

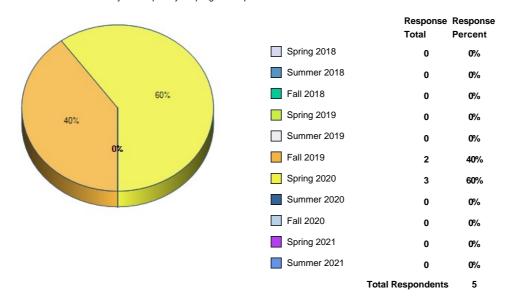
## Export Data CSV

# **Graduating Student Feedback 2019 & 2020**

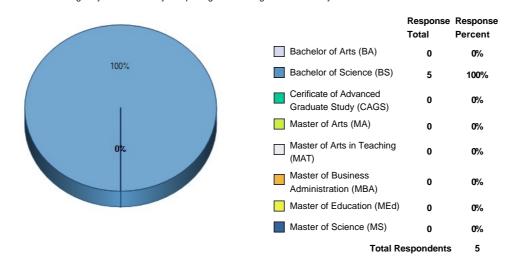
Survey Title: Graduating Student Feedback

#### **Responses By Question Analysis:**

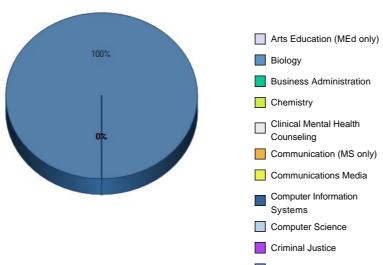
1. Please select the semester will you complete your program requirements from the list below:



2. Please select the Degree you are currently completing at Fitchburg State University from the list below:

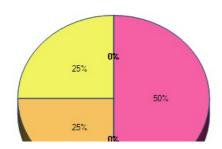


 ${f 3}$  . Please select the major field your studied for your degree:



		Response Total	Response Percent
	Arts Education (MEd only)	0	0%
	Biology	0	0%
E	Business Administration	0	0%
	Chemistry	0	0%
100001	Clinical Mental Health Counseling	0	0%
_	Communication (MS only)	0	0%
	Communications Media	0	0%
	Computer Information Systems	0	0%
_	Computer Science	0	0%
	Criminal Justice	0	0%
	Curriculum and Teaching	0	0%
E	Early Childhood Education	0	0%
	Educational Leadership	0	0%
E	Economics	0	0%
	Elementary Education	0	0%
E	English Studies	0	0%
	Environmental and Earth	0	0%
	Exercise and Sports	0	0%
_	Game Design	0	0%
100	Geographic Science and	0	0%
_	History	0	0%
H	Human Services	0	0%
i li	ndustrial Technology	0	0%
i li	nterdisciplinary Studies	0	0%
L	ECOM Early Acceptance	0	0%
N	Mathematics	0	0%
N	Middle School Education	0	0%
N	Nursing - General	0	0%
1000	Nursing - LPN to Baccalaureatte	0	0%
	Nursing - RN to Baccalaureatte	0	0%
	Occupational/Vocational Education	0	0%
F	Political Science	0	0%
F	Psychological Science	0	0%
<u> </u>	Sociology	5	100%
<u> </u>	Special Education	0	0%
100	Fechnology Education Grades 5-12)	0	0%
	Total Re	spondents	5

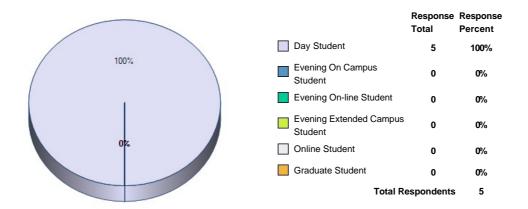
4. Please select your minor from the list below:



	Response Total	Response Percent
African-American Studies	0	0%
American Studies	0	0%
Art	0	0%
Art History	0	0%
Asian Studies	0	0%

	Total Res	spondents question)	<b>4</b> 1
	None	0	0%
	Women, Gender and Sexuality Studies	0	0%
	Theater	0	<b>0</b> %
	Studio Art	0	0%
	Special Education	0	0%
	Spanish	0	0%
	Sociology	0	0%
	Social Science	0	0%
	Romance Languages	0	0%
	Psychological Science	2	50%
	Political Science	0	0%
	Philosophy	0	0%
	Peace Studies	0	0%
	Neuroscience, Behavior, and Cognition	0	0%
	Music	0	0%
	Middle School Education	0	0%
	Mathematics for Education	0	0%
	Mathematics	0	0%
	Manufacturing Technology	0	0%
	Latin	0	0%
	International Studies	0	0%
	Industrial Training	0	0%
	History Secondary Education	0	0%
	History	0	0%
	Geographic Design	0	0%
	Game Design	0	0%
	French	0	0%
	Film Studies	0	0%
	Environmental and Earth Science	0	0%
	Professional Writing	0	0%
	English Studies - Literature English Studies	0	0%
	Economics  English Studies Literature	0	0%
	Early Childhood Education	0	0%
	Disability Studies	0	0%
_	Deaf Studies	0	0%
	Criminal Justice	0	0%
	Construction Technology	0	<b>0</b> %
	Computer Science	0	0%
	Communication Studies	0	0%
	Chemistry	0	0%
	Business Administration	1	25%
	Biology	1	25%

 $\boldsymbol{5}$  . Please select the student group you most identify with from the list below:



# $\textbf{6.} \ \ \text{Please rate the following academic experiences at Fitchburg State University:}$

	Excellent	Very Good	Good	Fair	Poor	Not Applicable	Response Total	Points	Avg
Availability of classes (e.g. time offered, seats open)	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	3		
Frequency of course offerings	0% (0)	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	3		
Size of classes	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	3		
Quality of instruction	0% (0)	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3		
Quality of texts and other instructional materials	0% (0)	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	3		
Availability of faculty outside of the classroom	0% (0)	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	3		
Timeliness and relevance of course content	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Quality of high impact (outside the classroom) experiences (e.g. internships, practicum, etc.)	0% (0)	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	3		
Overall level of challenge in the coursework	0% (0)	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	3		
Match between career goals and course-of-study requirements	0% (0)	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	3		
Overall level of faculty advisement	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3		
					Total R	espondents	3		
					(skipped t	his question)	2		

# ${f 7}$ . Please rate the quality of the facilities and activities offered at Fitchburg State University:

	Excellent	Very Good	Good	Fair	Poor	No Interaction	Response Total	Points	Avg
Classrooms	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Labs	0% (0)	66.67% (2)	0% (0)	0% (0)	0% (0)	33.33% (1)	3		
Other General facilities (e.g. studios, gym)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	3		
Computer Labs	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	3		
Library	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Technology in the classroom	0% (0)	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3		
Online technologies utilized in your classes	0% (0)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	3		
Musical or theatrical performances on- campus	0% (0)	0% (0)	0% (0)	0% (0)	33.33% (1)	66.67% (2)	3		
Intramural athletic offerings	0% (0)	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	3		
Intercollegiate athletic events	0% (0)	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	3		

Greek Life	0% (0)	0% (0)	0% (0)	0% (0)	33.33% (1)	66.67% (2)	3
Student Organizations	0% (0)	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	3
					Total Respondents		3
					(skipped t	nis question)	2

 $\textbf{8.} \ \ \text{How well did Fitchburg State University prepare you in terms of the following skill sets:}$ 

	Very Well	Well	Neutral	Poorly	Very Poorly	Response Total	Points	Avg
Ability to think analytically and logically	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	3		
Ability to acquire new skills and knowledge on your own	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3		
Ability to use the knowledge, ideas, or perspectives gained from your major field	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3		
Ability to orally communicate well	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Ability to judge information/ideas/actions/conclusions based on sources/methods/reasoning	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	3		
Ability to write effectively	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	3		
Ability to use information technology in intellectual and/or professional pursuits	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3		
Ability to understand and appreciate cultural and ethnic differences between people	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	3		
Ability to understand international perspectives on economic, political, social, and cultural issues	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	3		
Ability to gain an understanding of or appreciation for the arts	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	3		
Ability to understand and apply quantitative principles and methods	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	3		
Ability to understand scientific method	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	3		
				Total Resp	ondents	3		
				(skipped this	question)	2		

**9.** How well did Fitchburg State University prepare you for the following personal and professional situational skill sets:

	Very Well	Well	Neutral	Poorly	Very Poorly	Response Total	Points	Avg
Your ability to work as a member of a team or group	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3		
Your ability to get along with people of diverse backgrounds and perspectives	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Your ability to lead others effectively	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Your ability to evaluate and choose between alternative courses of action	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	3		
Your awareness of contemporary issues and their causes and consequences	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
				Total	Respondents	3		
				(skipped	this question)	2		

10. We are always looking for feedback to help us with quality and improvements. Is there something you would like to share with us regarding facilities or your program that wasn't captured above?

- Advising was an absolute nightmare. I have to go two extra semesters due to poor advising. Advisors need to invest more time into the individuals. Seemed as if they did not care at all and only wanted what was best for the University.
- 2. The gym facilities were quite honestly the most disappointing part of my college experience at Fitchburg State. Access to a good quality, well-equipped gym would have improved my experience at Fitchburg State.

otal	Respondents	2

(skipped this question)

3

### 11. What is your level of agreement with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	No Basis for Judgement	Response Total	Points	Avg
Faculty demonstrated commitment to my learning, personal well being and success	0% (0)	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	3		
Administrators (e.g. vice presidents, deans and directors) demonstrated commitment to my learning, personal well being and success	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	3		
Other University staff demonstrated commitment to my learning, personal well being and success	0% (0)	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	3		
Library resources (e.g. books, database subscriptions, interlibrary loan) were adequate for my research and learning needs	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3		
Library hours and web resource availability were adequate for my research and learning needs	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Library staff were knowledgeable and demonstrated commitment to my learning and academic success.	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3		
I learned about research strategies and sources of information from the library staff.	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0% (0)	3		
					Total F	Respondents	3		

(skipped this question) 2

# 12. Please rate your overall experience with the following offices, programs and services at Fitchburg State University:

·	Very Positive	Mostly Positive	Neutral	Mostly Negative	Very Negative	No Interaction	Was Unaware	Response Total	Points	Avg
Academic Department Office/Staff	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Admissions Office	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Advising Center	0% (0)	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3		
Bookstore	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Capital Planning and Maintenance (e.g. buildings & grounds)	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3		
Career Counseling Office	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3		
Center for Diversity and Inclusiveness	0% (0)	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Chartwell's Dining Services	0% (0)	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	3		
Commuter Affairs	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	0% (0)	0% (0)	3		
Counseling Services	33.33% (1)	0% (0)	33.33% (1)	0% (0)	0% (0)	33.33% (1)	0% (0)	3		
Disability Services	33.33% (1)	0% (0)	33.33% (1)	0% (0)	0% (0)	33.33% (1)	0% (0)	3		
Financial Aid	33.33% (1)	0% (0)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	0% (0)	3		
Graduate and Continuing Education (GCE)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3		
Health Services Housing and	0% (0)	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3		

Residential Services	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3
Information Desk (Hammond Hall)	0% (0)	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	0% (0)	3
International Education (e.g. study abroad)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	33.33% (1)	0% (0)	3
On-campus Job Recruitment	0% (0)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3
One Card	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3
Online Services (e.g. financial aid, registration, add/drop	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	0% (0)	3
Parking	0% (0)	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3
Recreation Services	0% (0)	0% (0)	66.67% (2)	0% (0)	33.33% (1)	0% (0)	0% (0)	3
Registrar's Office	0% (0)	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	0% (0)	3
Shuttle Service	0% (0)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3
Student Accounts	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0% (0)	3
Student Development Office	0% (0)	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	0% (0)	3
Technology Help Desk	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	0% (0)	3
Tutor Center	33.33% (1)	0% (0)	66.67% (2)	0% (0)	0% (0)	0% (0)	0% (0)	3
University Catalog	0% (0)	0% (0)	66.67% (2)	0% (0)	0% (0)	33.33% (1)	0% (0)	3
University Email	0% (0)	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	0% (0)	3
University Police	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	0% (0)	3
University Website	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	0% (0)	3
Veteran Services	0% (0)	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3
Volunteer Center	0% (0)	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	0% (0)	3
						Total Resp	oondents	3
						(skipped this	question)	2

13. Is there something that you would like to share with us regarding our faculty, staff, or administrators that wasn't captured in the questions above?

1. No

Total Respondents 1

(skipped this 4 question)

14. Is there something you would like to share with us regarding our offices, programs and services at Fitchburg State University that wasn't captured in the questions above?

1. No

Parking is always tough, and the Ross Street Lot (the most popular for commuting students) has the 2. smallest parking spaces I've ever seen in my life. In general, I spend a great deal of time at Mckay

smallest parking spaces I've ever seen in my life. In general, I spend a great deal of time at Mckay (because of my major) but when I do have to park at Ross, it is always a challenge.

Total Respondents 2

(skipped this 3 question)

**15.** Please select your level of agreement with the following statements:

	Very High	High	Average	Low	Very Low	Response Total	Points	Avg
Overall satisfaction with my experience with Fitchburg State University	33.33% (1)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	3		
Likelihood that I will recommend the University to others	33.33% (1)	0% (0)	0% (0)	0% (0)	66.67% (2)	3		
Likelihood that I will stay connected to the campus after completion of my degree	33.33% (1)	0% (0)	0% (0)	0% (0)	66.67% (2)	3		
				Total	Respondents	3		
				(skipped	this question)	2		

16. As we have stated previously, we are always looking for feedback that will help us improve. Is there something more you would like to share with us about your overall experience at Fitchburg State University?

- The University as a whole seemed disinterested in my own personal growth and only focused on the growth of the University.
- Fitchburg State was not my first choice in colleges, but I am nonetheless significantly pleased with my
  2. experience at Fitchburg State. Overall, I had a positive experience at the school, and will graduate a better thinker, writer, communicator, and person.

#### Total Respondents 2

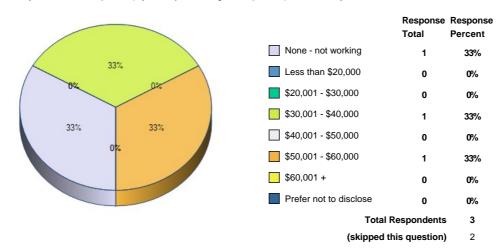
(skipped this question)

17. As you prepare to leave Fitchburg State University, we would like to know about your short-term plans. Please mark each of the following as they relate to you currently.

3

	Yes	No	Not Applicable	Response Total	Points	Avg
I am currently employed or have a job offer in a field closely related to my current program of study	33.33% (1)	66.67% (2)	0% (0)	3		
I am currently employed or have a job offer in a field that is not related to my current program of study	33.33% (1)	66.67% (2)	0% (0)	3		
I am searching for employment in a field closely related to my current program of study	66.67% (2)	33.33% (1)	0% (0)	3		
I am searching for employment in a field not closely related to my current program of study	0% (0)	66.67% (2)	33.33% (1)	3		
I have been accepted into a graduate program to continue my education at Fitchburg State University	0% (0)	66.67% (2)	33.33% (1)	3		
I have been accepted into a graduate or doctoral program to continue my education at another institution	33.33% (1)	66.67% (2)	0% (0)	3		
I am not planning to continue my education at this time	0% (0)	33.33% (1)	66.67% (2)	3		
I am pursuing the military	0% (0)	33.33% (1)	66.67% (2)	3		
			Total Respondents	3		
			(skipped this question)	2		

#### 18. What is your current or expected (if you are just starting a new position) annual salary?

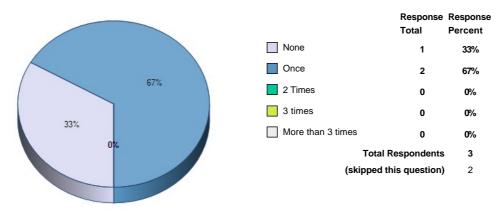


 $\textbf{19.} \ \ \text{How would you rate the importance of the following while attending Fitchburg State University:}$ 

	Very Important	Important	Neutral	Unimportant	Very Unimportant	Response Total	Points	Avg
Small, New England campus	0% (0)	33.33% (1)	33.33% (1)	0% (0)	33.33% (1)	3		
Low student-to-faculty ratio	0% (0)	100% (3)	0% (0)	0% (0)	0% (0)	3		
Accessible to my work/home/family	33.33% (1)	66.67% (2)	0% (0)	0% (0)	0% (0)	3		

01 1 1: 11 11						
Close-knit, friendly culture	0% (0)	33.33% (1)	0% (0)	0% (0)	66.67% (2)	3
Diversity of student body	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3
Academic program(s)	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3
Affordability	33.33% (1)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	3
Faculty	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3
Residential life	0% (0)	33.33% (1)	66.67% (2)	0% (0)	0% (0)	3
Facilities	0% (0)	66.67% (2)	33.33% (1)	0% (0)	0% (0)	3
Financial Aid	33.33% (1)	33.33% (1)	33.33% (1)	0% (0)	0% (0)	3
Many activities in the region	0% (0)	0% (0)	66.67% (2)	33.33% (1)	0% (0)	3
Services/support to first generation students	0% (0)	0% (0)	66.67% (2)	0% (0)	33.33% (1)	3
Volunteer opportunities	0% (0)	50% (1)	50% (1)	0% (0)	0% (0)	2
Athletics	0% (0)	50% (1)	50% (1)	0% (0)	0% (0)	2
Military-friendly	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
LGBTQ-friendly	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
Honors Program	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
Employment prospects	0% (0)	50% (1)	0% (0)	0% (0)	50% (1)	2
Internships	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
Study Abroad opportunities	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
ROTC/National Guard	0% (0)	0% (0)	100% (2)	0% (0)	0% (0)	2
				Total	Respondents	3
				(skippe	d this question)	2

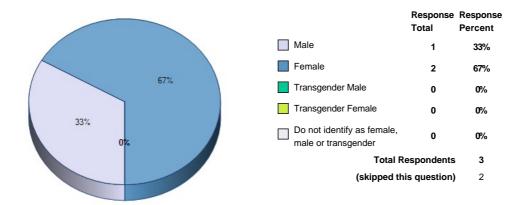
20. How many times did you change your major at Fitchburg State University?



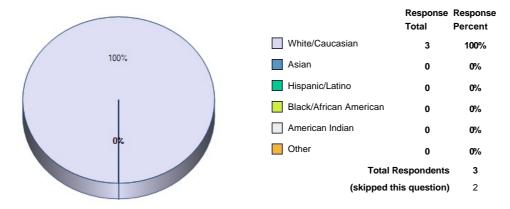
21. As you finish your degree journey at Fitchburg State University, we would like to know how much your time here has impacted your growth. Please select the answer that best fits our impact on your growth below.

	Very Significant	Significant	No Change	Insignificant	Very Insignificant	Response Total	Points	Avg	
Academic Growth (broadened your perception of the need to learn)	0% (0)	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	3			
Personal Growth	33.33% (1)	0% (0)	0% (0)	33.33% (1)	33.33% (1)	3			
Professional Growth (broaden your understanding of the need to continue to learn to achieve your career goals)	0% (0)	33.33% (1)	0% (0)	33.33% (1)	33.33% (1)	3			
				Total	Respondents	3			
				(skipped	d this question)	2			

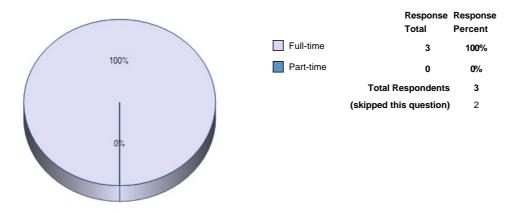
22. To which gender identity do you most identify?



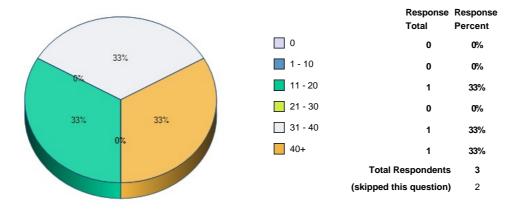
 ${\bf 23.}\ \ {\bf To}\ which\ racial\ heritage\ do\ you\ predominantly\ identify?$ 



 ${\bf 24.}\ \ {\bf During\ your\ time\ at\ the\ University,\ did\ you\ attend\ full-time\ or\ part-time?}$ 



25. During your time at the University, approximately how many hours did you work per week?



 ${\bf 26.}\ \ {\bf How\ many\ dependents\ do\ you\ have\ (not\ including\ yourself)?}$ 

	Response Total	Response Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
5+	0	0%
	Total Respondents	0
	(skipped this question)	5