

**2022-2023 Assessment
Unit Annual Report
Division of Academic Affairs
Unit: Library**

I Mission and Goal/Outcomes Statement:

Mission:

The Amelia V. Gallucci-Cirio Library supports the teaching and scholarship mission of Fitchburg State University by providing a dynamic and collaborative learning space, both physically and virtually. Actively developing, maintaining, and creating accessible collections with evolving services is essential to this mission.

Librarians and staff teach key information literacy skills that enable users to effectively find, manage, critically evaluate, and use information. The library's goal is to create an environment that fosters intellectual curiosity and the social, cultural and professional development of students, faculty and staff.

Goals/Outcomes:

Goal 1: Support Student Learning – Information Literacy

AVGC Library partners in the educational mission of the institution to develop and support information-literacy learners who can discover access and use information effectively for academic success, research, and lifelong learning. (ACRL Standard 3)

Goal 2: Deepen Faculty/Librarian Relationships

AVGC Library is the intellectual commons of FSU where faculty interact with ideas in physical and virtual spaces to expand the creation of knowledge. (ACRL Standard 6.4 and 3.5)

Goal 3A: Access to Collections

AVGC Library provides access to quality collections to support the University's research and teaching mission and enables our users to discover information in all formats through effective use of technology and organization of information. (ACRL Standard 4)

Goal 3B: Access to Materials through OER, Library Collections and Digital Course Reserves
(ACRL Standard 4)

AVGC Library contributes to student retention and academic success by developing practices and employing models that support open access textbooks and materials, and leverage digital purchases within financial limitations. (ACRL Standard 4)

Goal 4: Deepen Community Engagement

AVGC Library engages Fitchburg State University and its broader community in order to educate and foster intellectual curiosity, and also to develop strong connections on behalf of Fitchburg State. (ACRL Standard 9)

Goal 5: Personnel --Foster a Collaborative and Flexible Organizational Culture with a Shared Purpose Reflective of our Values (ACRL Standard 8)

Goal 6: Organizational Effectiveness

AVGC Library has the number and quality of personnel to ensure excellence and function successfully in an environment of continuous change. (ACRL Standard 7)

Goal 7: Embrace Education Justice (ACRL Standard 5 and 8)

AVGC Library puts into practice the concept of “inclusive excellence” and will be known as a welcoming community that engages all of its community’s diversity in the service of student learning.

II Personnel:

Administration:

Jacalyn Kremer, Dean of the Library

Librarians:

Renée Fratantonio, Head of Instruction & Information Literacy; Instruction Program Coordinator

Asher Jackson, Head of Technical Services and Archives

Linda LeBlanc, Senior Librarian, Systems & Digital Learning Technologies

Sherry Packard, Reference & Research Services Librarian

Olivia Rossetti, Instruction and Community Engagement Librarian

Lori Steckervetz, Outreach Librarian for Student Success

Connie Strittmatter, Strategic Projects Librarian

Part-Time Librarians:

Matthew Raymond, Reference Librarian

Kim Cochrane, Reference Librarian

Holly Penttila, Reference Librarian (contracted Oct 2022-June 2023 for Connie Strittmatter’s sabbatical)

Miranda Rosbach, Reference Librarian (contracted Nov 2022-June 2023 for Connie Strittmatter’s sabbatical)

Bonnie Shapland, Reference Librarian (contracted Jan-June for Connie Strittmatter’s sabbatical)

Para- Professional Staff:

Matthew Borneman, Library Assistant - Public Services (started Aug 2022)

Kelly Boudreau, Public Services Operations Manager (retired Jan 2023)

Joanne Dennis, Librarian I - Serials Coordinator

Sarah Gilbert, Library Assistant - Public Services
 Melanie Nichols, Librarian I - Cataloging
 Tyler Sullivan, Coordinator of Library Operations

Part-Time Support Staff:

Sabrina Bonetti, Library Assistant - Public Services (left employment Nov, 2022)
 Robin Bourgault, Library Assistant - Public Services & Technical Services
 Dominic Carranza, Library Assistant - Public Services
 Ahenebah Lane, Archival Assistant for Oral History Project (contracted employee from Feb 1 - Jun 30, 2023)
 Holly Penttila, Library Assistant - Public Services

III Facilities/Equipment:

Two additional Thin Client laptops were added to our tech lending library for circulation in AY 22-23.

IV Budget Expenditure Analysis:

The Library Materials Budget was expended for AY '23. Due to the impact of COVID-19, the budget related to salaries of student workers was not fully expended (approximately \$10,000 remaining), mostly due to an unexpected but welcomed increase in federal student workers dollars during the year (additional \$10,000 added to library's FWS monies).

V Programs/Activities:

Programs/Activities:

Program/Event	Target Audience	Description
New Student Library Orientation	New Students	The library welcomes all new students today starting at 11:00 am. We'll be talking about all the ways the Library can support their success.
The Future of Story Telling with R.A. Salvatore	FSU Community	Best-selling author, and "Double Falcon" alum, R.A. Salvatore ('81, '91) will discuss "The Future of Storytelling" at this literary conversation sponsored by the Fitchburg State Alumni Association . Salvatore's books appear routinely on the New York Times best-seller list and have sold over 30 million copies and been translated into numerous languages.

<p>Author Talk: Lev AC Rosen (Virtual)</p>	<p>Fsu and Local Community</p>	<p>The Amelia V. Gallucci-Cirio Library & LGBTQ+ History Month Committee presents LGBTQ History & Banned Book Week Author Talk</p> <p>Join us for a casual conversation and Q&A with best selling author Lev Rosen.</p> <p>Rosen's first YA novel, Jack of Hearts (and other parts), was a targeted in several school districts for removal from school libraries due to the sexually explicit content, especially due to the themes of gay sex and queerness that are openly discussed through out the book.</p> <p>We will discuss the experience of having a book targeted as well as other aspects of writing gay and queer-themed literature, especially the historical aspects of Rosen's newest book, Lavender House, which will be coming out this month.</p>
<p><i>Drag Queen Storytime featuring Nikita LeFemme</i></p>	<p>FSU and Local Community</p>	<p>The Library are excited to host local performer Nikita LeFemme, who will read from a selection of children's picture books.</p> <p>Drag Queen Storytime, and similar programs, help to raise awareness of gender diversity and promote self-acceptance through literature.</p>
<p>End of Semester Coffee Break at the Library</p>	<p>Students</p>	<p>From Monday, December 5th through Thursday, December 7th, the Library will be providing free coffee, tea, hot chocolate, as well as cookies and stroopwafels.</p> <p>Located on the Library's first floor, just past the Public Services Desk, the coffee break station will open each morning at 10:30am, and will be available while supplies last.</p>
<p>Undergraduate Research Conference Workshop: How to design a poster, and do an oral presentation</p>	<p>FSU Community</p>	<p>In this session we will cover all necessary information about how to design a poster, or an oral presentation, for the Undergraduate Research Conference.</p> <p>We will cover topics including: what information to include on a poster, how best to arrange the information physically on your poster, and how to get your poster printed, as well as others.</p> <p>We will also address timing for oral presentations, effective use of presentation software, and how best to structure your talk.</p> <p>Learn more about the annual Undergraduate Research Conference at</p>

		www.fitchburgstate.edu/academics/undergraduate-academics/undergraduate-research-conference
Auditions for <i>Between the Stacks II</i>	Students	A joint production of the Communications Media Department's Playwriting Class and the Amelia V. Gallucci-Cirio Library, <i>Between the Stacks</i> is a series of 5-7 minute original pieces written and directed by students that will be performed throughout the Library space. For more information go to tiny.cc/BTS2Auditions
Community Read Keynote: Fitchburg Speaks	FSU and Local Community	This event will showcase the stories of students and community members through on-stage readings. We hope this event encourages heartfelt, compelling, humorous, and honest tellings of the complex and rich lives led by our peers, students, neighbors, and colleagues. Program will be followed by an open-mic. Inspired by the historically and culturally rich vignettes presented by Trevor Noah in <i>Born a Crime</i> , we hope this event opens us up to thoughtful consideration of who we are as a community, where we come from, and how we all ended up together in the FalconHub at Fitchburg State.
Undergraduate Research Conference	FSU Community	The Undergraduate Research Conference consists of presentations by current undergraduate Fitchburg State students from all departments to promote scholarship and creativity. The conference serves as a public forum and learning experience for students to enhance their skills, share work, as well as to learn about the work of fellow students. The annual Undergraduate Conference for Research and Creative Practice is being held in person this year in Hammond Hall. <i>The conference is free to attend and open to the public. We're proud of the work our undergraduate community does and we know you will be too.</i> For more information go to the Undergraduate Research Conference website at fitchburgstate.edu/ug-conference
Seed Library	FSU and Local Community	Distribution of vegetable seeds for the local and academic community.

AY 2022-2023 Committees served

**see link below for full list of committees, workshops, presentations, and professional development by all full-time library employees.*

[FY23 Committees, Workshops/Presentations, and Professional Development](#)

VI Action Plan for 2022-23:

The [Library's 2022-2023 Action Plan is here.](#)

VII Assessment Report for 2022-23

The Library's Assessment Report for 2022-2023 is [available HERE.](#)

VIII Other Accomplishments:

The library highlights accomplishments in the following 5 areas:

1. The Library's commitment to multiple points of access and discovery of its resources is evident in the selection and implementation of a new integrated library platform (Alma), a new discovery layer (Primo), a redesigned library website, research guides developed and accessible through Blackboard courses and the website (LibGuides), and the innovative service Controlled Digital Lending. The deployment of Alma was a n all-hands-on-deck team effort, led by our Systems Librarian and also the Head of Technical Services Librarian.
2. The Library is committed to creating a culture of academic integrity at Fitchburg State University. The library runs workshops for international students as part of their onboarding process and continues to promote its [Academic Participation and Honesty online tutorial](#) which is embedded in First-Year Experience courses. Librarians hold academic integrity professional development sessions for faculty in online seminars, workshops through the Center for Teaching and Learning, and the New Faculty Academy. The library dean is co-leading an academic project [Academic Integrity: Embracing a Culture of Academic Excellence](#) with Student Affairs in FY23.
3. The Library serves as the main change agent for the University on Open Educational Resources (OER) and open pedagogy by chairing the University's Open and Affordable Education Committee, managing internal and external grants, working with faculty to convert course materials to OER, and managing assessment efforts. The Strategic Projects Librarian led the development of the [Massachusetts Department of Higher Education OER Assessment KPIs Implementation Guide](#) which provides guidance to the Massachusetts public higher education institutions on collecting data and reporting progress on a broad set of OER metrics to key stakeholders at their institution and to the Massachusetts Department of Higher Education (DHE). The library dean administers the ROTEL grant, [Remixing Open Textbooks through an Equity Lens \(ROTEL\)](#) in its third year, through a consortium of 6 Massachusetts public higher education colleges that was awarded a \$1,300,000 U.S. Department of Education grant to design and create free, open educational resources with a diversity, equity and inclusive lens.
4. Librarians played a critical role in the creation of an assessment process for the new General Education Curriculum with the Strategic Projects Librarian serving as the founding General

Education Assessment Ambassador and the Head of Instruction and Information Literacy Librarian as one of the 3 members of the General Education Assessment Program for the Learning Outcomes of Information Literacy, Reading, and Writing.

5. The library underwent a self-study process in AY23. The purpose of this self-study was for the library to get a better understanding of the significant contributions the library makes to the University, parse out the areas where improvement is needed, and to begin to lay out the future direction of the library. In alignment with the purpose of the self-study, questions explored by the Library staff for this self-study process included: (1) what are we doing well?, (2) what obstacles do we face?, and (3) where do we want to go in the future? The External Review Report will inform the creation of a new strategic plan in summer 2023.

IX Action Plan 2023-2024:

The Library is currently working on a new strategic plan for 2023-2026. This plan should be completed by the end of summer 2023. Once the strategic plan is finalized, the Action Plan for AY24 will be created and shared. Part of the strategic planning process is to engage deeply with the self-study external review report. We are currently reviewing the report as a staff.

X Short Reflection for the Library Dean:

In reflecting on the past year, the main concern I have is for the staff. We are perennially short on staff in AFSCME and MSCA roles, especially this year as a key player, our Public Services Manager, retired in February. Some staff members are experiencing significant stress and health challenges. Supporting the staff to have a healthy work-life balance and to build up employee morale is a key goal of mine for AY24.

Submitted by Jacalyn Kremer, Dean of the Library, June 2023