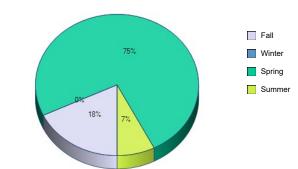


Previous Graduating Student Survey - 2014-2017

Survey Title: Graduating Student Survey - Fitchburg State University

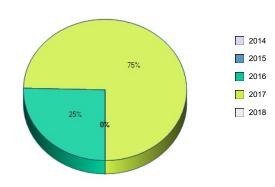
Responses By Question Analysis:

1. Complete-sem



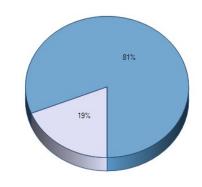
Response Total	Response Percent
55	18%
0	0%
229	75%
23	7%
al Respondents	307

2. Complete-yr



Response Total	Response Percent
0	0%
0	0%
78	25%
229	75%
0	0%
Total Respondents	307

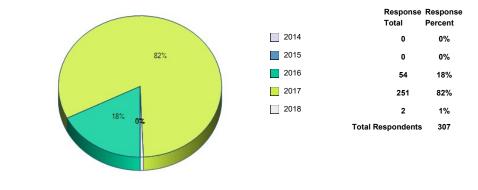
3. Commencement-sem



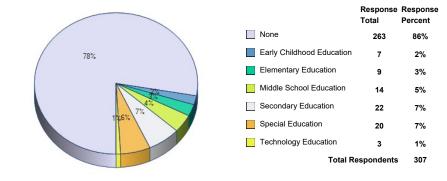
Response Total	Response Percent
58	19%
249	81%
Total Respondents	307

4. Commence-yr

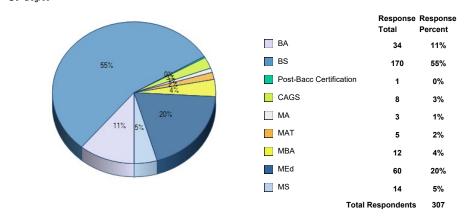
January
May



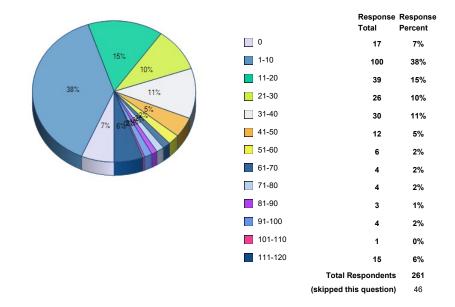




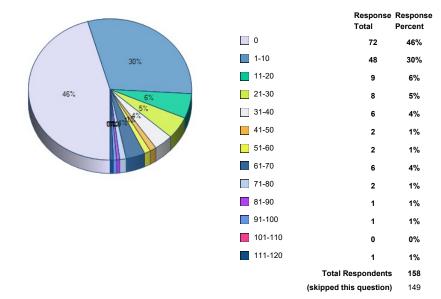


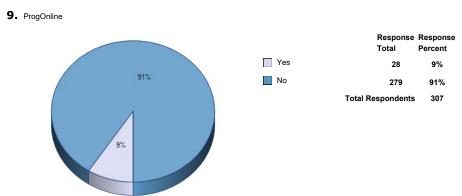


7. OnlineHrsFSC

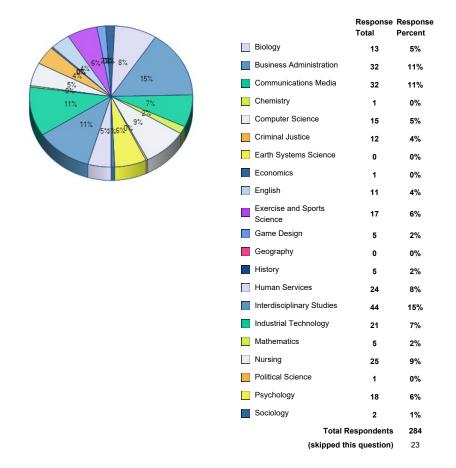




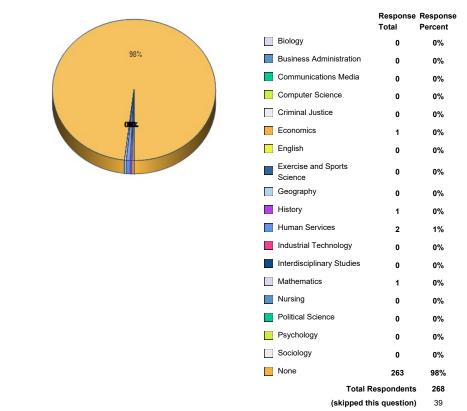




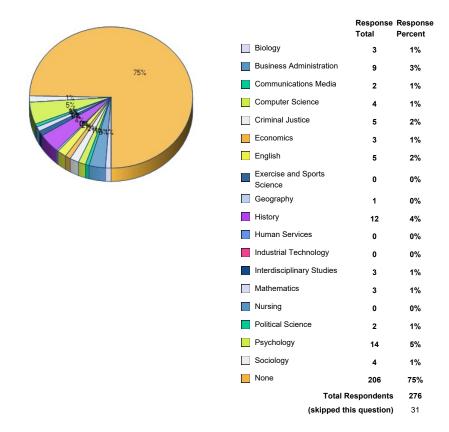
10. First-maj



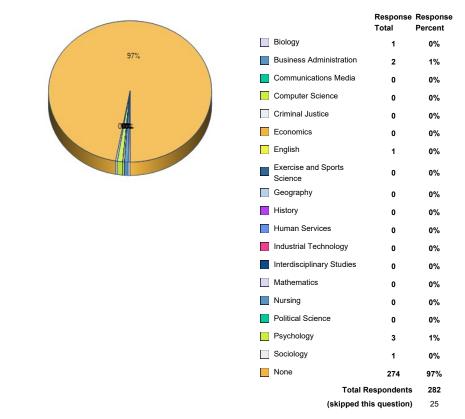




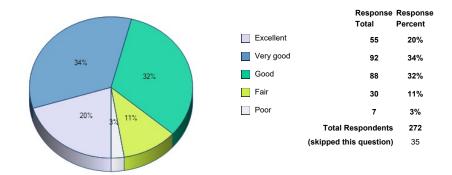
12. First-min



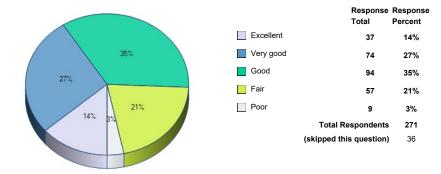




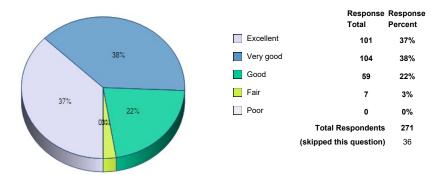
14. Availability of classes (i.e., times offered, seats open).



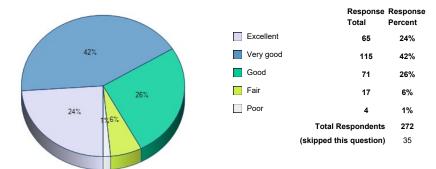
15. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations)



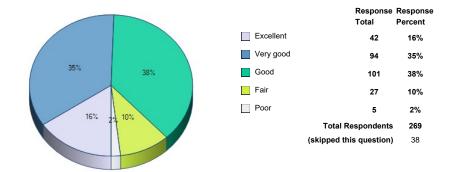
16. Size of classes.



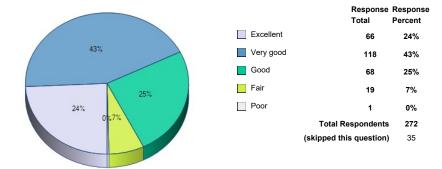
17. Overall quality of instruction.



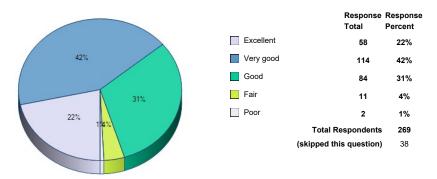
18. Overall quality of texts and other instructional materials.



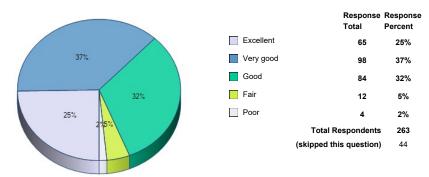
19. Availability of faculty outside of class time.



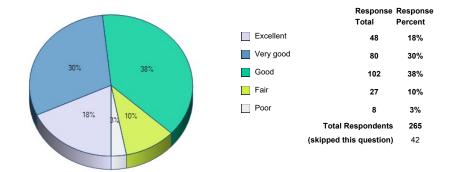
20. Timeliness and relevance of course content.



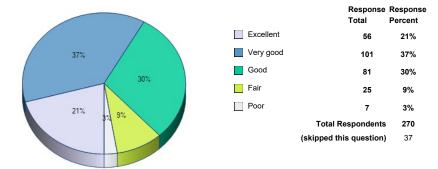
21. Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).



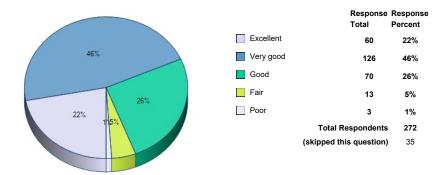
22. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)



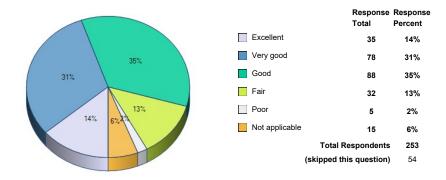
23. Match between career goals and course-of-study requirements.



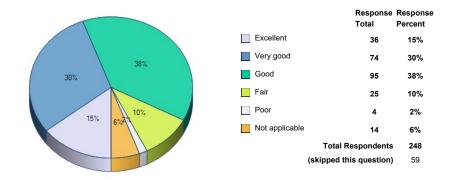
24. Overall level of challenge.



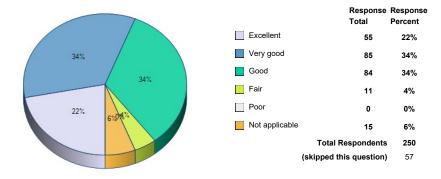
25. Availability of classes (i.e., times offered, seats open).



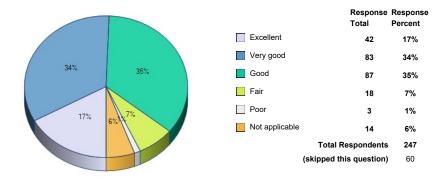
26. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations).



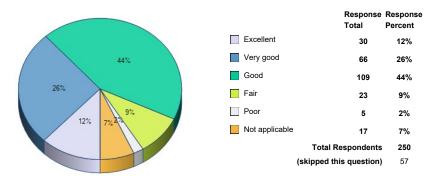
27. Size of classes.



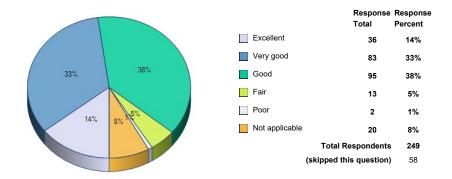
28. Overall quality of instruction.



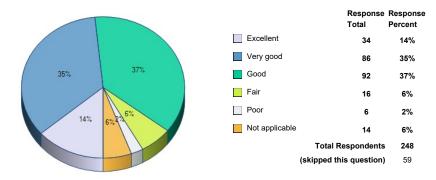
29. Overall quality of texts and other instructional materials.



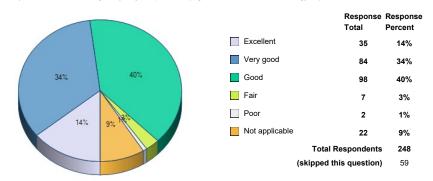
30. Availability of faculty outside of class time.



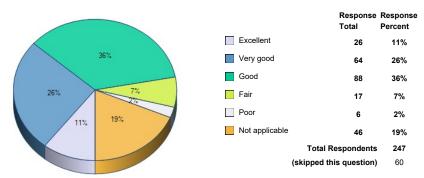
31. Timeliness and relevance of course content.



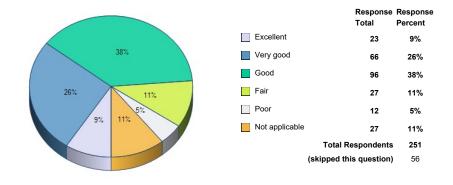
32. Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).



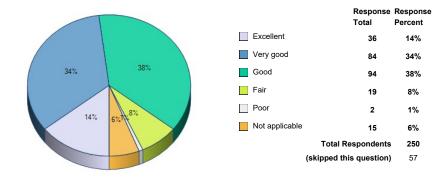
33. Quality of extra-curricular experiences related to NON-MAJOR courses (e.g., student research, field experiences.)



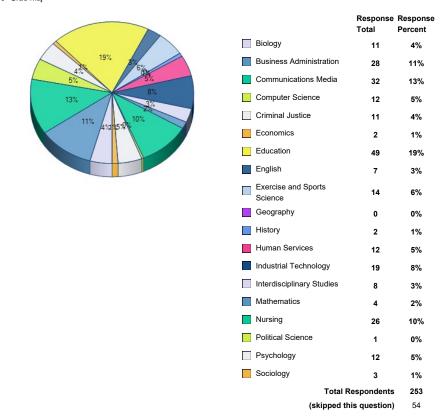
34. Match between career goals and NON-MAJOR course requirements.



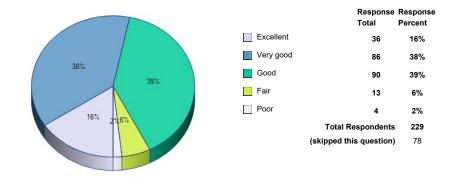
35. Overall level of challenge.



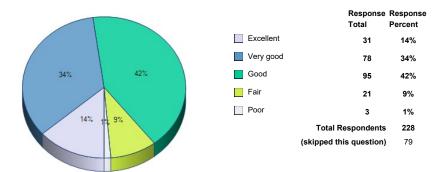
36. Grad-maj



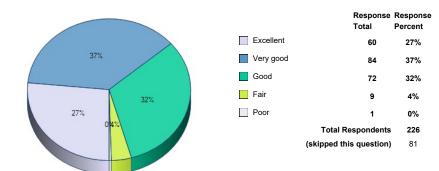
37. Availability of classes.



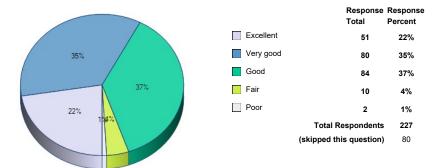
38. Frequency of course offerings.



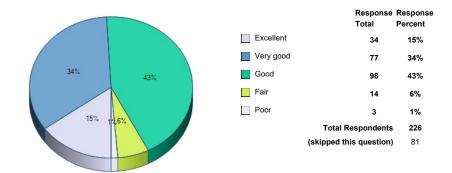
39. Size of classes.



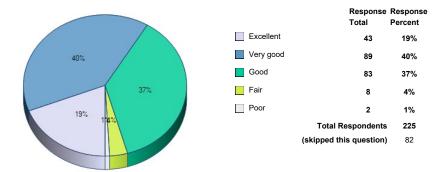
40. Overall quality of instruction.



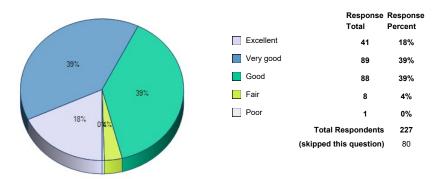
41. Overall quality of texts and other instructional materials.



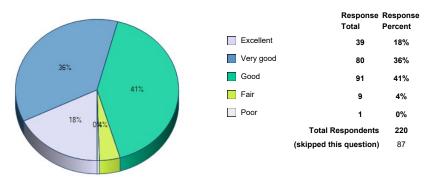
42. Availability of faculty outside of class time.



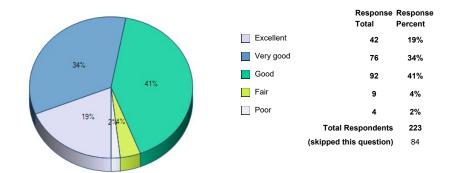
43. Timeliness and relevance of course content.



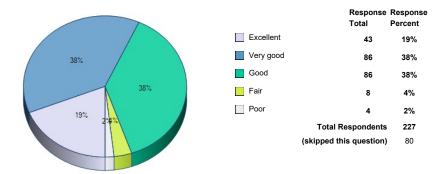
44. Quality of facilities for for learning in my major department (e.g., classrooms, labs, studios, gyms).



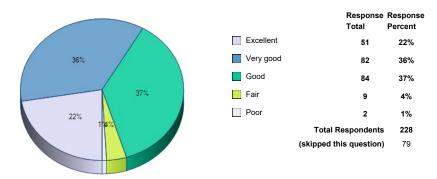
45. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)



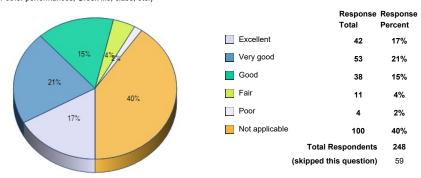
46. Match between career goals and course-of-study requirements.



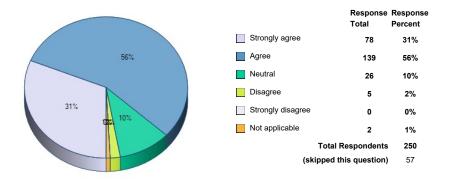
47. Overall level of challenge.



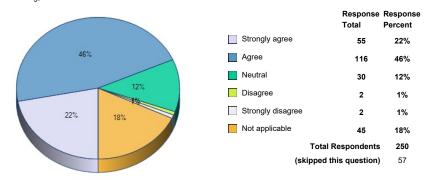
48. Quality of extra-curricular activities UNRELATED to your course of study (e.g., intercollegiate sports, intramural athletics, musical or other performances, Greek life, clubs, etc.)



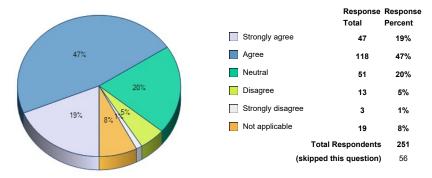
 $\textbf{49.} \ \ \mathsf{Faculty} \ \mathsf{demonstrated} \ \mathsf{commitment} \ \mathsf{to} \ \mathsf{my} \ \mathsf{learning}, \ \mathsf{personal} \ \mathsf{well-being}, \ \mathsf{and} \ \mathsf{success}.$



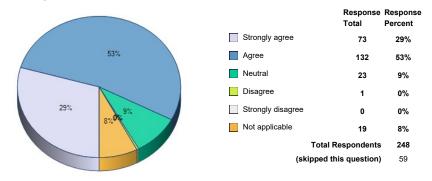
50. Fieldwork supervisors (e.g., internship supervisors, cooperating teachers) demonstrated commitment to my learning, personal well-being, and success.



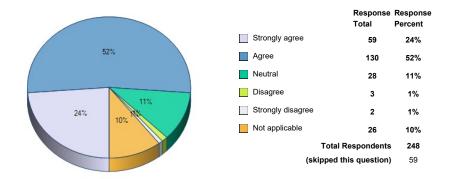
51. Administrators (e.g., vice presidents, deans and directors) demonstrated commitment to my learning, personal well-being, and success.



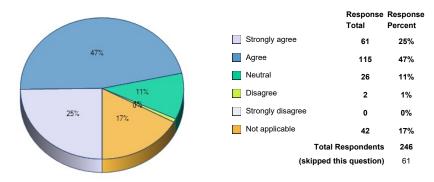
52. Library resources (e.g., books, database subscriptions, web-based resources, inter-library loans) were adequate for my research and learning needs.



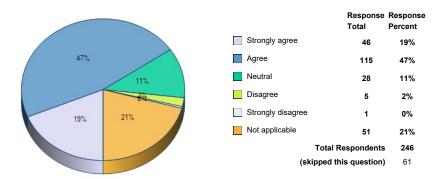
53. Library hours and web resource availability were adequate for my research and learning needs.



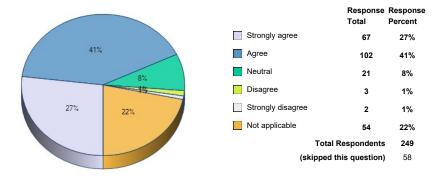
54. Library staff were knowledgeable and demonstrated commitment to my learning and academic success.



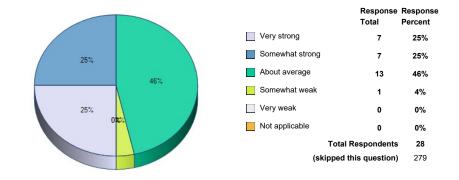
55. I learned about research strategies and sources of information from library staff.



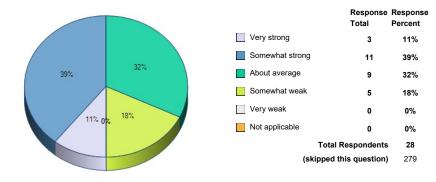
56. The library was comfortable and a good place to study.



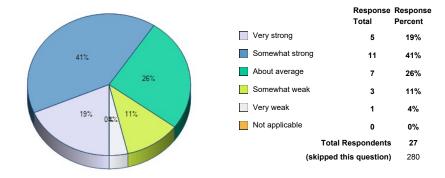
57. Written communication.



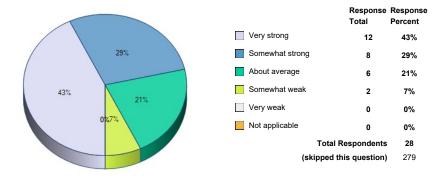
58. Oral communication.



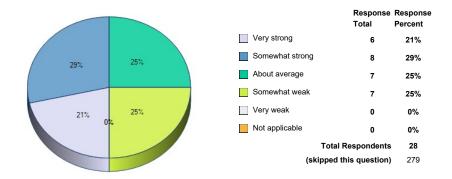
59. Quantitative skills.



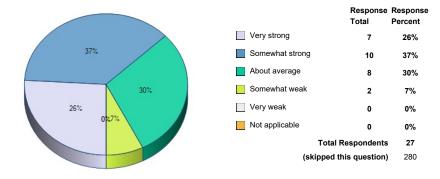
60. Comfort with racial, cultural, and national diversity.



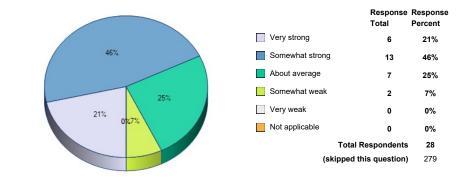
61. Conducting research.



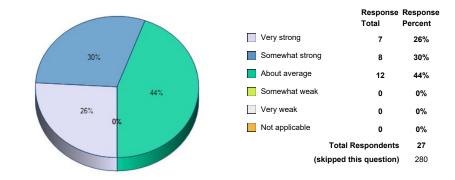
62. Accessing, evaluating, and using information in printed and electronic media.



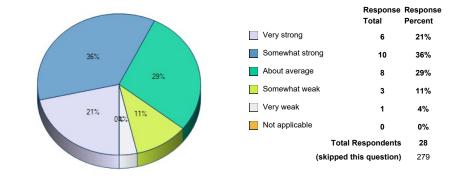
63. Using computer technology.



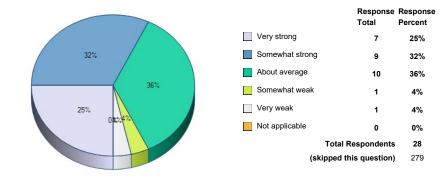
64. Critical reasoning.



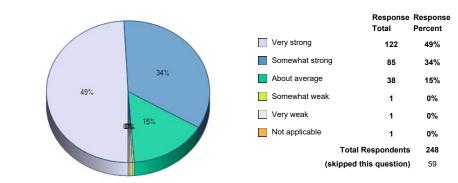
65. Leadership.



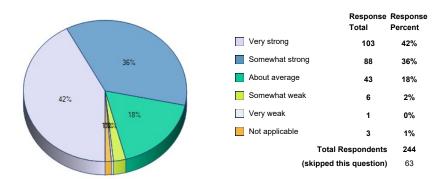
66. Teamwork.



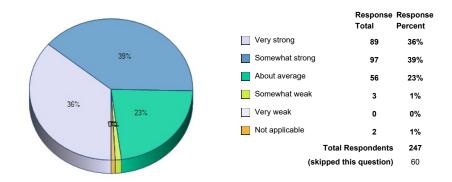
67. Written communication.



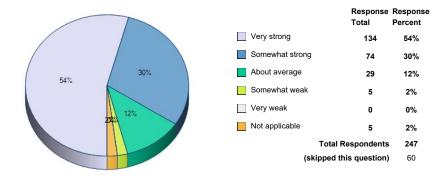
68. Oral communication.



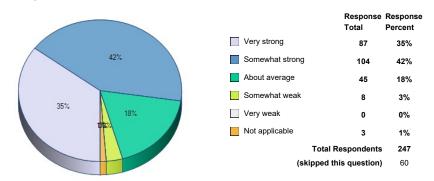
69. Quantitative skills.



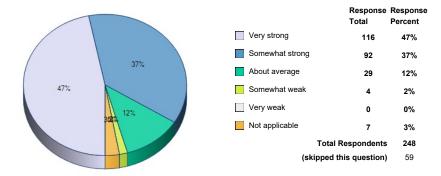
70. Comfort with racial, cultural, and national diversity.



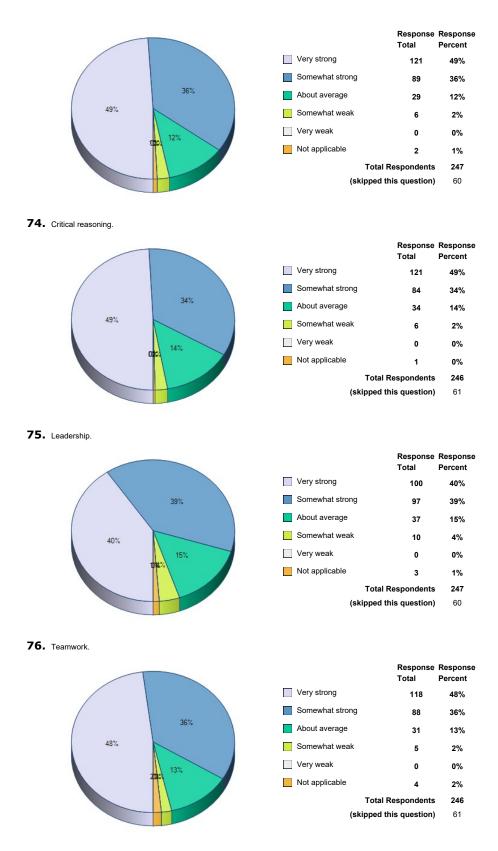
71. Conducting research.



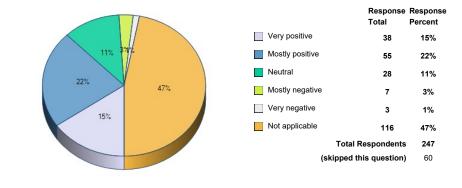
72. Accessing, evaluating, and using information in printed and electronic media.



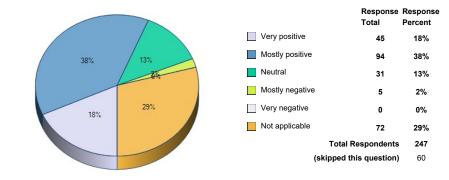
73. Using computer technology.



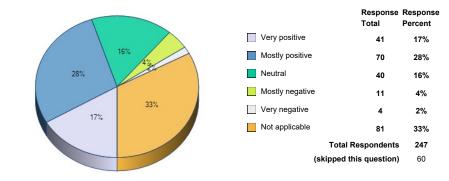
77. Academic Advising Center.



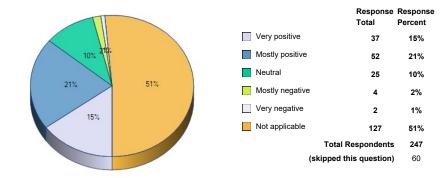
78. Admissions.



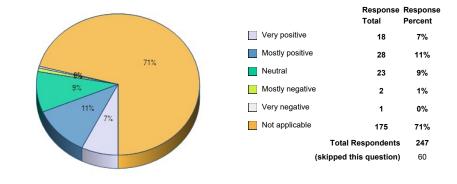
79. Bookstore.



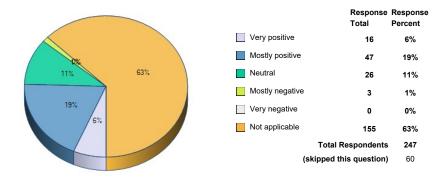
80. Campus Police.



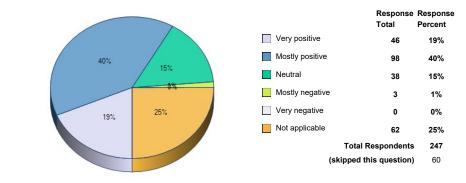
81. Career Services.



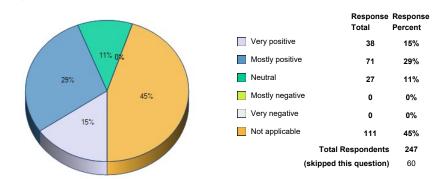
82. College Catalog.



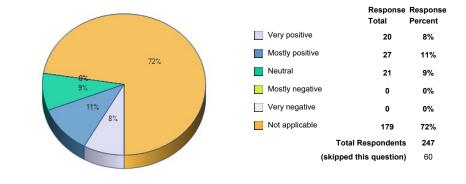
83. College website.



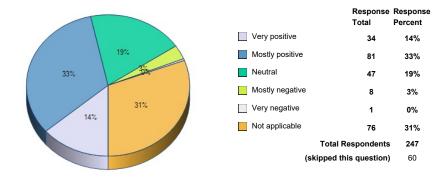
84. Computer laboratories.



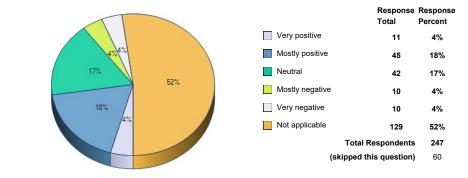
85. Counseling.



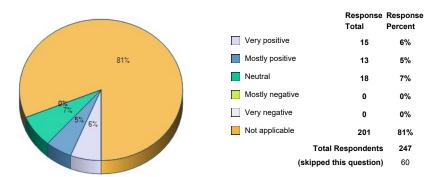
86. Course schedule.



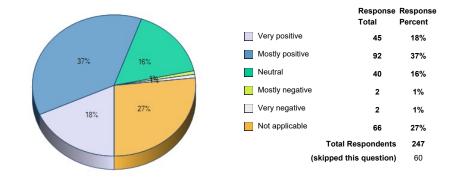
87. Dining facilities.



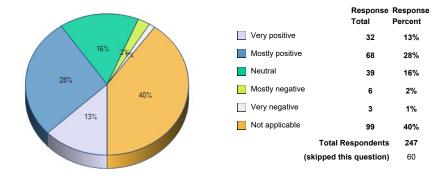
88. Disability Services.



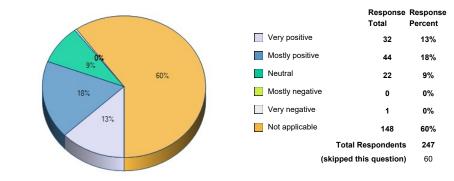
89. Electronic services (e.g., College email, ConnectEd).



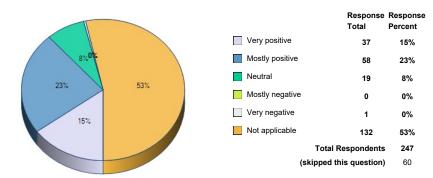
90. Financial Aid.



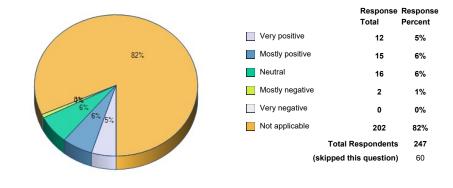
91. Graduate and Continuing Education



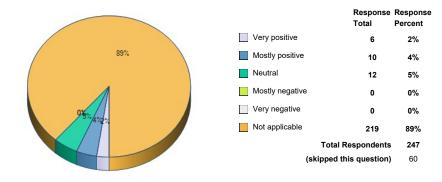
92. Help Desk.



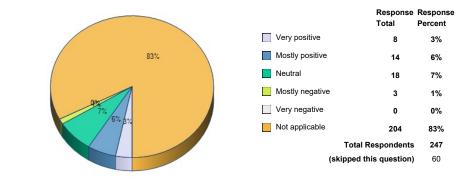
93. International Education/Study Abroad.



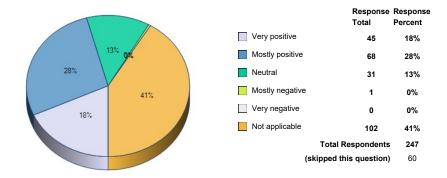
94. Multicultural Student Services.



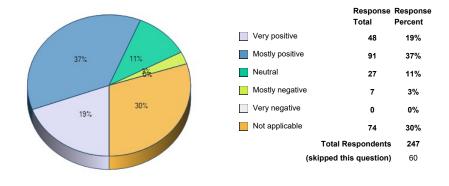
95. On-campus job recruiting.



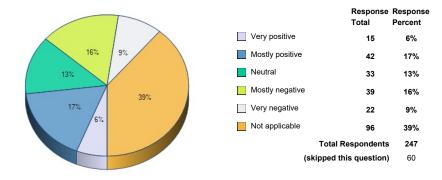
96. One Card.



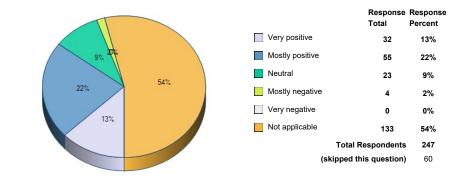
97. Online services (e.g., application, financial aid, registration, add/drop).



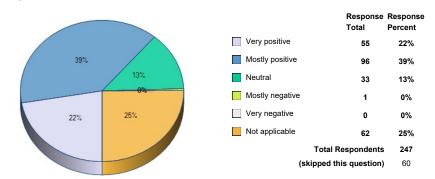
98. Parking and transportation.



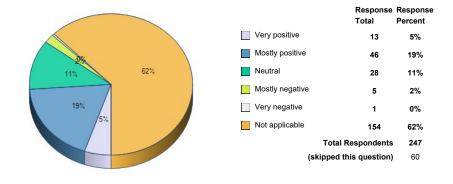
99. Recreation/athletic center.



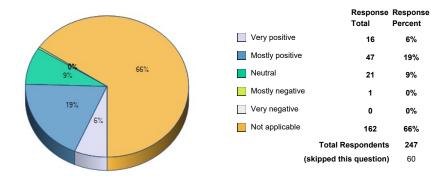
100. Registrar.



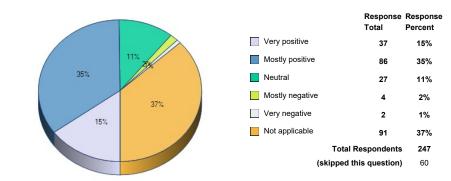
101. Residence halls (Housing and Residential Services).



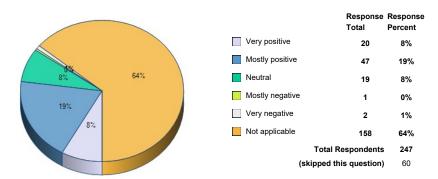
102. Student Academic Services.



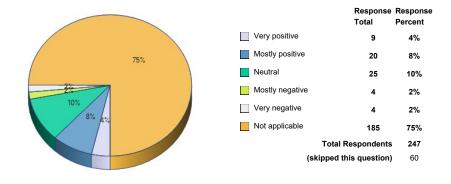
103. Student Accounts.



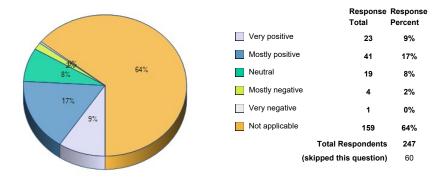
104. Student Activities.



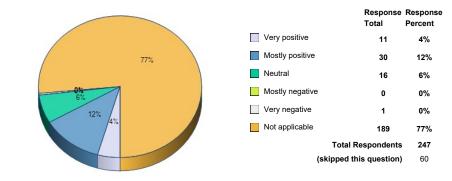
105. Student Government Association.



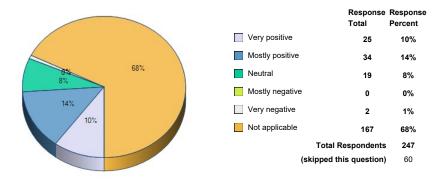
106. Student Health Services.



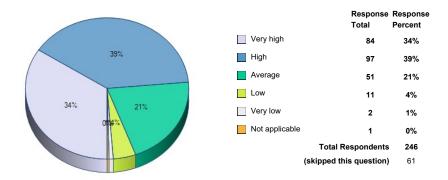
107. Student Support Services.



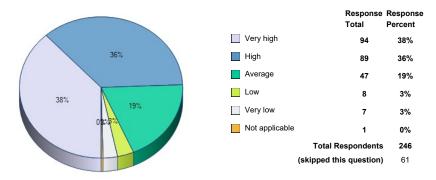
108. Tutoring and Placement Test Center.



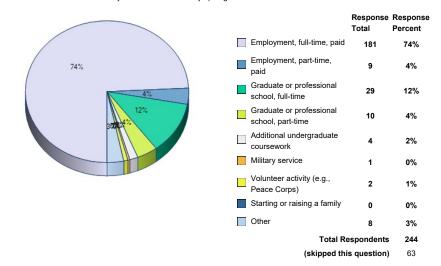
109. Overall satisfaction with my experience at Fitchburg State University.



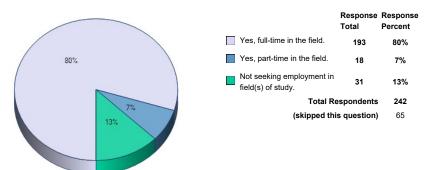
110. Likelihood that I will recommend the University to others.



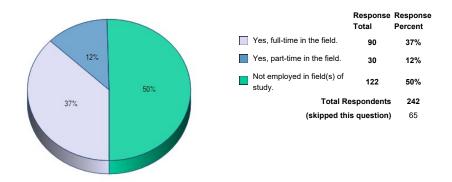
111. Which is MOST LIKELY to be your PRINCIPAL activity upon graduation?



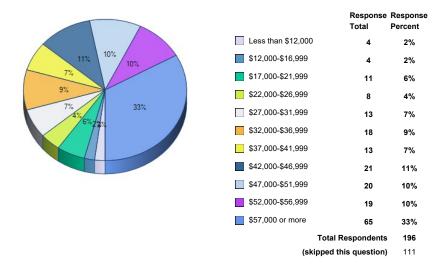
112. I am seeking employment in my field(s) of study.



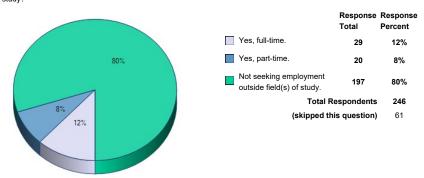
 $\textbf{113.} \ \ \textbf{I} \ \text{have a job offer or am already employed in my field(s) of study}.$



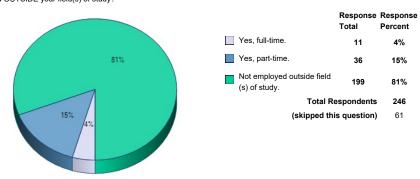
114. Annual or anticipated salary, if employed or soon to be employed in field(s) of study.



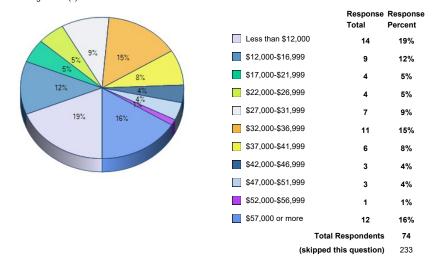
115. If you are NOT employed or seeking employment in your field(s) of study, are you seeking employment OUTSIDE your field(s) of study?



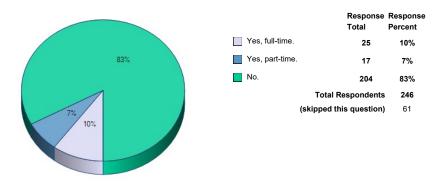
116. If you are NOT employed or seeking employment in your field(s) of study, do you have a job offer or are you already employed OUTSIDE your field(s) of study?



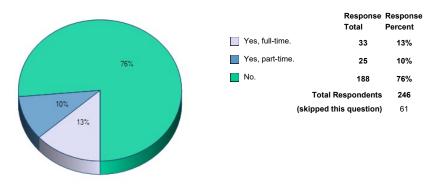
117. Annual or anticipated salary, if employed or soon to be employed OUTSIDE my field(s) of study and NOT seeking employment in degree field(s).



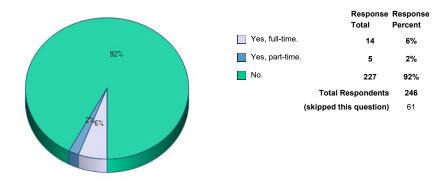
 $\textbf{118.} \ \ \textbf{I} \ \text{am enrolled, or expect to enroll, for additional undergraduate coursework within the next year.}$



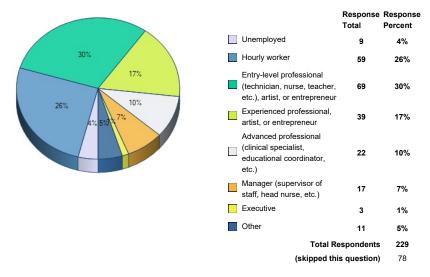
 $\textbf{119.} \ \ \textbf{I} \ \text{expect to attend graduate school in my field of study within the next year.}$



 $\textbf{120.} \ \ \textbf{I} \ \text{expect to attend graduate school OUTSIDE my field of study within the next year.}$



121. Which best describes the level at which you are presently working or expect to work within the next year?



122. Comments

2

I love FSU. It has given me so many opportunities that I couldn't imagine getting at another university. The professors here are bread and butter of FSU. Professors here actually care about their students and would be willing to do whatever it takes to make sure students succeed and for that I am forever eternally indebted to FSU.

The online special education graduate program at Fitchburg State fulfilled my need to earn a masters degree as a teacher, but I was rarely challenged in my course work. With minimal effort I earned a 100% in multiple courses. I almost never used my textbooks despite spending hundreds of dollars on them. It is unlikely that I would recommend the program to other educators unless they were looking for a program that is easy and does not require much time commitment.

- 3. WIFI needs to be better more the number of students on campus. wifi is very slow at night and during finals.
- I can't stress enough how opportunist some of the employees are when it comes to parking lot closures.

 Sometimes people are only given four hours notice to move their car(or are even flat-out misinformed), and end up being fined for 75\$. It's a serious problem that needs to be resolved.
- 5. This survey is faulty can't properly answer some questions.
- The ability for professors to change a class to 'course by arrangement' was a negative experience. This happened several times though my program. I would have signed up for an in-class course, which gives the ability to learn with/from other students & professionals, and with course by arrangement the course turned to on-line with no interactions. I believe it took away from the learning experience.

I think the student input when it comes to teachers fails to get the point across to the higher ups (like the

deans, presidents, etc.) I had one class where we had one teacher that told us day one if we couldn't read the book and figure everything out on her own she couldn't help us. The majority of my class ended up dropping the class all together but I needed to take it. Those of us that stayed failed every test, every quiz, every homework, because the teacher simply didn't want to teach us what she was testing and most of it wasn't in the book. We were pretty much told because she had tenure the school was unable to do anything so she is still teaching there even though she has no respect for the students and does not want to see them succeed. I think the student evaluations don't really count for as much as they should.

8. Most of my experiences at FSU have been great, however most of the time, I feel that the environment is distracting a lot at times, and the classrooms a tad bit outdated save for the renovations at McKay and the new Science building. The overall climate control is terrible in most of the buildings, making it uncomfortable at times. It also seems very wasteful too that the heat is on what seems like 100% of the time.

The Computer Science major seems alright if looking for an introduction to its broad range of fields of study but the ability to select particular concentrations in the field are non-existent really.

The way that students are introduced to programming could be improved and should really have a focus on better coding practices throughout the course. Many of the current industry standards are not present in the coursework and it's very obvious when you reach your second year that it is lacking this.

I feel that my major is underfunded and that there isn't enough faculty to cover all different the aspects that are needed in the field, especially when certain faculty that teach key aspects are on sabbatical. I also feel that it should be stressed to obtain real field experience.

Lastly, this survey question in particular says "experiences at FSC" instead of FSU. I was amused by this.

9. FSU***

11.

- I loved my time here at FSU. The Mathematics department has been like a huge family to me and I always love visiting them. The Chemistry department is very strong and provides excellent resources and references for my future employment. FSU's Chemistry and Mathematics departments have my highest recomendations.
 - variety of classes that interested me, or in my last semester, classes that I had not already taken. However, the people who work in my department have been nothing but helpful and extremely considerate of my needs and were willing to help me whenever I asked. As a part of the honors program, I noticed that the classes were actually larger than my regular courses and that some of the classes we have to take include and excessive amount of work (thesis) for an undergraduate student. Also, the honors students are given scholarships for the extra amount of work they are asked to do, but as a Tsongas scholar recipient I was not given the honors scholarship and never understood why, considering all of the extra work I competed.

I enjoyed my time at FSU, however, coming from a small department sometimes it was difficult finding a

- I have had the best four years of my life at Fitchburg State Univeristy. I cannot say many bad things about this amazing Univeristy. The experiences from internships to Greek Life have taught me so much on all different levels. I will never forget these wonderful years because they made me who I am. Fitchburg State will always be a part of who I am. Thank you Fitchburg!
- 13. I plan to enroll in a full time graduate school Masters in Library and Information Science program.
- 14. When asked about MAJOR, education was not a selection, so I clicked HUMAN SERVICES. Please note that my MAJOR is Educational Leadership and Management, not Human Services. Thank you.
- I am completing my Masters in Educational Leadership and Management, which was not an option for field of study. Additionally, I had to select a post-baccalaureate degree as a required field, however, I did not attend a post-bachalaureate program.
- 16. Human service program is amazing, the professors are the best.
- Stop charging us for such little things, the school is already expensive enough! I am 80k in debt and you

 17. want to charge me \$55 for a parking ticket when a Fitchburg city ticket is half that price. The book store is

 wildly expensive and so is the food. We pay you 20k per year to attend school. Give us a break!

 The college itself is nice, the only real negative about it is the city it's in. I know there's nothing that can be

The college itself is nice, the only real negative about it is the city it's in. I know there's nothing that can be done about that, but the rougher city does take away from people wanting to come here. But school wise it's been pretty positive. The school's made huge strides forward in the time I've been here and I've enjoyed it. I'm very grateful for Dr. Renee Scapparone for everything she's done for me over these last four years. She's not only a very smart and knowledgeable professor, she really gets you involved in what you're

- 18. learning and makes it fun. She's been an immeasurable resource to me both in and out of class and I really appreciate the fact that she really cared about me succeeding in everything I've tried. Her enthusiasm for everything is infectious and she's the first person I've ever had in any type of schooling who's made me actually enjoy and look forward to coming to school. She's an amazing person and Fitchburg State is so lucky to have her.
- 19. It was fun
- 20. The parking on campus for residents is extremely poor.
- 21. The parking was awful. There's hardly any parking for students, which caused me to park off campus and worry about my car being safe and if it was safe to walk during the night and get my car.
- 22. the food in the dining hall AND THE HOURS (EXTEND HOURS) were both horrible.
- 23. I plan to take a small amount of time off to save money up for graduate school as well as to get more experience in the medical field. I will then continuing my education in graduate school.
- 24. Thank you to all the students and staff at FSC
- This survey included bachelor degree questions and I went to UMass Lowell. It was required for me to input
 25. my major and since education was not an option for undergraduate, I chose the major and minor I acquired
 at UMass Lowell. I think it would be better if you had separate graduate and undergraduate surveys.
- 26. My instructors were all supportive and understanding when family challenges arose.

I have found that the communication between FSU and myself has been less than desirable throughout this experience. Numerous times I have had issues with the financial aid department. When I set up my Community Clinical in Spring of 2016 I had an awful experience with communication from the school which caused the start of my rotation to be delayed and made the entire semester much more stressful than it needed to be. Though some professors are wonderful with communication, the overall feeling is that students are constantly made to send numerous messages before receiving informative feedback. From my

- experience I have told numerous people that I would not recommend going to FSU for their continued education. Even as I type this I'm awaiting a call back about courses. Currently Web-4 degree audit is showing that I have two unmet nursing electives that need authorization from the nursing department and dean. When speaking with my adviser before planning the courses I took Fall 2016 I was told that all courses except for my Capstone clinical would be completed with the courses I signed up for. Per the look of things now I will need to take two additional classes with my Capstone clinical, meaning that I will be carrying 15 credits while working full-time. If Web-4 is incorrect, it means that I'm experiencing severe additional stress for no reason other than people at the college are not properly doing their jobs.
- 28. I have been very disappointed with the communication here at FSC. Each semester there has been an issue with classes. This has set back my schedule or I have had to take more classes than I wanted to in a semester, so I can graduate on time. I have had issues with clinical placement and elective courses being

taken off the schedule after being released on in the catalog. An example- caring for forensic populations was supposed to be offered Fall 2016, I set up my schedule with my adviser. I set my schedule up so that I could take the 9 credit capstone class alone. At the last minute forensics was cancelled so I now have to take it with my 9 credit capstone class that has a clinical. I work 40+ hours a week and have a small child. I would have taken an extra class summer I, if I would have known that neither nursing electives would be offered in summer II or fall 2016. This makes classes and life much harder for me.

- 29. The one negative experience that I am currently battling is that not all courses that I need to graduate are being offered. Luckily, one of my professors is going to help me with a direct study and a LECAP
- 30. It was pretty good \ (?) /
- 31. Hoping to graduate for the second time from FSU!

I am very happy with the MBA Online program at FSU. It was challenging, interesting, and convenient. My one and major disappointment was with Beverly Hollingsworth. As my advisor, I reached out twice to her asking for help with course selection/scheduling. Both times, I received poor responses that almost seemed like they were given with attitude. Unluckily, I had her in one of my classes as well. To start, her syllabus was a mess, and she was completely unorganized. Due dates, page numbers, etc made little sense. There

- 32. was a group project that was done throughout the course, yet the prompt did not explain what was expected. I had someone who would repeatedly plagiarize on discussion questions, and they never got called out despite my acknowledgement of it. I had the same person in my very next class and the new professor called out the individual on their first post saying that his efforts were malicious and not allowed. I know that I am not the only one who feels this way about her. (To provide some support to my opinion I believe I got an A- in the class, so I'm not bitter or out for revenge)
- 33. Might want to change this question it has FSC not FSU. Mike Leamy is awesome.
- 34. I am not seeking a Comm job but believe this general knowledge is application to other types of jobs.
- 35. FSC is an amazing place to go and be. I will honestly be telling people on how amazing FSU is.
- 36. I enjoyed my online RN to BSN experience offered by Fitchburg State University.
- 37. Loved my teachers and everyone I dealt with. My issue was lack of help with finding clinical placement. It delayed me graduating by an entire year

As a student in the Exercise and Sport Science major, I have nothing but incredibly positive comments about the major itself here at FSU and the entire department staff. Unbelievably educated, helpful, and caring staff who will go above and beyond for a student if needed. In regards to the recreation center and

- facility, due to size constraints, an athletic team facility would be incredibly beneficial to the university and teams.

 I found it very dissatisfying that there is a lack of resources to help students research or prepare for
- 39. graduate school and the application process of the task. I did not realize most schools only accept fall admissions and the deadlines have already passed for an application admission. I wish there was an office that dealt with this.
 Horrible experience with my advisor. Spoke to her once before registering for my first set of classes and she
- was not helpful. Never heard from her again and I never reached out. Had to figure everything out on my 40. own. This also happened with many of my online classes where the instructor was very hands off. Most of them provided very little feedback which doesn't help someone in a learning environment. If you are going to take points off an assignment, then tell me why so I can improve. Most just left me in the dark.
- 41. Survey too long!
- 42. Nothing!
- 43. 113-115 to clarify my answer I am already employed fulltime in the field.

It would be helpful to make the math requirement according to the discipline chosen, it would make all the difference especially with Statistics. Further, more needs to be done to ensure students are able to retain concepts and pass with confidence. When the University replaces (the math requirement) with another course the transparence of the product has presented the presented the product has presented the presented the presented the product has presented the presen

- 44. concepts and pass with confidence. When the University replaces (the math requirement) with another course, the grade should also be changed to reflect the course that is replaced. No one should have to accept a zero grade when the university chooses to change or replace a course requirement. This would be unacceptable in any job; and should be in a school environment as well.
 My experience with my first academic advisor, which changed three times over my career, was not
- 45. beneficial at all, and I regret not receiving good guidance at the beginning of my journey at Fitchburg State. My current academic advisor has been phenomenal and has had her work cut out for her since I was floundering around for years at school with no direction or assistance from the original advisor. (Don't you mean "FSU"?)
- I am very pleased with my two years at Fitchburg State University and have told others about my positive
 46. experiences there. The faculty are proactively supportive, and I feel as if my education there was
 substantial. Rob Carr in particular is stellar!

Thanks so much, FSU!

47. Time of my life

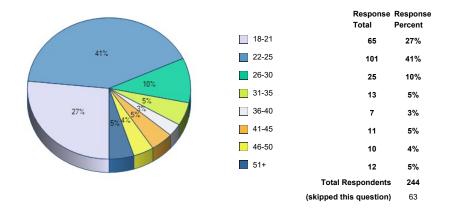
I feel something that could improve is the communication between departments and communication with students themselves. I ran into issues over the years at FSU when things were not communicated properly, which caused unneeded stress, anxiety, and rushing around campus to get things signed or to get work completed.

Total Respondents 4

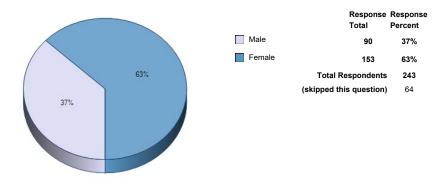
(skipped this question)

259

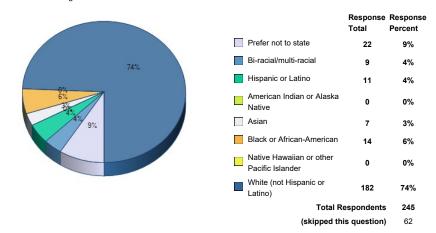
123. Your age.



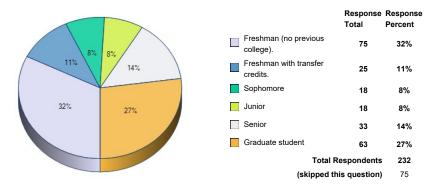
124. Your gender.



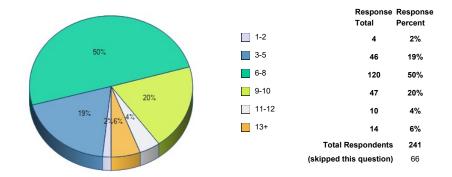
125. Your racial heritage.



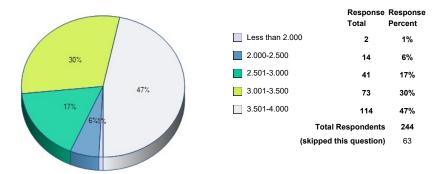
126. Class standing when you enrolled at Fitchburg State University to earn your current degree.



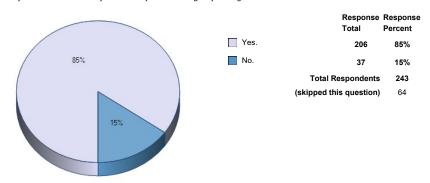
127. Total SEMESTERS it took you to earn your degree.



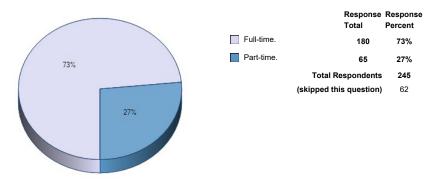
128. Cumulative GPA.



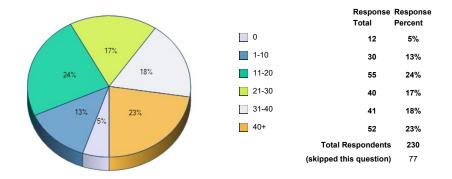
129. Did you attend the University continuously while working on your degree?



130. During all or most of your semesters at the University, did you attend full-time or part-time?



131. Average hours per week worked while attending the University.



132. Number of dependents (besides yourself).

