

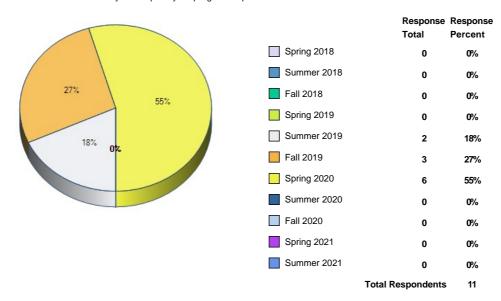
### Export Data CSV

### **Graduating Student Feedback 2019 & 2020**

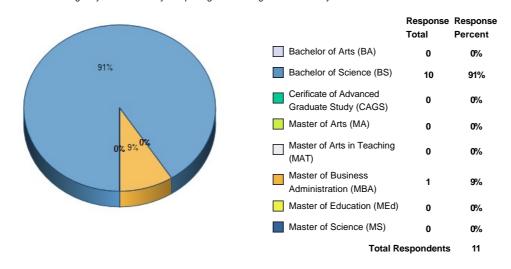
Survey Title: Graduating Student Feedback

#### **Responses By Question Analysis:**

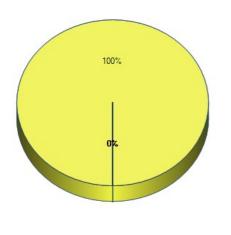
1. Please select the semester will you complete your program requirements from the list below:



2. Please select the Degree you are currently completing at Fitchburg State University from the list below:

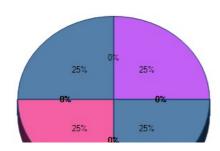


 ${f 3}$  . Please select the major field your studied for your degree:



|     |  | Response<br>Total | Respons<br>Percent |
|-----|--|-------------------|--------------------|
|     | Arts Education (MEd only)                        | 0                 | 0%                 |
|     | Biology  | 0                 | 0%                 |
| 2   | Business Administration                          | 0                 | 0%                 |
|     | Chemistry  | 0                 | 0%                 |
|     | Clinical Mental Health<br>Counseling             | 0                 | 0%                 |
|     | Communication (MS only)                          | 0                 | 0%                 |
|     | Communications Media                             | 0                 | 0%                 |
|     | Computer Information<br>Systems                  | 0                 | 0%                 |
|     | Computer Science                                 | 0                 | 0%                 |
|     | Criminal Justice                                 | 0                 | 0%                 |
|     | Curriculum and Teaching                          | 0                 | 0%                 |
|     | Early Childhood Education                        | 0                 | 0%                 |
|     | Educational Leadership                           | 0                 | 0%                 |
|     | Economics  | 0                 | 0%                 |
|     | Elementary Education                             | 0                 | 0%                 |
|     | English Studies                                  | 0                 | 0%                 |
|     | Environmental and Earth Science                  | 0                 | 0%                 |
|     | Exercise and Sports<br>Science                   | 0                 | 0%                 |
|     | Game Design                                      | 0                 | 0%                 |
|     | Geographic Science and Technology                | 0                 | 0%                 |
|     | History  | 0                 | 0%                 |
|     | Human Services                                   | 0                 | 0%                 |
|     | Industrial Technology                            | 0                 | 0%                 |
|     | Interdisciplinary Studies                        | 0                 | 0%                 |
|     | LECOM Early Acceptance                           | 0                 | 0%                 |
|     | Mathematics                                      | 0                 | 0%                 |
|     | Middle School Education                          | 0                 | 0%                 |
|     | Nursing - General                                | 0                 | 0%                 |
|     | Nursing - LPN to<br>Baccalaureatte               | 0                 | 0%                 |
|     | Nursing - RN to                                  | 0                 | 0%                 |
|     | Baccalaureatte Occupational/Vocational Education | 0                 | 0%                 |
|     | Political Science                                | 0                 | 0%                 |
|     | Psychological Science                            | 11                | 100%               |
| 997 | Sociology  | 0                 | 0%                 |
|     | Special Education                                | 0                 | 0%                 |
|     | Technology Education                             |                   |                    |
|     | (Grades 5-12)                                    | 0                 | 0%                 |
|     | Total Re   | espondents        | 11                 |

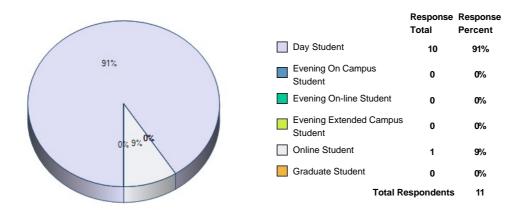
## 4. Please select your minor from the list below:



|                          | Response<br>Total | Response<br>Percent |
|--------------------------|-------------------|---------------------|
| African-American Studies | 0                 | 0%                  |
| American Studies         | 0                 | 0%                  |
| Art                      | 0                 | 0%                  |
| Art History              | 0                 | 0%                  |
| Asian Studies            | 0                 | 0%                  |

|         | Sexuality Studies None                  | 0 | 0%<br>25% |
|---------|---|---|-----------|
|         | Theater Women, Gender and               | 0 | 0%        |
|         | Studio Art                              | 0 | 0%        |
|         | Special Education                       | 0 | 0%        |
| <u></u> | Spanish                                 | 0 | 0%        |
|         | Sociology                               | 0 | 0%        |
|         | Social Science                          | 0 | 0%        |
|         | Romance Languages                       | 0 | 0%        |
|         | Psychological Science                   | 0 | 0%        |
|         | Political Science                       | 0 | 0%        |
|         | Philosophy                              | 1 | 25%       |
|         | Peace Studies                           | 0 | 0%        |
|         | Neuroscience, Behavior, and Cognition   | 1 | 25%       |
|         | Music                                   | 0 | 0%        |
|         | Middle School Education                 | 0 | 0%        |
|         | Mathematics for Education               | 0 | 0%        |
|         | Mathematics                             | 0 | 0%        |
|         | Manufacturing Technology                | 0 | 0%        |
|         | Latin                                   | 0 | 0%        |
|         | International Studies                   | 0 | 0%        |
|         | Industrial Training                     | 0 | 0%        |
|         | History Secondary<br>Education          | 0 | 0%        |
|         | History                                 | 0 | 0%        |
|         | Geographic Design                       | 0 | 0%        |
|         | Game Design                             | 0 | 0%        |
|         | French                                  | 0 | 0%        |
|         | Film Studies                            | 0 | 0%        |
|         | Environmental and Earth Science         | 0 | 0%        |
|         | English Studies<br>Professional Writing | 0 | 0%        |
|         | English Studies - Literature            | 0 | 0%        |
| <u></u> | Economics                               | 0 | 0%        |
|         | Early Childhood Education               | 0 | 0%        |
|         | Disability Studies                      | 0 | 0%        |
| 20      | Deaf Studies                            | 0 | 0%        |
| 34      | Criminal Justice                        | 1 | 25%       |
|         | Construction Technology                 | 0 | 0%        |
|         | Computer Science                        | 0 | 0%        |
|         | Communication Studies                   | 0 | 0%        |
|         | Chemistry                               | 0 | 0%        |
|         | Business Administration                 | 0 | 0%        |
|         | Biology                                 | 0 | 0%        |
|         |   |   |           |

 $\boldsymbol{5}$  . Please select the student group you most identify with from the list below:



# $\textbf{6.} \ \ \text{Please rate the following academic experiences at Fitchburg State University:}$

|   | Excellent  | Very Good  | Good       | Fair       | Poor       | Not<br>Applicable | Response<br>Total | Points | Avg |
|---|------------|------------|------------|------------|------------|-------------------|-------------------|--------|-----|
| Availability of classes (e.g. time offered, seats open)   | 55.56% (5) | 0% (0)     | 33.33% (3) | 0% (0)     | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Frequency of course offerings   | 22.22% (2) | 33.33% (3) | 22.22% (2) | 11.11% (1) | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Size of classes   | 44.44% (4) | 22.22% (2) | 22.22% (2) | 0% (0)     | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Quality of instruction  | 44.44% (4) | 33.33% (3) | 11.11% (1) | 0% (0)     | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Quality of texts and other instructional materials  | 22.22% (2) | 33.33% (3) | 22.22% (2) | 11.11% (1) | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Availability of faculty outside of the classroom  | 22.22% (2) | 44.44% (4) | 22.22% (2) | 0% (0)     | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Timeliness and relevance of course content  | 22.22% (2) | 55.56% (5) | 11.11% (1) | 0% (0)     | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Quality of high impact<br>(outside the<br>classroom)<br>experiences (e.g.<br>internships, practicum,<br>etc.) | 20% (2)    | 10% (1)    | 30% (3)    | 0% (0)     | 0% (0)     | 40% (4)           | 10                |        |     |
| Overall level of challenge in the coursework  | 0% (0)     | 44.44% (4) | 33.33% (3) | 11.11% (1) | 0% (0)     | 11.11% (1)        | 9                 |        |     |
| Match between career goals and course-of-study requirements   | 25% (2)    | 37.5% (3)  | 12.5% (1)  | 0% (0)     | 12.5% (1)  | 12.5% (1)         | 8                 |        |     |
| Overall level of faculty advisement   | 75% (6)    | 0% (0)     | 12.5% (1)  | 0% (0)     | 0% (0)     | 12.5% (1)         | 8                 |        |     |
|   |            |            |            |            | Total R    | espondents        | 9                 |        |     |
|   |            |            |            |            | (skipped t | his question)     | 2                 |        |     |
|   |            |            |            |            |            |                   |                   |        |     |

## ${f 7}$ . Please rate the quality of the facilities and activities offered at Fitchburg State University:

|  | Excellent  | Very Good  | Good       | Fair       | Poor   | No<br>Interaction | Response<br>Total | Points | Avg |
|--|------------|------------|------------|------------|--------|-------------------|-------------------|--------|-----|
| Classrooms                                       | 0% (0)     | 33.33% (3) | 33.33% (3) | 11.11% (1) | 0% (0) | 22.22% (2)        | 9                 |        |     |
| Labs   | 11.11% (1) | 33.33% (3) | 11.11% (1) | 11.11% (1) | 0% (0) | 33.33% (3)        | 9                 |        |     |
| Other General facilities (e.g. studios, gym)     | 22.22% (2) | 22.22% (2) | 22.22% (2) | 0% (0)     | 0% (0) | 33.33% (3)        | 9                 |        |     |
| Computer Labs                                    | 11.11% (1) | 33.33% (3) | 33.33% (3) | 0% (0)     | 0% (0) | 22.22% (2)        | 9                 |        |     |
| Library  | 55.56% (5) | 0% (0)     | 22.22% (2) | 0% (0)     | 0% (0) | 22.22% (2)        | 9                 |        |     |
| Technology in the classroom                      | 22.22% (2) | 11.11% (1) | 33.33% (3) | 0% (0)     | 0% (0) | 33.33% (3)        | 9                 |        |     |
| Online technologies utilized in your classes     | 30% (3)    | 30% (3)    | 20% (2)    | 0% (0)     | 0% (0) | 20% (2)           | 10                |        |     |
| Musical or theatrical performances on-<br>campus | 11.11% (1) | 22.22% (2) | 11.11% (1) | 0% (0)     | 0% (0) | 55.56% (5)        | 9                 |        |     |
| Intramural athletic offerings                    | 0% (0)     | 22.22% (2) | 22.22% (2) | 0% (0)     | 0% (0) | 55.56% (5)        | 9                 |        |     |
| Intercollegiate athletic events                  | 0% (0)     | 22.22% (2) | 11.11% (1) | 0% (0)     | 0% (0) | 66.67% (6)        | 9                 |        |     |
| Greek Life                                       | 0% (0)     | 11.11% (1) | 11.11% (1) | 0% (0)     | 0% (0) | 77.78% (7)        | 9                 |        |     |
|  |            |            |            |            |        |                   |                   |        |     |

 Student Organizations
 0% (0)
 22.22% (2)
 11.11% (1)
 0% (0)
 0% (0)
 66.67% (6)
 9

 Total Respondents
 9

 (skipped this question)
 2

8. How well did Fitchburg State University prepare you in terms of the following skill sets:

|  | Very Well  | Well       | Neutral    | Poorly   | Very Poorly    | Response<br>Total | Points | Avg |
|--|------------|------------|------------|----------|----------------|-------------------|--------|-----|
| Ability to think analytically and logically  | 55.56% (5) | 33.33% (3) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to acquire new skills and knowledge on your own  | 77.78% (7) | 11.11% (1) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to use the knowledge, ideas, or perspectives gained from your major field                    | 77.78% (7) | 11.11% (1) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to orally communicate well   | 44.44% (4) | 44.44% (4) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to judge information/ideas/actions/conclusions based on sources/methods/reasoning            | 77.78% (7) | 11.11% (1) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to write effectively   | 22.22% (2) | 66.67% (6) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to use information technology in intellectual and/or professional pursuits                   | 55.56% (5) | 33.33% (3) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to understand and appreciate cultural and ethnic differences between people                  | 55.56% (5) | 33.33% (3) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to understand international perspectives on economic, political, social, and cultural issues | 44.44% (4) | 33.33% (3) | 11.11% (1) | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to gain an understanding of or appreciation for the arts                                     | 44.44% (4) | 44.44% (4) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to understand and apply quantitative principles and methods                                  | 55.56% (5) | 33.33% (3) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
| Ability to understand scientific method  | 66.67% (6) | 22.22% (2) | 0% (0)     | 0% (0)   | 11.11% (1)     | 9                 |        |     |
|  |            |            |            | Total F  | Respondents    | 9                 |        |     |
|  |            |            |            | (skipped | this question) | 2                 |        |     |

9. How well did Fitchburg State University prepare you for the following personal and professional situational skill sets:

|   |  | Very Well  | Well       | Neutral    | Poorly     | Very Poorly   | Response<br>Total | Points | Avg |
|---|--|------------|------------|------------|------------|---------------|-------------------|--------|-----|
| ı | Your ability to work as a member of a team or group                                | 66.67% (6) | 22.22% (2) | 11.11% (1) | 0% (0)     | 0% (0)        | 9                 |        |     |
| ŀ | Your ability to get along with people of diverse packgrounds and perspectives      | 66.67% (6) | 22.22% (2) | 11.11% (1) | 0% (0)     | 0% (0)        | 9                 |        |     |
|   | Your ability to lead others effectively  | 66.67% (6) | 11.11% (1) | 22.22% (2) | 0% (0)     | 0% (0)        | 9                 |        |     |
| á | Your ability to evaluate<br>and choose between<br>alternative courses of<br>action | 77.78% (7) | 11.11% (1) | 11.11% (1) | 0% (0)     | 0% (0)        | 9                 |        |     |
| t | Your awareness of contemporary issues and heir causes and consequences             | 55.56% (5) | 22.22% (2) | 22.22% (2) | 0% (0)     | 0% (0)        | 9                 |        |     |
|   |  |            |            |            | Total R    | espondents    | 9                 |        |     |
|   |  |            |            |            | (skipped t | his question) | 2                 |        |     |
|   |  |            |            |            |            |               |                   |        |     |

10. We are always looking for feedback to help us with quality and improvements. Is there something you would like to share with us regarding facilities or your program that wasn't captured above?

- 1. I think that it is really difficult to pay for books ontop of school and outside of school expenses. I wish that there was another way to get cheaper books
- McKay is subpar. I know that they're working on it but the computer lab has water stains on the walls, ceiling tiles ready to fall, and mold on the AC units. This has not been addressed the entire time I'm a
- 2. student here and it isn't safe or healthy. Also, the drainage in the parking lot next to Conlon is also dangerous. Not only does it overflow with a heavy rain but it turns into a sheet of ice. I've personally witnessed five students fall on this ice. It was reported every time. Nothing was done. Reported through a professor, still, nothing done. Safety for students needs to be taken more seriously.
- 3. no

Total Respondents

3

### **11.** What is your level of agreement with the following statements:

|   | Strongly<br>Agree | Agree     | Neutral   | Disagree  | Strongly<br>Disagree | No Basis for<br>Judgement | Response<br>Total | Points | Avg |
|---|-------------------|-----------|-----------|-----------|----------------------|---------------------------|-------------------|--------|-----|
| Faculty demonstrated commitment to my learning, personal well being and success   | 50% (4)           | 37.5% (3) | 0% (0)    | 0% (0)    | 0% (0)               | 12.5% (1)                 | 8                 |        |     |
| Administrators (e.g. vice<br>presidents, deans and<br>directors) demonstrated<br>commitment to my<br>learning, personal well<br>being and success | 12.5% (1)         | 12.5% (1) | 25% (2)   | 12.5% (1) | 0% (0)               | 37.5% (3)                 | 8                 |        |     |
| Other University staff<br>demonstrated<br>commitment to my<br>learning, personal well<br>being and success  | 37.5% (3)         | 25% (2)   | 12.5% (1) | 0% (0)    | 0% (0)               | 25% (2)                   | 8                 |        |     |
| Library resources (e.g.<br>books, database<br>subscriptions, inter-<br>library loan) were<br>adequate for my<br>research and learning<br>needs    | 37.5% (3)         | 37.5% (3) | 0% (0)    | 0% (0)    | 0% (0)               | 25% (2)                   | 8                 |        |     |
| Library hours and web<br>resource availability<br>were adequate for my<br>research and learning<br>needs  | 50% (4)           | 12.5% (1) | 0% (0)    | 0% (0)    | 0% (0)               | 37.5% (3)                 | 8                 |        |     |
| Library staff were<br>knowledgeable and<br>demonstrated<br>commitment to my<br>learning and academic<br>success.                                  | 37.5% (3)         | 12.5% (1) | 0% (0)    | 0% (0)    | 0% (0)               | 50% (4)                   | 8                 |        |     |
| I learned about research<br>strategies and sources<br>of information from the<br>library staff.   | 25% (2)           | 25% (2)   | 0% (0)    | 0% (0)    | 0% (0)               | 50% (4)                   | 8                 |        |     |
|   |                   |           |           |           | Total F              | Respondents               | 8                 |        |     |

8

Total Respondents 8 (skipped this question) 3

 $\textbf{12.} \ \ \textbf{Please rate your overall experience with the following offices, programs and services at Fitchburg State University:}$ 

|  | Very<br>Positive | Mostly<br>Positive | Neutral    | Mostly<br>Negative | Very<br>Negative | No<br>Interaction | Was<br>Unaware | Response<br>Total | Points | Avg |
|--|------------------|--------------------|------------|--------------------|------------------|-------------------|----------------|-------------------|--------|-----|
| Academic Department Office/Staff                                     | 75% (6)          | 0% (0)             | 0% (0)     | 0% (0)             | 0% (0)           | 25% (2)           | 0% (0)         | 8                 |        |     |
| Admissions Office  | 50% (4)          | 25% (2)            | 0% (0)     | 0% (0)             | 0% (0)           | 25% (2)           | 0% (0)         | 8                 |        |     |
| Advising Center  | 42.86% (3)       | 14.29% (1)         | 0% (0)     | 0% (0)             | 0% (0)           | 28.57% (2)        | 14.29% (1)     | 7                 |        |     |
| Bookstore  | 37.5% (3)        | 37.5% (3)          | 0% (0)     | 0% (0)             | 0% (0)           | 25% (2)           | 0% (0)         | 8                 |        |     |
| Capital Planning<br>and Maintenance<br>(e.g. buildings &<br>grounds) | 42.86% (3)       | 0% (0)             | 14.29% (1) | 14.29% (1)         | 0% (0)           | 28.57% (2)        | 0% (0)         | 7                 |        |     |
| Career Counseling Office   | 28.57% (2)       | 0% (0)             | 14.29% (1) | 0% (0)             | 0% (0)           | 57.14% (4)        | 0% (0)         | 7                 |        |     |
| Center for Diversity and Inclusiveness                               | 28.57% (2)       | 0% (0)             | 14.29% (1) | 0% (0)             | 0% (0)           | 57.14% (4)        | 0% (0)         | 7                 |        |     |
| Chartwell's Dining<br>Services                                       | 42.86% (3)       | 14.29% (1)         | 0% (0)     | 14.29% (1)         | 0% (0)           | 28.57% (2)        | 0% (0)         | 7                 |        |     |
| Commuter Affairs   | 28.57% (2)       | 0% (0)             | 14.29% (1) | 14.29% (1)         | 0% (0)           | 42.86% (3)        | 0% (0)         | 7                 |        |     |
| Counseling<br>Services   | 14.29% (1)       | 0% (0)             | 14.29% (1) | 0% (0)             | 0% (0)           | 71.43% (5)        | 0% (0)         | 7                 |        |     |
| Disability Services  | 14.29% (1)       | 0% (0)             | 0% (0)     | 0% (0)             | 0% (0)           | 85.71% (6)        | 0% (0)         | 7                 |        |     |
| Financial Aid  | 57.14% (4)       | 14.29% (1)         | 0% (0)     | 0% (0)             | 0% (0)           | 28.57% (2)        | 0% (0)         | 7                 |        |     |
| Graduate and<br>Continuing<br>Education (GCE)                        | 28.57% (2)       | 0% (0)             | 0% (0)     | 0% (0)             | 0% (0)           | 71.43% (5)        | 0% (0)         | 7                 |        |     |
| Health Services  | 14.29% (1)       | 0% (0)             | 14.29% (1) | 0% (0)             | 0% (0)           | 71.43% (5)        | 0% (0)         | 7                 |        |     |

| Housing and<br>Residential<br>Services                               | 14.29% (1) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
|--|------------|------------|------------|--------|------------|--------------|-------------|---|
| Information Desk<br>(Hammond Hall)                                   | 0% (0)     | 14.29% (1) | 14.29% (1) | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
| International<br>Education (e.g.<br>study abroad)                    | 28.57% (2) | 0% (0)     | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
| On-campus Job<br>Recruitment   | 0% (0)     | 0% (0)     | 14.29% (1) | 0% (0) | 0% (0)     | 85.71% (6)   | 0% (0)      | 7 |
| One Card   | 42.86% (3) | 28.57% (2) | 0% (0)     | 0% (0) | 0% (0)     | 28.57% (2)   | 0% (0)      | 7 |
| Online Services<br>(e.g. financial aid,<br>registration,<br>add/drop | 71.43% (5) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 14.29% (1)   | 0% (0)      | 7 |
| Parking  | 0% (0)     | 0% (0)     | 42.86% (3) | 0% (0) | 28.57% (2) | 28.57% (2)   | 0% (0)      | 7 |
| Recreation<br>Services   | 14.29% (1) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
| Registrar's Office   | 57.14% (4) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 28.57% (2)   | 0% (0)      | 7 |
| Shuttle Service  | 14.29% (1) | 0% (0)     | 28.57% (2) | 0% (0) | 0% (0)     | 57.14% (4)   | 0% (0)      | 7 |
| Student Accounts   | 28.57% (2) | 14.29% (1) | 14.29% (1) | 0% (0) | 0% (0)     | 42.86% (3)   | 0% (0)      | 7 |
| Student Development Office   | 14.29% (1) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
| Technology Help<br>Desk  | 28.57% (2) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 57.14% (4)   | 0% (0)      | 7 |
| Tutor Center   | 33.33% (2) | 0% (0)     | 0% (0)     | 0% (0) | 0% (0)     | 66.67% (4)   | 0% (0)      | 6 |
| University Catalog   | 28.57% (2) | 14.29% (1) | 0% (0)     | 0% (0) | 14.29% (1) | 42.86% (3)   | 0% (0)      | 7 |
| University Email   | 57.14% (4) | 28.57% (2) | 0% (0)     | 0% (0) | 0% (0)     | 14.29% (1)   | 0% (0)      | 7 |
| University Police  | 42.86% (3) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 42.86% (3)   | 0% (0)      | 7 |
| University Website   | 71.43% (5) | 14.29% (1) | 0% (0)     | 0% (0) | 0% (0)     | 14.29% (1)   | 0% (0)      | 7 |
| Veteran Services   | 14.29% (1) | 0% (0)     | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 14.29% (1)  | 7 |
| Volunteer Center   | 28.57% (2) | 0% (0)     | 0% (0)     | 0% (0) | 0% (0)     | 71.43% (5)   | 0% (0)      | 7 |
|  |            |            |            |        |            | Total Re     | spondents   | 8 |
|  |            |            |            |        |            | (skipped thi | s question) | 3 |
|  |            |            |            |        |            |              |             |   |

13. Is there something that you would like to share with us regarding our faculty, staff, or administrators that wasn't captured in the questions above?

- For the most part, faculty was supportive. There was only one that clearly did not have my best interests in mind.
- no

**Total Respondents** 2

(skipped this 9 question)

14. Is there something you would like to share with us regarding our offices, programs and services at Fitchburg State Univesity that wasn't captured in the questions above?

9

- Parking is terrible. The lots are not safe in the winter.
- 2. no

Total Respondents 2

Response

(skipped this question)

 ${\bf 15.}\ \ {\bf Please}\ {\bf select}\ {\bf your}\ {\bf level}\ {\bf of}\ {\bf agreement}\ {\bf with}\ {\bf the}\ {\bf following}\ {\bf statements}:$ 

|  | Very High  | High       | Average    | Low        | Very Low      | Total | Points | Avg |
|--|------------|------------|------------|------------|---------------|-------|--------|-----|
| Overall satisfaction with<br>my experience with<br>Fitchburg State<br>University           | 57.14% (4) | 28.57% (2) | 14.29% (1) | 0% (0)     | 0% (0)        | 7     |        |     |
| Likelihood that I will recommend the University to others                                  | 42.86% (3) | 42.86% (3) | 14.29% (1) | 0% (0)     | 0% (0)        | 7     |        |     |
| Likelihood that I will stay<br>connected to the<br>campus after completion<br>of my degree | 28.57% (2) | 14.29% (1) | 42.86% (3) | 14.29% (1) | 0% (0)        | 7     |        |     |
|  |            |            |            | Total R    | espondents    | 7     |        |     |
|  |            |            |            | (skipped t | his question) | 4     |        |     |

- 16. As we have stated previously, we are always looking for feedback that will help us improve. Is there something more you would like to share with us about your overall experience at Fitchburg State University?
- Commuters need more support. An actual study room, verses a student lounge, would be ideal in McKay.
- 2. no
- The tutor center is a wonderful environment that is very welcoming and accommodating. Spent a great deal of time in the Tutor and Academic Success center.

Total Respondents 3

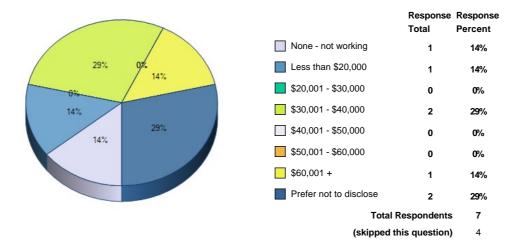
(skipped this question)

17. As you prepare to leave Fitchburg State University, we would like to know about your short-term plans. Please mark each of the following as they relate to you currently.

8

|  | Yes        | No         | Not Applicable          | Response<br>Total | Points | Avg |
|--|------------|------------|-------------------------|-------------------|--------|-----|
| I am currently employed or<br>have a job offer in a field<br>closely related to my<br>current program of study       | 57.14% (4) | 28.57% (2) | 14.29% (1)              | 7                 |        |     |
| I am currently employed or<br>have a job offer in a field<br>that is not related to my<br>current program of study   | 28.57% (2) | 57.14% (4) | 14.29% (1)              | 7                 |        |     |
| I am searching for<br>employment in a field<br>closely related to my<br>current program of study                     | 28.57% (2) | 57.14% (4) | 14.29% (1)              | 7                 |        |     |
| I am searching for<br>employment in a field not<br>closely related to my<br>current program of study                 | 14.29% (1) | 57.14% (4) | 28.57% (2)              | 7                 |        |     |
| I have been accepted into a<br>graduate program to<br>continue my education at<br>Fitchburg State University         | 0% (0)     | 57.14% (4) | 42.86% (3)              | 7                 |        |     |
| I have been accepted into a<br>graduate or doctoral<br>program to continue my<br>education at another<br>institution | 42.86% (3) | 42.86% (3) | 14.29% (1)              | 7                 |        |     |
| I am not planning to<br>continue my education at<br>this time  | 14.29% (1) | 57.14% (4) | 28.57% (2)              | 7                 |        |     |
| I am pursuing the military   | 0% (0)     | 71.43% (5) | 28.57% (2)              | 7                 |        |     |
|  |            |            | Total Respondents       | 7                 |        |     |
|  |            |            | (skipped this question) | 4                 |        |     |

## 18. What is your current or expected (if you are just starting a new position) annual salary?

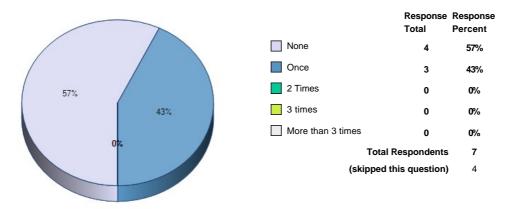


### 19. How would you rate the importance of the following while attending Fitchburg State University:

|                              | Very<br>Important | Important  | Neutral    | Unimportant | Very<br>Unimportant | Response<br>Total | Points | Avg |  |
|------------------------------|-------------------|------------|------------|-------------|---------------------|-------------------|--------|-----|--|
| Small, New England campus    | 42.86% (3)        | 28.57% (2) | 28.57% (2) | 0% (0)      | 0% (0)              | 7                 |        |     |  |
| Low student-to-faculty ratio | 57.14% (4)        | 14.29% (1) | 28.57% (2) | 0% (0)      | 0% (0)              | 7                 |        |     |  |

| Accessible to my work/home/family             | 57.14% (4) | 0% (0)     | 28.57% (2) | 14.29% (1) | 0% (0)           | 7 |
|---|------------|------------|------------|------------|------------------|---|
| Close-knit, friendly culture                  | 28.57% (2) | 28.57% (2) | 42.86% (3) | 0% (0)     | 0% (0)           | 7 |
| Diversity of student body                     | 28.57% (2) | 28.57% (2) | 42.86% (3) | 0% (0)     | 0% (0)           | 7 |
| Academic program(s)                           | 42.86% (3) | 28.57% (2) | 28.57% (2) | 0% (0)     | 0% (0)           | 7 |
| Affordability                                 | 71.43% (5) | 0% (0)     | 28.57% (2) | 0% (0)     | 0% (0)           | 7 |
| Faculty                                       | 28.57% (2) | 57.14% (4) | 14.29% (1) | 0% (0)     | 0% (0)           | 7 |
| Residential life                              | 28.57% (2) | 28.57% (2) | 14.29% (1) | 14.29% (1) | 14.29% (1)       | 7 |
| Facilities                                    | 28.57% (2) | 28.57% (2) | 28.57% (2) | 14.29% (1) | 0% (0)           | 7 |
| Financial Aid                                 | 42.86% (3) | 28.57% (2) | 14.29% (1) | 0% (0)     | 14.29% (1)       | 7 |
| Many activities in the region                 | 28.57% (2) | 0% (0)     | 28.57% (2) | 28.57% (2) | 14.29% (1)       | 7 |
| Services/support to first generation students | 28.57% (2) | 0% (0)     | 28.57% (2) | 28.57% (2) | 14.29% (1)       | 7 |
| Volunteer opportunities                       | 28.57% (2) | 14.29% (1) | 14.29% (1) | 28.57% (2) | 14.29% (1)       | 7 |
| Athletics                                     | 28.57% (2) | 28.57% (2) | 14.29% (1) | 14.29% (1) | 14.29% (1)       | 7 |
| Military-friendly                             | 42.86% (3) | 14.29% (1) | 14.29% (1) | 28.57% (2) | 0% (0)           | 7 |
| LGBTQ-friendly                                | 28.57% (2) | 14.29% (1) | 42.86% (3) | 14.29% (1) | 0% (0)           | 7 |
| Honors Program                                | 28.57% (2) | 14.29% (1) | 28.57% (2) | 14.29% (1) | 14.29% (1)       | 7 |
| Employment prospects                          | 42.86% (3) | 14.29% (1) | 28.57% (2) | 14.29% (1) | 0% (0)           | 7 |
| Internships                                   | 28.57% (2) | 14.29% (1) | 42.86% (3) | 14.29% (1) | 0% (0)           | 7 |
| Study Abroad opportunities                    | 42.86% (3) | 0% (0)     | 14.29% (1) | 14.29% (1) | 28.57% (2)       | 7 |
| ROTC/National Guard                           | 14.29% (1) | 0% (0)     | 28.57% (2) | 28.57% (2) | 28.57% (2)       | 7 |
|   |            |            |            | Total      | Respondents      | 7 |
| (skipped this question)                       |            |            |            |            | d this question) | 4 |
|   |            |            |            |            |                  |   |

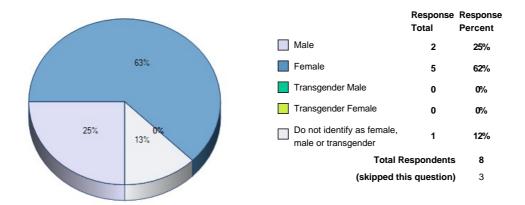
 $\textbf{20.} \ \ \text{How many times did you change your major at Fitchburg State University?}$ 



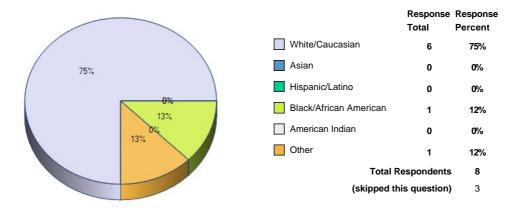
21. As you finish your degree journey at Fitchburg State University, we would like to know how much your time here has impacted your growth. Please select the answer that best fits our impact on your growth below.

|   | Very<br>Significant | Significant | No Change  | Insignificant | Very<br>Insignificant | Response<br>Total | Points | Avg |
|---|---------------------|-------------|------------|---------------|-----------------------|-------------------|--------|-----|
| Academic Growth<br>(broadened your<br>perception of the need<br>to learn)   | 71.43% (5)          | 14.29% (1)  | 14.29% (1) | 0% (0)        | 0% (0)                | 7                 |        |     |
| Personal Growth   | 71.43% (5)          | 14.29% (1)  | 14.29% (1) | 0% (0)        | 0% (0)                | 7                 |        |     |
| Professional Growth<br>(broaden your<br>understanding of the<br>need to continue to<br>learn to achieve your<br>career goals) | 71.43% (5)          | 14.29% (1)  | 14.29% (1) | 0% (0)        | 0% (0)                | 7                 |        |     |
|   |                     |             |            | Total         | 7                     |                   |        |     |
|   |                     |             |            | (skipped      | d this question)      | 4                 |        |     |
|   |                     |             |            |               |                       |                   |        |     |

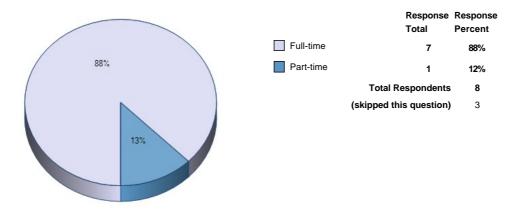
 ${\bf 22.}\ \ {\bf To\ which\ gender\ identity\ do\ you\ most\ identify?}$ 



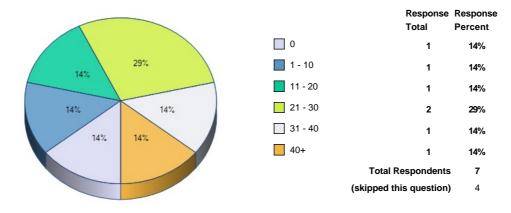
 ${\bf 23.}\ \ {\bf To}\ which\ racial\ heritage\ do\ you\ predominantly\ identify?$ 



 ${\bf 24.}\ \ {\bf During\ your\ time\ at\ the\ University,\ did\ you\ attend\ full-time\ or\ part-time?}$ 



25. During your time at the University, approximately how many hours did you work per week?



 ${\bf 26.}\ \ {\bf How\ many\ dependents\ do\ you\ have\ (not\ including\ yourself)?}$ 

