Financial Aid

Anthony Building

(978) 665-3156

Denise Brindle, Director

fitchburgstate.edu/finaid

Eligibility

Eligibility for financial aid is determined by computing the difference between a family's available resources for college and the total cost of attendance at Fitchburg State University. A family's available resources are determined by an analysis of the information that is submitted by the student on the Free Application for Federal Student Aid (FAFSA). This analysis considers such factors as income, assets, household size, and number in college. The result of this analysis is an Student Aid Index (SAI).

Cost of attendance is based on a student's housing and enrollment status, and contains the following expenses: tuition, fees, room, board and estimated costs for books, supplies, transportation, personal expenses and loan fees. The difference between a student's cost of attendance and their SAI represents a student's financial aid eligibility.

In order to qualify for financial aid, a student must also meet the following criteria: enroll at least half-time in a degree program at Fitchburg State University, be a U.S. citizen or eligible non-citizen, not be in default on a student loan, be registered with Selective Service (if male and 18 years of age or older) and maintain satisfactory academic progress.

Changes in Eligibility

Students must continue to meet all eligibility criteria in order to qualify for financial aid. If at any time a student ceases to be eligible, their financial aid will be canceled. Changes in enrollment, housing, or residency status may affect a student's eligibility for financial aid and should be reported to the Financial Aid Office.

Satisfactory Academic Progress

All financial aid recipients are required by federal and institutional policy to be maintaining satisfactory academic progress (SAP). Students are expected to be making measurable progress towards the completion of their degrees and to be maintaining an appropriate cumulative grade point average. SAP standards apply to all students of Fitchburg State University: full-time, part-time, undergraduate, and graduate.

Federal regulations require that SAP standards measure a student's academic progress in both qualitative as well as quantitative terms.

Qualitatively, students must meet the following standards:

- ▶ Students with 0-29 attempted credits must maintain a minimum 1.6 cumulative grade point average.
- ▶ Students with 30-59 attempted credits must maintain a minimum 1.8 cumulative grade point average.
- ▶ Students with 60 or more attempted credits must maintain a 2.0 cumulative grade point average.

Quantitatively, undergraduate and graduate students must complete 67% of all attempted credits. Students that attempt more than 150% of the credits required for their degree are not eligible for financial aid.

Students are solely responsible for maintaining their academic standing. Students who have not done so will be notified of their ineligibility for financial aid by the Financial Aid Office. Special circumstances may be heard by the Division of Student Affairs. Students who have been denied financial aid due to unsatisfactory academic progress may regain eligibility the semester after attaining SAP.

Graduation Rates

Information regarding graduation and dropout rates can be found in the Office of Institutional Research.

Applying for Financial Aid

Financial aid is awarded from three major sources: federal, state and institutional funds. A student's financial aid award is made up of one or several of these sources depending on the student's calculated financial need.

Grants and scholarships are considered gift aid and do not need to be repaid. Student loans are long-term, low interest loans that come due once a student graduates, ceases to be enrolled, or drops below half-time status.

Work programs are designed to supplement a student's financial aid package, allowing the student to earn money while attending Fitchburg State University. A work-study award cannot be used as credit toward a student's bill. Other aid, scholarships and grants received from outside sources must be reported to the Financial Aid and Student Accounts offices. The Financial Aid Office may be required to adjust a student's financial aid package in order to prevent or correct an over award. A financial aid package can never exceed the cost of attendance, nor can a student's need-based aid exceed the calculated financial need.

Withdrawals

Students who withdraw from Fitchburg State University prior to the completion of the semester will have their financial aid adjusted according to federal, state and institutional policies.

Return of Title IV Funds

Refund policy for students who receive federal financial aid.

Applicability

This refund policy applies to full-time and part-time students enrolled at Fitchburg State University who are receiving federal Title IV financial aid and withdraw from all classes. This policy is mandated by federal regulation. This policy deals only with the percentage of aid that is earned by a student. Charges incurred by a student who withdraws from the university are determined in accordance with the Institutional Refund Policy.

Withdrawal Requirements

All matriculated undergraduate day students that wish to withdraw from the university must do so by contacting the Division of Student Affairs. The official date of withdrawal for this policy is the date that the student begins the [official withdrawal process](#) or the date that the student officially notifies the university of his or her intent to withdraw.

Refund Policy

Refund of federal Title IV financial aid will be based on the date a student completely withdraws from the university as described above. During the first 60% of the semester, a student earns Title IV funds in direct proportion to the length of time that they remained enrolled. A student who remains enrolled beyond the 60% point earns all aid for the semester.

The percentage of the semester that a student remains enrolled is derived by dividing the number of days that a student remains in attendance by the number of days in a semester. Calendar days are used, but breaks of at least five consecutive days are excluded from both the numerator and denominator.

Unearned federal Title IV aid other than federal work study must be repaid by the student in the following order:

- ▶ Federal unsubsidized direct loan
- ▶ Federal subsidized direct loan
- ▶ Federal Perkins Loan
- ▶ Federal Parent (PLUS) Loan
- ▶ Federal Pell Grant
- ▶ Federal SEOG
- ▶ Other Title IV financial aid

Students must repay 100% of unearned loans according to the terms of their promissory note, and 50% of unearned grants must be repaid within 30 days of withdrawal from the university.

An example of the Return of Title IV Funds Policy is available in the Financial Aid Office.

It is very possible that a student who receives federal financial aid and withdraws from the university will owe a balance to the university and may be required to repay funds to the U.S. Department of Education. Students considering withdrawal from Fitchburg State University are advised to contact the Financial Aid Office.

Housing & Residential Services

Aubuchon Hall
(978) 665-3219

fitchburgstate.edu/housing
housing@fitchburgstate.edu

Kris Braun, Director of Housing Operations

Hours

Mon. – Fri. 8 a.m. – 5 p.m

Housing & Residential Services works collaboratively with campus partners and the greater community to support the educational experience; maximizing the potential of each residential student. The department strives to create an inclusive climate by promoting diversity awareness and understanding. We deliver and facilitate programmatic services within a holistic approach, promoting engagement and personal development through on campus living. The building inventory consists of traditional, suite and apartment style housing supporting students from their first year to graduation. There are 21 buildings within 8 areas providing an on-campus living experience for more than 1,500 residents. All residence halls are conveniently located within easy walking distance of classrooms, offices and other centers of campus activity. Residents are provided support through several offices within the department including: Residence Education, Housing Operations, Business & Parking Services and Communication and Public Outreach.

Staff

The residence halls are supported through a live-in on-call staff which includes Area Coordinators, Graduate Resident Assistants, Assistant Resident Directors and Resident Assistants. Community Desk Assistants rounds out the Residence Education Team by providing support through the front desk operations at selected buildings. These staff members serve as advisors, programmers, building managers and resource/referral aides. Resident Assistants have been trained in such areas as peer counseling and referral, crisis intervention, celebration of diversity, community development, programming and current social issues. Their primary responsibility is to support the resident to be successful as a student academically and engaged with their community through positive involvement.

First Year Residential Program

Educational based program based in Russell Towers. Programming is centered around themes for traditional age college students.

- ▶ Resource and Personal Development Programs
- ▶ Community engagement

The program has ongoing support to connect residents with life and academic skills.

Residential Living Community (RLC)

The RLCs allow for the integration of academic majors and thematic interests into the residence halls. The Resident Assistants assigned to the communities are also connected with the academic interest to support this collaborative offering. The current communities are as follows:

- ▶ E- Sports
- ▶ Green and Gold
- ▶ Health Professions
- ▶ Honors
- ▶ LGBTQIA+
- ▶ Nursing
- ▶ Service, Justice and Equity
- ▶ Sustainability
- ▶ Teach Today

Residence Hall Association (RHA)

The Residence Hall Association provides an opportunity for residents to participate in the governance and leadership of their community. The organization is a great opportunity for individuals looking to establish and advance their skills. Involvement can range from committee participation to serving on the Executive Council. Connect with your Resident Assistant to find out more information.

Maintenance

A team of maintenance staff workers are employed by Housing and Residential Services in order to maintain the residence halls in the best possible condition within the given resources. To ensure a pleasant environment, students should treat the buildings and their room with respect.

Each building is assigned a maintainer in order to help clean the building. These individuals are highly visible as they spend the bulk of their workday in the living environment of the halls. They provide much more than cleaning services and can be a great source of support. The trades staff is responsible for all maintenance, such as repairing the heating and cooling systems, changing light bulbs and unstopping clogged drains.

Students who need to request maintenance service in their room can submit a work order online through the Asset Essentials work order system which is housed on the Capital Planning and Maintenance website: fitchburgstate.edu/cpm.

In an emergency, students should contact a member of their building staff or the Office of Housing and Residential Services during weekdays. Emergencies that occur during evenings, weekends or holidays should be reported to the RA on duty or University Police at extension 3111.

Community Safety & Wellness

Housing & Residential Services strives to maintain a safe and welcoming environment; this success is only possible when all residents participate and fulfill their community responsibility. Programs to address community safety and wellness are held in the residence halls. In addition, fire drills and room health and safety inspections are held each semester.

Fire Drill Procedures

Cooperation in following the procedures listed below may be important in saving lives if a fire or similar disaster should occur. It is the responsibility of every resident to be familiar with these procedures and observe them if an alarm sounds:

- ▶ Leave lights on
- ▶ Wear a coat and shoes
- ▶ Close windows
- ▶ Close and lock room door/suite door/apartment door
- ▶ Proceed to the designated exit point
- ▶ Students not in their own rooms should follow the exit procedures for the area they are in
- ▶ Assemble outside in the place assigned to the area

Students who fail to vacate the building during a fire alarm are subject to disciplinary action.

Fire Safety Equipment

Fire alarm systems and fire safety equipment are provided for the protection of the residents. The fire extinguishers, smoke detectors, fire alarm horns, pull stations, and emergency exit signs are critical safety equipment. Tampering with fire safety equipment can result in criminal prosecution, disciplinary action and/or housing occupancy agreement termination. Where fire sprinklers exist all sprinkler heads must remain free of obstructions to allow it to operate properly. Nothing may be attached or placed against any part of the sprinkler system. This includes piping.

All fire alarm systems are connected directly to the Fitchburg Fire Department for immediate reporting. Fitchburg State University residence halls may hold a fire drill each semester and all occupants of the building are required to participate. Failure to participate can result in disciplinary action.

Keys/Card Access

Students will be issued either keys or card access, depending upon the building to which they are assigned, for their living area upon arrival to campus during the check-in process. Keys must be returned during the check-out process upon departure. Students are responsible for the security of keys/access cards issued to them. No key/Fitchburg State OneCard may be duplicated, sold, passed on to others or used for any illegal or prohibited purpose. Students found to be violating key/card access security will be subject to disciplinary action.

Residents should immediately report the loss of an assigned key to their building director and expect to be billed for any associated cost pertinent to the replacement. The student may be issued a temporary key. For the safety and security of the student and their roommate, your lock will be changed if the student does not return the temporary key within three (3) days. Once a work request has been filed to change the key, the student will be assessed for all related charges. Residents should immediately report the loss of a OneCard to the OneCard Office (or University Police during nights/weekends/holidays) to prevent the card from being misused. There is a charge of \$25 for replacement cards, and the lost card will be deactivated and no longer considered valid.

Public Area Damages

At the start of the year, the physical condition of the public areas (hallways, bathrooms, carpet, lounges, etc.) of each floor will be recorded by residence hall staff. Because the university recognizes the importance of the development of the community in each living unit and each resident's responsibility for that community, any damages to the public areas for which the responsible individuals cannot be determined will be assessed equally among all members of that community. The process of community assessment is the final option should all attempts by the community to identify the responsible persons be unsuccessful.

Alcohol in the Residence Halls

Residents who are occupants of the space and who are of age to consume alcohol are permitted to do so within reason. To consume alcohol in your assigned space within the residence halls is a privilege, not a right, and may be removed at any time. At all times the quantity of alcohol is limited to amounts deemed appropriate for personal consumption and shall not exceed the amounts provided below. Residents are expected to establish community guidelines with roommates within assigned spaces about alcohol within the space. Residents are permitted multiple types of alcohol as long as it does not exceed the occupant count for residents who meet the alcohol consumption of (remove) age. Limits apply to full, partially full or empty containers:

- ▶ Beer/Seltzer/Malt Beverages: One 6 pack (limit 72 oz)
- ▶ Wine: 750 mL bottle (limit 2 bottles)
- ▶ Liquor: 375 mL of Liquor (100 proof or less), (one pint of liquor)

Guests in your space do not increase the amount of alcohol permitted. Guests who are of age are permitted to consume. Common sources of alcohol, such as boxed wines, beer balls, beer kegs, cases and punch bowls of any amount of alcohol over the limits specified are prohibited in the residence halls. The commercial delivery of alcoholic beverages to the residence halls is prohibited.

For Further Information

For further information regarding these or other Housing & Residential Services policies and procedures, please refer to the Housing Handbook, the Housing Occupancy Agreement, the Student Conduct Handbook, or the Fitchburg State University Student Handbook. Any questions regarding this information should be directed to Housing and Residential Services at (978) 665-3219.

International Education

Hammond Hall, Third Floor, Suite 316

(978) 665-3089

fitchburgstate.edu/intled

Nelly Wadsworth, Director

Nicole Salerno, Study Abroad Assistant Director

Shaohua (Sandy) Yu, International Student Coordinator

Hours

Monday-Friday: 9:00 a.m. – 5 p.m.

The Office for International Education provides a number of services including:

Study Abroad Opportunities

Fitchburg State University students have the valuable opportunity to study in another country through three types of programs:

1. **Faculty-led Programs** (short-term) during Spring Break, Summer, Winter Break.

This is a course offered at Fitchburg State, taught by Fitchburg State Professor with a trip embedded in the course. Students will travel with the faculty member and classmates over the break and students earn 3 or 6 credits.

2. **Exchange Programs**—semester program to Fitchburg State partner institutions in Germany, China, Japan, Quebec, and Italy

Fitchburg State students go to partner institutions to study for a semester or a year and students from partner schools will study at Fitchburg State during spring or fall semesters. The students pay their tuition and fees to their home institutions.

3. **Provider-Led Programs**—study anywhere in the world that offers study abroad programs in the Fall/Spring Semester, Summer, intensive months. We partner with International Education Organization (IEO) providers like ISA/Worldstrides, ASA, API, CIS offer programs in many different countries and help with the logistics.

Through these three types of programs, Fitchburg State offers the opportunity to study in hundreds of locations throughout the world, including programs designed for specific majors. Scholarship support is available through in-house scholarships and for some programs through affiliation agreements, private philanthropic organizations, or federally-funded scholarship programs.

International Student Services

Fitchburg State is a home to more than 400 international students from 31 countries in degree programs at the undergraduate and graduate levels. The Office of International Education (OIE) advises students on immigration matters, employment questions, personal matters and issues of cultural adjustment through orientation, briefings, workshops, educational programs and individual advising. OIE supports international students from the time they inquire about Fitchburg State and helps them to get through graduation; and assists them in their student-based employment during their program and after completing their degrees. OIE is also a resource for international students on navigating their lives in a new culture.

Global Responsibility

Several campus-wide events are offered throughout the academic year to promote cross-cultural awareness on campus. Through the discussion of international topics with experts on international issues, students will learn about the challenges and responsibilities for becoming global citizens.

Parking Services

Enforcement

University Police
32 Clinton Street
(978) 665-3111

Permit Sales/Citation Payments

Housing and Residential Services fitchburgstate.edu/parking
Aubuchon Hall, North side entrance
(978) 665-3219

University Police and Housing and Residential Services jointly operate parking services functions for Fitchburg State University. The Parking Committee reviews policy and planning related to parking functions for the university, and includes student, faculty and staff representatives. Parking lot maps and the current parking rules and regulations guide are also available at both offices and online at the Parking Services website. The university is not responsible for any loss or damage to vehicles while parking in lots on the main campus or at the Civic Center.

Parking Permits

Students who operate a motor vehicle on the property of Fitchburg State University must obtain a parking permit in order to use university regulated parking facilities. Permits are available at the Housing and Residential Services office Monday through Friday, 8 a.m. to 5 p.m., and may also be purchased online. The individual's status with the university determines the type of permit assigned.

Resident students with less than 24 earned credit hours are not eligible to purchase a resident parking permit, but may park at the Wallace Civic Center with a civic center permit. To obtain a permit, the individual must be a current member of the Fitchburg State University with an active class schedule. Commuter and resident students are required to pay the permit fee before a permit is issued. Permit fees must be paid in full and are non-refundable.

Permits must be properly displayed before the permit is considered valid. No vehicle may display more than one current permit. Vehicles doing so are subject to violation fines. Parking lot maps and the current parking rules and regulations guide are also available.

Shuttle Bus Parking

Fitchburg State University has a limited number of parking spaces on the main campus, and for this reason the university offers additional parking at the Fitchburg State University Wallace Civic Center serviced with shuttle bus transportation. This parking is available 24 hours a day, with shuttle bus service running between the hours of 6:30 a.m. to midnight Monday through Thursday, 6:30 a.m. to 6:30 p.m. on Friday, and 4:30 p.m. to midnight on Sundays. The shuttle service is free of charge and a civic center permit is required to park at the Civic Center lot. You can view the location of our campus shuttles on the mobile website at m.fitchburgstate.edu

Citation Payments

The University Police Department is authorized to enforce parking policies and to have the ability to issue citations and/or order towing of vehicles found in violation of parking policies. All citation fines are payable to Fitchburg State University within 21 days after the date of violation. Payment may be made online in our parking portal (fitchburg.t2hosted.com), by mail, in person, or by an authorized person. Payments may be made online using a credit or debit card or at the Housing and Residential Services office Monday through Friday, 8 am to 5 pm, or by mailing a check or money order to: Fitchburg State University, Parking Services, 160 Pearl St., Fitchburg, MA 01420.

Recreation Services

130 North Street
(978) 665-3683

Brad Cohrs, Director

Academic Year Hours of Operation

Monday–Thursday: 6 a.m.–11 p.m.

Friday: 6 a.m.–6 p.m.

Saturday: 8 a.m.–3 p.m.

Sunday: 3 p.m.–8 p.m.

Hours may change for holidays and special events.

The Recreation Center is the hub for recreational activities at the university. Students frequently take advantage of what the Recreation Center has to offer, including a large gymnasium with three basketball/volleyball courts, a modern fitness center with cardio and weight equipment, a jogging track, dance studio and racquetball courts. Also, you'll be able to check out a wide variety of equipment by simply showing your OneCard at the front desk.

Intramural / Recreational Sports

For those students that prefer a more structured program, the intramural program offers an opportunity for all students to participate in a wide variety of sporting activities. The intramural sports program includes: basketball, flag football, soccer, volleyball, ultimate Frisbee, table tennis and many others. If you would like to learn more about Intramural Sports or sign up, please contact Laura Pierce directly at lpierce14@fitchburgstate.edu or follow us on social media @FSUREC.

Fitness Programming

Throughout the year a number of group exercise classes are held as well. The individual classes change from year to year, but may include favorites like: boot camp, zumba, spin, aerobics, yoga or pilates. These classes are held throughout the week with no charge for students.

General Policies and Procedures for the Recreation Center

- All students are required to bring their Fitchburg State University OneCard each time they visit the center.
- All students are required to use athletic footwear when exercising recreationally, or when attending practices or classes.
- Students are permitted to bring an unlimited number of guests at a cost of \$5 per visit (all guests must be 18, bring clean footwear, and sign a release agreement).
- We have both daily use and long-term lockers available. Please inquire at the front desk for more information.
- Food and gum are not permitted in activity areas.

Registrar's Office

Anthony Building, Room 110

(978) 665-4196

fitchburgstate.edu/registrar

Barbara Cormier, Registrar

Hours of Operation

Mon.–Fri.: 8 a.m.–5:00 p.m.

As a member of the Academic Affairs team, the Registrar's Office is responsible for maintaining the accuracy and integrity of all student academic records, for both graduate and undergraduate students, including, but not limited to, registration, transcripts, enrollment statistics and verifications, major/minor changes, veteran status and support, degree evaluations, transfer course equivalencies and clearing students for graduation and awarding degrees.

School of Graduate, Online and Continuing Education

Anthony Building, Room 112

(978) 665-3182

fitchburgstate.edu/gce

Becky Copper-Glenz, Dean, Graduate & Continuing Education

Hours

Mon.–Fri., 8 a.m.–5 p.m.

School of Graduate, Online and Continuing Education (SOGCE) provides a wide variety of graduate, undergraduate and professional programs and courses, in collaboration with academic departments and other constituents, as well as non-credit and distance learning opportunities. Courses are offered during the fall and spring semesters, an online winter session, and a summer session that includes a variety of course schedules, from one week institute courses to 7-week options. Courses are offered in a variety of formats, including on-campus, online, hybrid, and accelerated options. SOGCE is committed to providing an accessible and affordable education of exceptional quality.

Student Accounts

Anthony Building

(978) 665-4126

fitchburgstate.edu/studentaccts

Summer Fetterroll, Director

Bill Payment

Email notifications will be sent to the student email and the Authorized Users email when eBills are available. Fall eBills are available in early July and are due in early August. Spring eBills are available in mid-November and are due in mid-December. Awards from your completed financial aid package may be used as a credit toward your balance. Tentative awards cannot be used toward your balance. Please be sure your financial aid file is complete and you accept your award online on your MyFalcon in a timely manner.

We encourage students and families to make their payments online. We accept all major credit and debit cards, or ACH payments from a checking or savings account. Checks, money orders, bank checks, and traveler's checks can be mailed to our attention. Please put the student's school ID on the memo line. Cash is also accepted in our office. Any personal checks not honored by a student's bank will be assessed a \$30 returned check fee per occurrence. Students will be required to pay with a banker's check, cash or credit card after they've had three checks returned. Funds received for educational purposes will be applied on the basis of first funds received and will be the first funds applied to the bill. Delinquent financial obligations will have a Balance Due Hold placed on their account. This will prevent the student from registering for classes. Accounts may be placed with a collection agency and/or State Intercept, and all additional costs associated will be the student's responsibility. The collection company will use all contact information provided by Fitchburg State and may report delinquent accounts to a credit bureau.

Rights and Responsibilities

When a student registers for any class or receives any service from Fitchburg State University they are accepting full responsibility to pay all tuition, fees, and other associated costs as a result of their registration by the published or assigned due date. A late fee will be assessed to any account with a balance after the due date. Student Accounts will use all contact information provided by the student along with the student's Fitchburg State student email as a form of communication with the student. Students are required to check their student email daily/weekly. Students should ensure that the University has their current contact information.

Payment Plan

In addition to the payment options listed above, Fitchburg State University is pleased to offer students and families a monthly payment plan.

- ▶ Payments are interest free
- ▶ \$25.00 per semester enrollment fee
- ▶ Receive e-mail notifications if your payments are adjusted due to changes in registration or your financial aid package
- ▶ Convenient online enrollment
- ▶ Automatic installment payments available.

Deposits and Refund Policy

New students, both freshmen and transfers, are assessed a non-refundable \$200.00 deposit. \$85 of this deposit will be credited toward their first semester bill. If a student withdraws prior to the beginning of classes, a full refund, less the \$85 tuition deposit, is granted. Returning students who have paid their bills prior to the opening of school and who have notified Fitchburg State University that they will not be attending any classes will be entitled to a full refund. After the commencement of semester classes, the refund policy becomes effective.

Health Insurance Requirements

Since September 1989, Massachusetts law (M.G.L. c.15A, § 18) requires undergraduate students registered for 9 or more credits, and graduate students registered for 4.5 or more credits in a degree program to participate in the Student Health Insurance Plan unless proof of comparable coverage is provided. All international students taking courses on campus are required to participate in the Student Health Insurance Plan unless proof of comparable coverage is provided. Students taking only online courses are exempt from this requirement.

Students are required to waive or enroll in the student health insurance each July (before the August due date). Students starting in the Spring Semester will need to waive or enroll before the December due date, and then each July moving forward. Failure to complete this requirement will result in a hold being placed on the student account, possible automatic enrollment in the plan, and student responsibility to pay the insurance fee. The online waiver and enrollment will be available each semester when the eBill is available.

Students must be enrolled in a degree program, have courses on campus and meet registration requirements listed above to participate in the Student Health Insurance Plan.

Enrollment Period

The fall and spring terms are a 15-week schedule. The 50% point is up to the seventh week of classes. The 60% point is up to the ninth week of classes.

Institutional Refund Policy

The following institutional policy is a reference for students withdrawing from the university, as related to state supported day classes. Charge reduction information for dropping or withdrawing from Graduate, Online & Continuing Education courses may be found at fitchburgstate.edu/gce/refund

The information below reflects the percentage of tuition and fees the student will be charged based on the official date of withdrawal. If a student is using financial aid against their total charges, please refer to the financial aid return of Title IV funds policy.

Please note this policy is for tuition and fees only. Room and meal plan/food charges are prorated based on the date you move off campus.

Students who are withdrawn by the administration for judicial matters may be ineligible to receive a reduction of charges for tuition, fees and/or room and meal plan / food.

Withdrawal prior to the start of classes	100% Charge Reduction
Withdrawal—Week 1	90% Charge Reduction
Withdrawal—Week 2-3	50% Charge Reduction
Withdrawal—Week 4-7	25% Charge Reduction
Withdrawal—Week 8-15	0% Charge Reduction

The above information is for informational purposes only. Official Refund Policies appear in the [Fitchburg State University Catalog](#).

Dropping Courses Below Full-time

This policy is for students who drop state supported day classes below 12 credits, during the first three weeks of school.

For students who are withdrawing from the university and cease enrollment at Fitchburg State please refer to the Institutional Refund Policy.

Dropping during the Add/Drop period:.....	100% Charge Reduction
Withdrawing after the Drop/Add period through Week 15	0 Charge Reduction

Refunds will only be generated if the total payments exceed total charges after adjustments are processed.

1098T Tax Forms

Students must provide their social security number in order to receive this tax form (if eligible). Students can opt in to receive this form electronically on their MyFalcon. They can also give permission to their Authorized Users to view and print this form. Forms are available online by January 31st.

Student Engagement & Campus Center

Hammond Hall, Ground Floor, G13
(978) 665-3163

fitchburgstate.edu/osd

studentdevelopmentnews@fitchburgstate.edu

Benjamin Kadamus, Assistant Dean for Student Engagement

Hours of Operation

Mon.–Thurs.: 7 a.m.–11:30 p.m.

Sat.: 12 noon–5 p.m.

Fri.: 7 a.m.–5 p.m.

Sun.: 12 noon–11:30 p.m.

The Office of Student Engagement & Campus Center is an integral and vital part of the educational life at Fitchburg State University. The Hammond Hall facility is organized to meet the co-curricular needs of the university community and is dedicated to fostering and promoting spirit by providing positive human development through social, educational, cultural and recreational programs. The building's services include the campus Information Desk, art gallery, bookstore, Game Room, library, various campus departments, student organization offices, North Street Bistro, Commuter Lounge, Falcon Hub, meeting rooms, ATM machine, and Falcon Bazaar and Clothing Closet.

Hammond Hall also employs a large number of students to operate the various building services, please contact the Office of Student Engagement & Campus Center for more information.

Event/Space Reservations

Student Engagement & Campus Center works Capital Planning & Maintenance to book spaces for student organizations inside Hammond Hall and across campus. Please contact the Student Engagement & Campus Center office for scheduling assistance or questions, please note, booking spaces must be for a registered club/organization. At least two weeks notice is required for reservations (larger-scale programming may require up to 4-weeks notice).

Information Desk

(978) 665-4636 (info)

Located on the street level of Hammond Hall, the Information Desk is the place to go for information about programs and events on the Fitchburg State Campus, informing students of cancelled classes, and for assistance navigating campus (yes, we have maps!). The Information Desk also serves as the main line for the university and can connect you to any service on campus.

Game Room

(978) 665-3350

Pool, ping pong and air hockey tables, video and board games are available for student use in the Game Room, which is located on the ground level of the Hammond Hall.

Commuter Affairs

(978) 665-3163

fitchburgstate.edu/commuter

The Commuter Affairs Office is open to all students. The Commuter Affairs Office is a great place to find out about commuter student life, commuter services, resources, and getting involved as a commuter student. The Commuter Affairs Office, ground level of Hammond Hall, is also home to the commuter lounge, which features a friendly environment for commuter students to socialize with one another, study or relax.

Falcon Bazaar & Professional Clothing Closet

The Falcon Bazaar Food and Necessity Pantry is located in Hammond Hall, Room G-23 and serves students who may struggle with food insecurity. It is a free service with walk-in hours of Monday–Friday, 9 am–4 pm, and by appointment through the Office of Student Engagement. Donations of food and other necessities can be brought to the office at any time. Additionally, the Professional Clothing Closet is another free resource providing students with attire and articles of clothing to support students with interviews, internships and other professional opportunities.

For more information on the Falcon Bazaar, and other existing resources that support students experiencing food or housing insecurity, financial hardship, or other forms of hardship, please visit fitchburgstate.edu/falcons-care.

Falcon Hub

(978) 665-3821

Many events are held in the Falcon Hub including comedy nights, coffeehouses, musical performances and events on the large screen TV. Proper identification is required for admission. The Falcon Hub serves beer and wine for those of legal drinking age (age 21 and older) and non-alcoholic beverages for those under the age of 21. All students must show a valid OneCard and, if of legal drinking age, a valid driver's license or Registry Alcohol Card for admission. With a Fitchburg State University OneCard, Fitchburg State University students are permitted to sponsor two guests in the Falcon Hub. All guests must show a Massachusetts driver's license or a Massachusetts Registry Alcohol Card to be signed into the Falcon Hub.

Fitchburg State University Vans

(978) 665-3162

The campus vans are available free of charge with two weeks notice for the use of recognized clubs and organizations. Other campus groups may request the van and provide their own gas. This is done through EMS and over seen by CPM.

Fitchburg State University has partnered with MART to provide a comprehensive transportation system for the university community. Fitchburg State University members may ride regularly scheduled MART routes at anytime, free of charge. Train station runs are scheduled on Fridays and on Sunday evenings. The vans are also used for local excursions to Boston, Sturbridge and other points of interest in the state of Massachusetts.

Leadership Development

(978) 665-3163

The Office of Student Engagement offers a comprehensive leadership development program for students. This includes retreats, workshops, and speakers. To take full advantage of these programs, please contact the Office of Student Engagement.

New Student and Family Orientation Programs

Our orientation programs are designed to prepare our incoming Falcons to get off to a great start in their time at Fitchburg State. These activities will familiarize you with what to expect from your on-campus experiences, from the classroom to the campus center, whether you're living in one of our residence halls or commuting. You will also learn about the array of support services we have created to help you achieve all of your goals at the university.

Complementing the orientation program for students is the family and student supporter orientation program geared to providing student supporters with valuable information about the University, as well as tips for easing students' and parents' transition to Fitchburg State University.

Hammond Hall Services Operated by Campus Partners

Hammond Hall Art Gallery

Located on the ground floor of Hammond Hall. The art gallery hosts several displays of artwork each semester. These displays include the work of many acclaimed regional artists as well as the innovative talents of Fitchburg State University students, faculty and staff. The annual spring semester highlight is VISIONS, which features students' work. Each opening features a reception and artist lecture.

North Street Bistro

The North Street Bistro, located on the ground level of Hammond Hall, is available for anyone wishing to have a quick meal during the week. The Bistro offers Subway, The Falcon Box, BYOB, Au bon Pain soups, Outtakes to go items, Smoothies and Starbucks Coffee. A spacious dining area adjoins the Bistro. This area serves as a meeting place for all members of the Fitchburg State University community. The dining area remains open at night.

Student Mail Center

Mara Commons Building, First Floor

fitchburgstate.edu/mailcenter

Hours

Service Window: Monday – Thursday (3:00–7:00 p.m.).

Mailboxes are accessible between the hours of 7:00 a.m. – 7:00 p.m. including weekends and holidays.

Package Locker Delivery: Monday–Friday after 3 p.m.

Fitchburg State University on-campus resident students may request a mailbox assignment at the Student Mail Center each September. Commuters may request a campus mailbox, assigned on a first come first served basis due to the limited number of boxes available. Students may receive mail and packages at Fitchburg State University in care of the following address:

Name of Student
Fitchburg State University
Campus Post Office Box #_____
167 Klondike Ave.
Fitchburg, MA 01420-2697

Letters and packages can be mailed here. Please check your mailbox regularly. A photo ID is required for combinations. Packages will be distributed using either our parcel locker system or from the student mail center. Student packages are delivered to the package lockers once all delivery services (Amazon, UPS, Fed Ex etc.) have delivered for the day, Monday–Friday after 3 p.m. There are no package deliveries on Saturday or Sunday.

Technology

Conlon Hall
(978) 665-4500

Stefan Dodd, AVP/CIO

fitchburgstate.edu/technology

Computer Labs

The hours and locations of open computer labs are listed on the Technology Website and are updated each semester. These hours are subject to minor changes due to course additions/deletions and because of individual workshops, training and special classes.

For questions regarding hardware/software support in the open labs, contact the Technology Help Desk.

Printing

The open computer labs require all users to swipe their OneCard at a print release station to enable printing of their documents. Six multifunction machines installed across campus exist solely for students' use and each allow for speedy printing in color or black and white, copying in color or black and white, and scanning in color to your student Gmail account. Unlike the other printers on campus, you release print jobs directly from the Ricoh machines rather than a separate station.

Each semester you'll be given a print/copy quota, and as you use the different services on the machines, this amount will be reduced. Once you have depleted your print/copy quota, you'll need to add additional money onto your OneCard Fitchburg Gold account if you want additional prints/copies.

For print/copy machine refunds, please visit the OneCard Office website to submit an online refund request

Hammond Open and Instructional Lab Amelia V. Gallucci-Cirio Library, First Floor

Hours for the Hammond Instructional Lab can vary depending on holidays/vacations. The lab schedule follows the library hours.

E-Mail

Students are provided a @student.fitchburgstate.edu account hosted at Google. Login information is emailed to students' personal email accounts from the Admissions Office. Students who do not know their account information or need assistance accessing it can stop by the Technology Help Desk.

Help Desk Conlon Hall, Room 236 (978) 665-4500

The Technology Help Desk is available to all students for a wide range of technical support services. Walk-in hours can be found at fitchburgstate.edu/technology/help. Students can also contact the Help Desk by calling (978) 665-4500 or Toll Free (866) 830-0518. Tickets can be submitted online by logging onto helpdesk.fitchburgstate.edu with your University Credentials or by sending an email to helpdesk@fitchburgstate.edu.

Services provided to students include:

- ▶ University Credentials/Password Support
- ▶ Blackboard Support
- ▶ Internet Connectivity Issues
- ▶ Virus/Malware Removal
- ▶ Software Support—Windows/MAC/Office
- ▶ Assistance with Laptop Warranty Issue (if an active warranty exists)
- ▶ Installation
- ▶ System Restores
- ▶ Printing from computers

OneCard

Phone: (978) 665-3039

fitchburgstate.edu/onecard

Email: onecard@fitchburgstate.edu

Hours

Mon.–Fri. 8 a.m. to 5 p.m Anthony Building, Room 118

The OneCard is the official identification card of Fitchburg State University and is issued to every student, faculty and staff member. The OneCard is an essential key to campus life. Apart from being your official form of identification, it can be used for many other university services. The OneCard is your library card, Recreation Center pass, meal card, door key, campus event access and much more.

Online Card Management (My Accounts)

Deposits can be made onto your OneCard via the Blackboard My Accounts Website by visiting <http://blackboard.fitchburgstate.edu>

My Accounts provides you with a Web-based interface, accessible anytime, for self-management of your OneCard account. These are some of the features available through My Accounts:

- ▶ Quick balance checks of Fitchburg Gold, Falcon Dollars, Dining Points and Book Advance
- ▶ Deposits with major credit cards, which are immediately available
- ▶ Monthly statements (Including Meal Plans)
- ▶ Transaction history reports
- ▶ E-mail notifications
- ▶ Reporting lost or stolen cards
- ▶ Check Board Balance and Guest Passes

Parents, family and friends can also make deposits to a student's account using the OneCard Guest Deposit on the same website.

The OneCard also has a stored value account called Fitchburg Gold. This account offers a convenient way to pay for items on and off campus, thus eliminating the need to carry cash. The OneCard works on a gift card principle; you can only make purchases if you have funds available on your card. Funds can be added to your OneCard account online or at one of the Card Management Centers on campus. Be aware before adding funds: cash withdrawals are not allowed from your OneCard account until after your relationship with Fitchburg State University ends. Refer to the OneCard Program Agreement for details at fitchburgstate.edu/onecard.

Once you have stored money onto your OneCard, it can be used to pay for products and services on campus such as:

- ▶ Amelia V. Gallucci-Cirio Library
- ▶ North Street Bistro
- ▶ Book Store
- ▶ Hammond Hall
- ▶ Holmes Dining Commons
- ▶ Housing and Residential Services
- ▶ Mail Center (Postage)
- ▶ OneCard Office
- ▶ Printing, Scanning, and Copying
- ▶ Recreation Center
- ▶ McKay Café
- ▶ Vending Machines
- ▶ and more!

Title IX & Equal Opportunity

Sanders Administration, Room 202

978-665-3236

Rebecca H. Newell, Director

titleix@fitchburgstate.edu

Fitchburg State University is committed to maintaining a positive climate for teaching and learning, in which individuals are judged solely on relevant factors, such as skill and performance, and can pursue their activities in an atmosphere that is free from discrimination, harassment, and misconduct. The Title IX and Equal Opportunity Office supports the University's commitment by fairly and equitably responding to reports of discrimination, harassment, sexual assault, domestic and dating violence, and stalking. The Office develops and implements best practices for education, prevention, resources, and support services pertaining to Civil Rights policies, laws, and regulations.

TRIO Student Support Services

Hammond Hall, Third Floor, Suite 315

(978)-665-4613

fitchburgstate.edu/triosss

Monday through Friday; 8 a.m. – 5 p.m.

Beth Swartz, Director

TRIO Student Support Services (TRIO SSS) is a federally funded grant program through the Department of Education. TRIO SSS is designed to serve first-generation students, students who qualify as income-eligible, and students registered with the Office of Disability Services. TRIO SSS partners with students to help them achieve academic, social, and personal success by creating a network of support within the campus community.

Programs and services offered to participants include:

- ▶ Academic counseling for major, minor, and course selection, study skills, and time management
- ▶ Pre-advising and schedule management
- ▶ Use of the TRIO SSS computer lab
- ▶ Access to a professional math tutor
- ▶ Social and cultural events and activities
- ▶ Financial aid advising and financial literacy education

University Police

32 Clinton St., across from the Recreation Center

(978) 665-3111

fitchburgstate.edu/police

Michael J. Cloutier, Chief of Police

The University Police Department is located at 32 Clinton Street. Our mission is to reduce the incidence and fear of crime, to partner with the community to solve problems, and to enhance public safety in a manner that is reasonable, unbiased, and transparent. The Fitchburg State University Police Department strives to provide exemplary community-oriented policing services by creating partnerships and problem-solving strategies that promote the safety, security, and well-being of our community. The department operates 24 hours a day, seven days a week utilizing cruiser, bike, and foot patrols of the entire campus. All officers are Certified Police Officers by Massachusetts Police Officer Standard and Training Commission, appointed by the Massachusetts State Police under MGL 22C§63, and sworn police special with the City of Fitchburg Police Department.

Emergencies

University Police responds immediately to emergencies on campus, whether they are police, fire or medical. A state-of-the-art emergency phone system has been installed on the campus in strategic locations. Telephones marked by blue lights allow students to contact University Police directly and at any time.

Student Security Team

The Student Security Team provides additional security and safe personal escorts upon request to and from any point on campus and the immediate neighborhood. Personal escorts are provided by Officers any time outside of the Student Team's operating hours. All students, male and female, are strongly encouraged to use this service.

Personal Safety Programs and Community Presentations

Community engagement focuses on developing relationships between the community and the officers they come into contact with. Because of these established relationships, community members may feel a sense of loyalty to the officers and ultimately each is more cooperative with the other. Over time, this type of policing develops a more robust relationship between the police department and the University community, which intern, helps to enhance campus safety. Our Personal Safety Course offerings include:

- ▶ Community Response to Active Shooter Events (CRASE)
- ▶ R.A.D. (Rape Aggression Defense)
- ▶ Until Help Arrives
- ▶ First Aid, CPR & AED

Fitchburg State Alert

Fitchburg State Alert will enable the university to notify you of important campus announcements. Examples of such announcements are:

- ▶ Campus and regional emergencies
- ▶ Snow closures/delays
- ▶ Faculty absences

Fitchburg State Alert is setup to send notifications to your Fitchburg State University email by default. Mobile phones, land lines, and additional email addresses must be entered by the user by visiting <http://alert.fitchburgstate.edu>

Rave Guardian Campus Safety app

Fitchburg State University has partnered with Rave Guardian to offer a free mobile app that turns any smartphone into a personal safety device. By downloading this free safety app students can enhance their personal safety both on and off campus.

With Guardian, users can create a profile of information about themselves, and invite family and friends to their safety network. When needed, the user can request one or more of their Guardians to virtually walk with them on or off campus. It's like having an emergency blue light system and a trusted friend with you at all times.

The Guardian app also features:

- ▶ Easy Emergency Communication: In an emergency, a one button call to campus safety officials will display the users Guardian profile and current location.
- ▶ Send Tips: See something, say something. The app allows users to text suspicious activity to university police, including photos.

The Rave Guardian App can be downloaded in the Apple or Google Play stores by searching for "Rave Guardian." Fitchburg State users can also download it directly from the university's mobile app. More information on the program can be found at fitchburgstate.edu/rave

The Jeanne Clery Campus Safety Act

The Clery Act is a consumer protection law that aims to provide transparency around campus crime, policies, and statistics. The Clery Act requires all colleges and universities that participate in federal financial aid programs to keep and disclose information about crime on and near their respective campuses. The various reporting aspects of the Clery Act can be found on the University Police website, which includes the Annual Security and Fire Safety Report, Daily Crime and Fire Logs, Maps of the University's Clery Geography, as well as all Timely Warnings and Emergency Notifications. Students can access current and previous year's reports at: fitchburgstate.edu/clery

Other Assistance

University Police provides a variety of additional services. Tire compressors and snow shovels can be borrowed. Stop by or call University Police anytime at (978) 665-3111. For more information, visit the Website at fitchburgstate.edu/police

Veteran's Center

Thompson Hall Foyer
fitchburgstate.edu/student-support/veteran-services
Nolan Buck, Director of Military and Veteran Services

The Veteran's Center is located in the Thompson Foyer. More information regarding Veteran Services can be found through the website link provided above.

Student Government Association (SGA)

Hammond Hall, Ground Level
(978) 665-3300
Michael Burns, SGA President

Full-time undergraduate students are members of the Student Government Association (SGA). The SGA is the official voice of the students and participates in campus-wide committees and state and national organizations.

SGA Senate Elections

Appointments are done in the fall semester for the incoming freshmen. Senate elections are held during the spring semester. Referendum questions are a part of the spring ballot.

SGA Officers

The Executive Board

Includes president, vice president, treasurer, secretary, and student trustee. Vacancies will be filled by special appointments and take place during the first four weeks of each semester.

Senate

The Student Government Association offers eight senate seats per graduation year.

What does SGA do?

SGA holds weekly meetings that are open to the entire student body. SGA meets every Tuesday at 6 p.m. in the G19 of Hammond Hall.

The function of SGA is to represent student interests regarding all administrative, academic and social issues of concern to the students of Fitchburg State University.

One of the main responsibilities of SGA is to supervise and distribute the Student Activity Trust Fund. Recognized clubs, organizations and committees are funded by SGA through this fund.

SGA Services

SGA offers many services to the campus community including:

- Poster approval
- Copier for organization use
- Student support and referral
- Funding for student organizations
- Advocacy for changes in campus policies that affect students
- Advocacy for student rights
- Student appointments to campus committees
- Leadership conferences and workshops



Bulletin Boards

SGA has sole responsibility for approving posters and flyers for posting on SGA designated bulletin boards, which are located around campus. Please see the Poster Policy in this Student Handbook for specific information on posting.

SGA Guidelines for Student Organizations

The following guidelines must be met in order for a student organization to receive funding from SGA:

- The organization must be recognized by the Student Organization Committee (SOC)
- The organization must submit and maintain a current organization constitution on file with the Office of Student Engagement through OrgSync
- The organization may not discriminate on the basis of race, religion, sex, color, age, sexual orientation, disability, veteran status, martial status or national origin
- The organization must perform a valuable service to the student body
- The organization must submit budget requests to the SGA Finance Committee (FINCOM) on time
- The organization must not receive academic credit
- The organization must be nonprofit

Student Clubs and Organizations

Cultural & Spiritual

African Student Organization (ASO)
Black Student Union (BSU)
Campus Ambassadors Christian Fellowship (CACF)
Caribbean Student Association (CASA)
First Love
Gay Straight Alliance (GSA)
Latin American Student Organization (LASO)
Salvation International Prayer Youth Ministry (SIPYM)

Performance & Media

Dance Club
Filmmakers Society
Gamer's Arts & Anime Club (GAA)
Improv Club
Media Content Creators Club (MCCC)
Musical Theater Club
WXPL

Governing

Greek Council
Panhellenic
Student Government Association (SGA)

Service & Wellness

Falcon Friends
FAVE
Habitat for Humanity
Rescue Squad (EMS)

Sports & Recreation

Basketball Club
Billiards Club
Cheerleaders
Chess Club
Lacrosse Club

Special Interest

Card & Board Games Club
Crafters Club
Fitchburg Activities Board (FAB)
Model UN
Pokémon Society
Role Playing Guild (RPG)
Smash Club

Greek

Alpha Sigma Tau
Phi Sigma Sigma
Sigma Pi
Sigma Sigma Sigma
Sigma Tau Gamma

Academic

Associated General Contractors (AGC)
Biology & Chemistry Club
Business Society
Computer Science Club
Criminal Justice Club
Education Club
Entrepreneurship Club
Game Design Student Association (GDSA)
Institute of Electrical & Electronics Engineers Club (IEEE)
North Central MA Entrepreneurship Club
Student Nurses Association (SNA)
Technology Engineering Education Collegiate Association (TEECA)
Writers Club

Honor Societies

Alpha Phi Sigma (Criminal Justice)
Delta Alpha Pi (Disability)
Epsilon Pi Tau (Industrial Technology)
Kappa Delta Pi (Education)
Lambda Pi Eta (Communications)
Phi Alpha Theta (History)
Pi Mu Epsilon (Mathematics)
Pi Sigma Alpha (Political Science)
Psi Chi (Psychology)
Sigma Beta Delta (Business)
Sigma Tau Delta (English)
Sigma Theta Tau (Nursing)
Order of Omega (Greek)

Restart Opportunities

Active Minds
Advertising Club
Anime Club
Asian Cultural Society
Economics Club
Falcon Theatre Company
Focus on Faith
Golf Club
Love Your Melon
Math Club
Political Science Club
Psychological Science Club
Sociology Club

Recognized Student Organizations

Fitchburg State University encourages active student participation in the following recognized student organizations on campus including fraternities and sororities, musical programs, academic interest groups and special interest groups.

African Student Association

The African Student Association focuses on creating opportunities to build communities for African students and students that are interested in African culture. This organization will develop programs that center on the diaspora and all the different cultures in Africa. The African Student Association of Fitchburg State welcomes all students of all races to join in and rejoice in the African culture, lifestyle, history, and activities that ASA has brought to Fitchburg State University.

Alpha Phi Sigma

Alpha Phi Sigma honors and promotes academic excellence in Criminal Justice students in addition to encouraging community service, educational leadership and unity among students on campus.

Alpha Sigma Lambda

Alpha Sigma Lambda is the premier international honor society for adult learners. Membership is open to Graduate and Continuing Education undergraduate degree seeking students. The Fitchburg State University chapter is Pi Gamma.

Alpha Sigma Tau National Sorority

Alpha Sigma Tau stands for active, self reliant and trustworthy members of the university community. They believe strongly in the values of sisterhood and friendship, and strive to make a difference.

Associated General Contractors Club (AGC)

Fitchburg State University sponsors a student chapter of the AGC, which is a nationwide organization of men and women involved in the construction industry.

Billiards Club

The Billiards Club will give students an opportunity to play games and practice their skills in the game of pool along with fellow students who share the same interest.

Biology & Chemistry Club

The Biology & chemistry Club is a group of students interested in applying that which is learned in the classroom to the outside environment. The club participates in activities in which different aspects of the fields of biology and chemistry can be explored. These experiences may lead to valuable opportunities and lasting relationships between peers and faculty.

Black Student Union

The purpose of the Black Student Union is to provide interaction between various groups of students at Fitchburg State University by holding special social and educational events.

Business Society

The goal of the Fitchburg State University Business Society is to provide students with real business experience within a social atmosphere through a variety of meetings, special projects, and guest speakers.

Campus Ambassadors/Christian Fellowship

The Campus Ambassadors/Christian Fellowship group (CA/CF) is an interdenominational group on campus. This group is composed primarily of students whose goal is to promote the spiritual life of the students, faculty and administration of Fitchburg State University through worship, Bible studies, fellowship and evangelical outreach events.

Card & Board Games Club

The purpose of the Card and Board Game Club is to bring together the students of the university and give them a place to play and discuss various analog games with other people who share similar interests.

Cheerleading Club

The Fitchburg State University Cheerleading Club is open to any person, male or female, who is interested in cheerleading to support the football and basketball teams.

Computer Science Club

To provide networking and learning opportunities for students studying or interested in the Computer Sciences, including but not limited to Computer Science, herein referred to as CS, and Computer Information Science, herein referred to as CIS.

Crafters Club

The Crafter's Club is a student organization designed to provide a safe space for students, staff, and faculty of all backgrounds to practice a variety of crafts with hands-on experience. Members will be part of a community of crafters with common interests such as yarn, paper, and other materials. The mission of Crafter's Club includes practicing and teaching crafts with peers as a tool for self-care while forming a welcoming community for all.

Criminal Justice Club

Our mission is to enhance the Criminal Justice major and the Fitchburg State University community as a whole, by offering an organization that supports and promotes the understanding of the criminal justice system.

Dance Club

The Dance Club offers classes in tap, jazz, ballet and aerobic styles. Classes are informal, meet weekly for one hour and are led by students. Members of all genders and skill levels.

Delta Alpha Pi (Disability Honors Society)

The Fitchburg State University chapter of Delta Alpha Pi International Honor Society presents an opportunity to change negative perceptions of students with disabilities by recognizing their academic accomplishments.

Education Club

The Fitchburg State University Education Club offers education majors the opportunity to congregate with their peers and to extend their collective learning beyond the boundaries of the classroom. Additionally, the Education Club provides a forum for members to discuss issues pertinent to the field of education.

Entrepreneurship

The North Central Massachusetts Entrepreneurship Association of Fitchburg State University shall provide to the students of the university an avenue for a student-led club that exclusively fosters a dedicated focus on the appreciation for the art and science of entrepreneurship education, including networking with other students of like interest.

Epsilon Pi Tau, Inc. (Technology Education and Industrial Technology Honor Society)

Epsilon Pi Tau works to promote and provide professional status for industrial arts and industrial vocational education, a medium for the professional development and recognition of individual members for leadership and achievement. The group fosters and encourages the acceptance among its members of the ideals of technical competence, social and professional proficiency and research.

Falcon Friends

The purpose of Falcon Friends is to promote social inclusion of students with disabilities as well as form meaningful friendships with age-appropriate peers.

Falcon Theater Company

The Falcon Players work to open the minds of members of the Fitchburg State University community to art and culture by offering performances, guest speakers, seminars and workshops.

First Love

The First love Club will give the students of the university the opportunity to learn, gain knowledge and appreciate in the Bible study along with a group of individuals who share the same interest. The club will sponsor events that will allow individuals to be able to attend revivals and conventions if they so choose to.

Fitchburg Activities Board (FAB)

FAB is responsible for much of the social programming on campus. The committee plans events including major concerts, coffeehouses, comedy nights, films, lectures and special events. Jimmy Eat World and New Found Glory are some of the artists that have recently appeared.

Fitchburg State University Film Makers Society

This club is dedicated to the study and appreciation of film and video production along with the history of cinema.

Gay Straight Alliance

Gay Straight Alliance offers support, acceptance, understanding and education for all Fitchburg State University students. Gay, lesbian and bisexual students, as well as allies and friends, are welcome in this social setting.

Greek Council

The Greek Council was formed to improve relations among members of sororities, fraternities, student body, administration, and the Fitchburg State University community through social events, philanthropies and community projects.

Institute of Electrical & Electronics Engineers Club (IEEE)

The purpose of this club will be to promote a fun and friendly social space for people to dive into the field of engineering (with a focus on electronics). This will be a club to establish individual projects as well as competitions for undergraduate students in STEM fields. The club offers the ability for resume building and getting hands on, real world experience with the creation and invention process.

Improv Club

The purpose of this club is to teach improvisational techniques to its members and to showcase their talents through performances both on and off campus.

Kappa Delta Pi (Education Honors Society)

Kappa Delta Pi recognizes outstanding student contributions to the field of education.

Lacrosse Club

The Fitchburg State University Lacrosse Club sponsors student lacrosse games and strives to promote teamwork, sportsmanship, spirit, respect, and dedication.

Lambda Pi Eta (Communication Honors Society)

Lambda Pi Eta is the honor society of the National Communication Association. This chapter of Lambda Pi Eta exists to further the mission of the association and is subject to the association's policies and procedures.

Latin American Student Organization (LASO)

LASO represents Hispanic culture on campus through programs and activities.

Role Playing Guild (RPG)

The purpose of the Fitchburg State RPG is to bring together those in the community that enjoy any aspect of Live Action Role Playing. Participation in club activities will expose students to a wide range of skills and activities, including improvisational acting, physical activity, game design, and socialization.

Model United Nations

The Fitchburg State University Model UN is a political science club that strives to promote the advancement of the study of political science and active participation in the political process by members of the Fitchburg State University community through seminars, discussion forums, and academic symposiums.

Musical Theater

The purpose of this club is to provide a professional extracurricular musical oriented organization where both students and alumni may participate.

North Central Massachusetts Entrepreneurship Association

The entrepreneurship association shall provide students an avenue for student-led club that exclusively fosters a dedicated focus on the appreciation for the art and science of entrepreneurship education.

Order of Omega

The Fitchburg State University Order of Omega is an honor society dedicated to members of Greek life who have compiled an excellent academic record and have dedicated themselves to the betterment of Greek life on campus.

Panhellenic Council

The Panhellenic Council at Fitchburg State University is the governing board of the three national sororities on campus. Meetings take place on a weekly basis.

Phi Alpha Theta (International Honor Society in History)

The Phi Alpha Theta Xi-Upsilon Chapter promotes an interest in history among its members, the Fitchburg State University community, and the greater Fitchburg area.

Pi Mu Epsilon (Mathematics Honor Society)

The Fitchburg State University chapter of Pi Mu Epsilon aims to promote scholarly activity within the field of mathematical sciences and to recognize those students who show exemplary academic proficiency within the field of mathematics.

Pi Sigma Alpha

Pi Sigma Alpha is the national honor society for political science majors. It recognizes academic achievement of those students who major in political science.

Phi Sigma Sigma National Sorority

Phi Sigma Sigma was founded in 1913 in New York. The Zeta Rho Chapter was installed at Fitchburg State University in 1992. Phi Sigma Sigma has three goals: service, scholarship and friendship. Phi Sigma Sigma's philanthropy contributes to various local and national non-profit organizations.

Pokemon Society

The purpose of Pokemon is to bring together those in the community that enjoy any aspect of the Pokemon franchise.

Psi Chi (Psychology Honors Society)

Psi Chi's purpose is to encourage, stimulate, and maintain excellence in scholarship and advancement of the science of psychology.

Rescue Squad (EMS)

The Fitchburg State University First Responders provide Fitchburg State University with emergency medical care during the regular school year and during special events year-round. The squad is open to Fitchburg State University students interested in the emergency medical field.

Sigma Pi Fraternity, International

As stated in the creed of Sigma Pi, the Brothers strive for promotion of scholarship, advancement of truth and justice, encouragement of chivalry, diffusion of culture and development of character among its members.

Sigma Beta Delta Honors Society

The purposes of this society shall be to encourage and recognize scholarship and accomplishment among students of business, management, and administration; and to encourage and promote aspirations toward personal and professional improvement and a life distinguished by honorable service to humankind. It is organized exclusively for charitable and educational purposes.

Sigma Sigma Sigma National Sorority

This national sorority seeks to ensure a perpetual bond of friendship, develop womanly character and promote high standards of conduct. The women strive to follow the university mission and bring together a culturally diverse group of individuals, each with her own talents, opinions and ideals. The members are committed to play therapy for children and community service.

Sigma Tau Delta

This organization grants distinction for high achievement to students with a major in English.

Sigma Tau Gamma National Fraternity, Inc.

Sigma Tau Gamma believes that all men are social creatures and that friendships of university men are lasting ones. The members seek to promote these associations through a social fraternity, which upholds the true standards of brotherhood.

Sigma Theta Tau, Inc., Epsilon Beta Chapter, (Nursing Honor Society)

The purpose of this society is to recognize superior achievement, encourage the development of leadership qualities and foster high professional standards.

Smash Club

Smash Clubs purpose is to promote the Super Smash Bros community, spread interest for the video game series, and to establish a friendly, competitive, and social environment for fans, new and old, to get the chance to make new friends, improve their game skills, and overall, to have fun and enjoy themselves.

Student Nurses Association (SNA)

The NSA is a professional organization run by nursing students to address nursing issues important to both the students and the community.

Technology Education Collegiate Association (TEECA)

The Fitchburg State University Technology Education Collegiate Association provides to students of the university an avenue to foster an appreciation for the art of technology education and a way to network with other students of similar interests. The Association offers its members the opportunity to not only learn more about their discipline but to also gain an understanding of it through hands-on experience.

WXPL

WXPL is the student run radio station at Fitchburg State University. Complete with sophisticated broadcasting equipment and an extensive album library, WXPL broadcasts at 91.3 FM.

Recognition of Student Organizations

There are more than 55 student organizations at Fitchburg State University that provide the campus community with many options for activities and programming. Fitchburg State University encourages and promotes participation in student organizations. It is hoped that by pursuing these co-curricular programs and activities, students will develop leadership skills and achieve goals.

Fitchburg State University recognizes, appreciates and supports the contributions made by student organizations to enhance the quality of student life at the university. The process of student organization recognition is vital to provide continued services by monitoring and accurately assessing the status of all student groups. The recognition of student organizations is intended to clarify the rights, privileges and responsibilities of student organizations. All student organizations wishing to operate on campus are required to complete this recognition process.

Contact the Student Engagement Office for more information, or contact the Student Organization Committee (SOC).

Greek requests

SOC will forward the request to the Greek Council, which will review the request and will meet with the organization. The Greek Council will make a recommendation to SGA where a vote will take place. A majority vote is needed to pass new organizations. After approval, the constitution will be sent to the dean of Student Affairs for final approval.

Rights, Privileges and Responsibilities of Recognized Student Organizations

Rights and Privileges

- ▶ To reserve all on-campus facilities through the Office of Student Engagement
- ▶ To be listed and publicized as an officially recognized club or organization through the Office of Student Engagement
- ▶ To have approved events listed on the campus calendar and other campus publications
- ▶ To have authorized publicity posted in approved posting areas
- ▶ To use the Fitchburg State University name as part of the club or organization name
- ▶ To apply for funding through the Student Government Association
- ▶ To be assigned a university mailing address as well as a mailbox in the SGA office
- ▶ To gain access to club and organization web space
- ▶ To participate in club and organization fairs
- ▶ To have an advisor
- ▶ To receive help, advice, and assistance from the Office of Student Engagement
- ▶ To have access to lists from which you can print labels for students, staff, and faculty
- ▶ The right to solicit (fund raise) on campus
- ▶ The use of SGA services
- ▶ To sponsor programs and activities
- ▶ Access to the discipline systems
- ▶ Use of the Financial Services office services

Responsibilities

- ▶ Clubs and Organizations must maintain a FalConnect portal. Minimum requirements includes, updated constitution, updated leadership and membership, use of CORQ (event app), and use of treasury function.
- ▶ The Financial Services Office must be used for the administration of all university-approved funds and funds raised on-campus and off campus
- ▶ A current constitution must be on file with the Office of Student Engagement via FalConnect
- ▶ Groups must have a statement of purpose, which is in accordance with the mission of the university
- ▶ Organizations must have Fitchburg State University undergraduate students as its members
- ▶ Organizations should have full-time undergraduate students, in good academic standing, and all officers must adhere to the GPA policy
- ▶ A current list of officers must be maintained in FalConnect
- ▶ All federal, state and local laws and university policies must be followed

- ▶ Membership must not practice any physical or psychologically abusive behaviors, either intentionally or unintentionally
- ▶ All clubs and organizations must attend the mandatory Club and organization Training (open to all officers, mandatory for presidents and treasurers)
- ▶ Club and Organization leadership is required Council of Clubs and Organizations (CCO) as requested by the Vice President of SGA.
- ▶ All university policies and procedures, including scheduling, posting and solicitation, etc., must be followed
- ▶ A full-time faculty or full-time professional staff member must act as advisor; their role will be mutually determined by the organization and advisor and is consistent with expectations outlined in the Student Engagement Handbook
- ▶ The club mailbox in the SGA office must be checked regularly to ensure that all official correspondence is received and answered

Making Revisions or Amendments to a Constitution

Any revisions or amendments to a constitution of a recognized student organization must be approved by the SOC and SGA prior to implementation. The following process will be followed:

Organizations must submit any revisions or amendments with the rationale for making the changes to the chairperson of SOC. The chairperson of SOC will forward the revisions or amendments and rationale to the SOC or, if the organization is Greek, will forward the request to the Greek Council.

Non-Greek Requests

SOC will review the revisions or amendments and rationale and will meet with the organization to obtain additional information if required. SOC will make a recommendation to SGA where a vote will take place. A majority vote is needed to pass any amendments.

Greek Requests

SOC will forward the revisions or amendments and rationale to Greek Council, which will review the revisions or amendments and rationale and will meet with the organization to obtain additional information if required. Greek Council will make a recommendation to SOC. SOC will review Greek Council's recommendation and will meet with the organization if required. SOC will make a recommendation to SGA where a vote will take place. A majority vote is needed to pass any amendments.

Re-recognition Once Recognition Has Been Lost

Student organizations that have been inactive for two years or less, or have lost recognition previously as a result of a judicial sanction, must re-apply for recognition in accordance with the sanction received. Student organizations that have been inactive for two or more years must go through the Student Organization Committee, and submit the following to the director of Student Engagement:

- ▶ Letter of intent to become a recognized student organization signed by the officers and advisor, which includes a statement of the activities and programs since the organization lost its recognition
- ▶ An updated copy of the constitution
- ▶ Organizations are encouraged to submit supporting documentation such as recommendations from SGA, Greek Council and/or community service agencies

Refer to Recognition of Student Organizations, page 30.

Annual Assessment

The SOC will conduct periodic assessments of each organization to assist recognized student organizations in evaluating their organizational development and activities. Through organization self-assessment, SOC assessment and recommendations for continued success, organizations will receive guidance and support for achieving organizational goals.

Each year, the SOC will identify 15 to 20 recognized student organizations for annual assessment. The organizations will prepare an assessment report and meet with the SOC for an assessment. The assessment is in no way a punitive process; however, each student organization is to make a good faith effort to comply with the process. Failure to exhibit good faith participation in the assessment process may affect the recognition status of the student organization.

Fund Raising

- ▶ Fundraising is allowed only by recognized clubs and organizations
- ▶ No competing sales are allowed (e.g. multiple bake sales cannot occur simultaneously)
- ▶ All fundraisers need to be registered and approved by the Office of Student Engagement
- ▶ A completed [and approved] fundraiser request form must be on file with the Office of Student Engagement for every fundraiser
- ▶ The Office of Student Engagement reserves the right to cancel and/or terminate a fundraiser if deemed to be inappropriate or in competition with another fundraiser
- ▶ Requests for any solicitation that is to take place off campus must be submitted in writing (see the Office of Student Engagement for details) at least 1 month prior to when the solicitation is desired to take place.

Please refer to the Solicitation, Raffle Policy and Student Club and Organization Resource Guide for further information regarding fund raising.

GPA Policy

To be a member of an executive board for any FSU club or organization, a student needs to maintain a semester GPA of 2.00 and an overall GPA of 2.50. If a club has standards that are above those of the university, those policies will supersede this policy. If any e-board member falls below the GPA requirements, they will be asked to step down from office. In a dispute, the final decision responsibility lies with the Office of Student Engagement.

Intercollegiate Athletics

(978) 665-3314

fitchburgfalcons.com

Matthew Burke, Director

Overview

The Department of Intercollegiate Athletics offers each student an opportunity to participate in intercollegiate athletic programs. Participation in these programs provides additional opportunities beyond the classroom for student learning in a wide range of situations.

Intercollegiate Sports

The 17 Falcon varsity teams have enjoyed regional and national recognition as highly competitive NCAA (National Collegiate Athletic Association) Division III teams. Fitchburg State University is a member of various intercollegiate athletic associations, which entitle successful participants to compete in post-season tournaments and championships. Fitchburg State University is a charter member of the Massachusetts State Collegiate Athletic Conference (MASCAC), which includes eight other state universities.

The men's varsity programs include competition in cross country, indoor and outdoor track and field, football, soccer, basketball, ice hockey and baseball. Women's varsity programs include cross country, indoor and outdoor track and field, field hockey, basketball, softball, soccer, volleyball and lacrosse.

The fall season includes football, soccer, field hockey, volleyball, and cross country. Practices start in late August and competition runs from early September to early November. The hockey, basketball and indoor track teams compete during the winter. Practices start in mid-October for hockey and basketball. The season of competition runs from November to early March. The spring season includes track and field, baseball, softball and women's lacrosse. Practice for baseball, lacrosse and softball starts in early February. The season of competition runs from March through early May. The track and field season begins immediately following indoor track. Information regarding pre-season tryouts and team meetings for all teams is available from the head coach. Email contact information for coaches is available on the department website.



Academic Eligibility

Student-athletes need to be in good academic standing as defined by the university to be eligible to compete on a varsity team and meet satisfactory academic progress. Full or part-time status shall be determined by the end of the add/drop period. In addition students must meet the requirements of the NCAA, and MASCAC. Refer to the Athletics Compliance Officer at (978) 665-3343 for further information.

NCAA Board of Governors Policy on Campus Sexual Violence

The NCAA is a voluntary membership organization dedicated to promoting academics, well-being and fairness among the 1,100 member schools and more than 500,000 student-athletes who participate in college sports. Sexual discrimination, sexual harassment and sexual and interpersonal violence violate human decency and the Association's core values.

All student-athletes, coaches and are educated each year on sexual violence prevention, intervention and response. Furthermore, the athletics department will cooperate with university investigations into reports and matters related to sexual and interpersonal violence involving student-athletes and athletics department staff in a manner compliant with institutional policies for all students.

Facilities

Fitchburg State University has a wide range of indoor and outdoor athletic facilities including:

Recreation Center

The Recreation Center opened during the summer of 2000 and includes:

- ▶ 1,000 seat NCAA basketball/volleyball arena
- ▶ Suspended jogging track (11 laps per mile)
- ▶ Dance/aerobics studio
- ▶ Fitness center
- ▶ Racquetball courts
- ▶ Classrooms
- ▶ Sport medicine center
- ▶ Teaching stations
- ▶ Locker rooms, laundry, and storage areas
- ▶ Athletic Department offices
- ▶ Recreation services offices

Note: The Director of Recreation Services schedules the use of the various areas within the Recreation Center.

Robert Elliot Complex

Located on Pearl Hill Road, the complex is the site of the outdoor athletic facilities. An artificial turf field, installed during the summer of 2022, is the home site for field hockey, football, soccer and women's lacrosse. The track and field team competes on an eight lane chem-turf track surrounding the field. The area also includes the Michael Riccards baseball field, a practice field and locker rooms.

Wallace Civic Center at Fitchburg State University

The ice hockey team practices and competes at the Civic Center, located on John Fitch Highway.

Coolidge Park

Coolidge Park is the site of our home softball field.

Carmelita Landry Arena

The renovated Carmelita Landry Arena opened its doors to the Fitchburg State community in January of 2018 and features numerous strength and training equipment as well as an indoor turf field for the Fitchburg State athletic teams to utilize throughout the year.

Doyle Conversation (Cross Country)

Home to the men's and women's cross country team, hosts the Jim Sheehan Memorial Invite each fall.

Athletics Sportsmanship Code

All students who participate or intend to participate in the intercollegiate athletic program at Fitchburg State University are responsible for adhering to this Sportsmanship Code.

Expectations and Responsibilities of the Student-Athlete

Participants in Fitchburg State University athletic programs should reflect valuable characteristics such as leadership, honesty and integrity. Competing as an intercollegiate athlete is a privilege, not a right, and comes with great responsibility. Athletes are highly visible, and it is critical that they are respectful, mature and well behaved. This sportsmanship code has been developed to ensure that those standards are understood and met. Student-athletes are held accountable for complying with campus policies, local, state and federal laws through the student conduct process. They are held accountable for complying with the sportsmanship code through the Athletics Department.

The Fitchburg State Athletics Department, the NCAA and the Massachusetts State Collegiate Athletic Conference all require athletes to abide by their rules and regulations. All participants are also subject to the policies, coaching philosophy and techniques of their coaches.

Rights

All athletes, coaches, trainers, managers and staff have the right to:

- ▶ Be treated with respect.
- ▶ Confidentiality.
- ▶ Be notified and offered the chance to participate in meetings concerning their possible suspension from the team.
- ▶ Present any violation of their rights to the athletic director.

Expectations

Student-Athletes

- ▶ Treat professors and classmates with respect.
- ▶ Arrive for classes on time and prepared.
- ▶ Notify instructors in advance when requesting permission to leave early or miss a class in order to travel to a contest.
- ▶ Treat opponents and officials with respect regardless of their actions or decisions.
- ▶ Remember that it is a privilege to represent the university on an intercollegiate team.
- ▶ Abide by all team rules and regulations.
- ▶ When traveling to a contest, dress neatly and appropriately and present a positive image of the university and the Athletic Department.
- ▶ Avoid using language and gestures that are not suitable.
- ▶ Be courteous and cooperative with spectators, game management personnel and media.

Coaches

- ▶ Set the standard for leadership and sportsmanship.
- ▶ Serve as a role model.
- ▶ Treat all team members, opponents, officials, spectators, game management personnel and media with respect.
- ▶ Set discipline standards and enforce them consistently and fairly.
- ▶ Demonstrate an interest in the development of all members of the team.
- ▶ Respect the game and the rules of the game.
- ▶ Adhere to all department, university and conference rules and regulations.

Student-Athletes and Coaches as Spectators

- ▶ Respect all participants and team members.
- ▶ Respect the judgment and decisions of coaches and officials.
- ▶ Refrain from criticism of athletes, coaches or officials.
- ▶ Respect the authority of game management personnel and comply with their requests.

Athletic Department Policies

Any student-athlete charged with inappropriate behavior covered under the university's Student Code of Conduct shall be subject to disciplinary action by the university, which may include suspension or dismissal from the university. The Student Code of Conduct may be found in the Student Handbook and on the university Website. Student-athletes who violate Athletics Department policies may be subject to additional sanctions by the Athletics Department.

Alcohol, Illegal Substances and Other Drug Abuse

The Fitchburg State University Athletic Department does not condone the use of alcohol, regardless of age, or drugs by any student-athlete or game management personnel in connection with any team function, or by any prospective student-athlete or their host during a university visit or a team function. Student-athletes are required to sign the NCAA Drug Testing Consent Form prior to participation, and thereby accept the penalties that may result from violating this policy. Violations of this policy may be referred to student conduct.

Tobacco

NCAA regulations prohibit the use of tobacco, including smokeless tobacco, by any student-athlete, coach or game management personnel during any practice or at the site of any competition.

Gambling

The NCAA prohibits student-athlete involvement with gambling activities related to intercollegiate athletic teams. Violations of this policy may be referred to student conduct.

Hazing

Hazing is prohibited by state law and university policy. Student-athletes are required to sign the Fitchburg State University Athletic Department Student-Athlete Agreement Concerning Hazing prior to participation. As part of the agreement, the student-athlete acknowledges that they understand that disciplinary action will be taken against those individuals or teams that violate the hazing policy. Violations of this policy may be referred to student conduct.

Sanctions

Student-athletes who do not conform to the expectations of the Sportsmanship Code or the Athletic Department policies will be subject to disciplinary action which may include, but is not limited to, a warning, a written reprimand, suspension from the team or dismissal from the team. Violations of team rules will result in sanctions imposed by the head coach. Student-athletes may appeal those sanctions to the athletic director within one week of notification from the head coach. The athletic director will decide to uphold imposed sanctions and/or determine the need to impose additional sanctions beyond those imposed by the head coach within one week of the appeal. The decisions of the athletic director are final. Sanctions will remain in effect until served.

The athletic department reserves the right to impose sanctions independently and in advance of any campus disciplinary and/or civil/criminal actions.

Student Athlete Advisory Committee

The Student Athlete Advisory Committee includes a representative from each intercollegiate team and is charged with coordinating activities for all student athletes in the areas of community service and life skills development. Activities include workshops on study skills and career development, speakers on personal development, leadership and diversity, clean-up projects in the community, coordinating a campus blood drive for the American Red Cross and assisting various campus groups with projects. The committee also promotes school spirit and support by student-athletes for all other intercollegiate teams.

The following academic policies have been included in the Student Handbook for easy reference. Please refer to the *Fitchburg State University Catalog*, which is the definitive guide to academic policies.

Structure of Academic Deans

Dean of Arts and Sciences

Dr. Sara Levine, Dean (Behavioral Sciences; Communications Media; Economics, History, Political Sciences; English Studies; Humanities; Interdisciplinary Studies; Liberal Arts and Sciences)

Dean of Business and Technology

Dr. Mahmoud Al-Odeh, Dean of Business and Technology; (Business Administration; Computer Information Systems; Computer Science; Industrial Technology; Occupational Education; Technical Education; Vocational Education)

Dean of Education

Dr. Mojdeh Bayat, Dean (Early Childhood Education; Elementary Education; Middle School Education; Special Education)

Dean of Health and Natural Sciences

Dr. Jannette McMenemy, Interim Dean (Biology; Chemistry; Earth Systems Science; Exercise and Sports Science; Geographic Science and Technology; Mathematics; Nursing; Physics; IRB, IACUC)

Dean of School of Graduate, Online and Continuing Education

Dr. Becky Copper Glenz

Dean of the Amelia V. Gallucci-Ciro Library

Ms. Jacalyn Kremer

Absences

Students who will be absent for an extended amount of time due to illness, death in the family, etc., should contact the Office of CARE & Case Management at care@fitchburgstate.edu. Students who will be absent for brief periods of time should speak directly with their instructors. Students are strongly encouraged to reach out to their instructor and work directly with them regarding missed classes/assignments. Please note that the Office of CARE & Case Management cannot specifically excuse a student from class, nor from missed work.



Advisors

All students are assigned a faculty member advisor by the department chairperson for your major. Pre-majors are advised by the full time professional staff in the Advising Center as part of the Focus on the Future program. Students are encouraged to consult with their advisors at any time during the semester regarding any problem involving their academic program. By agreement, all faculty must be available to their students for class and other advising at least three hours a week. These office hours are posted at the department offices. In addition, students are required to meet with their advisors during the registration period because only advisors can arrange and approve course enrollment.

Student Attendance Policy / Registrar Requests for Attendance Checks

There is no university wide attendance policy at Fitchburg State University. Faculty may establish reasonable attendance policies for their own classes and must explain those policies in their syllabi. In the event that illness or some other emergency prevents a student from attending class, the student should contact the instructor directly. This matter is left to the individual instructor, who may or may not view irregularities in attendance as serious enough to affect the student's grade.

Students should follow the instructor's attendance policies on the course syllabus and whenever possible, notify instructors by email when they will be absent from class or other class-related activities. Students are encouraged to reach out to their instructors in order to determine the process for making up any missed assignments.

If there is anticipated prolonged absence, such as a medical procedure or activated military duties, the Office of CARE & Case Management should be contacted at care@fitchburgstate.edu

Whatever an instructor's attendance policy, Student Success Office will ask the instructor for an attendance check right after the add/drop period to determine whether a student has ever attended each of his/her classes. This is used to determine that the registrar's record of class rosters is correct. You will receive an email with instructions on how to submit your attendance through SSC Navigate.

Classroom Decorum

Fitchburg State University expects students to act in a mature and responsible manner. Respect for the rights of others, openness to new and challenging ideas, civility and courtesy are examples of these expectations. They extend to the classroom as students are expected to positively contribute to the teaching and learning environment by demonstrating appropriate classroom behavior.

The Student Code of Conduct establishes that obstruction or disruption of teaching, administration, disciplinary system, the university or community or other university activities shall constitute a violation of the code of conduct (Item 2.01). Examples of inappropriate classroom behavior shall include but are not limited to: using derogatory, vulgar, or insulting language that has no academic merit to the discussion, sleeping in class, use of cellular devices, use of laptop for non-class related purposes, arriving or leaving while class is in session, and unsolicited talking in class. If a student exhibits these disruptive behaviors, the faculty member may ask the student to stop the behavior and comply with the expected behavior of the classroom or leave the classroom. A faculty member may address the issue informally with the student to ensure that appropriate standards of behavior are met or pursue formal disciplinary action through the Office of Student Conduct and Case Management.

Class Cancellations

Faculty absences are posted at the Hammond Information Desk and are available on a recorded telephone message system. Students may telephone the faculty absences/school closings recording at (978) 665-3580.

In the event of inclement weather, the cancellation of classes will be reported on the following radio stations: Boston television stations WBZ (Channel 4), WCVB (Channel 5) and WHDH (Channel 7). The campus radio station WXPL (91.3FM) broadcasts after 8 a.m. Commercial radio stations include the WEIM (AM 1280), WBZ (AM 1030). Cancellations are listed as Fitchburg State University only; any other Fitchburg listings do not pertain to the university. Student may choose to be notified of important campus announcements by signing up with Fitchburg State Alert at alert.fitchburgstate.edu.

Course Registration

Students will receive notification via email of the registration period and instruction for registering for the following semester. Three weeks prior to registration is the university advising period. Students must meet with their advisors to review their academic progress and develop schedules for the upcoming semester. After agreeing on a selection of courses, the advisor will give the student their alternate pin, which will allow the student to register online in College Scheduler through MyFalcon.

Courses taken through Graduate & Continuing Education above a full-time load of 12 credits, or during winter or summer, carry additional tuition and fees, payable at the time of registration.

Add/Drop

During the first 5-days of the semester, students may drop or add courses if seats are available in College Scheduler through MyFalcon. During the second 5-days of classes, students may still add courses but instructor permission is required and must be processed by the Registrar's Office. Students may drop courses in College Scheduler themselves during the second week. Students should confer with their advisors, as well as review their degree evaluation in Degree Works, prior to making any changes that may affect regular progress toward graduation.

Course Load

The normal course load for each semester is 15 semester hours of credit. The minimum academic load for each semester for full time students is 12 semester hours of credit. A course load surpassing 18 semester hours is an overload and, as such, must be approved by the student's advisor and the dean associated with the student's major of study. Students with a cumulative grade point average lower than 3.0 will usually not be granted authorization for an overload.

Withdrawal from Courses

After the drop/add period but prior to the end of the 11th week of the semester, students may withdraw from courses and receive a W for a grade in each course. Course withdrawals are initiated by the student, who is solely responsible for completing the necessary paperwork. The student must obtain the appropriate form from the Registrar's Office and have it signed by their advisor. After the 11th week of classes, a grade of 0.0 is recorded. A waiver may be given for documented, critical extenuating circumstances.

Full time enrollment status requires that a student carry a load of 12 or more credits. Dropping below this level, either by dropping or withdrawing from courses, jeopardizes the student's eligibility for veteran's benefits, the Dean's List, honors, scholarships, varsity athletics, health insurance coverage and financial aid.

Withdrawing from Fitchburg State University

Students who leave Fitchburg State University, either during a semester or between semesters, must complete a withdrawal form, which may be obtained at the Office of Student Affairs located in the Sanders Administration Building, Room 204. Students who withdraw or take a leave (see below) within the first eight weeks of the semester will receive a W in each course. Students who leave the university after eight weeks will receive a grade of 0.0 in all their courses.

Documented illness, injury or personal emergencies are considered extenuating circumstances that may allow students to withdraw from the university after the eighth week of classes without penalty. Students who withdraw from the university for one of these reasons should contact the Office of Student Affairs. The decision to grant Ws will be made by the Dean of Students. Financial aid recipients who are considering withdrawal from the university are urged to contact the Financial Aid Office. Withdrawal may result in the student owing a balance to the university and/or owing a repayment to federal or state aid programs. Please contact the Financial Aid office for details prior to withdrawal.

Voluntary/Involuntary Withdrawal Policy

This policy defines the withdrawal procedures for medical and/or mental health related concerns. The University reserves the right to initiate an involuntary withdrawal of a student from the University under limited circumstances as defined within the policy. The complete policy is located on page 54.

Returning After Withdrawal

Students withdrawing from Fitchburg State University in good standing without completing a baccalaureate degree may return to the university by applying online at fitchburgstate.edu/readmission. Students should submit requests to the Registrar's Office before May 1 to return for the fall semester or before November 1 to return for the spring semester.

Readmission is not guaranteed. The Registrar's Office will consider academic, financial and discipline records, in addition to space available, in granting or denying readmission. Students who are re-admitted will follow the current catalog program requirements.

Academic Standing

Unless specified otherwise, a student's academic standing is determined by submitted grades. Incomplete grades are not factored into academic standing. Retroactive adjustments are not made to a student's standing once a grade has been submitted for the Incomplete.

Good Academic Standing

To achieve good academic standing, students must:

- Maintain an overall cumulative GPA of 2.0 or higher
- Maintain a cumulative GPA of 2.0 or higher in the major
- Meet any additional requirements of the major which have been approved by the All-University Committee and are consistent with university policy

Academic Probation

Students whose cumulative GPA falls below a 2.0 will be placed on probation.

Probation 1: The first semester in which a student's cumulative GPA falls below a 2.0, the student is placed on Probation 1.

Probation 2: The second consecutive semester in which a student's cumulative GPA falls below a 2.0 but at or above a 1.0 will be placed on Probation 2. Students with a cumulative GPA below a 1.0 will be placed on suspension.

Taking a leave or withdrawing does not change a student's probation status. Upon returning to the university, students will retain the same probation status they had prior to their departure. Students that readmit with a GPA below a 2.0 that are not already on Academic Probation or a Dean's Probation will be placed on Probation 1. See below for information on Dean's Probation. Students will be suspended if they have a cumulative GPA below a 2.0 for more than two successive semesters and do not meet the criteria for Deferred Suspension.

Dean's Probation

A Dean's Probation contract is an agreement that requires a student to earn a term GPA of a 2.0 or more and pass all of their classes. This allows for students to make progress toward good academic standing while recognizing it may take more than one semester to bring the cumulative GPA over a 2.0.

Academic Warning

Students whose cumulative GPA falls in the range of 2.0 to 2.2 will be placed on academic warning.

Students on probation and academic warning must:

- Meet with their academic advisor/s before the start of the second week of the relevant semester to review their current course load and arrange periodic meetings throughout the semester;
- Meet with an academic coach for the number of times stipulated in the probation or academic warning contract;

Students who maintain the University's academic standards for probation must also meet the financial aid and athletic eligibility requirements for satisfactory academic progress. (Financial Aid and Athletics offices have additional academic requirements for probationary students. Students should consult the appropriate office to determine their eligibility.)

Deferred Suspension

Deferred suspension provides students who would otherwise be suspended with an opportunity for an additional semester to achieve good academic standing. Eligibility for Deferred Suspension:

Any student in their second semester of probation that has

- ▶ made notable improvements in their GPA, but still falls short of the required cumulative GPA of 2.0
- ▶ successfully completed a minimum of 12 college-level credits
- ▶ have not have received a 0.0 or Unsatisfactory in any course in that term, and their semester GPA is at or above a 2.0

Any student currently on Deferred Suspension who

- ▶ is registered for a minimum of 12 college-level credits
- ▶ has not received a 0.0 or Unsatisfactory in any course in that term, and
- ▶ their semester GPA is at or above a 2.0

Additional considerations: If a student should receive a grade of Incomplete during the semester of Deferred Suspension, the student's status will be determined by the GPA graded courses only. No future adjustments will be made to a student's status once the grade has been submitted for the incomplete.

Grades

Final grades assigned for completed course work carry a corresponding point value. This point value, along with the credit hour value, determines a student's GPA each semester. Grades are awarded on a numerical scale as follows:

4.0	A	95-100
3.7	A-	92-94
3.5	A-/B+	89-91
3.3	B+	86-88
3.0	B	83-85
2.7	B-	80-82
2.5	B-/C+	77-79
2.3	C+	74-76
2.0	C	71-73
1.7	C-	69-70
1.5	C-/D+	67-68
1.3	D+	64-66
1.0	D	60-63
0.0	F	0-59
	IN	Incomplete
	IP	In Progress
	W	Withdrawn
	AU	Audit
	S	Satisfactory
	U	Unsatisfactory

All grades except 0.0, U, W, Inc and AU are passing grades and earn credit toward the baccalaureate degree, with the exception of Basic Math and Basic University Writing.

Sample Semester GPA Calculation

Using the point values of assigned grades and the credit hour values of courses taken, the following process is used to determine a semester grade point average.

Class	Grade	Hours	Points
ENG 2000	2.0 x	3	= 6
PSY 1100	2.5 x	3	= 7.5
MATH 2300	2.0 x	3	= 6
SPAN 1000	3.0 x	3	= 9
HIST 1000	4.0 x	3	= 12
Totals		15	40.5

40.5 total grade points ÷ 15 total credit hours = 2.70

Grade point average for the semester is 2.70.

Repeating Courses and Grade Substitutions

Repeating Courses after a Failing Grade

A student may repeat a course in which the assigned grade is a 0.0 or U (Unsatisfactory). In these cases, the new grade will be substituted for the original grade in calculating the student's cumulative GPA. The original grade, however, will continue to appear on the transcript. A new passing grade earned as transfer credit also eliminates the original failing grade in calculation of the cumulative GPA, although only transfer credits, not grades, are recorded on the official transcript.

Repeating Courses after a Passing Grade or Audit

A student may repeat once any Fitchburg State University course for which a 1.0, 1.3, 1.5, 1.7 or AU is earned. Courses must be taken at Fitchburg State University and, if at all possible, should be taken within the following year.

The grade for a repeated course (except in the case of second grade option*) will be computed along with the original grade in the cumulative GPA, but no additional credits will be applied toward graduation requirements.

The repeated course will be indicated as such on the student's transcript.

*Second Grade Option

The Second Grade Option allows only the grade earned when a course is repeated to be used in the calculation of a grade point average. Only the credits earned for the repeated course will apply toward graduation.

All grades earned for a given course will remain on a student's permanent academic record, which will indicate those courses repeated under the second grade option.

To take advantage of the second grade option, students must obtain approval from their advisor and file the appropriate paperwork with the Registrar's Office prior to midterm of the semester in which the course is being repeated.

Grade Changes

Students who believe they were given an incorrect grade should contact the instructor and bring the inaccuracy to their attention. If the instructor agrees that a mistake has been made, the instructor will email the change to registrar@fitchburgstate.edu.

Student Grievance

A student who is dissatisfied with a grade received or with any other aspect of instruction in a particular course is to confer with the instructor, who will explain the reasons for awarding the grade. If such a conference fails to achieve a satisfactory resolution, the student may then appeal to the department chairperson. If the matter is still not resolved, the student may appeal in writing to the appropriate academic dean to adjudicate the situation.

Transfer Credit

Credit received for courses completed at other regionally accredited institutions of higher education may be transferred to Fitchburg State University and applied toward degrees if the courses are equivalent to courses offered by Fitchburg State University or appropriate to programs at the university and the grade received was a 1.7 (C-) or higher.

Credit for courses transferred with passing grades below 1.7 (C-) may be approved if the credits are included as part of an Articulation Agreement/Associates Degree program covered by the Commonwealth Transfer Compact. Approval of transfer credit is authorized by the Registrar's Office.

Dean's List and President's List

Unless specified otherwise, a student's academic standing is determined by submitted grades. Incomplete grades are not factored into academic standing. Retroactive adjustments are not made to a student's standing once a grade has been submitted for the Incomplete.

President's List

Degree-seeking students are named on the President's List when they have attained a semester average of 3.75 or higher and were named on the Dean's List for three successive semesters while maintaining full-time status in college-level courses and a minimum of 9 GPA credits (graded credits that impact GPA). In cases where students are considered full-time with less than 12 credits, no more than one course with a grade of S is allowed. Students with incompletes and/or an Unsatisfactory grade (U), at the time the President's List is determined are not awarded the President's List.

Dean's List

Degree-seeking students who have attained an average of 3.2 or better for the semester while maintaining full-time status in college-level courses and a minimum of 9 GPA credits (graded credits that impact GPA). In cases where students are considered full-time with less than 12 credits, no more than one course with a grade of S is allowed. Students with incompletes and/or an Unsatisfactory grade (U) at the time the Dean's List is determined are not awarded the Dean's List.

Major Changes

Students who want to change their majors or declare a second major should consult with the appropriate department chairperson for specific information about application for admission. Departments and programs have individual requirements and procedures, including minimum GPAs, formal application forms and designated admission dates. Access into some majors is also numerically limited. A change of major form must be completed first by the department chairperson of the student's new major and then by the department chairperson of the student's former or double major. When completed, the change of major form must be submitted to the Registrar's Office. The change of major form can be found at fitchburgstate.edu/registrar.

Transcripts

Official Transcripts are available on line at parchment.com. Unofficial transcripts can be printed from MyFalcon student self-service.

Academic Integrity Policy

Every member of the university community is expected to maintain the highest standards of academic integrity. A student shall not submit work that is falsified or is not the result of the student's own effort. A student who is in doubt regarding standards of academic integrity in a course or assignment should consult the faculty member responsible for that course or assignment before submitting the work. A student's lack of understanding of the academic integrity policy is not a valid defense to a charge of academic dishonesty.

A student's name on any written or creative exercise (e.g., examination, report, thesis, theme, laboratory report, computer program, artistic production, etc.), or in association with an oral presentation, declares that the work is the result of that student's own thought and study. Any work that the student declares as his or her own shall be stated in the student's own words and produced without the assistance of others. Students must make clear through accurate citations when they make use of other sources. Talking during an examination, or possession or use of unauthorized materials or equipment during an examination constitutes an infringement of the academic integrity policy. Aiding and abetting academic dishonesty also constitutes a violation of the academic integrity policy.

Unless permission is received in advance from the faculty member in charge of the course involved, a student may not submit, in identical or similar form, work for one course that has been used to fulfill any academic requirement in another course at Fitchburg State University or any other institution. A student who perceives the possibility of overlapping assignments in courses should consult with the appropriate faculty members before presuming that a single effort will fulfill requirements of both courses. Students should consult course syllabi for additional guidance on matters of academic integrity.

When an alleged offense of the Academic Integrity Policy has occurred, the following process will apply:

1. If the accuser is a faculty member, and s/he decides to make a formal accusation of a violation of the academic integrity policy, the faculty member will provide the student with a letter describing the case for academic dishonesty within fourteen days of discovering the alleged infringement. This letter may be presented to the student in person or delivered to the student's home, local or campus address or mailbox, or Fitchburg State University email account. The student will either a) agree with the accusation of academic dishonesty and the sanction as imposed by the



faculty member or b) disagree with the accusation of academic dishonesty. (A student cannot agree with the accusation of academic dishonesty but disagree with the sanction. Disagreement with a sanction, in other words, is not grounds for an appeal.)

If the student has agreed with the accusation and signed the letter accordingly, the sanction identified by the faculty member will be imposed, and the matter will be considered closed. If the student disagrees with the accusation and again signs the letter accordingly, the student may appeal the matter to the university conduct board. With all formal accusations of a violation of the academic integrity policy, the faculty member will forward the letter with the student's signature and other relevant information to the Office of Student Affairs. (Proceed to No. 3 below.)

2. If the accuser is not a faculty member, and s/he decides to initiate the formal process, the accuser must submit a report and/or relevant information to the Office of Student Affairs within fourteen days of discovering the alleged infringement of the academic integrity policy.
3. Once a case is forwarded by a student or as an appeal (in the form of a report, signed letter and/or other relevant information), the Office of Student Affairs, or designee, will review all relevant information and either a) dismiss the incident due to lack of merit or timeliness or b) contact the accused student to schedule a conduct board hearing or when a board is not available an administrative hearing may be scheduled.
4. If the case goes to the conduct board, the board will determine whether the student is responsible or not responsible for violating the academic integrity policy. If the student is found responsible, the board will recommend sanctions to the appropriate academic dean. These sanctions will include those identified by

the faculty member and, in the event a student has a prior disciplinary record, may also include the additional sanctions of:

- a grade of zero on the assignment;
- a failing grade in the course;
- suspension from Fitchburg State University;
- dismissal from Fitchburg State University;
- or other sanctions.

5. In cases of undergraduate student violations of the academic integrity policy, the appropriate academic dean will either impose the sanction recommended by the conduct board or determine that the sanction is excessive or inadequate and alter it accordingly.

6. The student may make a final appeal only for a sanction of suspension or dismissal.

Note: If the student agrees with the academic dishonesty finding by the faculty member, the case will not go before the conduct board; however, if s/he has a prior disciplinary record, the Office of Student Affairs may pursue other charges and sanctions once the academic integrity issue has been resolved.

Acceptable Use Computer Policy

The Information Technology Department supports computing, networking and information resources for the students, faculty, and staff of Fitchburg State University. Computer facilities and services are offered in support of teaching and learning, research and public service. Access to the computer systems and networks owned and operated by Fitchburg State imposes certain responsibilities upon users, in accordance with existing university policies and local, state and federal law. Users accept the responsibility for utilizing services in ways that are ethical, that demonstrate academic integrity and respect for others who share this resource. This policy is established in an effort to help users understand what is expected of them. It sets guidelines regarding the issues of privacy and respect for property, ownership of data, system security, and misuse of the system.

The complete Acceptable use Computer Policy can be found on our website at fitchburgstate.edu/technology/policies/acceptableuse/.

One Card Program Agreement Terms and Conditions

The Fitchburg State University OneCard identifies the cardholder as a student, faculty, staff or invited guest of the University. Upon receiving the card the individual agrees to the following terms and conditions:

1. Authorization for Personal Use Only

Every student is required to have a valid Fitchburg State University OneCard (University identification). The OneCard is property of Fitchburg State University. Use of the OneCard constitutes acceptance of the terms and conditions identified herein. The authorized holder of the Fitchburg State University OneCard has the responsibility to follow the procedures described in this agreement.

2. Penalties for Unauthorized Use

You are responsible for safeguarding your OneCard against loss or theft, for maintaining it in proper working condition, and for keeping your online account password confidential. The Fitchburg State University OneCard shall not be loaned or otherwise transferred to another person. You may not use your OneCard for any illegal, improper or unlawful purpose. Using someone else's OneCard, or altering, falsifying or selling a OneCard or a copy of a OneCard, is prohibited and subject to sanctions, pursuant to applicable University policies and procedures and may also be subject to civil or criminal proceedings.

3. Obligation to Report Lost or Stolen Card

The cardholder is obligated to report a lost or stolen Fitchburg State University OneCard as soon as possible. This report must be made to the OneCard Office during normal business hours, after hours please contact Fitchburg State University University Police. You will be held responsible for any use of your card until it is reported lost or stolen, at which time the card is declared inactive and a new card is issued. It may be necessary at certain times to communicate with the OneCard Office. Correspondence should be addressed to: Fitchburg State University, OneCard Office, 160 Pearl Street, Fitchburg, MA 01420

4. Lost or Stolen Card Policy

If a OneCard should be lost or stolen, the student shall be charged a \$25.00 replacement fee. Lost or stolen cards are not subject to the one free replacement card per academic year policy.

5. Damaged Card Policy

Currently enrolled students are eligible for one free card replacement per academic year if the damaged card is surrendered to the OneCard Office. All subsequent damaged card replacements will cost \$15.00 as long as the card is surrendered. Worn cards with a missing name or photo must be replaced.

6. Limit of Responsibilities

The cardholder may have unlimited responsibility for unauthorized purchases.

7. Availability of Periodic Statements

Upon the request of the cardholder, and with presentation of proper identification, information about the cardholder's account balance or transaction record is available at the Fitchburg State University OneCard Office. Statements can also be generated using the MyAccounts Card Office website.

8. Fitchburg Gold Account Balances and Receipts

Only the cardholder's account balance will display on cash registers and certain machines accepting the Fitchburg State University OneCard for financial transactions. All other account balances can be accessed through the My Accounts website or a Card Management Center (CMC).

9. Carry-Forward Balance

Funds deposited to either the Fitchburg Gold or Falcon Dollar accounts will carry forward from semester to semester. However, Falcon Dollars are non-refundable. Dining Points do not carry forward from one semester to the next. Dining Points must be used during the semester they are purchased.

10. **Fitchburg Gold Inactive Account Charges**

If a Fitchburg Gold account with a positive balance has sustained no financial activity for a period of 365 days or more, the account will be determined to be inactive and a monthly inactive account maintenance fee of \$10 will be assessed against the account monthly until the account is returned to active status or the account balance reaches \$0.

11. **No Interest Earned on Account**

No interest or other earnings will be paid to the cardholder or credited by Fitchburg State University to his or her Fitchburg State University OneCard account.

12. **Refund Account Balance**

Refunds are available by written request to the Fitchburg State University OneCard Office when your relationship with Fitchburg State University is terminated (either through graduation, withdrawal, expulsion, or leaving employment). A refund request form must be completed and received by the Fitchburg State University OneCard. A \$25 account balance refund processing fee will be charged to the account. Refunds take 4–6 weeks. Cardholders with a balance of \$25 or less in their account are encouraged to spend the balance on campus.

13. **Door Access**

The Fitchburg State University OneCard can be used to operate certain campus security points such as doors much in the same manner as a key. The campus representative authorized to make decisions regarding the appropriate access for the card user approves the profile of each cardholder. A profile may be changed, without notice, by the Campus Card Office when it is deemed necessary or appropriate.

14. **Library Card**

The Fitchburg State University OneCard operates as the Fitchburg State University Library Card for the Amelia V. Gallucci-Cirio Library. Privileges to take material out on loan from the library are granted to all Fitchburg State University students, staff, faculty and alumni. Information regarding the use of materials at the Amelia V. Gallucci-Cirio Library may be found at the following URL: fitchburgstate.edu/library.

15. **Campus Vending**

The Fitchburg State University OneCard will allow access to almost all campus vending. If there is a problem with a vending machine using your OneCard, it is the responsibility of the cardholder to report the problem to the Fitchburg State University OneCard Office. Vandalism to any vending machine will result in the immediate denial of the cardholder's vending privileges and possible judicial action.

16. **Meal Ticket**

The Fitchburg State University OneCard allows cardholders to participate in meal plans provided by Chartwells. Failure to present your OneCard at Holmes Dining Hall will result in denied admission to the dining hall. Under no circumstances will anyone be allowed to use Falcon Dollars at the North Street Bistro or McKay Cafe without presenting the Fitchburg State University OneCard. Worn cards with a missing name and photo will be denied entry to a dining facility and must be replaced.

17. **Purchases**

The purchase of alcohol, cigarettes, gift cards, and lottery tickets via the OneCard is prohibited.

End of the Spring Semester Event Policy

After the last day of classes, campus-wide social events may not be scheduled with the exception of Finals Frenzy (study break) activities.

Good Neighbor Policy

Students who reside in or visit the university neighborhood are expected, as members of the Fitchburg State University community, to demonstrate respect and concern for all members of the local community. As such, Fitchburg State expects students to demonstrate responsible citizenship in the local neighborhood. Several community service opportunities exist for students. Contact the Center for Volunteerism and Leadership for more information.

To support the goal of being good neighbors, the following conduct (and any other of a like sort) will not be tolerated: excessive or unreasonable noise; sponsoring parties for profit (the illegal sale or distribution of alcoholic beverages which may include the use of tickets, T-shirts, mugs, cups and/or any other items as a price or condition of admission); sponsoring excessively large parties; serving minors; disorderly conduct; public drinking; public intoxication; possession of open containers; use, sale or distribution of illegal drugs; harassment of neighbors; defacing or damaging property; interfering with the city of Fitchburg police or utility agencies in the performance of their duties; public urination; throwing objects out of apartment windows; and the use, sale, manufacturing or distribution of fake IDs. Students are expected to abide by Fitchburg General Ordinances, and all state and federal laws.

Fitchburg State University students may be charged through the student conduct process for violating this policy and for misconduct, which arises off-campus, if the student is in violation of federal, state or local laws or university policy that brings into question one's suitability as a member of the university community. If found responsible, students will be subject to sanctions up to and including loss of residence or suspension or dismissal from the university.

Human Studies Policy

The university has established a Human Studies Policy and a Human Studies Committee, which reviews and approves the adequacy of protection provided for human subjects serving as research subjects. The university is cognizant of its responsibility to protect the privacy, safety, health, and welfare of such subjects. A copy of this policy may be obtained in the Office of Academic Affairs.

Nondiscrimination Policy & Title IX Sexual Harassment Policy

The Nondiscrimination Policy addresses the University's prohibition of and response to prohibited discrimination, harassment, and retaliation on the basis of one's protected class status and as defined therein. These prohibitions include sexual harassment and misconduct as defined under this Policy.

The Title IX Sexual Harassment Policy reflects the University's requirements and obligations specifically as they pertain to sexual harassment as defined under the 2020 Title IX Final Rule, including but not limited to sexual assault, domestic violence, dating violence, and stalking on the basis of sex. A violation of the Title IX Sexual Harassment Policy also constitutes a violation of the Policy of Nondiscrimination.

The Fitchburg State EO Officer is:

Rebecca H. Newell, M. Ed.
Director of Title IX and Equal Opportunity
(978) 665-3236
rnewell7@fitchburgstate.edu or
titleix@fitchburgstate.edu
www.fitchburgstate.edu/titleix

Policy Against Gambling

Code (Item 2.06) Illegal gambling is not permitted at Fitchburg State University. Examples of prohibited conduct include, but are not limited to, the following activities:

- ▶ Betting on or selling "pools" pertaining to athletic or other events
- ▶ Card-playing, either "in person" or in an online environment, for money
- ▶ The use of university property, including phones and internet servers, for illegal gambling activities
- ▶ Involvement in bookmaking activities
- ▶ Online gambling, which the United States Government has deemed to be illegal.

The university recognizes that, for some individuals, gambling can become a destructive pattern of behavior. Resources are available on campus to assist individuals that may be experiencing problems related to gambling. The Counseling Services Office (978-665-3152) or the Massachusetts Council on Compulsive Gambling (1-800-426-1234, masscompulsivegambling.org) can provide such resources as appropriate.

Policy Against Hazing

Massachusetts General Laws, Chapter 269, Sections 17 through 19 prohibit hazing and require Fitchburg State University to certify that the university has adopted a disciplinary policy with regard to the organizers and participants in hazing. Accordingly, the following policy has been adopted:

Hazing is defined as any conduct or method of initiation into any student organization, team, group, or otherwise affiliated or unaffiliated student group, whether on or off public property, which willfully or recklessly endangers the physical or mental health of any student or other person, regardless of the person's consent or the perceived "good" intent or outcome. Such conduct includes, but is not limited to:

- ▶ Forced listening to loud, repetitive music or recordings
- ▶ Forced calisthenics, whipping, beating, striking, electronic shocking, branding, tattoos, placing of a harmful substance on someone's body, or similar activity;
- ▶ Personal servitude
- ▶ Forced or coerced wearing of conspicuous clothing not normally in good taste, such as togas
- ▶ Extended deprivation of food, water, sleep, adequate study time, rest, or extended isolation
- ▶ Exposure to settings or conditions that adversely affect the physical health or safety of any student or that subject such student or other person to extreme mental stress
- ▶ Individual or group interrogations
- ▶ Involuntary consumption of any food, liquor, beverage, drug, or other substance, or any other brutal treatment or forced physical activity which is likely to adversely affect the physical health or safety of any student or other person
- ▶ Any activity that places another person in reasonable fear of bodily harm through the use of threatening words or conduct;
- ▶ any activity against another person that includes a criminal violation of local, State, Tribal, or Federal law or that induces, causes, or requires another person to perform a duty or task that involves a criminal violation of local, State, Tribal, or Federal law.
- ▶ Causing, coercing, or otherwise inducing another person to perform sexual acts

Prohibited Conduct and Reporting

Hazing is banned in any form as a practice by an organization, group, or team, etc., using the Fitchburg State University name or claiming to act in any way under the supervision of Fitchburg State University. Any individual or organization found responsible for practicing hazing, in any form, is subject to penalty, including but not limited to dismissal from Fitchburg State University and, in the case of a recognized student organization, loss of recognition. An individual in an alleged violation of the Hazing Policy may not use consent as an acceptable reason for participation.

Reporting Procedures and Resources

Anyone with knowledge that another person is the victim of hazing, or has witnessed an act of hazing, shall immediately report such act to the Dean of Students or designee, the Title IX Coordinator, or the University Police Department. Failure to report known hazing incidents may result in disciplinary action.

Reports can be made confidentially, and the university will take all reasonable steps to protect the privacy of individuals involved in a hazing investigation. Retaliation against any person who reports hazing or participates in a hazing investigation is strictly prohibited and will result in disciplinary action.

Crimes should be reported to the University Police; however, individuals may also report incidents of hazing to the Dean of Students' Office or to Title IX through the online reporting portal: <https://cm.maxient.com/reportingform.php?FitchburgStateUniv>.

Incidents and reports of hazing will be investigated through the Student Conduct Process, Title IX, and/or by the University Police Department.

Policy Dissemination

Fitchburg State University shall issue to every student organization, team, group, etc., which is recognized by Fitchburg State University or is known to exist as an unaffiliated student group, student team, or student organization, a copy of the Fitchburg State University Hazing Policy and Chapter 269, Sections 17 through 19. This policy will also be readily accessible on the university's website and included in relevant student handbooks.

Poster Policy

Only organizations recognized by the Student Government Association (SGA) can promote events. An individual cannot promote an event using a poster, flyer or promotional items on an SGA bulletin board. Example: a local concert or party at a club cannot be advertised by an interested person or employee who attends Fitchburg State University. The individual may be referred to student conduct for this offense.

The organization's name must appear on the poster, flyer, notice, table tent or handout. The advertisement will be removed if the sponsoring organization's name does not appear anywhere on the item.

No poster may contain any advertising for, reference to or theme of alcohol. For example: names of beer brands, pictures of alcohol, Booze Cruise, Get Wrecked Party, Free Drinks, 2 for 1, Open Bar; or any numerical prices for drinks, such as 0 cents suds, \$1 for a drink or \$4 a pitcher. These will not be approved. Mass posting in parking lots is not allowed.

Only SGA bulletin boards can be used to display posters. Administrative and departmental bulletin boards are not to be used.

All posters/flyers must be SGA approved with the official stamp and signed by a current SGA member. Those not stamped and signed will be removed. In the event of multiple flyers, one flyer must be stamped and kept on display in the SGA Office. No more than 40 flyers or notices will be approved unless requested in writing to the Public Development Committee.

All posters/flyers will be approved for a maximum of 14 days. Items must be removed by the sponsoring organization by the expiration date.

No poster larger than 3 feet by 3 feet will be approved. Larger ones will be removed.

All flyers and notices of wanted, for sale, for rent and services such as typing must also be approved by the Office of Student Engagement. A maximum of two copies for each posting of this type are allowed.

All flyers must be placed in specific bulletin board space. If the flyer is found outside this space for any reason or is not SGA approved, the poster will be removed and no poster for the same individual, address or phone number will be approved for the remainder of the semester. Please refer to the bulletin board locations at the end of this section.

Posters found covering other posters or in violation will be taken down. Posters in violation will be kept in the SGA Office for 24 hours. The organization in violation will then be notified of the offense. Poster privileges of the organization will be revoked until it meets with the Student Organization Committee (SOC).

After two violations in one semester, the SOC will decide on appropriate disciplinary action or may refer it to student conduct.

Unauthorized persons found taking down posters may be referred to student conduct. Authorized persons are members of the SOC, the Office of Student Engagement, or any official SGA member.

Any specific concerns should be submitted to the SGA in writing two weeks in advance.

Posters from outside vendors are approved in the Student Engagement Office.

SGA Bulletin Boards are located as follows:

- ▶ Thompson Hall lobby
- ▶ Edgerly Hall on the left when entering either door from Quad
- ▶ Condikey Science Building front door
- ▶ Anthony Building hall bulletin board
- ▶ Conlon Fine Arts Building front lobby
- ▶ Three specified SGA bulletin boards in the Conlon Industrial Arts Building;
- ▶ Designated area in Hammond Hall
- ▶ North Street Bistro
- ▶ Percival Hall lobby

Off-campus advertisements must be approved in the Office of Student Engagement; posting will be done by office staff. Poster size is limited to 8.5 inches by 11 inches and posting is limited to designated G-lobby bulletin boards.

Privacy and Confidentiality Regulations

A Family Educational Rights & Privacy Act (FERPA) administrator directs the Privacy and Confidentiality Regulations. Copies of the regulations as part of FERPA are posted on bulletin boards at the university and kept on file at the Registrar's Office. Students should note that if any of these regulations should conflict with applicable provisions of the Family Educational Rights & Privacy Act of 1974 as amended, or with any regulations promulgated pursuant to said act, the provisions of said federal act or federal regulations shall control.

Protection for Individuals Impacted by Pregnancy or Related Conditions

The University prohibits discrimination against students, employees, and applicants based on pregnancy, childbirth, termination of pregnancy, lactation, related medical conditions, or recovery. Furthermore, the University provides reasonable accommodations for pregnancy and pregnancy related conditions, including modifications for students, reasonable break time for employees for lactation, and one or more clean, private lactation spaces, that is not a bathroom, for both students and employees.

Raffle Policy

Recognized student organizations may sponsor raffles when authorized by the associate dean of Student Engagement and coordinated with the Financial Services Office. All raffles must be conducted in compliance with the Massachusetts General Laws Chapter 271, Section 7A.

Smoking Policy

Effective July 1, 1994, Fitchburg State University became a smoke-free environment. Smoking and vaping are not allowed inside any university building including residence halls. Smoking and vaping not permitted within 25 ft of any building entrance.

Those members of the university community who have special difficulties in complying with a smoke-free environment are urged to seek the assistance of either the Human Resources or the Community Health Connections.

Solicitation Policy

Each year the university receives requests from students, community and national agencies to sell products or services on the campus. To ensure student privacy, the university adheres to the following policy: no individual solicitation of any kind will be permitted except when students wish to market a product or service which is unavailable through present campus agencies and which is needed by the campus community as determined by the Office of Student Affairs. Recognized campus organizations may, however, solicit for worthy projects. Permission for solicitation must be obtained from the Office of Student Engagement. All organizations or individuals not affiliated with the university who wish to distribute printed materials must work with the Office of Student Engagement.

Student Code of Conduct

Fitchburg State University expects its students to act in a mature and responsible manner. Respect for the rights of others, openness to new and challenging ideas, civility and courtesy are examples of this expectation. The student conduct process has been established to address alleged violations of the Code of Conduct. Allegations of discrimination, discriminatory harassment and retaliation, and sexual violence (sexual harassment, gender based harassment, domestic violence, dating violence, and stalking), are addressed through the State Universities' Equal Opportunity, Diversity and Affirmative Action Plan, adopted March 15, 2015.

The goal of the student conduct process is to support the educational mission of the university by ensuring that an atmosphere of acceptance, curiosity and integrity is maintained on the campus.

Specific information about the Student Code of Conduct can be found in the *Code of Conduct and Discipline Process Handbook*.

Emergency Transports

The University will make all reasonable efforts to notify the emergency contact on file whenever a student is transported to the hospital via ambulance, except under limited circumstances. Students may be required to meet with a University official and provide appropriate documentation, which may include discharge paperwork, upon their return.

Student Parking Policy

All individuals must obtain a parking permit to use university regulated parking facilities. Permit holders must adhere to all parking regulations, which are available from either the Housing and Residential Services or University Police offices. Permits are available at Housing and Residential Services. The university is not responsible for any loss or damage to vehicles while parked in lots on the main campus or at the Civic Center.

Shuttle Bus Parking

Fitchburg State University has a limited number of parking spaces on the main campus and for this reason the university offers additional parking at the Fitchburg State University Wallace Civic Center to provide satellite parking serviced by shuttle bus transportation. This parking is available 24 hours a day, with shuttle bus service running between the hours of 6:30 a.m. to midnight Monday through Thursday, Friday 6:30 a.m. to 6:00 p.m., and 4:30 p.m. to midnight on Sundays during the school year. The shuttle service is free of charge and a civic center permit is required to park at the Civic Center lot. You can view the location of campus shuttles via our mobile website at m.fitchburgstate.edu.

Parking Permits

Students who operate a motor vehicle on the property of Fitchburg State University must obtain a parking permit in order to use university regulated parking facilities. Permits are available at the Housing and Residential Services Office from 8 a.m. to 5 p.m. Monday through Friday. The individual's status with the university determines the type of permit assigned. To obtain a permit, present a valid Fitchburg State University OneCard at the office and pay the permit fee. Permit fees must be paid in full and are non-refundable. Permits must be properly displayed before the permit is considered valid. No vehicle may display more than one current permit. Vehicles doing so are subject to violation fines. Students may also obtain parking lot maps and parking rules and regulations at the Housing and Residential Services Office.

Snow Removal

The university has established a snow removal policy in order to facilitate the removal of snow from parking areas. When school has been canceled due to inclement weather, all motor vehicles must be removed from all staff and commuter student parking lots within one hour of the official closing of school. Resident students are responsible for checking for snow removal and lot closure information checking their Fitchburg State student email.

Snow removal may take place over a period of days, and staying aware of parking policies during this time is the permit holder's responsibility. Vehicles will often be required to be moved between lots or to the Civic Center parking lot to allow for plowing operations. Shuttle transportation will be provided to transport students back and forth from campus. The complete snow removal policy is outlined in the parking rules and regulations guide. All vehicles found to be impeding snow removal operations will be ticketed, towed and stored at the owner's expense.

Excessive Violations

Students who have five or more unresolved violations regardless of the age of the violation will have a hold placed on their Fitchburg State University records, which can prevent such functions as registration, issuance of transcripts and financial transactions. Students who have 10 or more

parking violations, resolved or unresolved within an academic year, may be towed and/or referred to Student Conduct for disciplinary action, which could include the loss of parking privileges.

Use of the Quad

The Quad is a public area of campus to be used casually by members of the university community in a safe manner. The Quad area should be used for study, leisure and relaxation, and not as an athletic/recreation venue for non-university sponsored events. The exception to this policy is an organized, sponsored activity that is coordinated through the Office of Student Engagement.

Weapons Policy

Weapons and weapon replicas are prohibited on campus. The possession or concealment of any type of firearm or other dangerous weapon, including but not limited to replica weapons, other devices capable of launching projectiles, stiletto, dagger or dirk knife, any knife having a double-edged blade or a switchblade, or any knife having an automatic spring release device by which blade is released from the handle, having a blade of over two and one-half inches, or a sling shot, knuckles, black jack, metallic buckles or any item which could be used as a weapon is strictly prohibited on Fitchburg State premises or off campus where Fitchburg State jurisdiction applies.

In addition, no paintball guns are allowed on Fitchburg State property including the residence halls.

The use or storage of fireworks or other explosives and hazardous chemicals except under controlled circumstances in a supervised classroom or laboratory setting is strictly prohibited.

Violators of this policy will be subject to immediate legal and/or Fitchburg State disciplinary action, including immediate removal from campus.

Defensive Sprays

Fitchburg State University requires that all students, employees, and visitors to register defensive sprays (including pepper spray or chemical mace) with University Police. Defensive sprays must be maintained in the possession of the registrant or secured in such a manner that it not accessible by or usable by other persons. No defensive spray container may exceed two and one-half ounces in size or be labeled "for law enforcement use only." Unlawful possession or any misuse of a defensive spray may be grounds for criminal prosecution and referral for disciplinary action.

Hoverboard, E-Bike & Scooter Policy

As e-bikes and e-scooters become increasingly popular, it's essential to keep safety in mind to protect yourself and others while on campus. Here are a few critical guidelines to ensure safe and responsible use of these devices:

- ▶ **Parking and Storage:** E-bikes and e-scooters should never be parked or stored inside campus buildings, especially within or near stairwells, exits, or hallways. These devices can be a fire hazard and they can also obstruct safe evacuation during fires or other emergencies.
- ▶ **Where to Ride:** Never ride your e-bikes and e-scooters inside campus buildings and use only hard-surface outdoor paths and streets. Always yield to pedestrians and follow traffic rules.
- ▶ **Fire and Battery Safety:** Lithium-ion batteries used in e-bikes and e-scooters pose a fire risk. Fires caused by these batteries can be highly dangerous and release toxic gases. To reduce this risk, only use chargers and batteries recommended by the manufacturer and avoid overcharging.

University-Initiated, and Emergency Interim Medical/Mental Health Withdrawals

Voluntary Medical/Mental Health Withdrawal

As noted above, in most cases, a Medical/Mental Health Withdrawal occurs as a result of a student's initiative. In such cases, a student petitions the Office of Student Affairs for a withdrawal from the university. In special circumstances, the petition can be discussed and initiated by a parent or legal guardian. Appropriate supporting documentation or recommendation(s) to support the request are submitted and commonly include an opinion provided by a qualified medical or mental health professional. The opinion should speak to the nature of the medical or mental health impairment, the academic or other limitations imposed and the appropriateness of the withdrawal from the university. The Dean of Students (or designee) reviews the student petition with supporting documentation and, based on an individualized review of the facts and circumstances available, makes a determination as to the appropriateness of a withdrawal, notifying the student, in writing, of such decision. The Director may also note specific conditions, if any, that may be required in order to return to study at the University, based on the nature and individual circumstances associated with the withdrawal. All materials and information are kept private and confidential within University regulations and applicable legislation or regulations.

A student who is granted the petition to withdraw from a currently-attended semester based on medical or mental health reasons will:

- ▶ Receive grades of "W" on their transcript for all coursework in progress for the term of withdrawal.
- ▶ Be able to apply for re-admission to the University when the medical or mental health difficulties have been resolved or mitigated and are no longer an impediment to successful study.
- ▶ Based on the timing of the petition during the term and consistent with the policies outlined in the University Catalog and/or University Housing Agreement, be assessed tuition, fees and other costs according to the established policies.
- ▶ Be able to appeal for an adjustment in assessed costs based on their supporting documentation. The written appeal and supporting documentation are forwarded to the Tuition Appeals Committee for review and determination.

Students retain the right to appeal the decision(s) of the Director by submitting a written appeal to the Vice President for Academic Affairs in a timely manner.

University-Initiated Medical/Mental Health Withdrawal

The University may initiate a Medical/Mental Health Withdrawal when it has sufficient information pertaining to a student who is unable to safely participate in the University's programs and activities, or who presents a high probability of substantial harm to their own, or others', health and safety.

A University-Initiated Medical/Mental Health Withdrawal is intended to be undertaken in limited circumstances, and in accordance with the procedures set forth in this policy. Such a withdrawal should, in general, only be initiated when:

- ▶ Reasonable efforts to obtain a student's cooperation with a Voluntary Medical/Mental Health Withdrawal have been attempted (if feasible), and,
- ▶ Other available interim measures have been deemed inappropriate, insufficient, or unsuccessful, and
- ▶ When viewed as a non-disciplinary action.

Circumstances that may prompt consideration of a University-Initiated Medical/Mental Health Withdrawal include, but are not limited to:

- ▶ A serious risk of physical harm to the student as manifested by evidence of suicidal or para-suicidal behavior, and/or
- ▶ A serious risk of physical harm to other members of the campus community including, but not limited to, evidence of threatening, assaultive, homicidal or other violent behavior, and/or
- ▶ A serious risk of becoming physically impaired or injured resulting from significantly impaired judgment that would severely limit or preclude the student's ability to live independently or provide for their own welfare in the campus community, and/or

- ▶ Significantly obstructing or disrupting the ability of other members of the campus community to participate in the teaching, educational, residential, and administrative or other activities and opportunities offered by the University.
- ▶ It can be reasonably determined that a student is highly unlikely to be academically successful as a function of their current health or mental health status

For consideration of a University-Initiated Medical/Mental Health Withdrawal, the Vice President for Student Affairs (or designee) will typically convene a committee, to include one or more representatives from Counseling Services, Campus Police, and/or other University officials with relevant knowledge and/or expertise who may have insight into the student's medical status, conduct, or behavior of concern. The Committee will conduct an individualized assessment of the student's present ability to safely participate in its programs and activities based on objective evidence and documentation.

If the Committee determines that a student is unable to safely participate in the University's programs and activities, and/or presents a high probability of substantial harm to their own or others health or safety, it will submit a recommendation for a University-Initiated Medical/Mental Health Withdrawal to the Vice President for Student Affairs. The Vice President for Student Affairs will be responsible for a decision to grant such withdrawal, and will notify a student, in writing, if such withdrawal is to occur.

A student who is subject to a University-Initiated Medical/Mental Health Withdrawal from a currently- attended semester will:

- ▶ Receive grades of "W" on their transcript for all coursework in progress for the term of withdrawal.
- ▶ Be able to apply for re-admission to the University when the medical or mental health difficulties have been resolved or mitigated and are no longer an impediment.
- ▶ Based on the timing of the petition during the term and consistent with the policies outlined in the university catalog and/or University Housing Agreement, be assessed tuition, fees and other costs according to the established policies.
- ▶ Be able to appeal for an adjustment in assessed costs based on their supporting documentation. The written appeal and supporting documentation is forwarded to the Dean for Enrollment Management for review and determination.

Students retain the right to appeal the decision(s) of the Vice President by submitting a written appeal to the Vice President for Academic Affairs in a timely manner.

Emergency Interim Medical/Mental Health Withdrawal

The University may initiate an Emergency Interim Medical Withdrawal when it reasonably determines that a student presents an imminent risk of substantial harm to their own or others' health or safety.

An Emergency Interim Medical/Mental Health Withdrawal is intended to be undertaken in limited circumstances, and in accordance with the procedures set forth in this policy. Such a withdrawal should, in general, only be initiated when:

- ▶ Reasonable efforts to obtain a student's cooperation with a Voluntary Medical/Mental Health Withdrawal have been attempted (if feasible), and,
- ▶ Other available interim measures have been deemed inappropriate, insufficient, or unsuccessful, and
- ▶ When viewed as a non-disciplinary action.

The Vice President for Student Affairs (or designee) may implement an Emergency Interim Medical/Mental Health Withdrawal based on objective evidence and documentation pertaining to specific safety risks. Circumstances permitting, an individualized assessment and consideration of evidence will be undertaken by the Vice President or (designee), in consultation with one or more representatives from Counseling Services, Campus Police, and/or other University officials with relevant knowledge and/or expertise who may have insight into the student's medical status, conduct, or behavior of concern.

The duration of an Emergency Interim Medical/Mental Health Withdrawal will be limited to the period necessary to further assess and address a student's risk of substantial harm to their own or others' health or safety. A student who is subject to an Emergency Interim Medical/Mental Health Withdrawal will be prohibited from attending classes or living in University housing, and may be trespassed from campus or other University facilities and/or prohibited from participating in University activities if warranted, given the circumstances.

A student placed on Emergency Interim Medical/Mental Health Withdrawal will be notified in writing by the Vice President for Student Affairs (or designee) as soon as possible. The student will also be notified of any specific conditions that are required in order to return to the University, based on the nature and individual circumstances of the Emergency Interim Medical/Mental Health Withdrawal.

Students retain the right to appeal the decision(s) of the Vice President by submitting a written appeal to the Vice President for Academic Affairs in a timely manner.

The process identified above, for an Emergency Interim Medical/Mental Health Withdrawal, is intended to address emergency situations on an interim basis. Where appropriate, and in accordance with the terms of this policy, an Emergency Interim Medical/Mental Health Withdrawal may be converted to a Voluntary Medical/Mental Health Withdrawal, or University-Initiated Medical/Mental Health Withdrawal.

Medical Leave of Absence

Students who require a short-term break from their education, due to a medical / mental health condition or emergency, may be eligible for a Medical Leave of Absence. Students may contact the Office of CARE & Case Management for assistance with this process. More information on the Leave of Absence Policy is available on page 15.

Return from Voluntary, University-Initiated, or Emergency Interim Medical/Mental Health Withdrawal

The intended goal for any Medical/Mental Health Withdrawal is to ensure that students return to the University with an enhanced opportunity to achieve academic and personal success. Students are encouraged to take the time, and engage in the activities, necessary to achieve this goal. Students may wish to check-in, periodically, with the Vice President for Student Affairs (or designee) regarding their progress during a withdrawal, as indefinite leaves from the University are not permitted.

The student may formally request to be re-admitted to the university at a future date by applying for readmission through the Office of the Registrar following the identified timelines and procedure. As for all students, when a student withdraws for medical or mental health reasons, voluntarily or otherwise, the withdrawal remains in effect until such time as formal readmission application is made. Additionally, the student may be required to present information and evidence that the difficulties that prompted the withdrawal have been resolved or mitigated and no longer present a threat or interfere with successful fulfillment of educational requirements. The Vice President for Student Affairs (or designee), in considering readmission to the University, may request additional documentation from appropriate medical or mental health professionals regarding the student's readiness to return to active study and, if appropriate, living at the University. All materials and information are kept private and confidential within university regulations and applicable legislation or regulations. As appropriate, the Vice President may provide the student with written conditions to be met for continued attendance at the university. They may include, but are not restricted to, conforming to and allowing substantiation of follow-up prescribed by an outside medical or mental health provider, contact with appropriate offices on campus, and demonstration of successful academic performance.

The Vice President for Student Affairs (or designee) may request from a student seeking readmission a brief written statement, describing:

- ▶ The student's current understanding of the factors that prompted the withdrawal, and any insights the student has gained from treatment and time away;
- ▶ How the student plans to ensure a successful return to the University and to sustain their academic performance and personal well-being.

Students with documented disabilities are eligible for reasonable accommodations at the University. Students remain responsible for communicating any requests for accommodation to the Disability Services Office.

A student will be approved for return to the University, by the Vice President for Student Affairs (or designee), when documentation demonstrates that the student is ready to safely resume studies and be a successful and appropriate member of the campus community. If approved, the student will be notified in writing and informed of any applicable academic, housing, administrative, or other requirements for return.

Should a student not be approved for return from a Medical/Mental Health Withdrawal, the student will be notified in writing along with recommendations that will enhance the likelihood that a future request to return will be granted.

Students retain the right to appeal the decision(s) of the Vice President by submitting a written appeal to the Vice President for Academic Affairs in a timely manner.

Institutional Use of Student Images

In conjunction with enrollment at Fitchburg State University, Fitchburg State University is given permission to use the names and/or images of students taken during public events on campus grounds and buildings for public relations and marketing purposes in any media, including without limitation, print publications and digital platforms such as the university website and social media channels without notifying and compensating the student. Students who do not want to grant this permission may contact Chief of Staff, Matthew Bruun at mbruun@fitchburgstate.edu.

Introduction

Only in an environment free of substance abuse can the university fulfill its mission of developing the professional, social, cultural and intellectual potential of each member of its community. The use of illegal substances and abuse of legal substances and alcohol impairs the safety and health of students and employees, inhibits personal and academic growth and undermines the public's confidence in the university. For these reasons, it is the policy of Fitchburg State University that all university activities and university property shall be free of the unlawful use or abuse of drugs and alcohol.

Drug-Free Schools and Communities Act

Amendments of 1989 Public Law 101-226

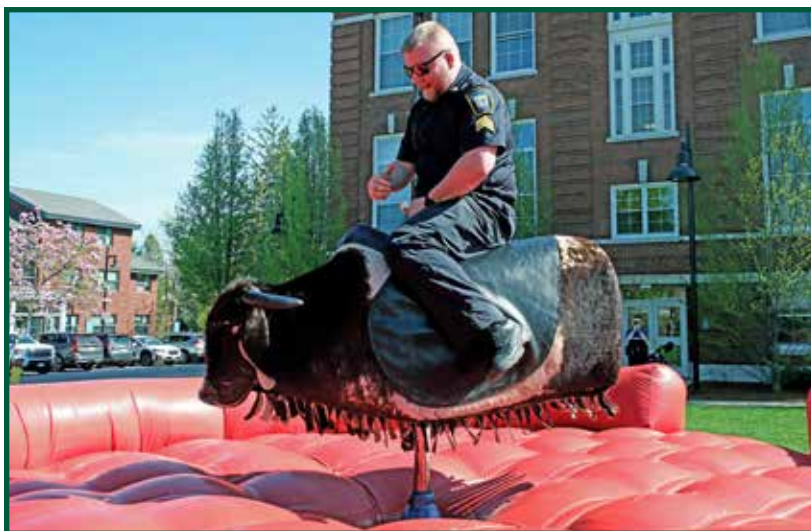
Fitchburg State University, in accordance with both federal legislation and existing university policy, is committed to providing a drug free, healthful, and safe environment for all faculty, staff and students. The unlawful manufacture, distribution, dispensation, possession or use of a controlled substance, and the unauthorized possession or use alcoholic beverages on campus or as part of any university activity or business off university premises is prohibited. If it is determined that a violation of this policy has occurred, disciplinary action up to and including dismissal (expulsion) of students, and referral for prosecution may result as deemed appropriate. Applicable legal sanctions for the unlawful possession or distribution of drugs and alcohol are summarized in the following section.

This information appears here to meet the requirements of the Drug Free Schools and Communities Act. In addition to this policy, other university policies remain in place. These policies are outlined in detail in this section of the handbook.

General Provisions

The students and employees of Fitchburg State University shall not unlawfully manufacture, distribute, dispense, possess or use controlled substances, drug paraphernalia or alcohol. Any individual who violations this prohibition will be subject to disciplinary action. Sanctions may include dismissal (expulsion) or termination of employment from the university, mandatory participation in an alcohol/drug abuse assistance or rehabilitation program, as well as referral of the matter to law enforcement agencies for prosecution.

Students and employees are required to notify the university's director of human resources (or designee), and, in the case of students, the director of financial aid (or designee), within five days of being convicted of violating a criminal drug statute in the workplace.



University Alcohol Policy

Fitchburg State University is a community dedicated to the academic, professional and personal development of its members and is committed to educational and social programs that promote such development. Personal and communal responsibility with regard to the university's alcohol policy is essential in ensuring that Fitchburg State's environment is conducive to student learning and development. This alcohol policy assumes that any student who consumes alcohol accepts responsibility for their conduct. Being intoxicated will not be accepted as an excuse for conduct that violates the Code of Conduct. Any student found to allegedly violate this alcohol policy will be subject to disciplinary action.

General Provisions

Fitchburg State University enforces all state laws and city ordinances regarding the possession, use and sale of alcoholic beverages, including those prohibiting drinking by individuals under 21 years of age. The law also forbids falsifying age and identification cards. University policy restricts when, where and how alcohol may be served on campus or at university-sponsored activities or events and the amount of alcohol that a resident student or guest may bring into the residence halls.

Use or possession of alcohol beverages in public areas (campus grounds, athletic events, parking lots, academic buildings, dining hall, campus center) is prohibited, except where a license to serve alcoholic beverages has been obtained. In such cases alcohol is only permitted within the confines of the license and at the discretion of the permittee. Open containers of any alcoholic beverage (any beverage where the seal is broken) is prohibited, except when permitted by law.

Public intoxication while on university property or at university sponsored activities or events are prohibited.

Hard liquor is prohibited on the Fitchburg State University campus. Hard liquor includes rum, vodka, gin, whiskey, and other similar liquors as well as mixed drink coolers.

Drinking funnels are prohibited on university property or at university sponsored activities or events. Any activities that promote and/or encourage drinking such as drinking games are prohibited.

Prevention & Awareness Programs

Abuse prevention programs are coordinated through several campus departments. The programs provide training and direct services to the university community and offer preventative educational and outreach activities.

Students who are concerned about issues related to substance use are encouraged to meet, confidentially, with Counseling Services staff. The Counseling Services Office will not, however, accommodate requests for court-ordered (mandatory) substance abuse counseling.

The Human Resources and Counseling Services Offices have established working relationships with area hospitals, community mental health centers and other social service agencies to facilitate referrals when treatment is needed.

Off Campus Functions

If a function is held off-campus, the contracted server must agree in writing that it agrees to assume all responsibility for serving alcoholic beverages. It is up to the sponsoring organization whether they will provide transportation to the function. The sponsoring organization will make every effort to reduce liability to the institution and ensure a safe and orderly function. Additionally, if sponsored by a student organization, the event must be registered and approved through applicable processes.

Alcoholic beverages may not be served in common sources, such as kegs, beer balls, boxed wines, punch bowls, pitchers, carafes, cases, tubs, etc.

Alcohol in the Residence Halls

Residents who are occupants of the space and who are of age to consume alcohol are permitted to do so within reason. To consume alcohol in your assigned space within the residence halls is a privilege, not a right, and may be removed at any time. At all times the quantity of alcohol is limited to amounts deemed appropriate for personal consumption and shall not exceed the amounts provided below. Residents are expected to establish community guidelines with roommates within assigned spaces about alcohol within the space.

Residents are permitted multiple types of alcohol as long as it does not exceed the occupant count for residents who meet the alcohol consumption of age. Limits apply to full, partially full or empty containers:

- Beer/Seltzer/Malt Beverages: One 6 pack (limit 72 oz)
- Wine: 750 mL bottle (limit 2 bottles)
- Liquor: 375 mL of Liquor (100 proof or less), (one pint of liquor)

Guests in your space do not increase the amount of alcohol permitted. Guests who are of age are permitted to consume.

Common sources of alcohol, such as boxed wines, beer balls, beer kegs, cases and punch bowls of any amount of alcohol over the limits specified are prohibited in the residence halls.

The commercial delivery of alcoholic beverages to the residence halls is prohibited.

On-Campus Functions

Recognized student organizations must register all on and off campus events through applicable processes. Failure to register an event where alcohol is served is additionally considered a violation of this alcohol policy. Recognized student organizations in good standing are permitted to have alcoholic beverages at on and off campus functions when authorized through applicable processes.

The Falcon Hub holds a license through the city of Fitchburg to serve beer and wine to individuals age 21 or older upon presentation of proper identification. For events in locations other than the pub, beer and wine service must be provided by Chartwells, which holds a separate liquor license. Service of alcoholic beverages at on-campus functions is done so at the discretion and approval of the person whose name the liquor license is held in. The permittee and sponsoring organization will make every effort to reduce liability to the institution and ensure a safe and orderly function. The permittee shall be responsible for establishing applicable policies and procedures regarding the approval, sale, and service of alcoholic beverages on campus. University administration reserves the right to cancel the service of alcohol on campus for any reason.

Safeguards must be taken to ensure an orderly function, to protect the rights of other members of the community against undue interference, noise and other disturbances. The hiring of a university police officer for an event where alcohol is

served is at the discretion of the permittee. If the permittee decides that a university police officer should be present during an event, the cost to hire the officer must be borne by the sponsoring organization.

To prevent underage drinking at events where students age 21 and younger are present, the serving of alcoholic beverages will be limited to one drink per person age 21 or older.

University funds and/or student fees may not be used to purchase alcoholic beverages for student use (with the exception of stock). Recognized student organizations may not offer alcoholic beverages free of charge to any event participant. Alcoholic beverages may not be provided as awards. Participants may not bring their own alcoholic beverages to any event.

When alcoholic beverages are served, food and nonalcoholic beverages (other than water) must be made available. The cost of these refreshments must not be prohibitive. Alcoholic beverages may not continue to be served if nonalcoholic beverages run out.

When alcoholic beverages are served, the function must be supportive of best practices regarding service and alcohol education programs that encourage responsible decisions about the use or non-use of alcoholic beverages.

Advertising Guidelines

All posters, banners, and other advertising materials must be approved by SGA prior to being distributed on campus. All advertising must conform to applicable policies.

Advertising promoting alcoholic beverages must not encourage any form of alcohol abuse or place any emphasis on quantity and frequency of use. The consumption of alcoholic beverages must not be portrayed as the focus of any function.

Advertising of alcoholic beverages on campus may not portray drinking as a solution to personal or academic problems, or as necessary for social, sexual or academic success.

Advertising of alcoholic beverages and other promotional beverages may not associate alcoholic beverage consumption with the performance of tasks that require skilled reactions such as driving or playing sports.

Federal and State Drug Laws

The following is a summary of legal sanctions for the unlawful possession or distribution of illicit drugs and alcohol provided in compliance with the drug free schools and communities act.

Local, state and federal laws make illegal uses of drugs and alcohol serious crimes. Conviction can lead to assigned community service, fines and/or imprisonment. A felony conviction for such an offense can prevent an individual from entering many fields of employment and licensed professions. Cities and towns in Massachusetts, specifically Fitchburg, prohibit public consumption of alcohol and impose fines for violation. The Metropolitan District Commission and the State Division of Forest and Parks also prohibit public consumption of alcohol in parks.

Massachusetts's laws prohibit sale or delivery of alcoholic beverages to persons under 21 with a fine of up to \$2,000 and six months imprisonment, or both for violations. Misrepresenting one's age or falsifying identification to obtain alcoholic beverages is punishable by a fine of \$300. A first conviction of driving under the influence of alcohol has a penalty of a \$1,000 fine, one year revocation of driver's license, up to two years in prison, and mandatory participation in an alcohol rehabilitation program.

Massachusetts has criminal penalties for the illicit use of controlled substances (or drugs), with penalties varying with the type of drug. In general, narcotics, addictive drugs, and drugs with a high potential for abuse have heavier penalties.

A law enacted in Massachusetts in August 1990 imposes a mandatory minimum of five years imprisonment for causing, inducing or abetting a person under 18 years old to distribute, disperse or possess with intent to distribute controlled substances, or to deliver or possess money in conjunction with such controlled substances.

Possession of drugs is illegal without a valid authorization (E.g. a prescription). While penalties for possession are generally not as great as for manufacture and distribution of drugs, possession of a relatively large quantity may be considered distribution. Under both state and federal laws, penalties for possession, manufacture and distribution are much greater for second and subsequent convictions. Many laws dictate mandatory prison terms and the full minimum must be served.

It is illegal in the Commonwealth of Massachusetts to be in a place where heroin is kept and to be in the company of a person known to possess heroin. Anyone in the presence of heroin at a private party risks serious drug conviction. Sale and possession of drug paraphernalia is illegal in Massachusetts.

Persons convicted of drug possession under state or federal law may be ineligible for federal student grants and loans for up to one year after the first conviction five years after the second. The penalty for distributing drugs is loss of benefits for five years after the first, 10 years after the second and permanently after the third conviction.

Under federal law, distribution of drugs to persons under age 21 is punishable by twice the normal penalty with a mandatory one year in prison, and a third conviction punishable by mandatory life imprisonment. These penalties apply to distribution of drugs within 1,000 feet of a university or school. Federal law sets greatly heightened prison sentences for the manufacture and distribution of drugs if death or serious injury results from the use of the substance.

Drugs and Other Substances

The unlawful manufacture, distribution, dispensation, sale, possession or use of illegal substances or of drugs (e.g. narcotics, stimulants, depressants, hallucinogens) for which a required prescription has not been obtained is prohibited. The misuse or abuse of any prescription medication or over the counter drug is prohibited. It is also a violation of policy to be under the influence of and/or in the presence of illegal and/or the misused prescription medications.

Marijuana is prohibited by Federal Law. In compliance with the DFSCA, marijuana is prohibited on-campus.. The manufacture, distribution, dispensation, sale, possession or use of marijuana on campus is prohibited. It is also a violation of policy to be under the influence of and/or in the presence of marijuana. No accommodations will be made for any student in possession of a medical marijuana registration card.

Disciplinary Process

The Office of Student Conduct, under the direction of the Office of Student Affairs, oversees the student conduct process and handles incidents involving students and complaints against students on a case-by-case basis.

The procedures and sanctions for violations of the Code of Conduct are outlined in the Code of Conduct and Disciplinary Process Handbook. Sanctions may include anything from a warning up to and including dismissal from the university. Typically, the severity of sanctions will be increased based upon the number of offenses or based upon the severity of the incident. Questions regarding sanction should be directed to the Office of Student Affairs.

Parental Notification

As recommended by the Massachusetts Board of Higher Education and permitted by the Family Educational Rights and Privacy Act (FERPA), Fitchburg State University may notify parents/guardians when Fitchburg State students under the age of 21 have been found responsible through the disciplinary process for violating the university's alcohol, drug, and good neighbor policies.

Guidelines for Substance Abuse Counseling/Treatment

The University recognizes that substance use and abuse can be a challenge for students, and can compromise their ability to be successful in their academic program. Individuals concerned about their substance use are encouraged to contact the Counseling Services Office (978-665-3152, counselingscheduler@fitchburgstate.edu), or the Office of Student Affairs (studentaffairs@fitchburgstate.edu). Fitchburg State University staff are also able to connect students with off-campus service providers, as needed.

Additional Relevant Resources

Alcoholics Anonymous

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. For a listing of local meetings you may visit aa.org

Adult Children of Alcoholics

A listing of local meetings may be found at adultchildren.org.

Narcotics Anonymous

This self-help group can be reached locally at (508) 756-2284.

Additional information can be found at na.org

Health Risks of Substance Abuse

The use of alcohol and other drugs, even infrequently, may seriously damage one's health. The University's health service or an individual's health care provider can provide more extensive information on the effects of specific substances on an individual's health. Risks include, but are not limited to the following:

- ▶ Excessive use of alcohol is associated with liver damage, hypertension, brain damage and a weakened immune system.
- ▶ Cocaine or crack use may be fatal, depending upon the cardiovascular response of the user. This drug is highly addictive and withdrawal results in severe depression.
- ▶ Tranquilizers and sedatives are also highly addictive, even in low doses. Use of these drugs in conjunction with alcohol is extremely dangerous and may result in the user becoming comatose.

- ▶ The intravenous use of drugs carries the additional risk of infection due to shared needles. HIV and hepatitis are transmitted in this way.
- ▶ Marijuana has properties of both depressants and stimulants and is considered a psychoactive drug. Marijuana contains more tar than tobacco and causes lung and bronchial disease, a chronic dry cough and respiratory irritation. Continued marijuana use has also been connected with memory loss and a motivational syndrome.
- ▶ Tobacco smoke contains carbon monoxide and may cause cancer and bronchial disease, a chronic cough and respiratory irritation. Smoking by pregnant women may result in fetal injury, premature birth and low birth weight. Chewing of tobacco may cause cancer.

Controlled Substances— Uses and Effects

Narcotics

Possible Effects: Euphoria, drowsiness, respiratory depression, constricted pupils, nausea
 Effects of Overdose: Slow and shallow breathing, clammy skin, convulsions, coma, possible death
 Withdrawal Syndrome: Watery eyes, runny nose, yawning, loss of appetite, irritability

Drug Name	Trade/Other Names	Medical Uses	Dependence Physical/Psychological
Opium	Dover's Powder, Parepectolin	Analgesic, antidiarrheal	High/High
Morphine	MS-Conen, Rosanol, Rosanol SR	Analgesic, antitussive	High/High
Codeine	Tylenol x/codeine, Robitussin A-C	Analgesic, antitussive	Moderate/Moderate
Heroin	Horse, Smack	None	High/High
Hydromorphone	Dilaudid	Analgesic	High/High
Mependine	Demerol, Mapargan	Analgesic	High/High
Methadone	Methadose, Dolophine	Analgesic	High/High-Low

Depressants

Possible Effects: Slurred speech, disorientation, drunken behavior without the odor of alcohol
 Effects of Overdose: Shallow respiration, clammy skin, dilated pupils, weak and rapid pulse, coma, possible death
 Withdrawal Syndrome: Anxiety, insomnia, tremors, delirium, convulsions, possible death

Drug Name	Trade/Other Names	Medical Uses	Dependence Physical/Psychological
Chloral Hydrate	Noctec	Hypnotic	Moderate/Moderate
Barbiturates	Amytal, Seconal, Nembutal	Anesthetic, sedative hypnotic, anticonvulsant	High-Mod./High-Mod.
Benzodiazepines	Dalmane, Xanax, Librium, Valium	Antianxiety, sedative	Low/Low
Methaqualone	Quaalude	Sedative, hypnotic	High/High
Glutethimide	Doridan	Sedative, hypnotic	High/High

Stimulants

Possible Effects: Increased alertness, excitation, euphoria, increased pulse rate, insomnia, loss of appetite
 Effects of Overdose: Agitation, increase in body temperature, hallucinations, convulsions, possible death
 Withdrawal Syndrome: Apathy, long periods of sleep, irritability, depression, disorientation

Drug Name	Trade/Other Names	Medical Uses	Dependence Physical/Psychological
Cocaine	Coke, Flake, Snow, Crack	Local anesthetic	Possible/High
Amphetamines	Dexadrine, Obetrol, Delcobese	Attention deficit disorder, weight control, narcolepsy	Possible/High
Phenmetrazine	Preludin	Weight control	Possible/High
Methylphenidate	Ritalin	Attention deficit disorder	Possible/Moderate

Hallucinogens

Possible Effects: Illusions and hallucinations, poor perception of time and distance
 Effects of Overdose: Longer, more intense "trip" episodes, psychosis, possible death
 Withdrawal Syndrome: Withdrawal syndrome not reported

Drug Name	Trade/Other Names	Medical Uses	Dependence Physical/Psychological
LSD	Acid, Microdot	None	None/Unknown
Mescaline/Peyote	Mesc, Button, Cactus	None	None/Unknown
Amphetamine	DMA, MDMA, STP, MDA	None	Unknown/Unknown
Phencyclidine	PCP, Angel dust, Hog	None	Unknown/High

Cannabis

Possible Effects: Euphoria, reduced inhibitions, increased appetite, disorientation
 Effects of Overdose: Fatigue, paranoia, possible psychosis
 Withdrawal Syndrome: Insomnia, hyperactivity, loss of appetite

Drug Name	Trade/Other Names	Medical Uses	Dependence Physical/Psychological
Marijuana	Pot, Acapulco Gold, Grass, Reefer	None	Unknown/Moderate
Hashish	Hash	None	Unknown/Moderate
Hashish Oil	Hash Oil	None	Unknown/Moderate

Departments and Offices

Campus Phone Extensions—Dial (978) 665-XXXX

Academic Affairs	3168	Information Desk	(978) 345-4636 (INFO)
Academic Success Centers	4136, 3499	International Education/Study Abroad	3089
Adaptive Lab	4029	Institutional Research	3126
Admissions	3144	Journal of Technical Writing & Communication	3548
Alumni	3355	Leadership Academy	3218
Assessment Center	3499, 4136	Library (fitchburgstate.edu/library)	3196
Athletics	3314	Access Services	3062
Behavioral Sciences (Criminal Justice, Human Services & Sociology)	3241	Circulation Desk	3063
Biology	3246	Director	3833
Bookstore	4026	Interlibrary Loan	3065
Business Administration	3378, 3203	Periodicals Department	3067
Capital Planning and Management	3115, 3230	Reference Desk	3223
Career Services and Advising Center	3151	Technical Processing	3310
Center for Diversity and Inclusiveness	3399	Mathematics	3263
Center for Italian Culture	3031	Math Center	3579
Chartwells Dining Services	3663	McKay Arts Academy	3187
Communications/Media	3260	Child Development Center	343-9149
Computer Science	3290	Curriculum Resource Center	3725
Counseling Services	3152	Library	3322
Development	4555	Family Liaison	3192
Disability Services	4020	Nursing	3221
Education/ECEMS	3193	OneCard	3039
Engineering Technology	3255	Parking Services	3219
English Studies	3267, 3393	Payroll	3177
Equal Opportunity & Title IX	3236	Planning	3171
Exercise Sport Science	3304	President	3101
Faculty Center for Teaching Excellence	3341	Print Services	3394
Financial Aid	3156	Psychological Science	3355
Geo/Physical Sciences	3248	Recreation Center	3683
Graduate & Continuing Education	3182, 3280	Fitness Center	3061
Hammond Hall	3163	Registrar	4196
Housing and Residential Services	3219	Social Sciences (Economics, History and Political Science)	3397
Human Resources	3172	Special Education	3308
Humanities		Student Accounts/Billing	4126
Art, Music, Philosophy, Foreign Languages	3276	Student Engagement & Campus Center	3163
Band Director	3278	Information Desk	4636
Choral Director	3713	Student Affairs	3130

Campus Phone Extensions—Dial (978) 665-XXXX

Student Conduct and Case Management	3887
Student Mail Center	4481
Student Organizations	
Fitchburg Activities Board	3645
Student Government Association.....	3300
WXPL Radio Station (FM 91.3)	3692, 4848
Teacher Certification	3239
Technology Help Desk.....	4500
TRIO Student Support Services	3064
Tutor Center (Peer).....	3499, 4136
University Police (Emergency)	3111
Non-Emergency.....	3110
Upward Bound	3439
Vocational Education.....	3049
Writing Center	3499
WXPL	3692, 4848

Undergraduate Evening Programs

Business Administration	3526
Interdisciplinary Studies.....	3386
LPN to BS in Nursing	3222
Nursing, RN to BS in Nursing	3222
Vocational Education.....	3049

Graduate Programs

Certificate of Advanced Graduate Study (CAGS)

Educational Leadership and Management.....	(call SOGCE at 3182)
Interdisciplinary Studies, concentrations in:	
Individualized	3386
Counseling/Psychology.....	3603
Reading Specialist	3899

Master of Arts and/or Master of Arts in Teaching (MA/MAT)

English	3445
History	4804

Master of Business Administration (MBA)

MBA.....	3567
----------	------

Master of Education (MEd)

Arts Education.....	3461
Curriculum and Teaching.....	3502
Early Childhood Education.....	3539
Elementary Education.....	3717
Educational Leadership and Management.....	(call SOGCE at 3182)
Occupational Education	3049
Science Education	3334
Special Education	
Moderate	3770
Severe.....	3309
Guided Studies	3309
Reading Specialist.....	3899

Master of Science (MS)

Applied Communication.....	4856
Computer Science.....	3434
Clinical Mental Health Counseling.....	3603
Criminal Justice (4+1)	3582
Nursing (Forensic).....	3426

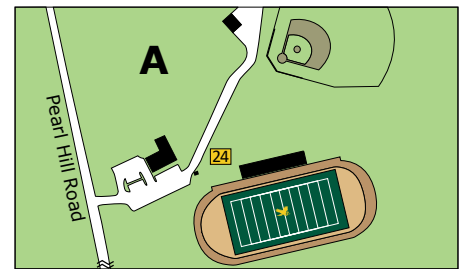
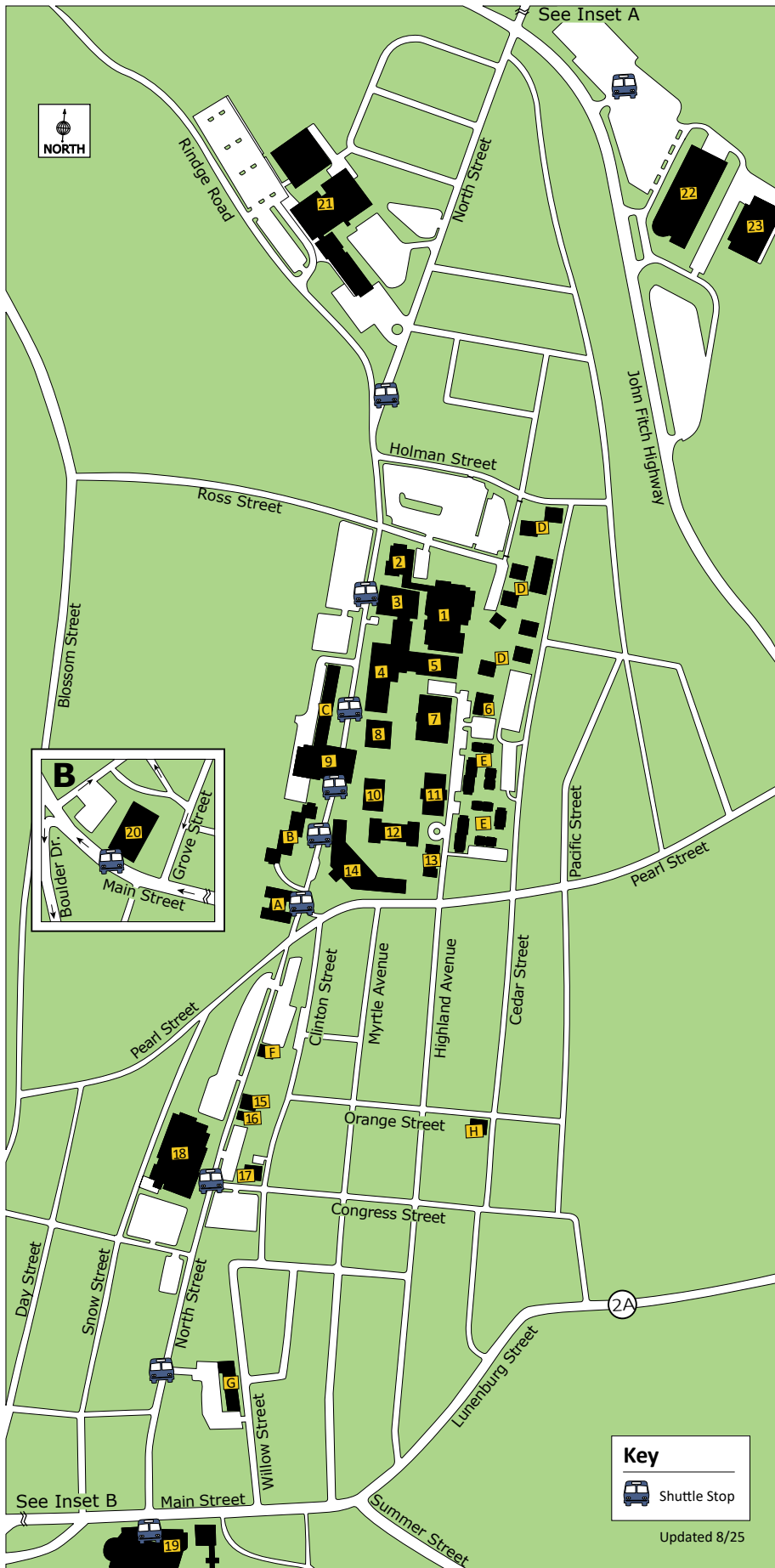
Graduate Certificate Programs

Applied Communications Studies.....	4856
Autism Spectrum Disorders	3770
Behavior Analyst.....	3511
Forensic Nursing	3426
Reading Specialist.....	3899

Quick Reference Guide

Campus Phone Extensions—Dial (978) 665-XXXX

Questions about	Direct to	Ext.	Questions about	Direct to	Ext.
Adding and Dropping Classes	Registrar's Office	4196	Multicultural Experiences	DEI	3399
Academic Probation	Career Services and Advising Center	3321	On-campus Housing	Housing & Res. Services	3219
Admissions Open Houses	Admissions	3144	OneCard	OneCard Office	3039
Alcohol & Other Drug Use	Student Affairs	3130	Orientation	Student Engagement	3163
Ambulance	University Police	3111	Parking Permits/Information	Parking Services	3219
Art Gallery	Student Development	3163	Parking Ticket Payments	Parking Services	3219
Auto Assistance	University Police	3111	Paychecks/Direct Deposit	Payroll	3177
Book Advance	Student Accounts	4126	Posting Policy & Bulletin Boards	SGA	3300
Change of Address	Registrar's Office	4196	Readmission After Withdrawal	Registrar	3139
Change of Major	Academic Dept.		Recycling	Capital Planning and Maintenance	3115
Class Cancellations	Information Desk	4636	Reserving Space on Campus	Events Management	3900
Class Schedules	Registrar's Office	3670	Residence Hall Maintenance Request		
Counseling	Counseling Services	3152		Capital Planning and Maintenance	3115
Computer Problems	IT Help Desk	4500	Scholarships	Financial Aid	3156
Copy Machines	Conlon, McKay C, Library, Percival, and Science		Shuttle Parking Information	University Police	3111
Course Load/Complaints	Student Affairs	3130	Student Absences (Extended Periods)	Student Affairs	3130
Emergencies	University Police	3111	Student Activities Events	Student Engagement	3163
Emergency Student Loans	Student Affairs	3130	Student Billing	Student Accounts	4126
Escort Service/Student Safety	University Police	3111	Student Health Insurance	Student Affairs	3130
Evening Advisors	SOGCE	3280	Student Organizations	Student Engagement	3163
Evening Courses	SOGCE	3182	Student Payroll	Payroll	3177
Faculty Advisors	Academic Departments		Student Rights and Responsibilities	Student Affairs	3130
Falcon Booster Club	Athletics	3314	Study Abroad	International Ed.	3089
Falcon Hub	Hammond Hall	3162	Summer Conferences	Housing & Res. Services	3219
FAVE	Grant Center	3218	Summer Courses	SOGCE	3182
Fraternities & Sororities	Student Engagement	3164	Substance Awareness	Counseling	3152
Graduate Courses & Programs	SOGCE	3182	Testing (Placement)	Assessment Center	3499
Honors Program	Honors Program	3215	Transcripts	Registrar	3359
I.D. Cards	OneCard	3262	Tuition Payment Plan	Student Accounts	4126
Internet/Email	Technology	4500	Tutoring (Peer)	Academic Success Center	3499
Intramural Sports	Recreation Center	4648	Vehicle Lockouts/Jump Starts	University Police	3111
Jobs (on-campus)	Financial Aid	3156	Veterans Info	Veteran Services	4174
Jobs (off-campus)	Career Services and Advising Center	3151	Winter Session Courses	SOGCE	3182
Judicial Board	Student Conduct	3887	Withdrawing from a Course	Registrar	4196
Leave of Absence	Student Affairs	3130	Withdrawing from the University	Student Affairs	3130
Legal Assistance	SGA Lawyer	3300	Withdrawing from a Graduate Program	SOGCE	3280
Lockers	Student Engagement	3163	Work Study	Financial Aid	3156
Lost & Found	University Police	3111			
Mediation	Student Conduct	3887			



Campus Buildings

	Building Code
1. Conlon Hall	CNIC
2. Conlon Fine Arts	CNFA
3. Weston Auditorium	WEST
4. Antonucci Science Complex	SCI
5. Sanders Administration	SAND
6. Guglielmi Mazzaferro Center	MAZZ
7. Anthony Student Service Center	ANTH
Admissions	
Financial Aid	
Graduate and Continuing Education	
OneCard (ID)	
Registrar	
Student Accounts	
8. Dupont Facilities	DUP
9. Holmes Dining Commons	HOLM
10. Edgerly Hall	EDG
11. Percival Hall	PERC
12. Thompson Hall	THOM
13. Miller Hall	MIL
14. Hammond Hall	HAMM
Amelia V. Gallucci-Cirio Library	
Bookstore	
Campus Center	
15. Exercise and Sports Science	EXSS
16. Healey Guest House	
17. University Police Station	CPST
18. Athletics and Recreation Center	REC
19. Intermodal Transportation Center	PDC
Center for Professional Studies	
20. Theater Block (717 Main Street)	
21. McKay Complex	MCK
22. Wallace Civic Center	WALL
23. Landry Arena	
24. Athletic Complex & Elliot Field	

Residence Halls

- A. Aubuchon Hall
Housing & Residential Services
Parking Services
- B. Russell Towers
- C. Herlihy Hall
- D. Mara Village
- E. Townhouse Apartments
- F. North Street Apartments
- G. Simonds Hall
- H. Cedar House

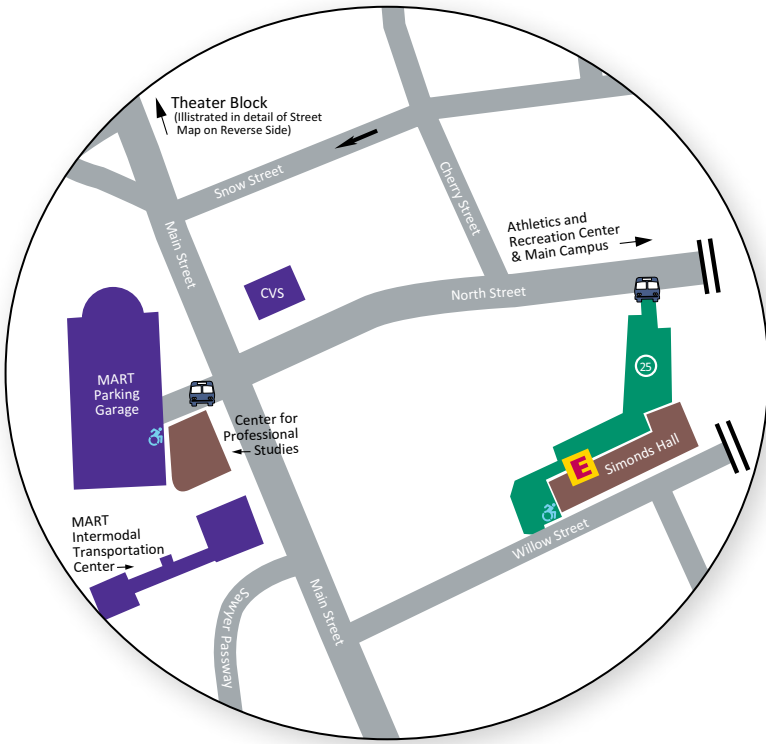


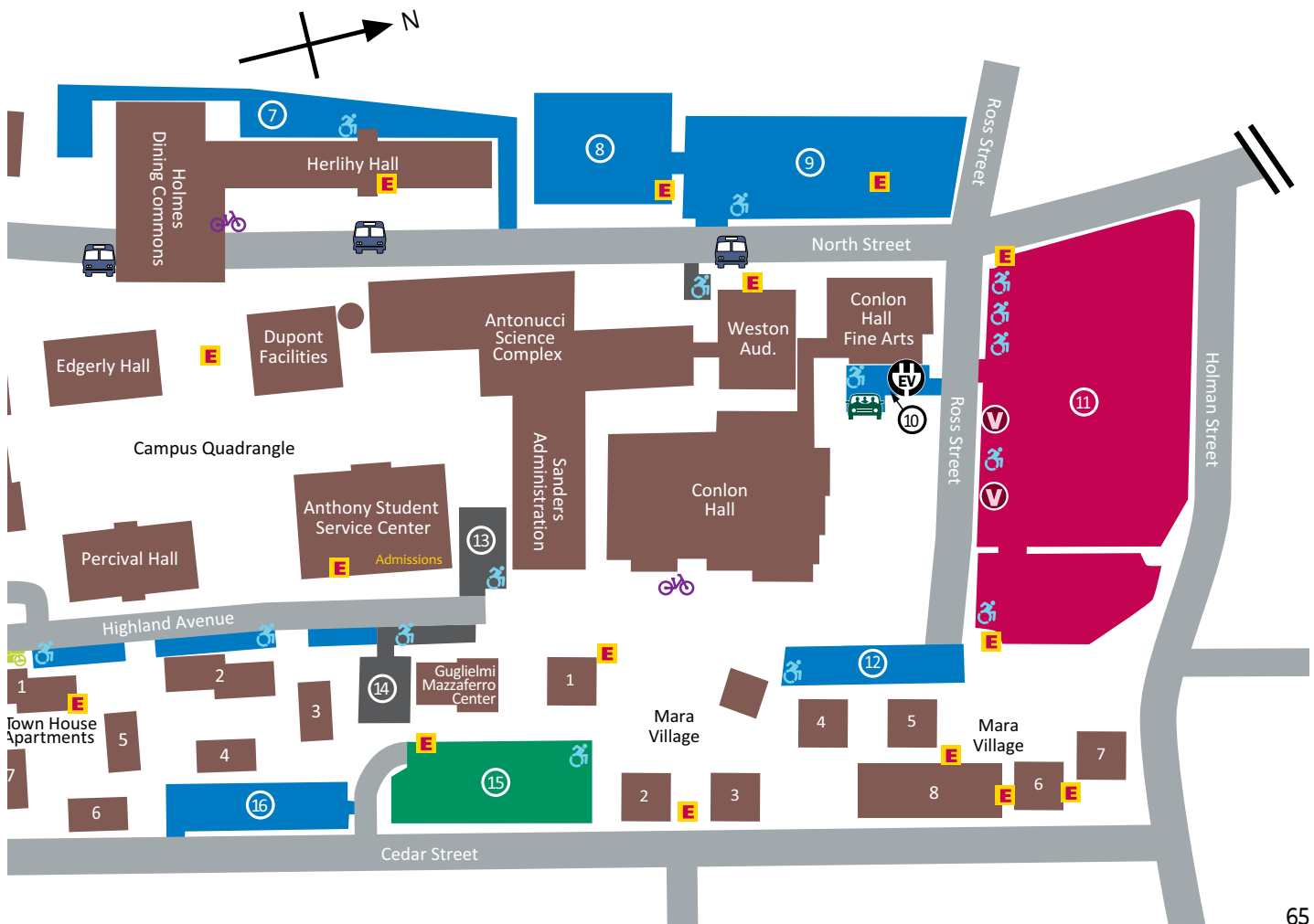
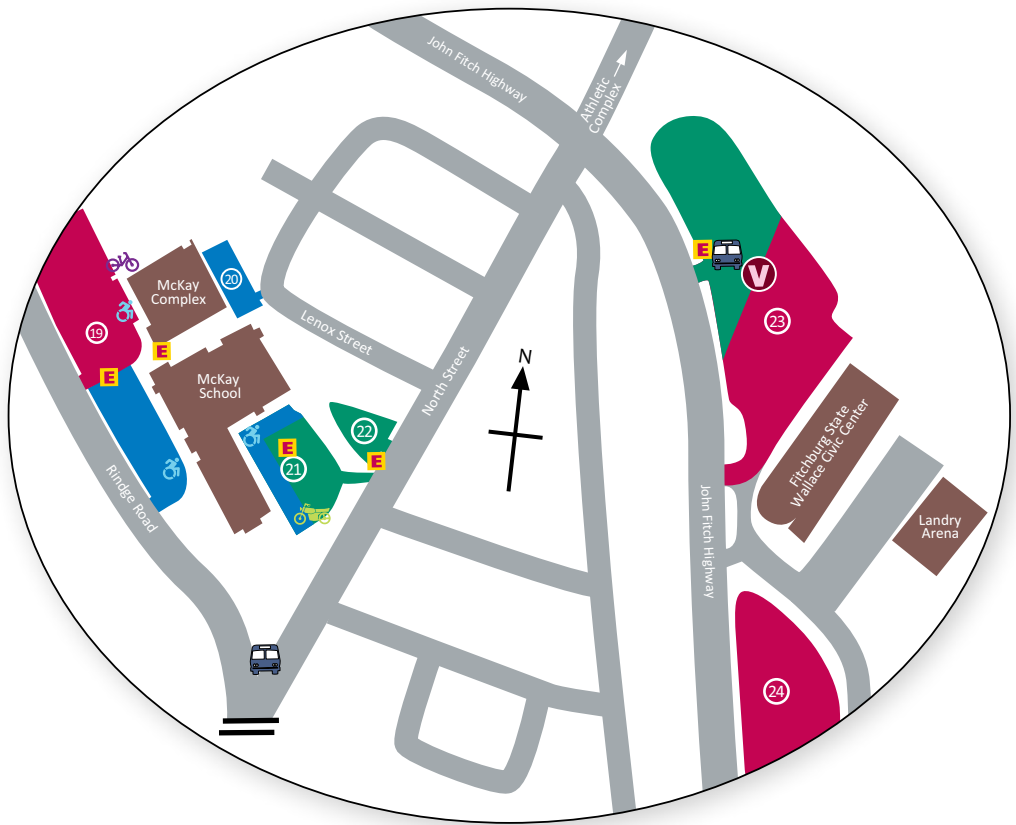
160 Pearl Street
(800) 705-9692

Fitchburg, MA 01420
www.fitchburgstate.edu

Parking Lot Map

1. Green 1
2. Green 2
3. Congress
4. North 4
5. North 1
6. North 2
7. Herlihy
8. Upper Weston
9. Lower Weston
10. Conlon (rear)
11. Ross
12. Highland
13. Sanders **RESERVED 24/7**
14. Anthony **RESERVED 24/7**
(Admissions guests only)
15. Upper Cedar
16. Lower Cedar
17. Townhouse South
18. South Cedar
19. McKay (front)
20. McKay C (rear)
21. McKay (rear)
22. McKay (lower)
23. Upper Civic Center
Shuttle Parking
24. Lower Civic Center
25. Simonds Hall





A

Absences	40
Due to Illness	14
Academic Affairs Office	9
Academic and Environmental Accommodations	16
Academic Coaching	10
Academic Integrity Policy	45
Academic Policies	40
Academic Probation.....	42, 43
Academic Programs	6
Academic Progress Requirements Financial Aid.....	17
Academic Standing	15, 42
Acceptable Use Computer Policy	46
Accommodations	16
Persons with Disabilities.....	3, 6
Accreditation.....	6
Adaptive Computing Lab	16
Add/Drop Procedure	41
Advertising Club.....	31
Advisors	40
Alcohol Policies	55
Residence Halls	20
Alert, Fitchburg State	28
All University Committee.....	3
Alpha Lambda Delta.....	31
Alpha Phi Sigma.....	31
Alpha Sigma Tau National Sorority	31
Amelia V. Gallucci-Cirio Library	10
Art Gallery	25
Associated Builders and Contractors (ABC).....	31
Athletics	37
Academic Eligibility	37
Facilities	38
Program Data	6
Attendance Policy.....	40
Availability Notice.....	5

**B**

Bag It.....	13
Billiards Club	31
Bill of Rights	4
Bill Payment	22
Biology Club	31
Black Student Union.....	31
Bookstore & Gear Shop	11
Breakfast.....	13

C

Campus Buildings.....	63
Campus Resources & Services	9
Campus Security Report.....	6
CARE and Case Management	11
CARE & Case Management.....	11
Career Center.....	12
Career Services and Advising Center	9
Center for Diversity and Inclusiveness	12
Center for Italian Culture	13
Charge Reduction	23
Chartwells Dining Services	13
Cheerleading Club.....	31
Christian Fellowship.....	31
Citation Payments	21
Class Cancellations.....	41
Clery Campus Safety Act	28
Communication Honors Society (Lambda Pi Eta)	32

Community Health Connections.....	14
Community Safety & Wellness	19
Commuter Affairs Office.....	24
Computer Science Club.....	31
Computer Use Policy	46
Confidentiality-Health	14
Confidentiality Regulations.....	50
Controlled Substances	59
Costs.....	5
Counseling Services.....	14
Course Load Requirements.....	41
Course Registration.....	41
Crafters Club	31
Criminal Justice Club.....	31

D

Dance Club	31
Dean of Students Office	15
Dean's List.....	44
Defensive Sprays	51
Delta Alpha Pi.....	32
Department Directory	60
Deposits	23
Dietary Needs, Special	13
Dinner	13
Direct Loan Deferments	5
Disability Services.....	3, 6, 16
Discrimination and Sexual Violence Policy.....	48

Diversity and Inclusiveness, Center for	12
Dropping Below Full-time	23
Drug-Free Schools and Communities Act.....	55

E

Education Club	32
Education Honors Society (Kappa Delta Pi)	32
E-Mail	26
Emergencies	27
Emergency Interim Medical/Mental Health Withdrawal.....	53
Emergency Transports	50
Engineering Technology Honor Society (Epsilon Pi Ta)	32
Enrollment Period	23
Entrepreneurship Club	32
Epsilon Pi Tau, Inc.	32
Evening Programs, Undergraduate.....	61
Event Policy, End of Spring	47

F

Falcon Bazaar	24
Professional Clothing Closet	24
Falcon Friends	32
Falcon Hub	24
Falcon Theater Company.....	32
Family Educational Rights and Privacy Act (FERPA).....	5
Family Orientation.....	25
FERPA.....	7
Film Makers Society.....	32
Financial Aid.....	5, 17
Financial Obligations.....	5
Fire Safety	
Fire Drill Procedures.....	19
Residence Halls	19
First Responders.....	32
First Year Residential Program.....	18
Fitchburg Activities Board (FAB).....	32
Fitchburg Anti-Violence Education (FAVE)	16
Fitchburg Finches	32
Fitchburg State Alert	28
Food Service (Chartwells).....	13

G

Game Room	24
Gay Straight Alliance	32
Geo Club	32
Good Neighbor Policy	47
Grades	43
Changing.....	44
Grievance.....	44
Graduate Programs.....	61
Graduation Rates	6, 17
Greek Council.....	32

H

Habitat for Humanity Local Chapter ...	32
Harmonic Velocity A Capella Choir.....	32
Hazing Policy	48
Health Insurance Requirements.....	23
Help Desk.....	26
Higher Education, Access.....	4
Housing Maintenance.....	19
Housing & Residential Services.....	18
Hoverboard, E-Bike & Scooter Policy...	52
Human Studies Policy.....	48

I

Illness	
Meals during	13
Immunization Requirements	6
Improv Club.....	32
Information Desk	24
Insurance for Property.....	7
Integrative Health and Wellness.....	32
Intercollegiate Sports.....	37
International Education Office	20
International Honor Society in History (Phi Alpha Theta)	33
Italian Culture, Center for	13

J

Jury Duty.....	4
----------------	---

K

Kappa Delta Pi	32
Keys/Card Access	20

L

Lacrosse Club	32
Lambda Pi Eta	32
Latin American Student Organization (LASO).....	32
Library.....	10
Live Action Role Playing (LARP)	33
Living on Campus	18
Loans (Emergency)	15
Lunch	13

M

Mail Center	25
Major Changes	44
Maps.....	63
Martial Arts Club	33
Math Center	21
Meal Cards	14
Meal Plans.....	13
Medical/Mental Health Withdrawals...	52
Mission Statement, University	2, 3
Model United Nations	33
MyFalcon	22, 41

N

National Association of Homebuilders (NAHB).....	33
NCAA Board of Governors.....	37
New Student Orientation.....	25
Non-Discrimination Policy	48
North Central Massachusetts Entrepreneurship Association.....	33
North Street Bistro.....	25
Nursing Honor Society	34
Nursing Student Association (NSA)	34

O

Offices and Resources Listing	9
Offices Directory	60
OneCard	26
One Card Program Agreement	46
Online Card Management	26
Order of Omega	33
Organizations, Student	31
Orientation Programs	25
Overseas Study	20

P

Panhellenic Council	33
Parental Notification	56
Parking	50
Parking Permits	21, 51
Parking Violations	51
Payment Plan	23
Peer Mentoring	10
Phi Alpha Theta	33
Phi Sigma Sigma National Sorority	33
Phone Directory	60
Pi Sigma Alpha	33
Placement Testing	10
Pokemon Society	33
Policies, Academic	40
Poster Policy	49
President's List	44
Prevention & Awareness Programs	56
Printing	26
Privacy and Confidentiality	50
Psi Chi	33
Psychology Honors Society (Psi Chi)	33
Public Area Damages	19

Q

Quad usage	51
Quick Reference Guide	62

R

Raffle Policy	50
Rave Guardian Campus Safety app	28
Readmission	
After Withdrawal	42
Recognition of Student Organizations	34
Recognized Student Organizations	31
Recreation Center	21, 38
Recreation Services	21
Refund Policy	23
Registrar's Office	22
Repeating Courses	43
Rescue Squad (EMS)	24, 33
Residence Hall Association	19
Residence Hall Living	18
Residential Learning Community	18
Return from Special Withdrawal	54

S

Safety & Wellness	19
Satisfactory Academic Progress	16
School of Graduate, Online and Continuing Education	18
Security Team, Student	27
Shuttle Bus Parking	21, 51
Sigma Beta Delta Honors Society	33
Sigma Pi Fraternity, International	33
Sigma Sigma Sigma National Sorority	33
Sigma Tau Delta	33
Sigma Tau Gamma National Fraternity, Inc.	33
Sigma Theta Tau, Inc., Epsilon Beta Chapter	34
Smash Club	34
Smoking Policy	50
Snow Removal	51
Society of Motion Picture and Television Engineers (SMPTE)	34
Solicitation Policy	50
Sportsmanship Code	38
Student Accounts	22
Student Code of Conduct	50
Student Conduct	11, 16
Student Conduct and Case Management	24
Student Education Association of Massachusetts (SEAM)	34

Student Engagement & Campus Center	24
Student Government Association (SGA)	29
Student Grievance	44
Student Image Use	54
Student Organizations Listing	31
Recognition Procedures	34
Student Parking Policy	50
Student Representation on Committees	2, 3
Student Rights under FERPA	7
Substance Abuse	
Health Risks	58
Policy	55
Suspension	43

T

Technology	25
Technology Education Collegiate Association (TEECA)	34
Title IX & Equal Opportunity	27
Title IX Sexual Harassment Policy	48
Transcripts	44
Transfer Credit	44
TRIO SSS	27
Tutoring	10

U

University Credentials	26
University-Initiated Medical/Mental Health Withdrawal	52
University Police	27

V

Veteran's Center	28
Voluntary Medical/Mental Health Withdrawal	52

W

Weapons Policy	51
Withdrawal	17
Financial Aid Requirements	18
From the University	6, 41, 42
Policies	52
WXPL Radio	34

