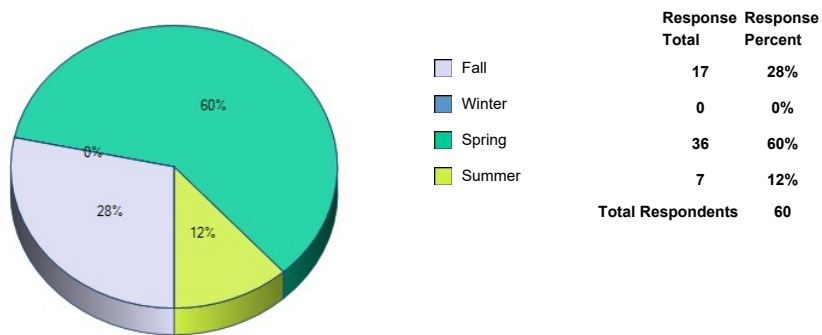**FITCHBURG STATE UNIVERSITY**

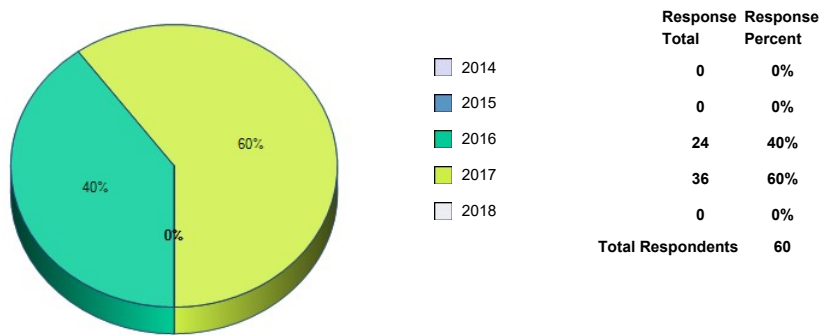**Previous Graduating Student Survey - 2014-2017**

Survey Title: Graduating Student Survey - Fitchburg State University
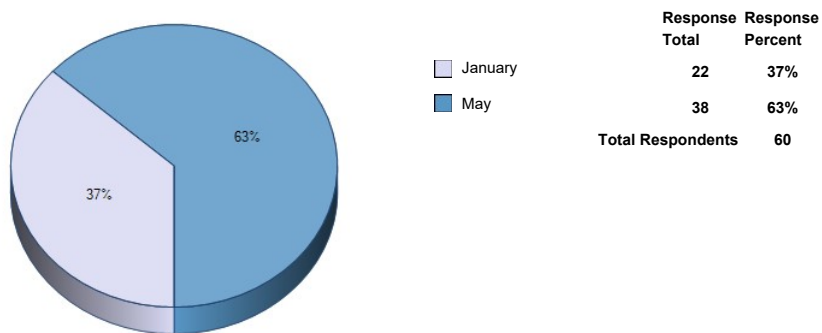
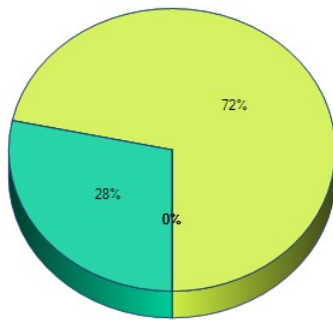**Responses By Question Analysis:**

1. Complete-sem

	Response Total	Response Percent
Fall	17	28%
Winter	0	0%
Spring	36	60%
Summer	7	12%
Total Respondents	**60**	

2. Complete-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	24	40%
2017	36	60%
2018	0	0%
Total Respondents	**60**	

3. Commencement-sem

	Response Total	Response Percent
January	22	37%
May	38	63%
Total Respondents	**60**	

4. Commence-yr

		Response Total	Response Percent
☐	2014	0	0%
☐	2015	0	0%
☐	2016	17	28%
☐	2017	43	72%
☐	2018	0	0%
	Total Respondents		**60**

5. TP-prog
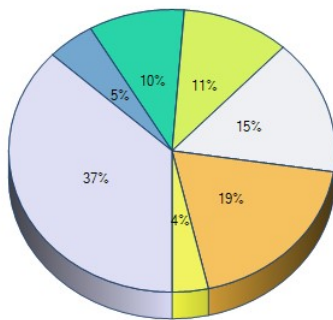
		Response Total	Response Percent
☐	None	31	52%
☐	Early Childhood Education	4	7%
☐	Elementary Education	8	13%
☐	Middle School Education	9	15%
☐	Secondary Education	13	22%
☐	Special Education	16	27%
☐	Technology Education	3	5%
	Total Respondents		**60**

6. Degree
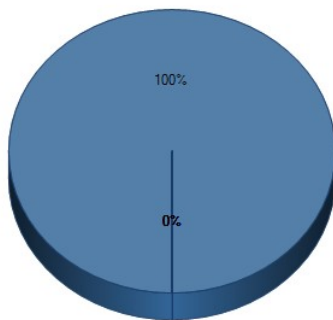
		Response Total	Response Percent
☐	BA	0	0%
☐	BS	0	0%
☐	Post-Bacc Certification	0	0%
☐	CAGS	0	0%
☐	MA	0	0%
☐	MAT	0	0%
☐	MBA	0	0%
☐	MEd	60	100%
☐	MS	0	0%
	Total Respondents		**60**

7. OnlineHrsFSC

		Response Total	Response Percent
☐	0	1	2%
☐	1-10	11	19%
☐	11-20	5	9%
☐	21-30	7	12%
☐	31-40	16	28%
☐	41-50	9	16%
☐	51-60	2	4%
☐	61-70	0	0%
☐	71-80	1	2%
☐	81-90	1	2%
☐	91-100	2	4%
☐	101-110	0	0%
☐	111-120	2	4%
	Total Respondents	57	
	(skipped this question)	3	

8. OnlineHrsNotFSC

		Response Total	Response Percent
☐	0	17	52%
☐	1-10	14	42%
☐	11-20	2	6%
☐	21-30	0	0%
☐	31-40	0	0%
☐	41-50	0	0%
☐	51-60	0	0%
☐	61-70	0	0%
☐	71-80	0	0%
☐	81-90	0	0%
☐	91-100	0	0%
☐	101-110	0	0%
☐	111-120	0	0%
	Total Respondents	33	
	(skipped this question)	27	

9. ProgOnline
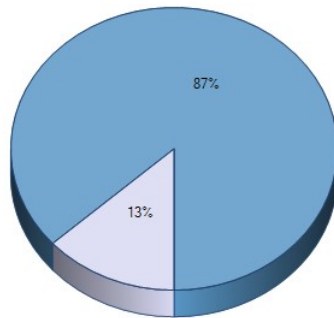
		Response Total	Response Percent
☐	Yes	8	13%
☐	No	52	87%
	Total Respondents	60	

10. First-maj
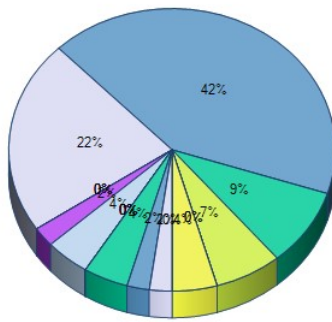
		Response Total	Response Percent
	Biology	1	2%
	Business Administration	1	2%
	Communications Media	2	4%
	Chemistry	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Earth Systems Science	0	0%
	Economics	0	0%
	English	2	4%
	Exercise and Sports Science	1	2%
	Game Design	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	10	22%
	Interdisciplinary Studies	19	42%
	Industrial Technology	4	9%
	Mathematics	3	7%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	2	4%
	Sociology	0	0%
	Total Respondents	**45**	
	(skipped this question)	15	

11. Sec-maj

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	1	2%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	None	44	98%
	Total Respondents	**45**	
	(skipped this question)	15	

12. First-min

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	1	2%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	None	49	98%
	Total Respondents	50	
	(skipped this question)	10	

13. Sec-min

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	None	51	100%
	Total Respondents	51	
	(skipped this question)	9	

14. Availability of classes (i.e., times offered, seats open).
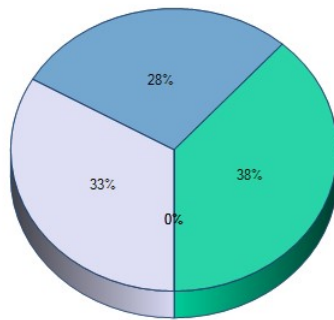
	Response Total	Response Percent
Excellent	13	33%
Very good	11	28%
Good	15	38%
Fair	0	0%
Poor	0	0%
Total Respondents	39	
(skipped this question)	21	

15. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations)
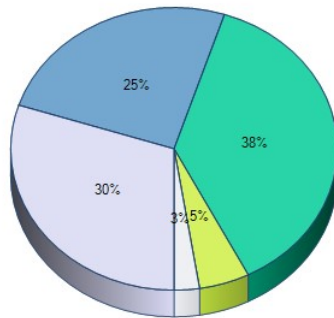
	Response Total	Response Percent
Excellent	12	30%
Very good	10	25%
Good	15	38%
Fair	2	5%
Poor	1	2%
Total Respondents	40	
(skipped this question)	20	

16. Size of classes.
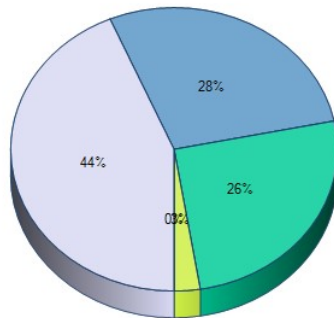
	Response Total	Response Percent
Excellent	17	44%
Very good	11	28%
Good	10	26%
Fair	1	3%
Poor	0	0%
Total Respondents	39	
(skipped this question)	21	

17. Overall quality of instruction.
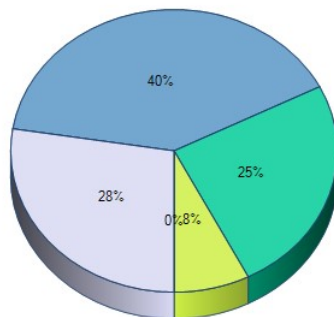
	Response Total	Response Percent
Excellent	11	28%
Very good	16	40%
Good	10	25%
Fair	3	8%
Poor	0	0%
Total Respondents	40	
(skipped this question)	20	

18. Overall quality of texts and other instructional materials.
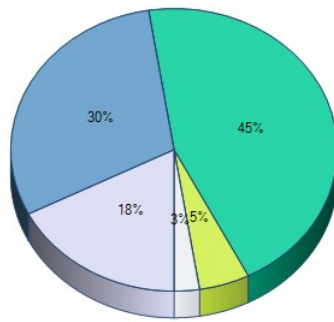
	Response Total	Response Percent
Excellent	7	18%
Very good	12	30%
Good	18	45%
Fair	2	5%
Poor	1	2%
Total Respondents	40	
(skipped this question)	20	

19. Availability of faculty outside of class time.
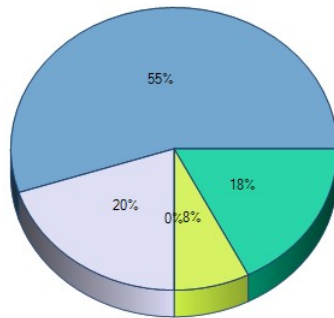
	Response Total	Response Percent
Excellent	8	20%
Very good	22	55%
Good	7	18%
Fair	3	8%
Poor	0	0%
Total Respondents	40	
(skipped this question)	20	

20. Timeliness and relevance of course content.
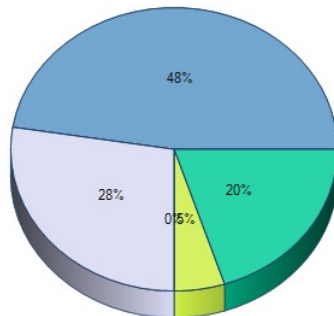
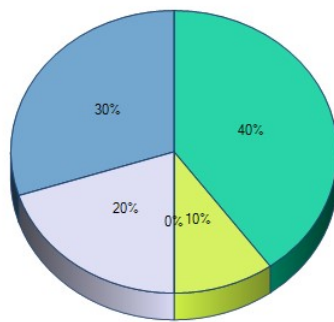|	Response Total	Response Percent
Excellent	11	28%
Very good	19	48%
Good	8	20%
Fair	2	5%
Poor	0	0%
Total Respondents	40	
(skipped this question)	20	

21. Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
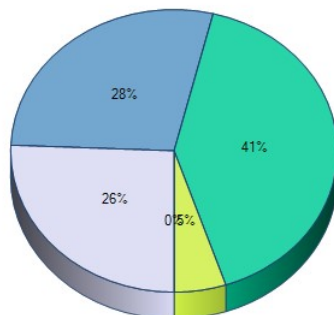
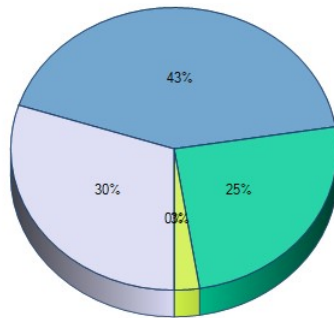|	Response Total	Response Percent
Excellent	10	26%
Very good	11	28%
Good	16	41%
Fair	2	5%
Poor	0	0%
Total Respondents	39	
(skipped this question)	21	

22. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

	Response Total	Response Percent
Excellent	8	20%
Very good	12	30%
Good	16	40%
Fair	4	10%
Poor	0	0%
Total Respondents	**40**	
(skipped this question)	20	

23. Match between career goals and course-of-study requirements.

	Response Total	Response Percent
Excellent	12	30%
Very good	17	42%
Good	10	25%
Fair	1	2%
Poor	0	0%
Total Respondents	**40**	
(skipped this question)	20	

24. Overall level of challenge.
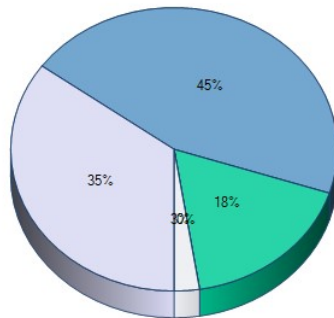
	Response Total	Response Percent
Excellent	14	35%
Very good	18	45%
Good	7	18%
Fair	0	0%
Poor	1	2%
Total Respondents	**40**	
(skipped this question)	20	

25. Availability of classes (i.e., times offered, seats open).
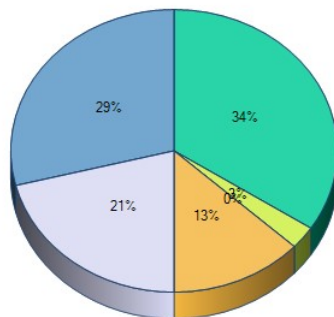
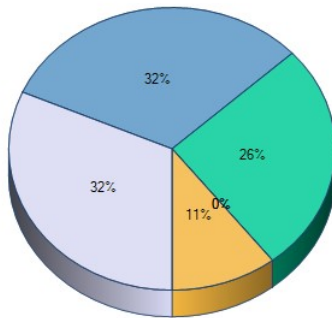|	Response Total	Response Percent
Excellent	8	21%
Very good	11	29%
Good	13	34%
Fair	1	3%
Poor	0	0%
Not applicable	5	13%
Total Respondents	**38**	
(skipped this question)	22	

26. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations).
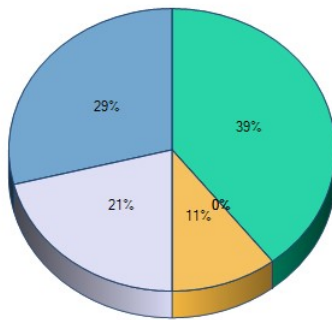
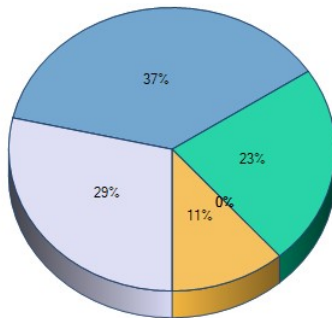|	Response Total	Response Percent
Excellent	8	21%
Very good	11	29%
Good	15	39%
Fair	0	0%
Poor	0	0%
Not applicable	4	11%
Total Respondents	**38**	
(skipped this question)	22	

27. Size of classes.

	Response Total	Response Percent
Excellent	12	32%
Very good	12	32%
Good	10	26%
Fair	0	0%
Poor	0	0%
Not applicable	4	11%
Total Respondents	**38**	
(skipped this question)	22	

28. Overall quality of instruction.

	Response Total	Response Percent
Excellent	10	29%
Very good	13	37%
Good	8	23%
Fair	0	0%
Poor	0	0%
Not applicable	4	11%
Total Respondents	**35**	
(skipped this question)	25	

29. Overall quality of texts and other instructional materials.
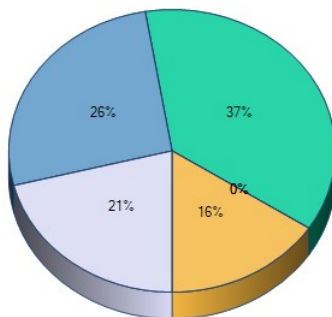
	Response Total	Response Percent
Excellent	8	21%
Very good	10	26%
Good	14	37%
Fair	0	0%
Poor	0	0%
Not applicable	6	16%
Total Respondents	**38**	
(skipped this question)	22	

30. Availability of faculty outside of class time.
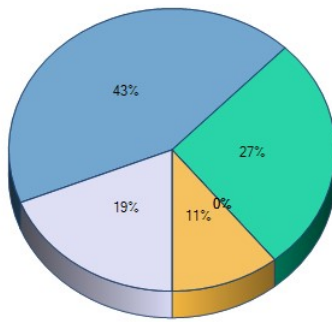
	Response Total	Response Percent
Excellent	7	19%
Very good	16	43%
Good	10	27%
Fair	0	0%
Poor	0	0%
Not applicable	4	11%
Total Respondents		37
(skipped this question)		23

31. Timeliness and relevance of course content.
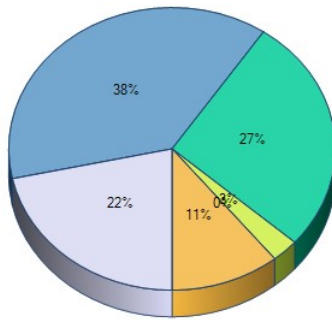
	Response Total	Response Percent
Excellent	8	22%
Very good	14	38%
Good	10	27%
Fair	1	3%
Poor	0	0%
Not applicable	4	11%
Total Respondents		37
(skipped this question)		23

**32.** Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
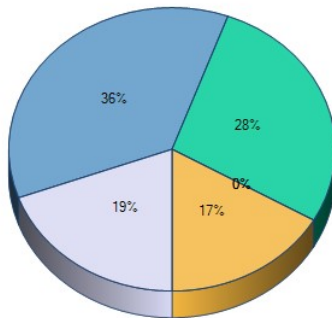
	Response Total	Response Percent
Excellent	7	19%
Very good	13	36%
Good	10	28%
Fair	0	0%
Poor	0	0%
Not applicable	6	17%
Total Respondents		36
(skipped this question)		24

33. Quality of extra-curricular experiences related to NON-MAJOR courses (e.g., student research, field experiences.)
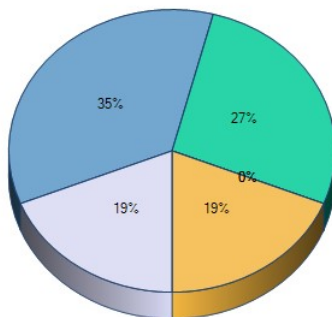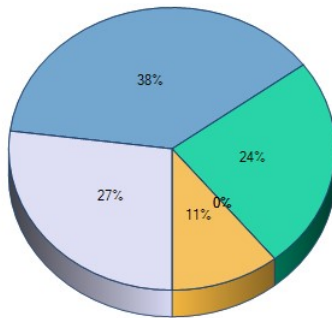
	Response Total	Response Percent
Excellent	7	19%
Very good	13	35%
Good	10	27%
Fair	0	0%
Poor	0	0%
Not applicable	7	19%
Total Respondents		37
(skipped this question)		23

34. Match between career goals and NON-MAJOR course requirements.
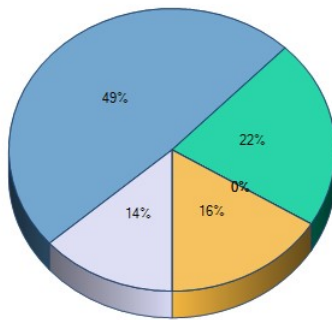
	Response Total	Response Percent
Excellent	5	14%
Very good	18	49%
Good	8	22%
Fair	0	0%
Poor	0	0%
Not applicable	6	16%
Total Respondents	37	
(skipped this question)	23	

35. Overall level of challenge.

	Response Total	Response Percent
Excellent	10	27%
Very good	14	38%
Good	9	24%
Fair	0	0%
Poor	0	0%
Not applicable	4	11%
Total Respondents	37	
(skipped this question)	23	

36. Grad-maj
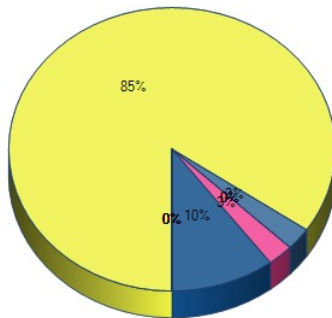
	Response Total	Response Percent
Biology	0	0%
Business Administration	0	0%
Communications Media	0	0%
Computer Science	0	0%
Criminal Justice	0	0%
Economics	0	0%
Education	33	85%
English	1	3%
Exercise and Sports Science	0	0%
Geography	0	0%
History	0	0%
Human Services	1	3%
Industrial Technology	4	10%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	0	0%
Psychology	0	0%
Sociology	0	0%
Total Respondents	39	
(skipped this question)	21	

37. Availability of classes.
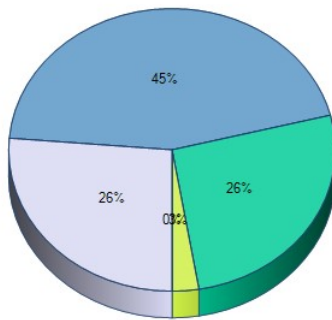
	Response Total	Response Percent
Excellent	10	26%
Very good	17	45%
Good	10	26%
Fair	1	3%
Poor	0	0%
Total Respondents	**38**	
(skipped this question)	22	

38. Frequency of course offerings.
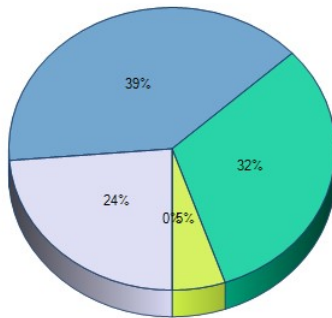
	Response Total	Response Percent
Excellent	9	24%
Very good	15	39%
Good	12	32%
Fair	2	5%
Poor	0	0%
Total Respondents	**38**	
(skipped this question)	22	

39. Size of classes.
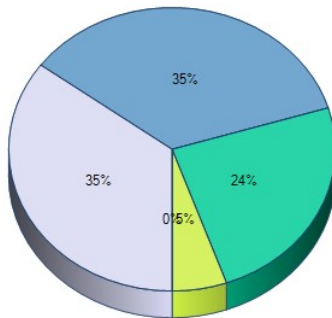
	Response Total	Response Percent
Excellent	13	35%
Very good	13	35%
Good	9	24%
Fair	2	5%
Poor	0	0%
Total Respondents	**37**	
(skipped this question)	23	

40. Overall quality of instruction.
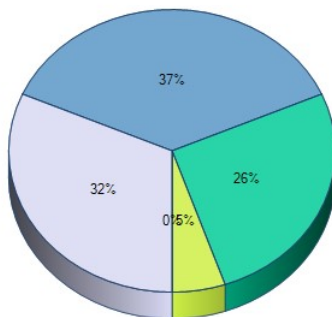
	Response Total	Response Percent
Excellent	12	32%
Very good	14	37%
Good	10	26%
Fair	2	5%
Poor	0	0%
Total Respondents	**38**	
(skipped this question)	22	

41. Overall quality of texts and other instructional materials.
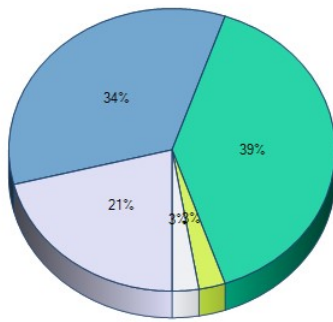
	Response Total	Response Percent
Excellent	8	21%
Very good	13	34%
Good	15	39%
Fair	1	3%
Poor	1	3%
Total Respondents	**38**	
(skipped this question)	22	

42. Availability of faculty outside of class time.
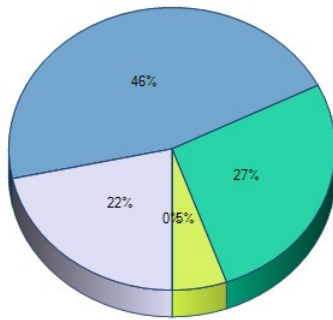
	Response Total	Response Percent
Excellent	8	22%
Very good	17	46%
Good	10	27%
Fair	2	5%
Poor	0	0%
Total Respondents	**37**	
(skipped this question)	23	

43. Timeliness and relevance of course content.
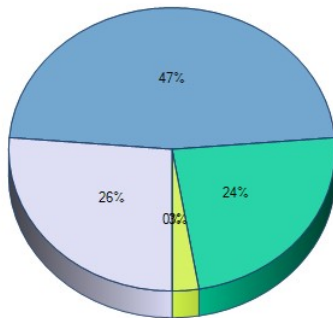
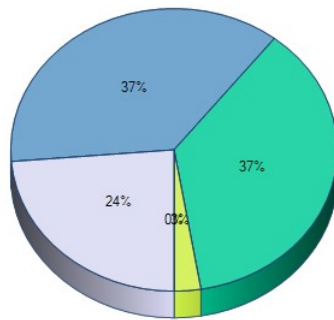|	Response Total	Response Percent
Excellent	10	26%
Very good	18	47%
Good	9	24%
Fair	1	3%
Poor	0	0%
Total Respondents	**38**	
(skipped this question)	22	

44. Quality of facilities for for learning in my major department (e.g., classrooms, labs, studios, gyms).
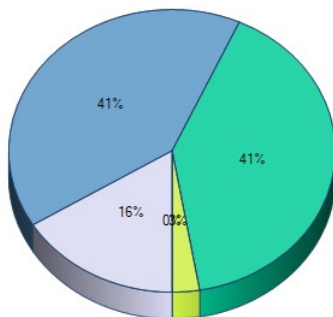
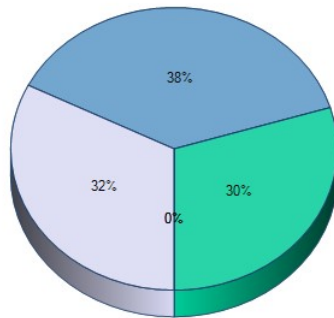|	Response Total	Response Percent
Excellent	6	16%
Very good	15	41%
Good	15	41%
Fair	1	3%
Poor	0	0%
Total Respondents	**37**	
(skipped this question)	23	

45. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

	Response Total	Response Percent
Excellent	9	24%
Very good	14	37%
Good	14	37%
Fair	1	3%
Poor	0	0%
Total Respondents	38	
(skipped this question)	22	

46. Match between career goals and course-of-study requirements.

	Response Total	Response Percent
Excellent	12	32%
Very good	14	38%
Good	11	30%
Fair	0	0%
Poor	0	0%
Total Respondents	37	
(skipped this question)	23	

47. Overall level of challenge.
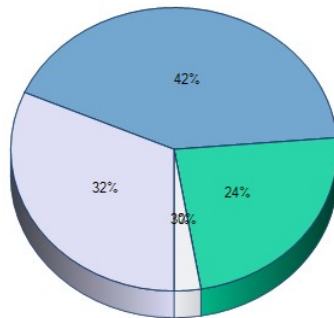
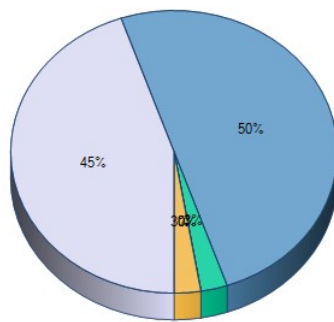|	Response Total	Response Percent
Excellent	12	32%
Very good	16	42%
Good	9	24%
Fair	0	0%
Poor	1	3%
Total Respondents	38	
(skipped this question)	22	

48. Quality of extra-curricular activities UNRELATED to your course of study (e.g., intercollegiate sports, intramural athletics, musical or other performances, Greek life, clubs, etc.)
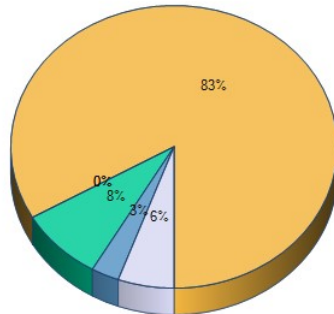
	Response Total	Response Percent
Excellent	2	6%
Very good	1	3%
Good	3	8%
Fair	0	0%
Poor	0	0%
Not applicable	30	83%
Total Respondents	36	
(skipped this question)	24	

**49.** Faculty demonstrated commitment to my learning, personal well-being, and success.

	Response Total	Response Percent
Strongly agree	17	45%
Agree	19	50%
Neutral	1	3%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	1	3%
Total Respondents	38	
(skipped this question)	22	

50. Fieldwork supervisors (e.g., internship supervisors, cooperating teachers) demonstrated commitment to my learning, personal well-being, and success.
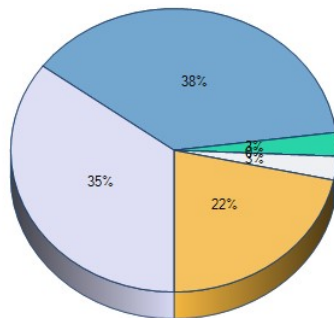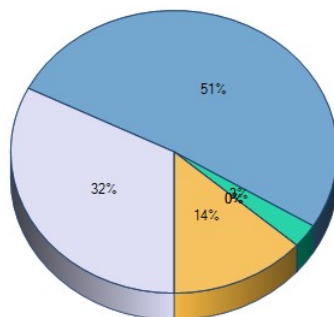
	Response Total	Response Percent
Strongly agree	13	35%
Agree	14	38%
Neutral	1	3%
Disagree	0	0%
Strongly disagree	1	3%
Not applicable	8	22%
Total Respondents	37	
(skipped this question)	23	

51. Administrators (e.g., vice presidents, deans and directors) demonstrated commitment to my learning, personal well-being, and success.
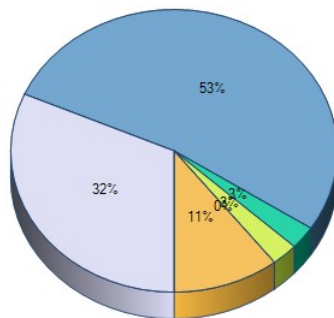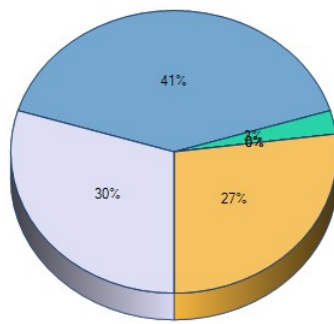
	Response Total	Response Percent
Strongly agree	12	32%
Agree	20	53%
Neutral	1	3%
Disagree	1	3%
Strongly disagree	0	0%
Not applicable	4	11%
Total Respondents	38	
(skipped this question)	22	

52. Library resources (e.g., books, database subscriptions, web-based resources, inter-library loans) were adequate for my research and learning needs.
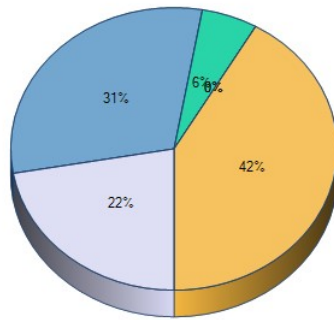
	Response Total	Response Percent
Strongly agree	12	32%
Agree	19	51%
Neutral	1	3%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	5	14%
Total Respondents	37	
(skipped this question)	23	

**53.** Library hours and web resource availability were adequate for my research and learning needs.

	Response Total	Response Percent
Strongly agree	11	30%
Agree	15	41%
Neutral	1	3%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	10	27%
Total Respondents		37
(skipped this question)		23

**54.** Library staff were knowledgeable and demonstrated commitment to my learning and academic success.

	Response Total	Response Percent
Strongly agree	8	22%
Agree	11	31%
Neutral	2	6%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	15	42%
Total Respondents		36
(skipped this question)		24

55. I learned about research strategies and sources of information from library staff.
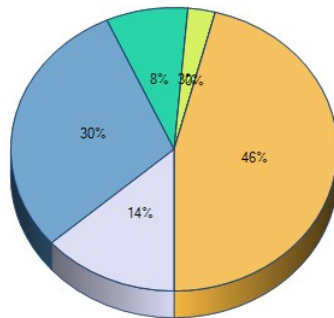
	Response Total	Response Percent
Strongly agree	5	14%
Agree	11	30%
Neutral	3	8%
Disagree	1	3%
Strongly disagree	0	0%
Not applicable	17	46%
Total Respondents		37
(skipped this question)		23

56. The library was comfortable and a good place to study.
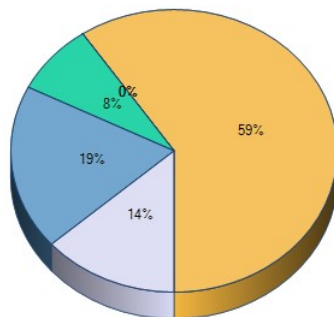
	Response Total	Response Percent
Strongly agree	5	14%
Agree	7	19%
Neutral	3	8%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	22	59%
Total Respondents		37
(skipped this question)		23

57. Written communication.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

58. Oral communication.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

59. Quantitative skills.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

60. Comfort with racial, cultural, and national diversity.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

61. Conducting research.

	Response Total	Response Percent
☐ Very strong	0	0%
☐ Somewhat strong	0	0%
☐ About average	0	0%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

62. Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
☐ Very strong	0	0%
☐ Somewhat strong	0	0%
☐ About average	0	0%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

63. Using computer technology.

	Response Total	Response Percent
☐ Very strong	0	0%
☐ Somewhat strong	0	0%
☐ About average	0	0%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

64. Critical reasoning.

	Response Total	Response Percent
☐ Very strong	0	0%
☐ Somewhat strong	0	0%
☐ About average	0	0%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

65. Leadership.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

66. Teamwork.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	0	
(skipped this question)	1	

67. Written communication.
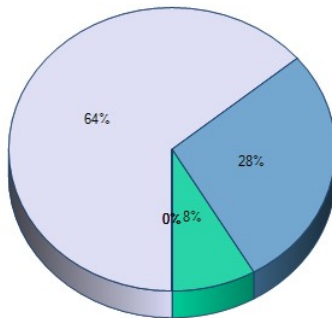
	Response Total	Response Percent
Very strong	23	64%
Somewhat strong	10	28%
About average	3	8%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	36	
(skipped this question)	24	

68. Oral communication.
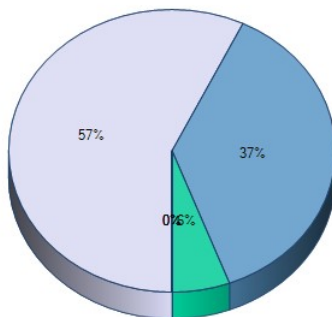
	Response Total	Response Percent
Very strong	20	57%
Somewhat strong	13	37%
About average	2	6%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	35	
(skipped this question)	25	

69. Quantitative skills.
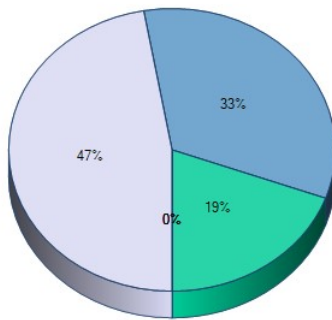
	Response Total	Response Percent
Very strong	17	47%
Somewhat strong	12	33%
About average	7	19%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

**70.** Comfort with racial, cultural, and national diversity.
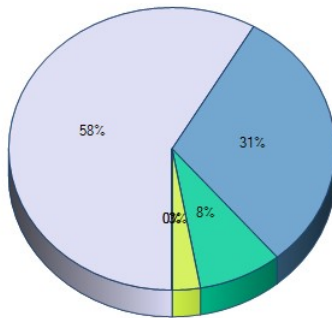
	Response Total	Response Percent
Very strong	21	58%
Somewhat strong	11	31%
About average	3	8%
Somewhat weak	1	3%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

71. Conducting research.
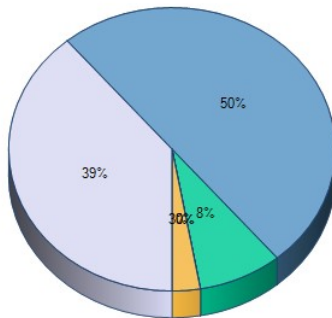
	Response Total	Response Percent
Very strong	14	39%
Somewhat strong	18	50%
About average	3	8%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	1	3%
Total Respondents		36
(skipped this question)		24

**72.** Accessing, evaluating, and using information in printed and electronic media.
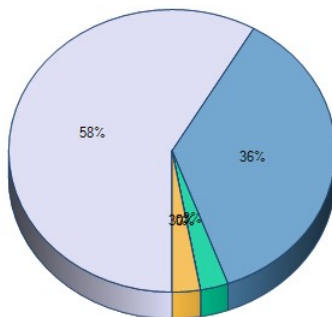
	Response Total	Response Percent
Very strong	21	58%
Somewhat strong	13	36%
About average	1	3%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	1	3%
Total Respondents		36
(skipped this question)		24

73. Using computer technology.
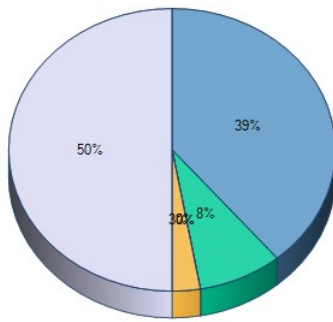
	Response Total	Response Percent
☐ Very strong	18	50%
☐ Somewhat strong	14	39%
☐ About average	3	8%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	1	3%
Total Respondents		36
(skipped this question)		24

74. Critical reasoning.
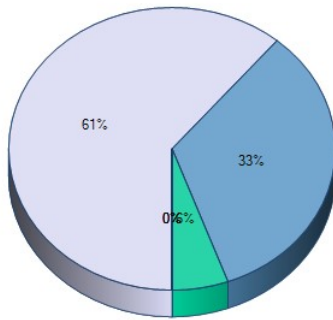
	Response Total	Response Percent
☐ Very strong	22	61%
☐ Somewhat strong	12	33%
☐ About average	2	6%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

75. Leadership.

	Response Total	Response Percent
☐ Very strong	20	56%
☐ Somewhat strong	15	42%
☐ About average	1	3%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

76. Teamwork.

	Response Total	Response Percent
☐ Very strong	20	56%
☐ Somewhat strong	15	42%
☐ About average	1	3%
☐ Somewhat weak	0	0%
☐ Very weak	0	0%
☐ Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

77. Academic Advising Center.
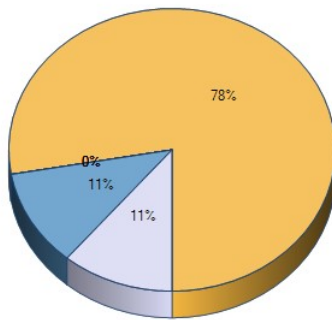
	Response Total	Response Percent
Very positive	4	11%
Mostly positive	4	11%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	28	78%
Total Respondents		36
(skipped this question)		24

78. Admissions.
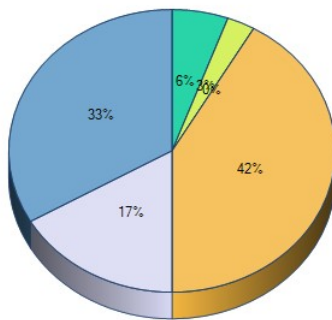
	Response Total	Response Percent
Very positive	6	17%
Mostly positive	12	33%
Neutral	2	6%
Mostly negative	1	3%
Very negative	0	0%
Not applicable	15	42%
Total Respondents		36
(skipped this question)		24

79. Bookstore.

	Response Total	Response Percent
Very positive	5	14%
Mostly positive	4	11%
Neutral	1	3%
Mostly negative	0	0%
Very negative	1	3%
Not applicable	25	69%
Total Respondents		36
(skipped this question)		24

80. Campus Police.
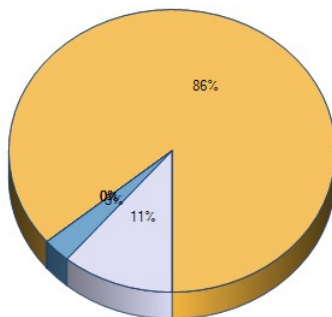
	Response Total	Response Percent
Very positive	4	11%
Mostly positive	1	3%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	31	86%
Total Respondents		36
(skipped this question)		24

81. Career Services.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

82. College Catalog.
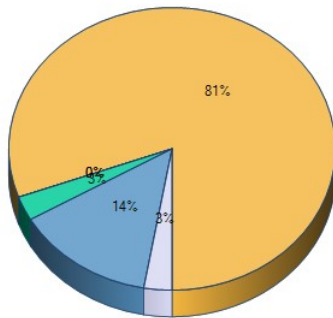
	Response Total	Response Percent
Very positive	1	3%
Mostly positive	5	14%
Neutral	1	3%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	29	81%
Total Respondents		36
(skipped this question)		24

83. College website.
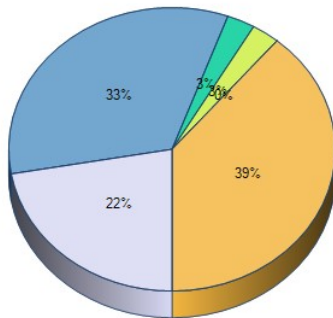
	Response Total	Response Percent
Very positive	8	22%
Mostly positive	12	33%
Neutral	1	3%
Mostly negative	1	3%
Very negative	0	0%
Not applicable	14	39%
Total Respondents		36
(skipped this question)		24

84. Computer laboratories.
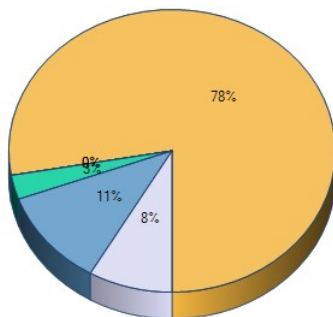
	Response Total	Response Percent
Very positive	3	8%
Mostly positive	4	11%
Neutral	1	3%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	28	78%
Total Respondents		36
(skipped this question)		24

85. Counseling.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

86. Course schedule.
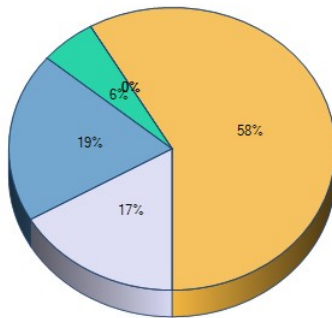
	Response Total	Response Percent
Very positive	6	17%
Mostly positive	7	19%
Neutral	2	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	21	58%
Total Respondents		36
(skipped this question)		24

87. Dining facilities.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

88. Disability Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	1	3%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

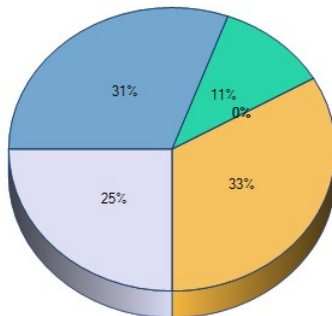**89.** Electronic services (e.g., College email, ConnectEd).
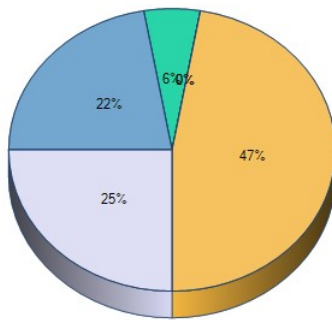
	Response Total	Response Percent
Very positive	9	25%
Mostly positive	8	22%
Neutral	2	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	47%
Total Respondents	36	
(skipped this question)	24	

90. Financial Aid.
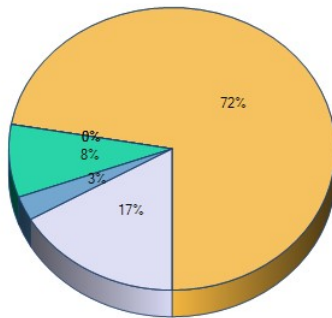
	Response Total	Response Percent
Very positive	6	17%
Mostly positive	1	3%
Neutral	3	8%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	26	72%
Total Respondents	36	
(skipped this question)	24	

91. Graduate and Continuing Education

	Response Total	Response Percent
Very positive	9	25%
Mostly positive	11	31%
Neutral	4	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	12	33%
Total Respondents	36	
(skipped this question)	24	

92. Help Desk.
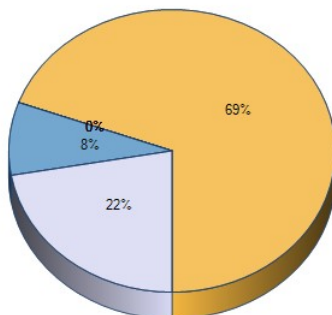
	Response Total	Response Percent
Very positive	8	22%
Mostly positive	3	8%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	25	69%
Total Respondents	36	
(skipped this question)	24	

93. International Education/Study Abroad.

	Response Total	Response Percent
☐ Very positive	0	0%
☐ Mostly positive	0	0%
☐ Neutral	0	0%
☐ Mostly negative	0	0%
☐ Very negative	0	0%
☐ Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

94. Multicultural Student Services.

	Response Total	Response Percent
☐ Very positive	0	0%
☐ Mostly positive	0	0%
☐ Neutral	0	0%
☐ Mostly negative	0	0%
☐ Very negative	0	0%
☐ Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

95. On-campus job recruiting.

	Response Total	Response Percent
☐ Very positive	0	0%
☐ Mostly positive	0	0%
☐ Neutral	0	0%
☐ Mostly negative	0	0%
☐ Very negative	0	0%
☐ Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

96. One Card.
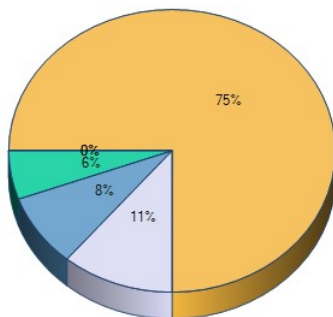
	Response Total	Response Percent
☐ Very positive	4	11%
☐ Mostly positive	3	8%
☐ Neutral	2	6%
☐ Mostly negative	0	0%
☐ Very negative	0	0%
☐ Not applicable	27	75%
Total Respondents	36	
(skipped this question)	24	

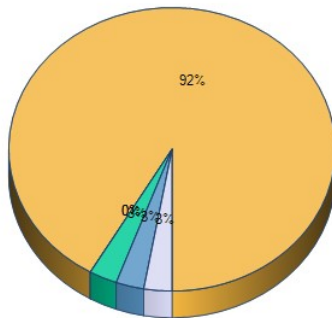**97.** Online services (e.g., application, financial aid, registration, add/drop).
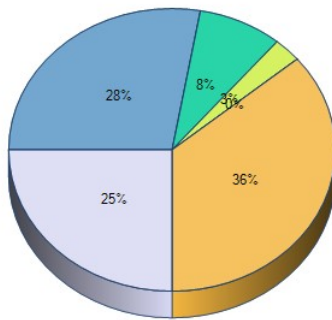
	Response Total	Response Percent
Very positive	9	25%
Mostly positive	10	28%
Neutral	3	8%
Mostly negative	1	3%
Very negative	0	0%
Not applicable	13	36%
Total Respondents		36
(skipped this question)		24

98. Parking and transportation.
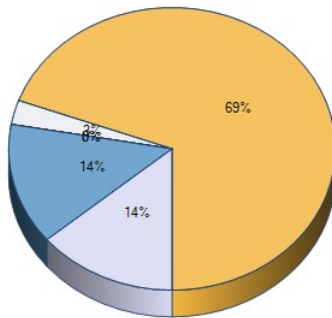
	Response Total	Response Percent
Very positive	5	14%
Mostly positive	5	14%
Neutral	0	0%
Mostly negative	0	0%
Very negative	1	3%
Not applicable	25	69%
Total Respondents		36
(skipped this question)		24

99. Recreation/athletic center.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	1	3%
Neutral	1	3%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	33	92%
Total Respondents		36
(skipped this question)		24

100. Registrar.
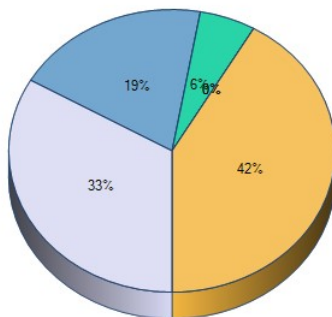
	Response Total	Response Percent
Very positive	12	33%
Mostly positive	7	19%
Neutral	2	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	42%
Total Respondents		36
(skipped this question)		24

101. Residence halls (Housing and Residential Services).

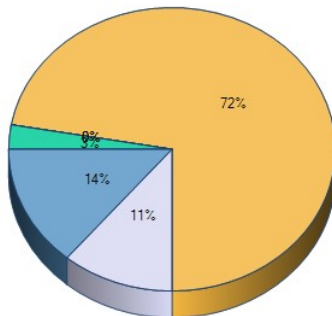|	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

102. Student Academic Services.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	1	3%
Neutral	1	3%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	33	92%
Total Respondents		36
(skipped this question)		24

103. Student Accounts.

	Response Total	Response Percent
Very positive	4	11%
Mostly positive	5	14%
Neutral	1	3%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	26	72%
Total Respondents		36
(skipped this question)		24

104. Student Activities.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents		36
(skipped this question)		24

105. Student Government Association.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

106. Student Health Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

107. Student Support Services.

	Response Total	Response Percent
Very positive	1	3%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	35	97%
Total Respondents	36	
(skipped this question)	24	

108. Tutoring and Placement Test Center.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	0	0%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	36	100%
Total Respondents	36	
(skipped this question)	24	

109. Overall satisfaction with my experience at Fitchburg State University.
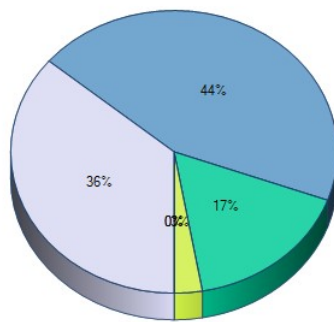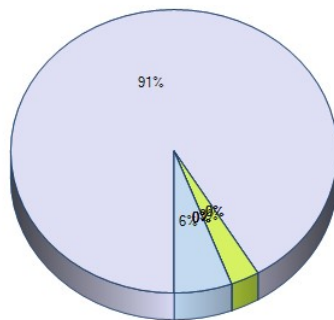
	Response Total	Response Percent
Very high	13	36%
High	16	44%
Average	6	17%
Low	1	3%
Very low	0	0%
Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

110. Likelihood that I will recommend the University to others.
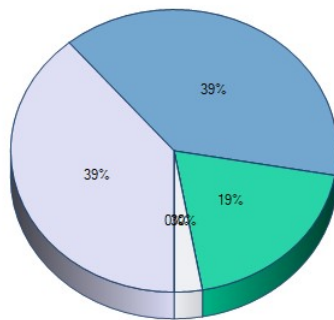
	Response Total	Response Percent
Very high	14	39%
High	14	39%
Average	7	19%
Low	0	0%
Very low	1	3%
Not applicable	0	0%
Total Respondents		36
(skipped this question)		24

111. Which is MOST LIKELY to be your PRINCIPAL activity upon graduation?

	Response Total	Response Percent
Employment, full-time, paid	32	91%
Employment, part-time, paid	0	0%
Graduate or professional school, full-time	0	0%
Graduate or professional school, part-time	1	3%
Additional undergraduate coursework	0	0%
Military service	0	0%
Volunteer activity (e.g., Peace Corps)	0	0%
Starting or raising a family	0	0%
Other	2	6%
Total Respondents		35
(skipped this question)		25

112. I am seeking employment in my field(s) of study.
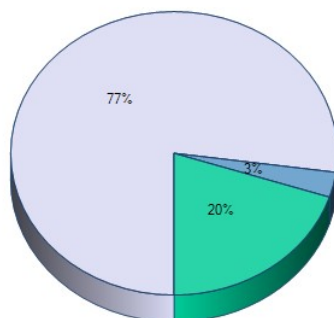
	Response Total	Response Percent
Yes, full-time in the field.	27	77%
Yes, part-time in the field.	1	3%
Not seeking employment in field(s) of study.	7	20%
Total Respondents		35
(skipped this question)		25

113. I have a job offer or am already employed in my field(s) of study.
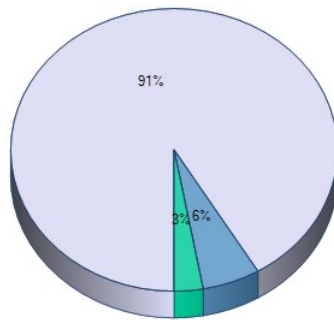
	Response Total	Response Percent
Yes, full-time in the field.	32	91%
Yes, part-time in the field.	2	6%
Not employed in field(s) of study.	1	3%
Total Respondents	35	
(skipped this question)	25	

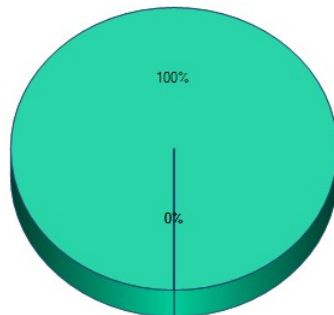**114.** Annual or anticipated salary, if employed or soon to be employed in field(s) of study.
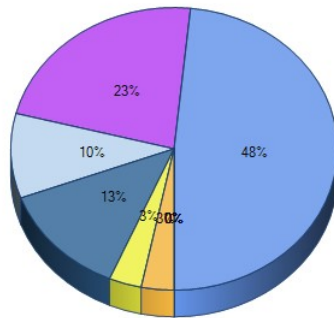
	Response Total	Response Percent
Less than $12,000	0	0%
$12,000-$16,999	0	0%
$17,000-$21,999	0	0%
$22,000-$26,999	0	0%
$27,000-$31,999	0	0%
$32,000-$36,999	1	3%
$37,000-$41,999	1	3%
$42,000-$46,999	4	13%
$47,000-$51,999	3	10%
$52,000-$56,999	7	23%
$57,000 or more	15	48%
Total Respondents	31	
(skipped this question)	29	

115. If you are NOT employed or seeking employment in your field(s) of study, are you seeking employment OUTSIDE your field(s) of study?
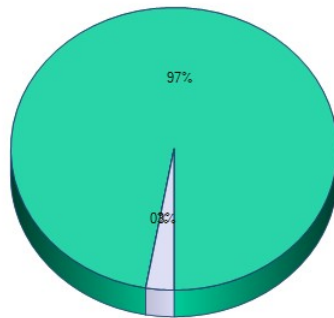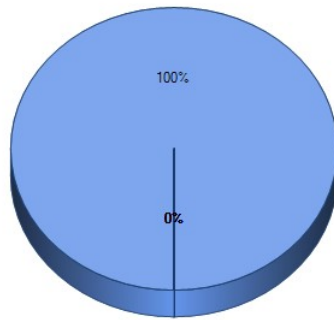
	Response Total	Response Percent
Yes, full-time.	1	3%
Yes, part-time.	0	0%
Not seeking employment outside field(s) of study.	35	97%
Total Respondents	36	
(skipped this question)	24	

116. If you are NOT employed or seeking employment in your field(s) of study, do you have a job offer or are you already employed OUTSIDE your field(s) of study?
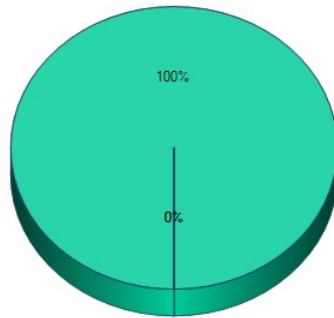
	Response Total	Response Percent
Yes, full-time.	0	0%
Yes, part-time.	0	0%
Not employed outside field(s) of study.	36	100%
Total Respondents	36	
(skipped this question)	24	

117. Annual or anticipated salary, if employed or soon to be employed OUTSIDE my field(s) of study and NOT seeking employment in degree field(s).
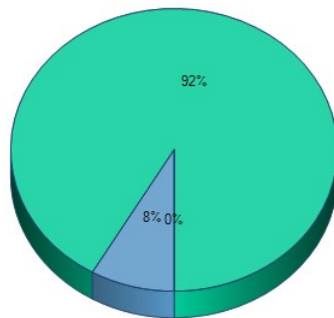
	Response Total	Response Percent
☐ Less than $12,000	0	0%
☐ $12,000-$16,999	0	0%
☐ $17,000-$21,999	0	0%
☐ $22,000-$26,999	0	0%
☐ $27,000-$31,999	0	0%
☐ $32,000-$36,999	0	0%
☐ $37,000-$41,999	0	0%
☐ $42,000-$46,999	0	0%
☐ $47,000-$51,999	0	0%
☐ $52,000-$56,999	0	0%
☐ $57,000 or more	1	100%
Total Respondents	1	
(skipped this question)	59	

118. I am enrolled, or expect to enroll, for additional undergraduate coursework within the next year.

	Response Total	Response Percent
☐ Yes, full-time.	0	0%
☐ Yes, part-time.	0	0%
☐ No.	36	100%
Total Respondents	36	
(skipped this question)	24	

119. I expect to attend graduate school in my field of study within the next year.

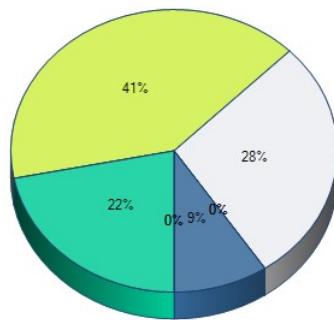|	Response Total	Response Percent
☐ Yes, full-time.	0	0%
☐ Yes, part-time.	3	8%
☐ No.	33	92%
Total Respondents	36	
(skipped this question)	24	

120. I expect to attend graduate school OUTSIDE my field of study within the next year.
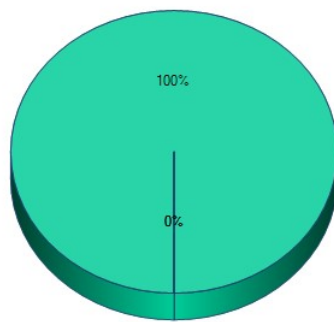
	Response Total	Response Percent
☐ Yes, full-time.	0	0%
☐ Yes, part-time.	0	0%
☐ No.	36	100%
Total Respondents	36	
(skipped this question)	24	

121. Which best describes the level at which you are presently working or expect to work within the next year?

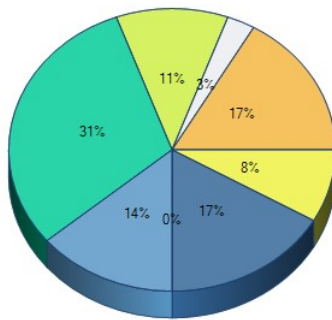|	Response Total	Response Percent
☐ Unemployed	0	0%
☐ Hourly worker	0	0%
☐ Entry-level professional (technician, nurse, teacher, etc.), artist, or entrepreneur	7	22%
☐ Experienced professional, artist, or entrepreneur	13	41%
☐ Advanced professional (clinical specialist, educational coordinator, etc.)	9	28%
☐ Manager (supervisor of staff, head nurse, etc.)	0	0%
☐ Executive	0	0%
☐ Other	3	9%
Total Respondents	32	
(skipped this question)	28	

122. Comments

1. The online special education graduate program at Fitchburg State fulfilled my need to earn a masters degree as a teacher, but I was rarely challenged in my course work. With minimal effort I earned a 100% in multiple courses. I almost never used my textbooks despite spending hundreds of dollars on them. It is unlikely that I would recommend the program to other educators unless they were looking for a program that is easy and does not require much time commitment.

2. When asked about MAJOR, education was not a selection, so I clicked HUMAN SERVICES. Please note that my MAJOR is Educational Leadership and Management, not Human Services. Thank you.

3. I am completing my Masters in Educational Leadership and Management, which was not an option for field of study. Additionally, I had to select a post-baccalaureate degree as a required field, however, I did not attend a post-bachalaureate program.

4. This survey included bachelor degree questions and I went to UMass Lowell. It was required for me to input my major and since education was not an option for undergraduate, I chose the major and minor I acquired at UMass Lowell. I think it would be better if you had separate graduate and undergraduate surveys.

5. My instructors were all supportive and understanding when family challenges arose.

6. Hoping to graduate for the second time from FSU!

7. Survey too long!

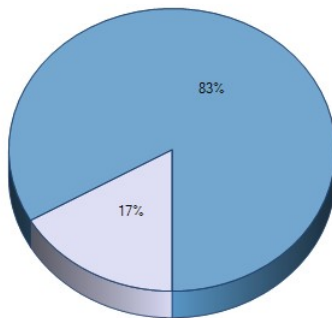| Total Respondents	7
(skipped this question)	53

123. Your age.

	Response Total	Response Percent
18-21	0	0%
22-25	5	14%
26-30	11	31%
31-35	4	11%
36-40	1	3%
41-45	6	17%
46-50	3	8%
51+	6	17%
Total Respondents	**36**	
(skipped this question)	24	

124. Your gender.

	Response Total	Response Percent
Male	6	17%
Female	30	83%
Total Respondents	**36**	
(skipped this question)	24	

125. Your racial heritage.
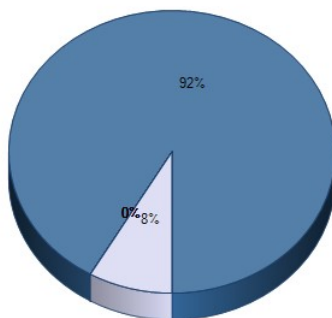
	Response Total	Response Percent
Prefer not to state	3	8%
Bi-racial/multi-racial	0	0%
Hispanic or Latino	0	0%
American Indian or Alaska Native	0	0%
Asian	0	0%
Black or African-American	0	0%
Native Hawaiian or other Pacific Islander	0	0%
White (not Hispanic or Latino)	33	92%
Total Respondents	**36**	
(skipped this question)	24	

126. Class standing when you enrolled at Fitchburg State University to earn your current degree.
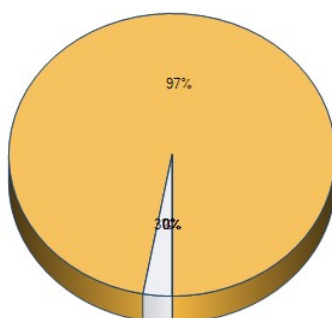
	Response Total	Response Percent
Freshman (no previous college).	0	0%
Freshman with transfer credits.	0	0%
Sophomore	0	0%
Junior	0	0%
Senior	1	3%
Graduate student	34	97%
Total Respondents	**35**	
(skipped this question)	25	

127. Total SEMESTERS it took you to earn your degree.
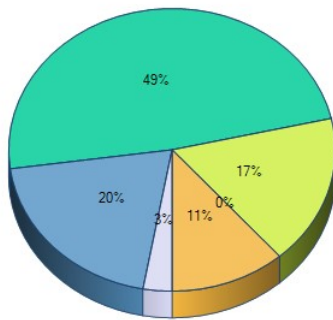
	Response Total	Response Percent
1-2	1	3%
3-5	7	20%
6-8	17	49%
9-10	6	17%
11-12	0	0%
13+	4	11%
Total Respondents	35	
(skipped this question)	25	

128. Cumulative GPA.
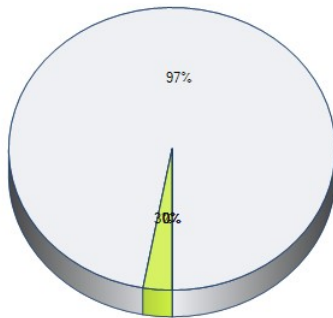
	Response Total	Response Percent
Less than 2.000	0	0%
2.000-2.500	0	0%
2.501-3.000	0	0%
3.001-3.500	1	3%
3.501-4.000	34	97%
Total Respondents	35	
(skipped this question)	25	

129. Did you attend the University continuously while working on your degree?
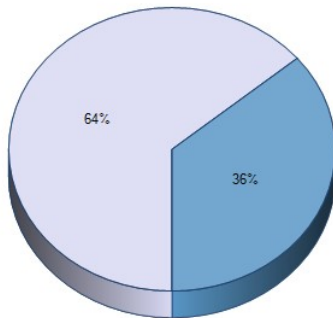
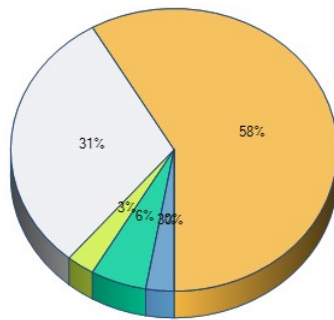|	Response Total	Response Percent
Yes.	23	64%
No.	13	36%
Total Respondents	36	
(skipped this question)	24	

130. During all or most of your semesters at the University, did you attend full-time or part-time?
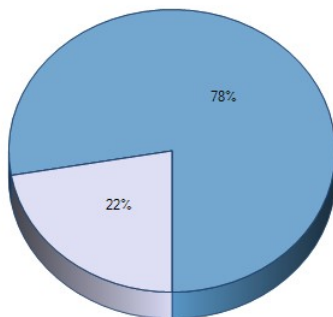
	Response Total	Response Percent
Full-time.	8	22%
Part-time.	28	78%
Total Respondents	36	
(skipped this question)	24	

131. Average hours per week worked while attending the University.

	Response Total	Response Percent
0	0	0%
1-10	1	3%
11-20	2	6%
21-30	1	3%
31-40	11	31%
40+	21	58%
Total Respondents	36	
(skipped this question)	24	

132. Number of dependents (besides yourself).
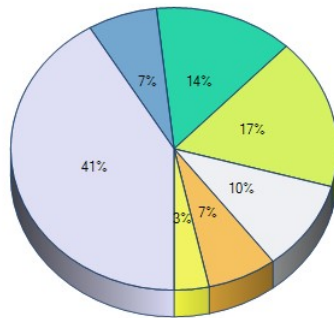
	Response Total	Response Percent
0	12	41%
1	2	7%
2	4	14%
3	5	17%
4	3	10%
5	2	7%
6+	1	3%
Total Respondents	29	
(skipped this question)	31	