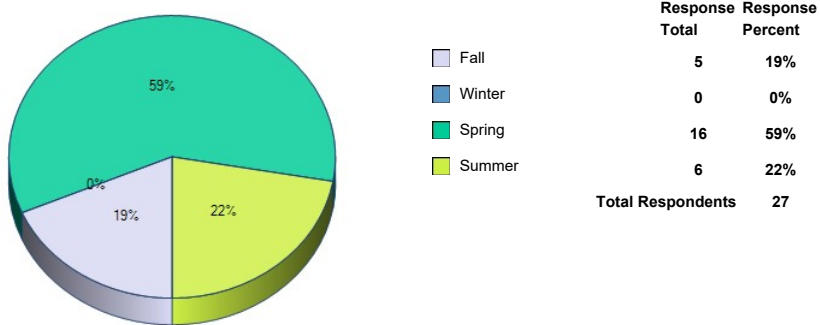# FITCHBURG STATE UNIVERSITY

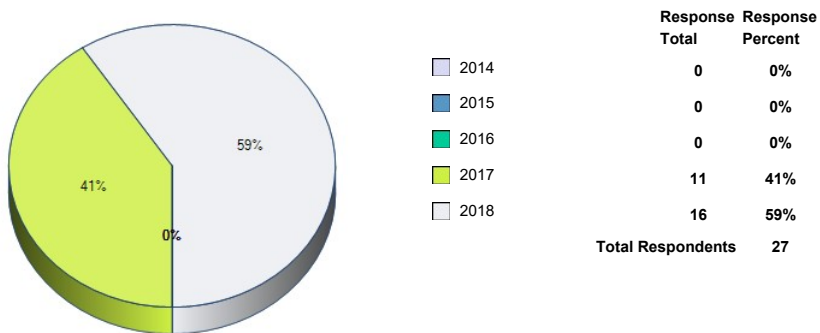**Previous Graduating Student Survey - 2014-2017**

Survey Title: Graduating Student Survey - Fitchburg State University
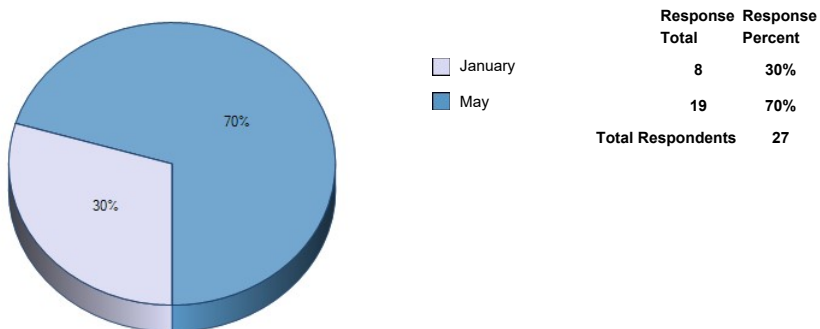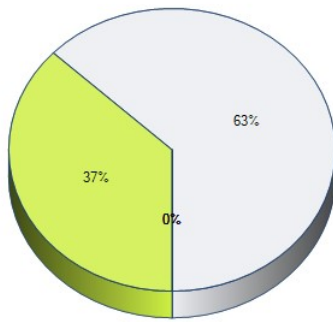
Responses By Question Analysis:

1. Complete-sem

	Response Total	Response Percent
Fall	5	19%
Winter	0	0%
Spring	16	59%
Summer	6	22%
Total Respondents	**27**	

2. Complete-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	0	0%
2017	11	41%
2018	16	59%
Total Respondents	**27**	

3. Commencement-sem

	Response Total	Response Percent
January	8	30%
May	19	70%
Total Respondents	**27**	

4. Commence-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	0	0%
2017	10	37%
2018	17	63%
Total Respondents		**27**

5. TP-prog
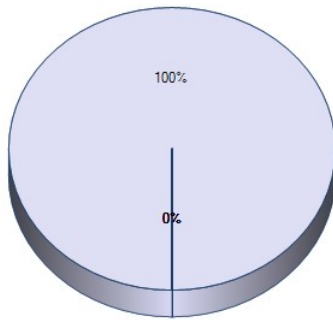
	Response Total	Response Percent
None	27	100%
Early Childhood Education	0	0%
Elementary Education	0	0%
Middle School Education	0	0%
Secondary Education	0	0%
Special Education	0	0%
Technology Education	0	0%
Total Respondents		**27**

6. Degree
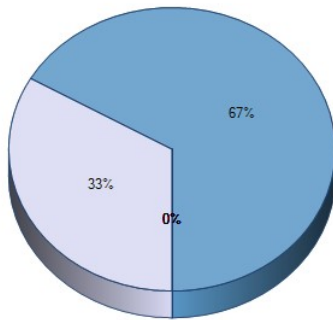
	Response Total	Response Percent
BA	9	33%
BS	18	67%
Post-Bacc Certification	0	0%
CAGS	0	0%
MA	0	0%
MAT	0	0%
MBA	0	0%
MEd	0	0%
MS	0	0%
Total Respondents		**27**

7. OnlineHrsFSC

	Response Total	Response Percent
0	0	0%
1-10	9	41%
11-20	2	9%
21-30	1	5%
31-40	4	18%
41-50	2	9%
51-60	1	5%
61-70	0	0%
71-80	0	0%
81-90	1	5%
91-100	0	0%
101-110	0	0%
111-120	2	9%
Total Respondents		**22**
(skipped this question)		5

8. OnlineHrsNotFSC

	Response Total	Response Percent
0	5	31%
1-10	3	19%
11-20	2	12%
21-30	0	0%
31-40	0	0%
41-50	0	0%
51-60	3	19%
61-70	2	12%
71-80	1	6%
81-90	0	0%
91-100	0	0%
101-110	0	0%
111-120	0	0%
Total Respondents		**16**
(skipped this question)		11

9. ProgOnline
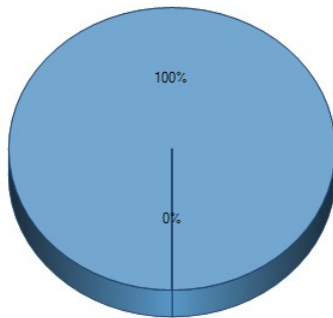
	Response Total	Response Percent
Yes	0	0%
No	27	100%
Total Respondents		**27**

10. First-maj
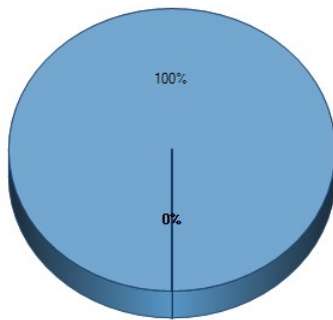
		Response Total	Response Percent
	Biology	0	0%
	Business Administration	27	100%
	Communications Media	0	0%
	Chemistry	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Earth Systems Science	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Game Design	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Interdisciplinary Studies	0	0%
	Industrial Technology	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	Total Respondents	**27**	

11. Sec-maj

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	1	4%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	1	4%
	Sociology	0	0%
	None	24	92%
	Total Respondents	**26**	
	(skipped this question)	1	

12. First-min
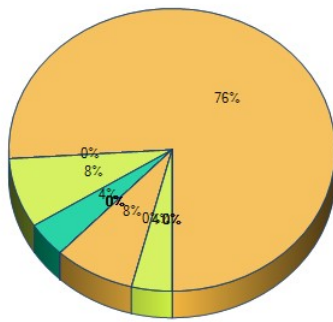
	Response Total	Response Percent
Biology	0	0%
Business Administration	0	0%
Communications Media	0	0%
Computer Science	1	4%
Criminal Justice	0	0%
Economics	2	8%
English	0	0%
Exercise and Sports Science	0	0%
Geography	0	0%
History	0	0%
Human Services	0	0%
Industrial Technology	0	0%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	1	4%
Psychology	2	8%
Sociology	0	0%
None	19	76%
Total Respondents	25	
(skipped this question)	2	

13. Sec-min

	Response Total	Response Percent
Biology	0	0%
Business Administration	0	0%
Communications Media	0	0%
Computer Science	0	0%
Criminal Justice	0	0%
Economics	0	0%
English	0	0%
Exercise and Sports Science	0	0%
Geography	0	0%
History	0	0%
Human Services	0	0%
Industrial Technology	0	0%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	0	0%
Psychology	0	0%
Sociology	0	0%
None	27	100%
Total Respondents	27	

14. Availability of classes (i.e., times offered, seats open).
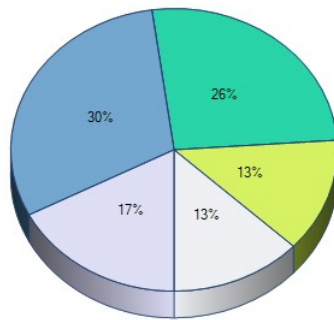
	Response Total	Response Percent
Excellent	4	17%
Very good	7	30%
Good	6	26%
Fair	3	13%
Poor	3	13%
Total Respondents	23	
(skipped this question)	4	

15. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations)
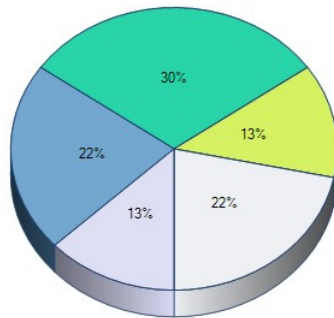
	Response Total	Response Percent
Excellent	3	13%
Very good	5	22%
Good	7	30%
Fair	3	13%
Poor	5	22%
Total Respondents	23	
(skipped this question)	4	

16. Size of classes.
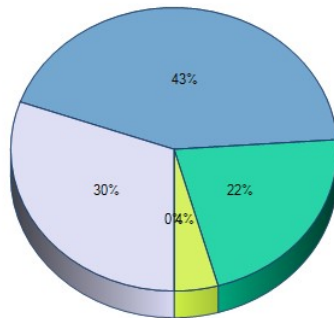
	Response Total	Response Percent
Excellent	7	30%
Very good	10	43%
Good	5	22%
Fair	1	4%
Poor	0	0%
Total Respondents	23	
(skipped this question)	4	

17. Overall quality of instruction.
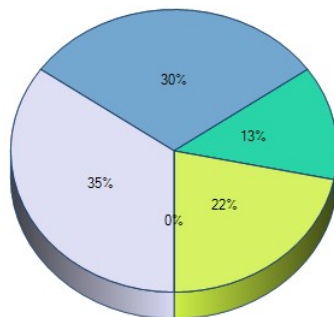
	Response Total	Response Percent
Excellent	8	35%
Very good	7	30%
Good	3	13%
Fair	5	22%
Poor	0	0%
Total Respondents	23	
(skipped this question)	4	

18. Overall quality of texts and other instructional materials.
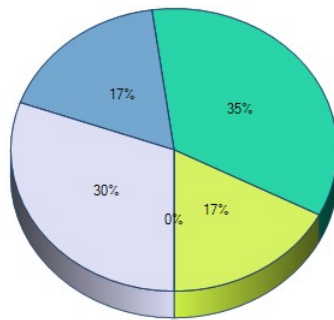
	Response Total	Response Percent
Excellent	7	30%
Very good	4	17%
Good	8	35%
Fair	4	17%
Poor	0	0%
Total Respondents	23	
(skipped this question)	4	

19. Availability of faculty outside of class time.
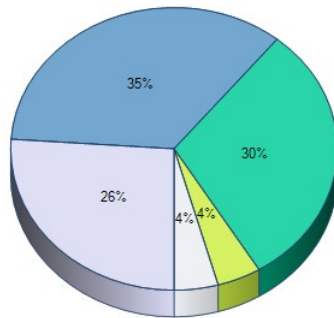
	Response Total	Response Percent
Excellent	6	26%
Very good	8	35%
Good	7	30%
Fair	1	4%
Poor	1	4%
Total Respondents	23	
(skipped this question)	4	

20. Timeliness and relevance of course content.
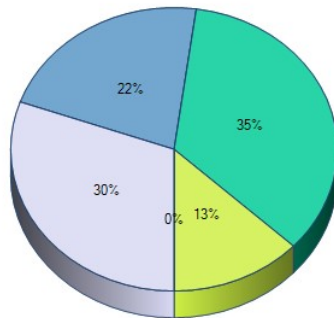
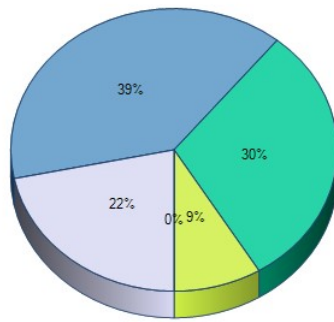|	Response Total	Response Percent
Excellent	7	30%
Very good	5	22%
Good	8	35%
Fair	3	13%
Poor	0	0%
Total Respondents	23	
(skipped this question)	4	

21. Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
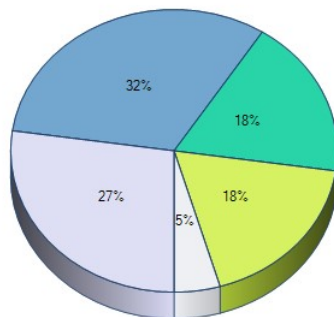
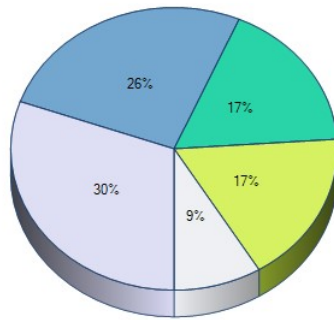|	Response Total	Response Percent
Excellent	6	27%
Very good	7	32%
Good	4	18%
Fair	4	18%
Poor	1	5%
Total Respondents	22	
(skipped this question)	5	

22. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

	Response Total	Response Percent
Excellent	5	22%
Very good	9	39%
Good	7	30%
Fair	2	9%
Poor	0	0%
Total Respondents		23
(skipped this question)		4

23. Match between career goals and course-of-study requirements.

	Response Total	Response Percent
Excellent	7	30%
Very good	6	26%
Good	4	17%
Fair	4	17%
Poor	2	9%
Total Respondents		23
(skipped this question)		4

24. Overall level of challenge.
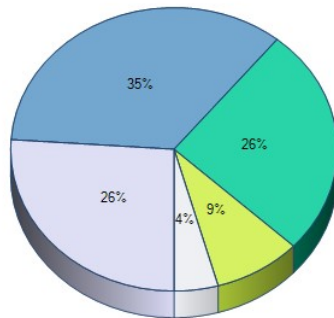
	Response Total	Response Percent
Excellent	6	26%
Very good	8	35%
Good	6	26%
Fair	2	9%
Poor	1	4%
Total Respondents		23
(skipped this question)		4

25. Availability of classes (i.e., times offered, seats open).
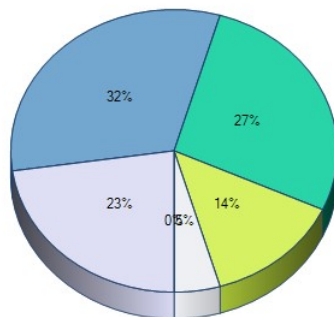
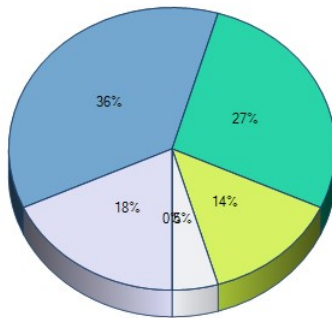|	Response Total	Response Percent
Excellent	5	23%
Very good	7	32%
Good	6	27%
Fair	3	14%
Poor	1	5%
Not applicable	0	0%
Total Respondents		22
(skipped this question)		5

**26.** Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations).
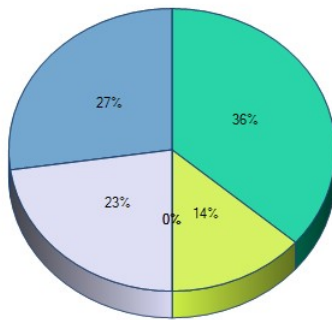
	Response Total	Response Percent
Excellent	5	23%
Very good	6	27%
Good	8	36%
Fair	3	14%
Poor	0	0%
Not applicable	0	0%
Total Respondents		22
(skipped this question)		5

27. Size of classes.

	Response Total	Response Percent
Excellent	4	18%
Very good	8	36%
Good	6	27%
Fair	3	14%
Poor	1	5%
Not applicable	0	0%
Total Respondents		22
(skipped this question)		5

28. Overall quality of instruction.
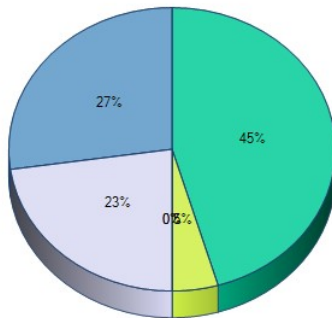
	Response Total	Response Percent
Excellent	5	23%
Very good	6	27%
Good	10	45%
Fair	1	5%
Poor	0	0%
Not applicable	0	0%
Total Respondents		22
(skipped this question)		5

**29.** Overall quality of texts and other instructional materials.
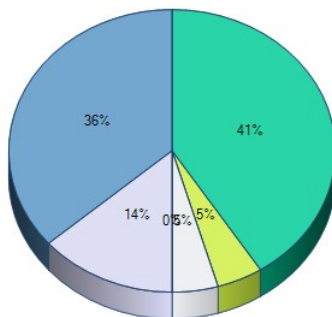
	Response Total	Response Percent
Excellent	3	14%
Very good	8	36%
Good	9	41%
Fair	1	5%
Poor	1	5%
Not applicable	0	0%
Total Respondents		22
(skipped this question)		5

30. Availability of faculty outside of class time.
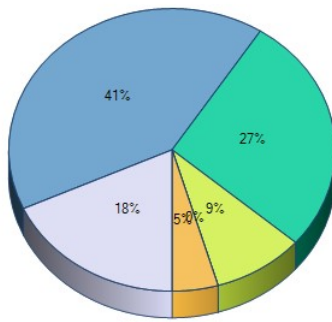
	Response Total	Response Percent
Excellent	4	18%
Very good	9	41%
Good	6	27%
Fair	2	9%
Poor	0	0%
Not applicable	1	5%
Total Respondents		22
(skipped this question)		5

31. Timeliness and relevance of course content.
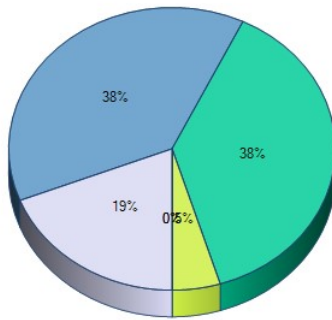
	Response Total	Response Percent
Excellent	4	19%
Very good	8	38%
Good	8	38%
Fair	1	5%
Poor	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

**32.** Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
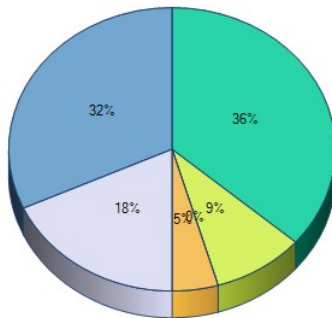
	Response Total	Response Percent
Excellent	4	18%
Very good	7	32%
Good	8	36%
Fair	2	9%
Poor	0	0%
Not applicable	1	5%
Total Respondents		22
(skipped this question)		5

33. Quality of extra-curricular experiences related to NON-MAJOR courses (e.g., student research, field experiences.)
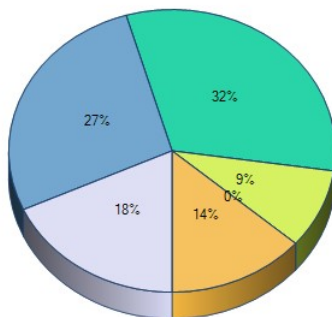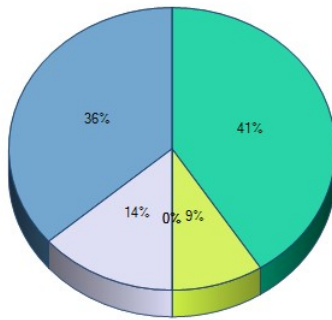

	Response Total	Response Percent
Excellent	4	18%
Very good	6	27%
Good	7	32%
Fair	2	9%
Poor	0	0%
Not applicable	3	14%
Total Respondents		22
(skipped this question)		5

34. Match between career goals and NON-MAJOR course requirements.
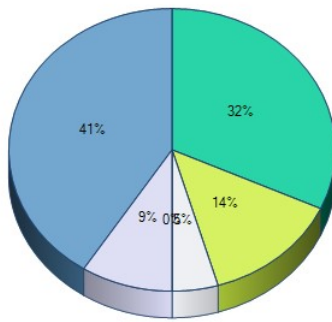
	Response Total	Response Percent
Excellent	2	9%
Very good	9	41%
Good	7	32%
Fair	3	14%
Poor	1	5%
Not applicable	0	0%
Total Respondents	22	
(skipped this question)	5	

35. Overall level of challenge.

	Response Total	Response Percent
Excellent	3	14%
Very good	8	36%
Good	9	41%
Fair	2	9%
Poor	0	0%
Not applicable	0	0%
Total Respondents	22	
(skipped this question)	5	

36. Grad-maj
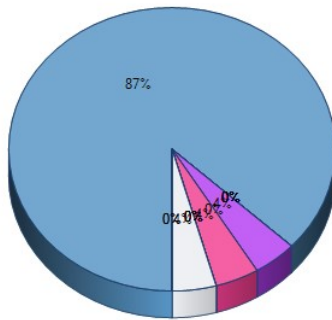
	Response Total	Response Percent
Biology	0	0%
Business Administration	20	87%
Communications Media	0	0%
Computer Science	0	0%
Criminal Justice	0	0%
Economics	0	0%
Education	0	0%
English	0	0%
Exercise and Sports Science	0	0%
Geography	1	4%
History	0	0%
Human Services	1	4%
Industrial Technology	0	0%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	0	0%
Psychology	1	4%
Sociology	0	0%
Total Respondents	23	
(skipped this question)	4	

37. Availability of classes.

	Response Total	Response Percent
Excellent	3	15%
Very good	7	35%
Good	7	35%
Fair	2	10%
Poor	1	5%
Total Respondents	20	
(skipped this question)	7	

38. Frequency of course offerings.

	Response Total	Response Percent
Excellent	3	15%
Very good	6	30%
Good	7	35%
Fair	1	5%
Poor	3	15%
Total Respondents	20	
(skipped this question)	7	

39. Size of classes.

	Response Total	Response Percent
Excellent	5	25%
Very good	5	25%
Good	8	40%
Fair	1	5%
Poor	1	5%
Total Respondents	20	
(skipped this question)	7	

40. Overall quality of instruction.

	Response Total	Response Percent
Excellent	6	30%
Very good	5	25%
Good	6	30%
Fair	1	5%
Poor	2	10%
Total Respondents	20	
(skipped this question)	7	

41. Overall quality of texts and other instructional materials.
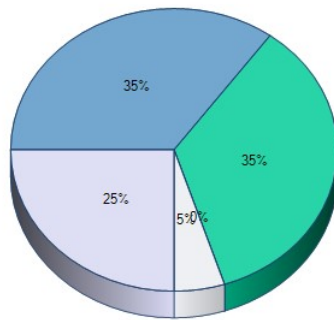
	Response Total	Response Percent
Excellent	5	25%
Very good	7	35%
Good	7	35%
Fair	0	0%
Poor	1	5%
Total Respondents	**20**	
(skipped this question)	**7**	

42. Availability of faculty outside of class time.
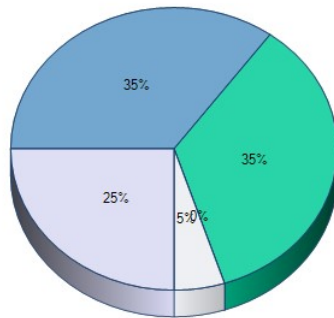
	Response Total	Response Percent
Excellent	5	25%
Very good	7	35%
Good	7	35%
Fair	0	0%
Poor	1	5%
Total Respondents	**20**	
(skipped this question)	**7**	

43. Timeliness and relevance of course content.
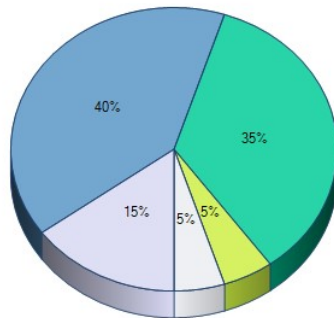
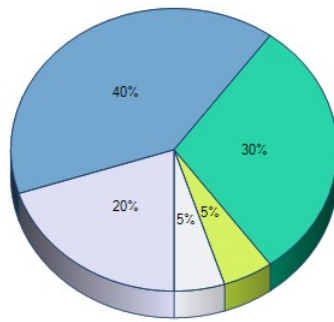|	Response Total	Response Percent
Excellent	3	15%
Very good	8	40%
Good	7	35%
Fair	1	5%
Poor	1	5%
Total Respondents	**20**	
(skipped this question)	**7**	

44. Quality of facilities for for learning in my major department (e.g., classrooms, labs, studios, gyms).
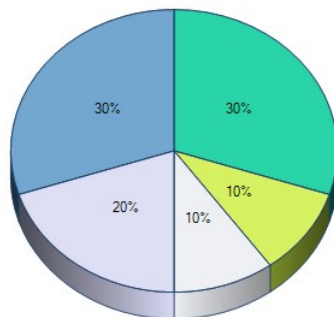
	Response Total	Response Percent
Excellent	4	20%
Very good	6	30%
Good	6	30%
Fair	2	10%
Poor	2	10%
Total Respondents	**20**	
(skipped this question)	**7**	

45. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

		Response Total	Response Percent
	Excellent	4	20%
	Very good	8	40%
	Good	6	30%
	Fair	1	5%
	Poor	1	5%
	Total Respondents	**20**	
	(skipped this question)	**7**	

46. Match between career goals and course-of-study requirements.
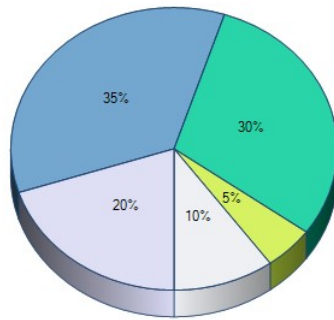
		Response Total	Response Percent
	Excellent	4	20%
	Very good	7	35%
	Good	6	30%
	Fair	1	5%
	Poor	2	10%
	Total Respondents	**20**	
	(skipped this question)	**7**	

47. Overall level of challenge.
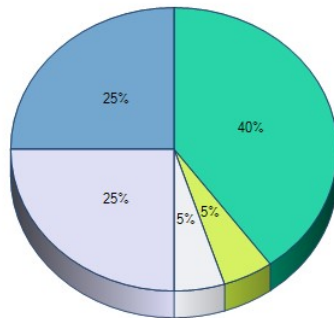
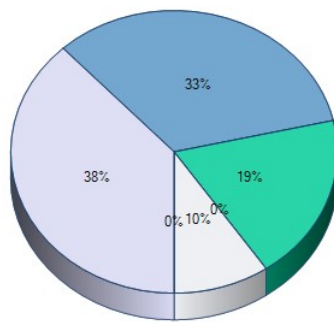|		Response Total	Response Percent
	Excellent	5	25%
	Very good	5	25%
	Good	8	40%
	Fair	1	5%
	Poor	1	5%
	Total Respondents	**20**	
	(skipped this question)	**7**	

48. Quality of extra-curricular activities UNRELATED to your course of study (e.g., intercollegiate sports, intramural athletics, musical or other performances, Greek life, clubs, etc.)
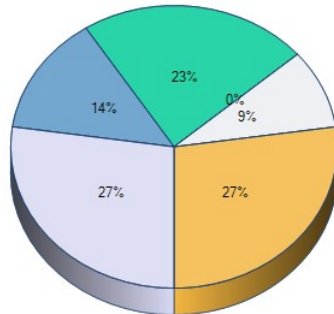
		Response Total	Response Percent
	Excellent	6	27%
	Very good	3	14%
	Good	5	23%
	Fair	0	0%
	Poor	2	9%
	Not applicable	6	27%
	Total Respondents	**22**	
	(skipped this question)	**5**	

49. Faculty demonstrated commitment to my learning, personal well-being, and success.

	Response Total	Response Percent
Strongly agree	8	38%
Agree	7	33%
Neutral	4	19%
Disagree	0	0%
Strongly disagree	2	10%
Not applicable	0	0%
Total Respondents	21	
(skipped this question)	6	

50. Fieldwork supervisors (e.g., internship supervisors, cooperating teachers) demonstrated commitment to my learning, personal well-being, and success.
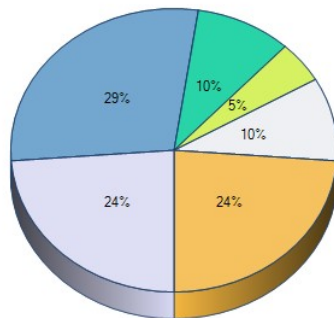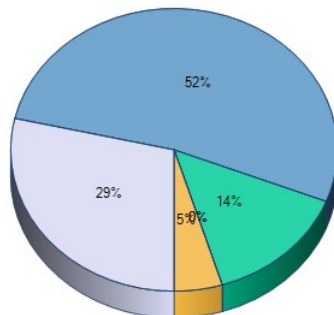

	Response Total	Response Percent
Strongly agree	5	24%
Agree	6	29%
Neutral	2	10%
Disagree	1	5%
Strongly disagree	2	10%
Not applicable	5	24%
Total Respondents	21	
(skipped this question)	6	

51. Administrators (e.g., vice presidents, deans and directors) demonstrated commitment to my learning, personal well-being, and success.
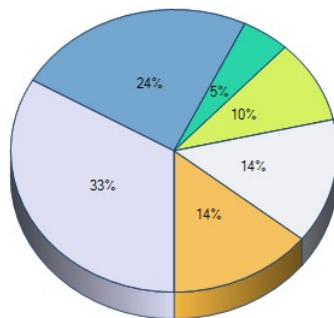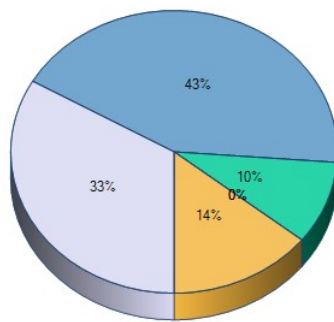

	Response Total	Response Percent
Strongly agree	7	33%
Agree	5	24%
Neutral	1	5%
Disagree	2	10%
Strongly disagree	3	14%
Not applicable	3	14%
Total Respondents	21	
(skipped this question)	6	

52. Library resources (e.g., books, database subscriptions, web-based resources, inter-library loans) were adequate for my research and learning needs.
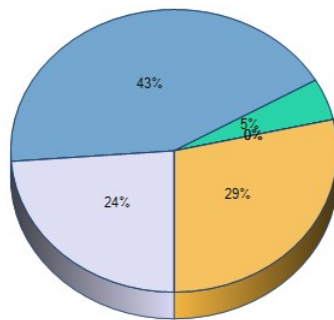

	Response Total	Response Percent
Strongly agree	6	29%
Agree	11	52%
Neutral	3	14%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	1	5%
Total Respondents	21	
(skipped this question)	6	

**53.** Library hours and web resource availability were adequate for my research and learning needs.

	Response Total	Response Percent
Strongly agree	7	33%
Agree	9	43%
Neutral	2	10%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	3	14%
Total Respondents		21
(skipped this question)		6

**54.** Library staff were knowledgeable and demonstrated commitment to my learning and academic success.

	Response Total	Response Percent
Strongly agree	5	24%
Agree	9	43%
Neutral	1	5%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	6	29%
Total Respondents		21
(skipped this question)		6

55. I learned about research strategies and sources of information from library staff.
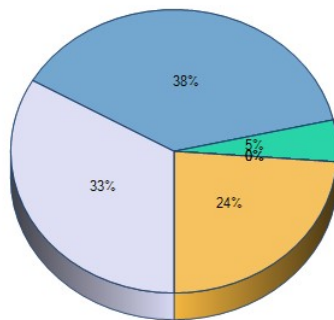
	Response Total	Response Percent
Strongly agree	7	33%
Agree	8	38%
Neutral	1	5%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	5	24%
Total Respondents		21
(skipped this question)		6

56. The library was comfortable and a good place to study.
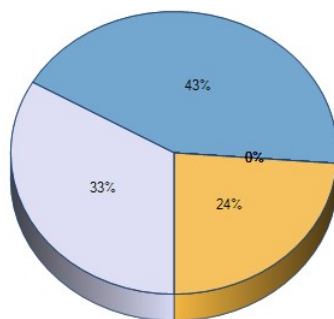
	Response Total	Response Percent
Strongly agree	7	33%
Agree	9	43%
Neutral	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	5	24%
Total Respondents		21
(skipped this question)		6

57. Written communication.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	5	71%
About average	1	14%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

58. Oral communication.
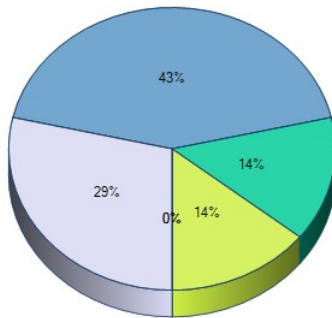
	Response Total	Response Percent
Very strong	2	29%
Somewhat strong	3	43%
About average	1	14%
Somewhat weak	1	14%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

59. Quantitative skills.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	4	57%
About average	2	29%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

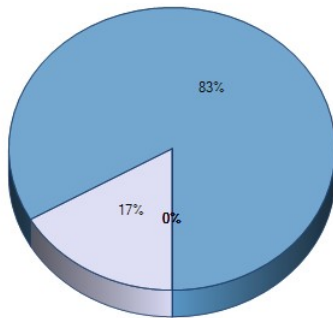**60.** Comfort with racial, cultural, and national diversity.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	6	86%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

61. Conducting research.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	5	71%
About average	1	14%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

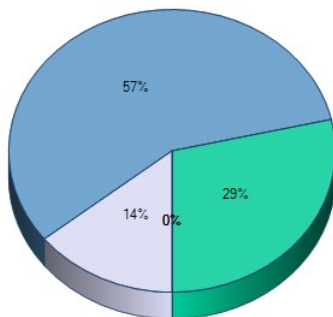**62.** Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
Very strong	1	17%
Somewhat strong	5	83%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	6	
(skipped this question)	21	

63. Using computer technology.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	6	86%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

64. Critical reasoning.

	Response Total	Response Percent
Very strong	1	14%
Somewhat strong	4	57%
About average	2	29%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	7	
(skipped this question)	20	

65. Leadership.

	Response Total	Response Percent
Very strong	3	43%
Somewhat strong	3	43%
About average	1	14%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		7
(skipped this question)		20

66. Teamwork.

	Response Total	Response Percent
Very strong	3	43%
Somewhat strong	4	57%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		7
(skipped this question)		20

67. Written communication.

	Response Total	Response Percent
Very strong	10	48%
Somewhat strong	6	29%
About average	4	19%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

68. Oral communication.
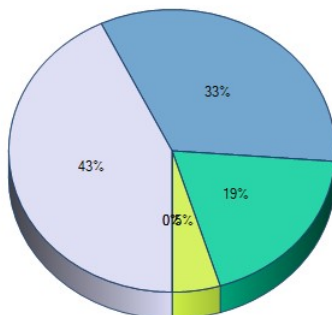
	Response Total	Response Percent
Very strong	9	43%
Somewhat strong	7	33%
About average	4	19%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

69. Quantitative skills.
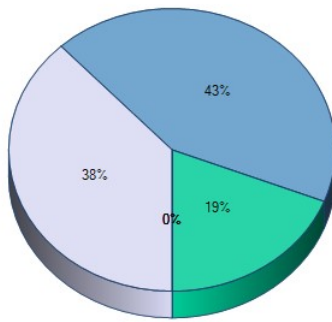
	Response Total	Response Percent
Very strong	8	38%
Somewhat strong	9	43%
About average	4	19%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

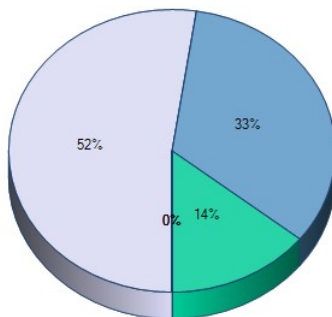**70.** Comfort with racial, cultural, and national diversity.
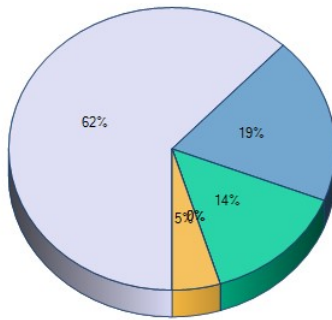
	Response Total	Response Percent
Very strong	13	62%
Somewhat strong	4	19%
About average	3	14%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	1	5%
Total Respondents		21
(skipped this question)		6

71. Conducting research.
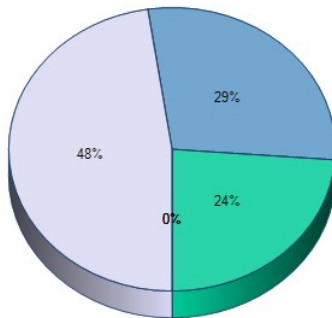
	Response Total	Response Percent
Very strong	10	48%
Somewhat strong	6	29%
About average	5	24%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

72. Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
Very strong	11	52%
Somewhat strong	7	33%
About average	3	14%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

73. Using computer technology.
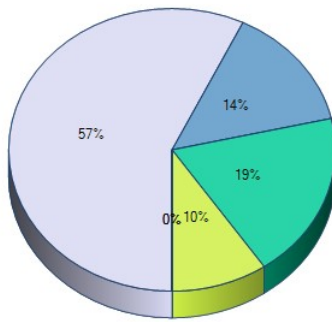
	Response Total	Response Percent
Very strong	12	57%
Somewhat strong	3	14%
About average	4	19%
Somewhat weak	2	10%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

74. Critical reasoning.
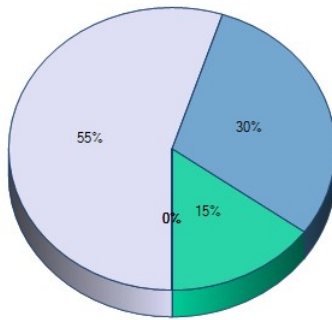
	Response Total	Response Percent
Very strong	11	55%
Somewhat strong	6	30%
About average	3	15%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		20
(skipped this question)		7

75. Leadership.
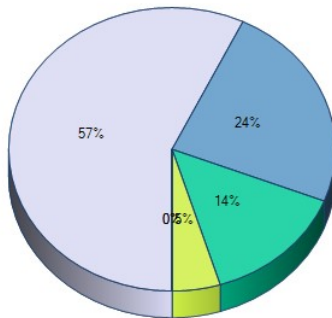
	Response Total	Response Percent
Very strong	12	57%
Somewhat strong	5	24%
About average	3	14%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

76. Teamwork.
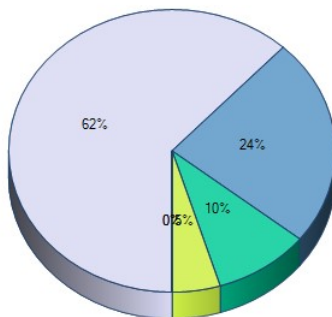
	Response Total	Response Percent
Very strong	13	62%
Somewhat strong	5	24%
About average	2	10%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

77. Academic Advising Center.
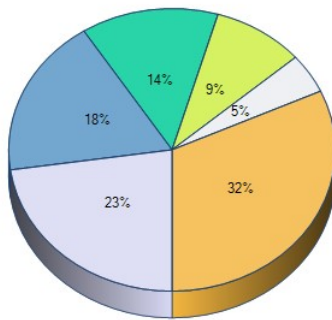
	Response Total	Response Percent
Very positive	5	23%
Mostly positive	4	18%
Neutral	3	14%
Mostly negative	2	9%
Very negative	1	5%
Not applicable	7	32%
Total Respondents		22
(skipped this question)		5

78. Admissions.
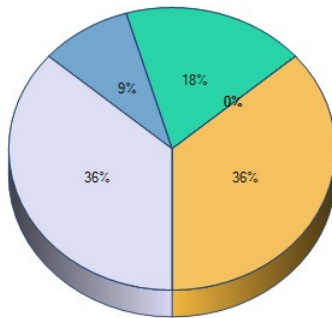
	Response Total	Response Percent
Very positive	8	36%
Mostly positive	2	9%
Neutral	4	18%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	8	36%
Total Respondents		22
(skipped this question)		5

79. Bookstore.
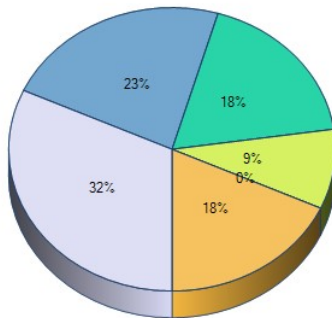
	Response Total	Response Percent
Very positive	7	32%
Mostly positive	5	23%
Neutral	4	18%
Mostly negative	2	9%
Very negative	0	0%
Not applicable	4	18%
Total Respondents		22
(skipped this question)		5

80. Campus Police.

	Response Total	Response Percent
Very positive	8	36%
Mostly positive	3	14%
Neutral	2	9%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	8	36%
Total Respondents		22
(skipped this question)		5

81. Career Services.

	Response Total	Response Percent
Very positive	4	18%
Mostly positive	1	5%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	68%
Total Respondents		22
(skipped this question)		5

82. College Catalog.

	Response Total	Response Percent
Very positive	3	14%
Mostly positive	3	14%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	68%
Total Respondents		22
(skipped this question)		5

83. College website.
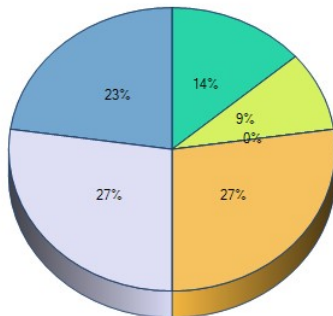
	Response Total	Response Percent
Very positive	6	27%
Mostly positive	5	23%
Neutral	3	14%
Mostly negative	2	9%
Very negative	0	0%
Not applicable	6	27%
Total Respondents		22
(skipped this question)		5

84. Computer laboratories.
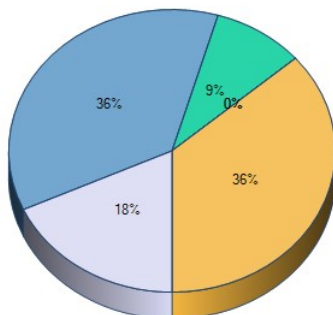
	Response Total	Response Percent
Very positive	4	18%
Mostly positive	8	36%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	8	36%
Total Respondents		22
(skipped this question)		5

85. Counseling.
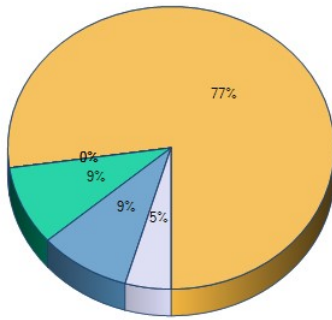
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	2	9%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	77%
Total Respondents		22
(skipped this question)		5

86. Course schedule.
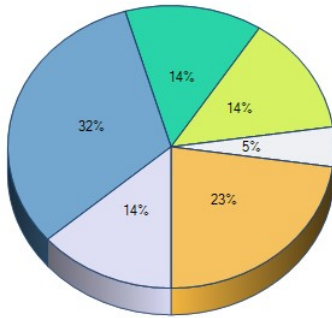
	Response Total	Response Percent
Very positive	3	14%
Mostly positive	7	32%
Neutral	3	14%
Mostly negative	3	14%
Very negative	1	5%
Not applicable	5	23%
Total Respondents		22
(skipped this question)		5

87. Dining facilities.
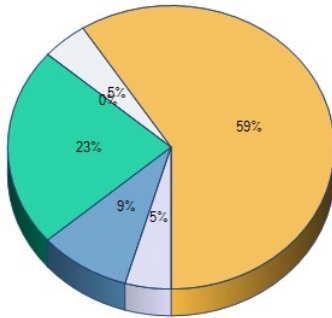
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	2	9%
Neutral	5	23%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	13	59%
Total Respondents		22
(skipped this question)		5

88. Disability Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	2	9%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	18	82%
Total Respondents		22
(skipped this question)		5

89. Electronic services (e.g., College email, ConnectEd).
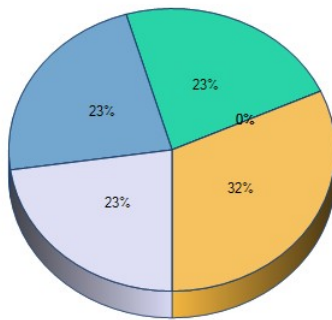
	Response Total	Response Percent
Very positive	5	23%
Mostly positive	5	23%
Neutral	5	23%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	7	32%
Total Respondents		22
(skipped this question)		5

90. Financial Aid.
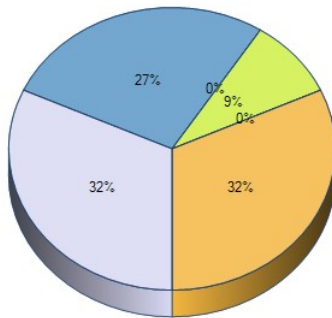
	Response Total	Response Percent
Very positive	7	32%
Mostly positive	6	27%
Neutral	0	0%
Mostly negative	2	9%
Very negative	0	0%
Not applicable	7	32%
Total Respondents		22
(skipped this question)		5

91. Graduate and Continuing Education
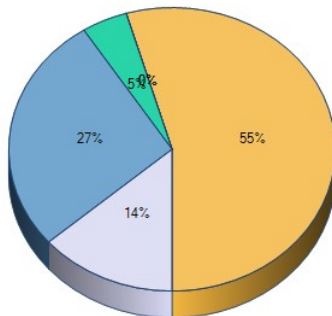
	Response Total	Response Percent
Very positive	3	14%
Mostly positive	6	27%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	12	55%
Total Respondents		22
(skipped this question)		5

92. Help Desk.
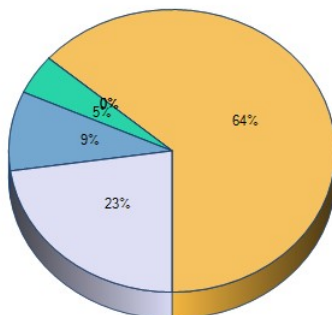
	Response Total	Response Percent
Very positive	5	23%
Mostly positive	2	9%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	14	64%
Total Respondents		22
(skipped this question)		5

93. International Education/Study Abroad.

	Response Total	Response Percent
Very positive	1	5%
Mostly positive	1	5%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	18	82%
Total Respondents	22	
(skipped this question)	5	

94. Multicultural Student Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	1	5%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	19	86%
Total Respondents	22	
(skipped this question)	5	

95. On-campus job recruiting.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	1	5%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	19	86%
Total Respondents	22	
(skipped this question)	5	

96. One Card.
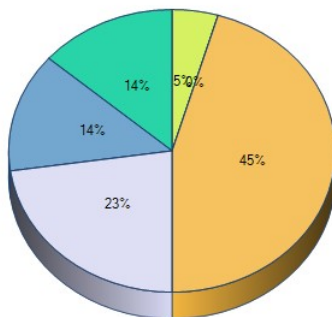
	Response Total	Response Percent
Very positive	5	23%
Mostly positive	3	14%
Neutral	3	14%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	10	45%
Total Respondents	22	
(skipped this question)	5	

97. Online services (e.g., application, financial aid, registration, add/drop).

	Response Total	Response Percent
Very positive	8	36%
Mostly positive	3	14%
Neutral	3	14%
Mostly negative	3	14%
Very negative	0	0%
Not applicable	5	23%
Total Respondents	**22**	
(skipped this question)	5	

98. Parking and transportation.
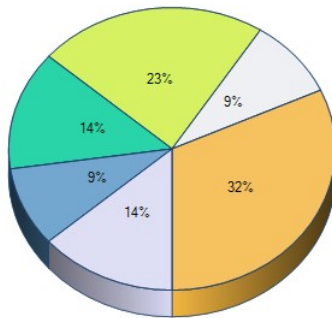
	Response Total	Response Percent
Very positive	3	14%
Mostly positive	2	9%
Neutral	3	14%
Mostly negative	5	23%
Very negative	2	9%
Not applicable	7	32%
Total Respondents	**22**	
(skipped this question)	5	

99. Recreation/athletic center.

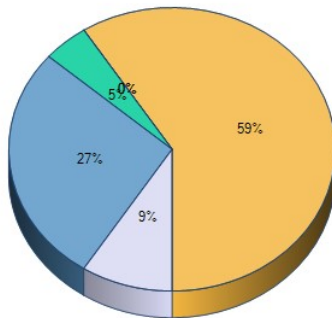|	Response Total	Response Percent
Very positive	2	9%
Mostly positive	6	27%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	59%
Total Respondents	**22**	
(skipped this question)	5	

100. Registrar.

	Response Total	Response Percent
Very positive	8	36%
Mostly positive	4	18%
Neutral	2	9%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	7	32%
Total Respondents	**22**	
(skipped this question)	5	

101. Residence halls (Housing and Residential Services).

	Response Total	Response Percent
Very positive	1	5%
Mostly positive	3	14%
Neutral	3	14%
Mostly negative	1	5%
Very negative	1	5%
Not applicable	13	59%
Total Respondents		**22**
(skipped this question)		5

102. Student Academic Services.

	Response Total	Response Percent
Very positive	2	9%
Mostly positive	2	9%
Neutral	2	9%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	15	68%
Total Respondents		**22**
(skipped this question)		5

103. Student Accounts.
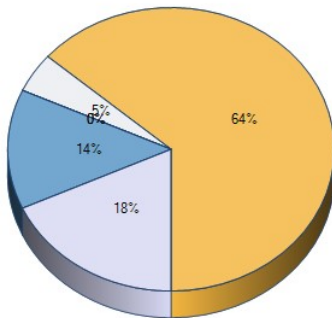
	Response Total	Response Percent
Very positive	4	18%
Mostly positive	3	14%
Neutral	0	0%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	14	64%
Total Respondents		**22**
(skipped this question)		5

104. Student Activities.

	Response Total	Response Percent
Very positive	2	9%
Mostly positive	4	18%
Neutral	2	9%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	13	59%
Total Respondents		**22**
(skipped this question)		5

105. Student Government Association.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	2	9%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	18	82%
Total Respondents		22
(skipped this question)		5

106. Student Health Services.

	Response Total	Response Percent
Very positive	2	9%
Mostly positive	3	14%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	68%
Total Respondents		22
(skipped this question)		5

107. Student Support Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	1	5%
Neutral	2	9%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	19	86%
Total Respondents		22
(skipped this question)		5

108. Tutoring and Placement Test Center.

	Response Total	Response Percent
Very positive	1	5%
Mostly positive	3	14%
Neutral	1	5%
Mostly negative	2	9%
Very negative	0	0%
Not applicable	15	68%
Total Respondents		22
(skipped this question)		5

**109.** Overall satisfaction with my experience at Fitchburg State University.
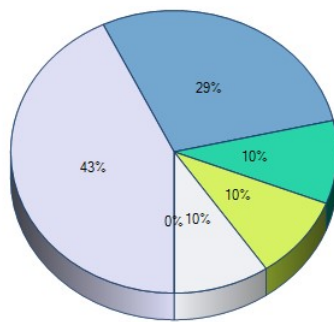
	Response Total	Response Percent
Very high	9	43%
High	6	29%
Average	2	10%
Low	2	10%
Very low	2	10%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		6

**110.** Likelihood that I will recommend the University to others.
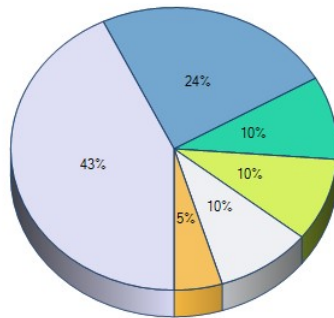
	Response Total	Response Percent
Very high	9	43%
High	5	24%
Average	2	10%
Low	2	10%
Very low	2	10%
Not applicable	1	5%
Total Respondents		21
(skipped this question)		6

111. Which is MOST LIKELY to be your PRINCIPAL activity upon graduation?
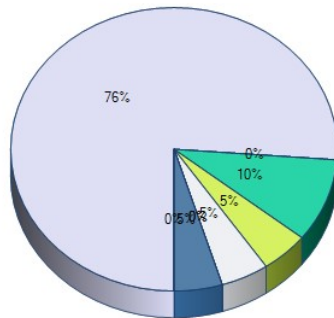
	Response Total	Response Percent
Employment, full-time, paid	16	76%
Employment, part-time, paid	0	0%
Graduate or professional school, full-time	2	10%
Graduate or professional school, part-time	1	5%
Additional undergraduate coursework	1	5%
Military service	0	0%
Volunteer activity (e.g., Peace Corps)	0	0%
Starting or raising a family	1	5%
Other	0	0%
Total Respondents		21
(skipped this question)		6

112. I am seeking employment in my field(s) of study.
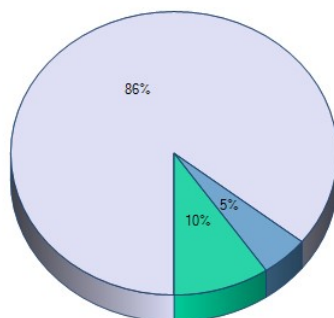
	Response Total	Response Percent
Yes, full-time in the field.	18	86%
Yes, part-time in the field.	1	5%
Not seeking employment in field(s) of study.	2	10%
Total Respondents		21
(skipped this question)		6

113. I have a job offer or am already employed in my field(s) of study.
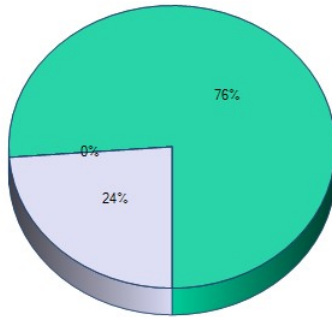
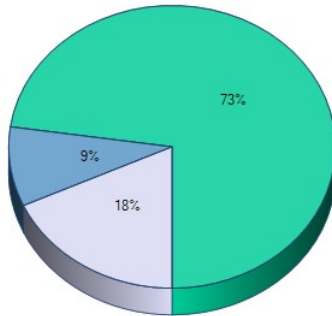|	Response Total	Response Percent
Yes, full-time in the field.	5	24%
Yes, part-time in the field.	0	0%
Not employed in field(s) of study.	16	76%
Total Respondents	21	
(skipped this question)	6	

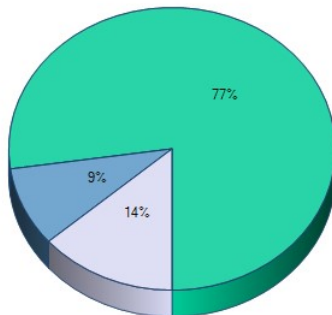**114.** Annual or anticipated salary, if employed or soon to be employed in field(s) of study.
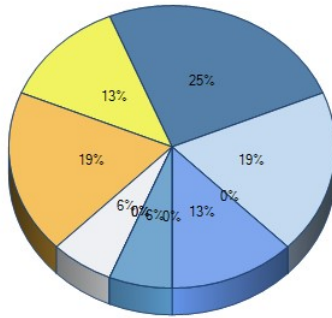
	Response Total	Response Percent
Less than $12,000	0	0%
$12,000-$16,999	1	6%
$17,000-$21,999	0	0%
$22,000-$26,999	0	0%
$27,000-$31,999	1	6%
$32,000-$36,999	3	19%
$37,000-$41,999	2	12%
$42,000-$46,999	4	25%
$47,000-$51,999	3	19%
$52,000-$56,999	0	0%
$57,000 or more	2	12%
Total Respondents	16	
(skipped this question)	11	

115. If you are NOT employed or seeking employment in your field(s) of study, are you seeking employment OUTSIDE your field(s) of study?

	Response Total	Response Percent
Yes, full-time.	4	18%
Yes, part-time.	2	9%
Not seeking employment outside field(s) of study.	16	73%
Total Respondents	22	
(skipped this question)	5	

116. If you are NOT employed or seeking employment in your field(s) of study, do you have a job offer or are you already employed OUTSIDE your field(s) of study?
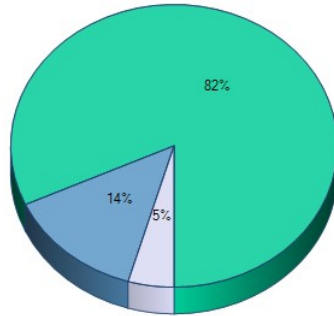
	Response Total	Response Percent
Yes, full-time.	3	14%
Yes, part-time.	2	9%
Not employed outside field (s) of study.	17	77%
Total Respondents	22	
(skipped this question)	5	

117. Annual or anticipated salary, if employed or soon to be employed OUTSIDE my field(s) of study and NOT seeking employment in degree field(s).
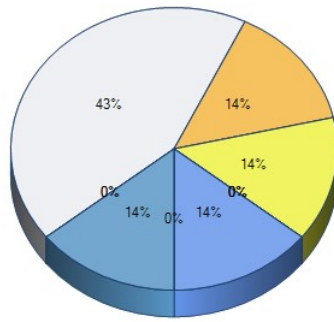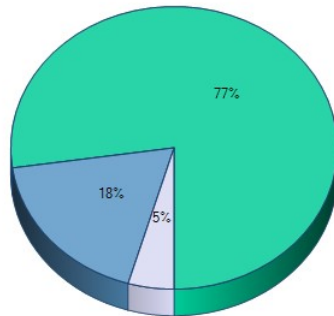
		Response Total	Response Percent
☐	Less than $12,000	0	0%
☐	$12,000-$16,999	1	14%
☐	$17,000-$21,999	0	0%
☐	$22,000-$26,999	0	0%
☐	$27,000-$31,999	3	43%
☐	$32,000-$36,999	1	14%
☐	$37,000-$41,999	1	14%
☐	$42,000-$46,999	0	0%
☐	$47,000-$51,999	0	0%
☐	$52,000-$56,999	0	0%
☐	$57,000 or more	1	14%
	Total Respondents	7	
	(skipped this question)	20	

118. I am enrolled, or expect to enroll, for additional undergraduate coursework within the next year.

		Response Total	Response Percent
☐	Yes, full-time.	1	5%
☐	Yes, part-time.	3	14%
☐	No.	18	82%
	Total Respondents	22	
	(skipped this question)	5	

119. I expect to attend graduate school in my field of study within the next year.

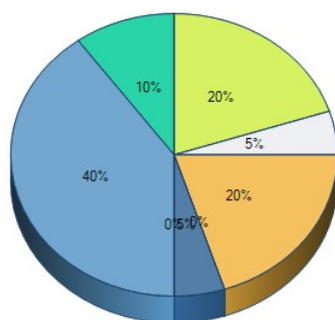|		Response Total	Response Percent
☐	Yes, full-time.	1	5%
☐	Yes, part-time.	4	18%
☐	No.	17	77%
	Total Respondents	22	
	(skipped this question)	5	

120. I expect to attend graduate school OUTSIDE my field of study within the next year.
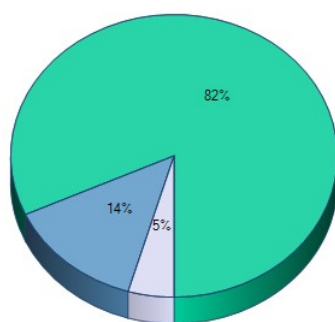
	Response Total	Response Percent
Yes, full-time.	1	5%
Yes, part-time.	3	14%
No.	18	82%
Total Respondents	22	
(skipped this question)	5	

121. Which best describes the level at which you are presently working or expect to work within the next year?

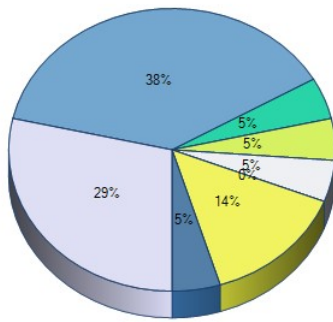|	Response Total	Response Percent
Unemployed	0	0%
Hourly worker	8	40%
Entry-level professional (technician, nurse, teacher, etc.), artist, or entrepreneur	2	10%
Experienced professional, artist, or entrepreneur	4	20%
Advanced professional (clinical specialist, educational coordinator, etc.)	1	5%
Manager (supervisor of staff, head nurse, etc.)	4	20%
Executive	0	0%
Other	1	5%
Total Respondents	20	
(skipped this question)	7	

122. Comments

1. There needs to be more collaboration between Business and Math departments. The math classes provided for the businesses students are sub-par. If you look at my own personal grades in mathematics there is a clear distinction that there is no continuous flow between classes. If I can name ten people off the top of my head that have failed Calculus for Business more than once, I think that constitutes a problem among the University educators......
The University should also look away from testing for knowledge so much- looks towards project based learning/other means of proving a student knows the knowledge.

2. My experience at this school was just okay, I found that i Had amazing faculty or the total opposite. I spoke to the dean and was not only not satisfied with the discussion,, but was brushed off like a no one. The level of classes offered on line are sad, and I would sometimes have to wait one or two semesters to take required courses because they were not offered.. I am extending my time here for those courses and in the long run it is costing me more money in student loans.

3. Awful previous advisor, no alternative provided. Forced to figure out schedule alone. Much better when new advisor took over, changed my views of college from very poor. Went obove to help me get last classes ti graduate in time.

4. Training into your staff needs to be done. There was terrible communication throughout different departments. Paperwork that needed to be filed between multiple people always seemed to get lost and had to be redone. Advisors are close to useless. My advisor was not very versed on what I needed done to complete my degree and could not point me in good directions. I ended up doing it myself after a single visit. Also, I have never seen such a waste of my education time and money as a class with professor Noonan. Every class taken with him was a guaranteed 4.0 or 3.0 but there was no learning. He spent more time talking about his personal political beliefs then material. I would never return to this school. You were the cheapest option but I guess you get what you pay for. But, while I give you this negative, Professor Scapperone and Greenwood were some of the best teachers I have ever experienced. I left their classes truly learning something and they care about their jobs. You need more teachers like them.

5. My experience at Fitchburgstate has been awful since i first enrolled in 2011. I hope to never have to go through this experience again.
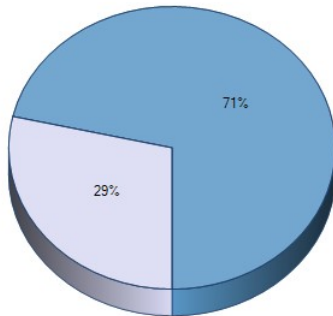
	Total Respondents	5
(skipped this question)	22	

123. Your age.

		Response Total	Response Percent
☐	18-21	**6**	**29%**
☐	22-25	**8**	**38%**
☐	26-30	**1**	**5%**
☐	31-35	**1**	**5%**
☐	36-40	**1**	**5%**
☐	41-45	**0**	**0%**
☐	46-50	**3**	**14%**
☐	51+	**1**	**5%**
	Total Respondents	**21**	
	(skipped this question)	6	

124. Your gender.

		Response Total	Response Percent
☐	Male	**6**	**29%**
☐	Female	**15**	**71%**
	Total Respondents	**21**	
	(skipped this question)	6	

125. Your racial heritage.
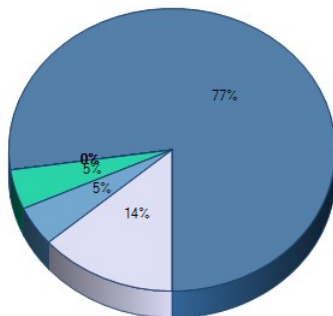
		Response Total	Response Percent
☐	Prefer not to state	**3**	**14%**
☐	Bi-racial/multi-racial	**1**	**5%**
☐	Hispanic or Latino	**1**	**5%**
☐	American Indian or Alaska Native	**0**	**0%**
☐	Asian	**0**	**0%**
☐	Black or African-American	**0**	**0%**
☐	Native Hawaiian or other Pacific Islander	**0**	**0%**
☐	White (not Hispanic or Latino)	**17**	**77%**
	Total Respondents	**22**	
	(skipped this question)	5	

126. Class standing when you enrolled at Fitchburg State University to earn your current degree.
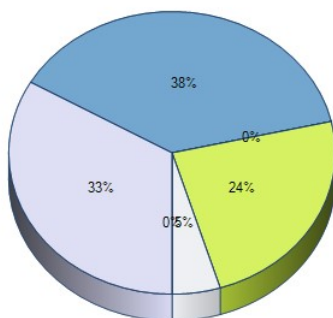
		Response Total	Response Percent
☐	Freshman (no previous college).	**7**	**33%**
☐	Freshman with transfer credits.	**8**	**38%**
☐	Sophomore	**0**	**0%**
☐	Junior	**5**	**24%**
☐	Senior	**1**	**5%**
☐	Graduate student	**0**	**0%**
	Total Respondents	**21**	
	(skipped this question)	6	

127. Total SEMESTERS it took you to earn your degree.
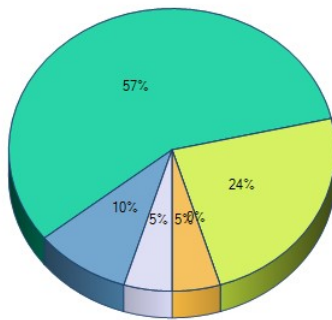
	Response Total	Response Percent
☐ 1-2	1	5%
☐ 3-5	2	10%
☐ 6-8	12	57%
☐ 9-10	5	24%
☐ 11-12	0	0%
☐ 13+	1	5%
Total Respondents	**21**	
(skipped this question)	6	

128. Cumulative GPA.
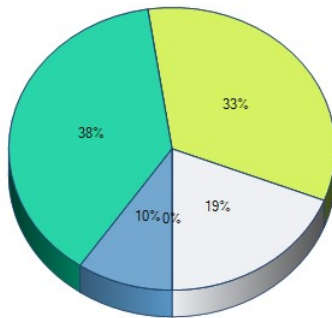
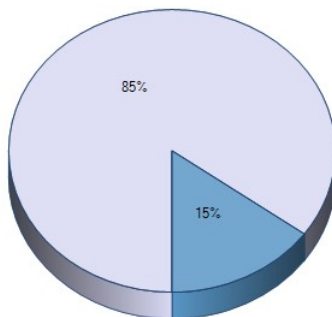|	Response Total	Response Percent
☐ Less than 2.000	0	0%
☐ 2.000-2.500	2	10%
☐ 2.501-3.000	8	38%
☐ 3.001-3.500	7	33%
☐ 3.501-4.000	4	19%
Total Respondents	**21**	
(skipped this question)	6	

129. Did you attend the University continuously while working on your degree?
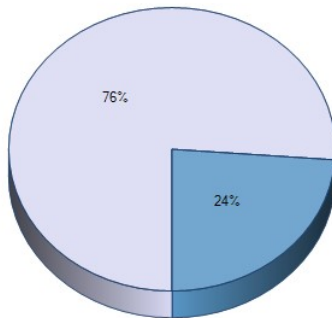
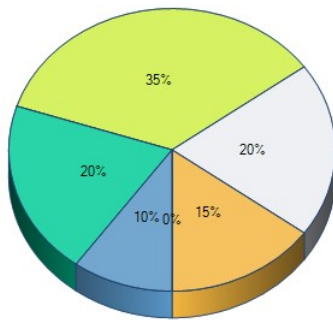|	Response Total	Response Percent
☐ Yes.	16	76%
☐ No.	5	24%
Total Respondents	**21**	
(skipped this question)	6	

130. During all or most of your semesters at the University, did you attend full-time or part-time?

	Response Total	Response Percent
☐ Full-time.	17	85%
☐ Part-time.	3	15%
Total Respondents	**20**	
(skipped this question)	7	

131. Average hours per week worked while attending the University.

	Response Total	Response Percent
0	0	0%
1-10	2	10%
11-20	4	20%
21-30	7	35%
31-40	4	20%
40+	3	15%
Total Respondents	20	
(skipped this question)	7	

132. Number of dependents (besides yourself).
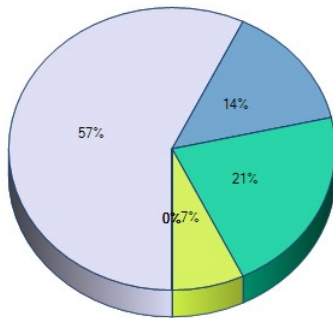
	Response Total	Response Percent
0	8	57%
1	2	14%
2	3	21%
3	1	7%
4	0	0%
5	0	0%
6+	0	0%
Total Respondents	14	
(skipped this question)	13	