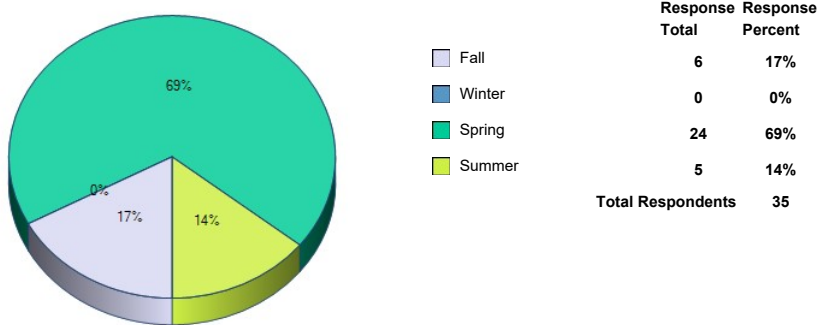# FITCHBURG STATE UNIVERSITY

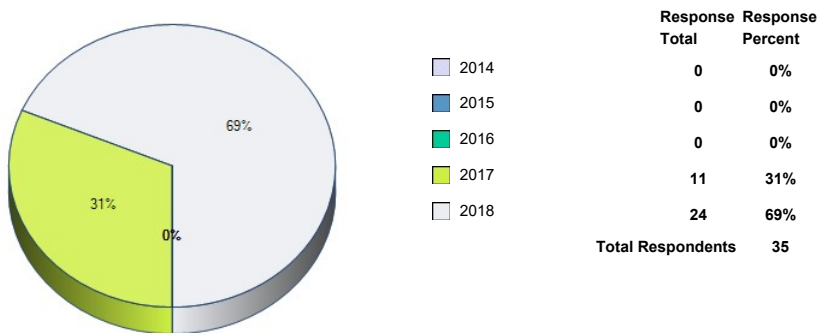**Previous Graduating Student Survey - 2014-2017**

Survey Title: Graduating Student Survey - Fitchburg State University
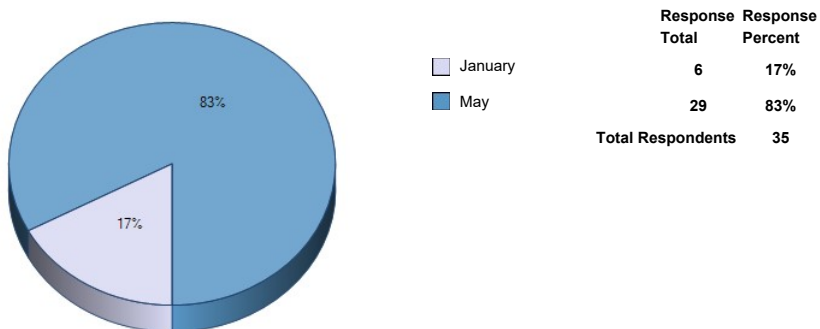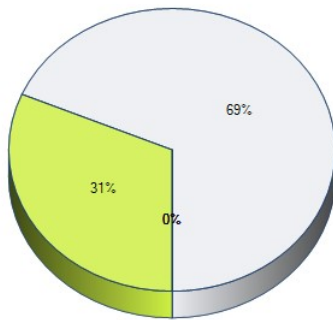
Responses By Question Analysis:

1. Complete-sem

	Response Total	Response Percent
Fall	6	17%
Winter	0	0%
Spring	24	69%
Summer	5	14%
Total Respondents	**35**	

2. Complete-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	0	0%
2017	11	31%
2018	24	69%
Total Respondents	**35**	

3. Commencement-sem

	Response Total	Response Percent
January	6	17%
May	29	83%
Total Respondents	**35**	

4. Commence-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	0	0%
2017	11	31%
2018	24	69%
Total Respondents		**35**

5. TP-prog
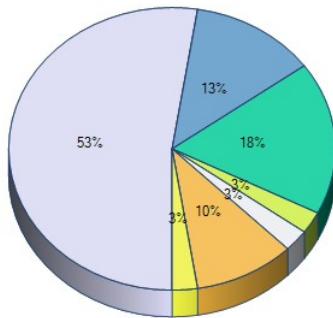
	Response Total	Response Percent
None	21	60%
Early Childhood Education	5	14%
Elementary Education	7	20%
Middle School Education	1	3%
Secondary Education	1	3%
Special Education	4	11%
Technology Education	1	3%
Total Respondents		**35**

6. Degree
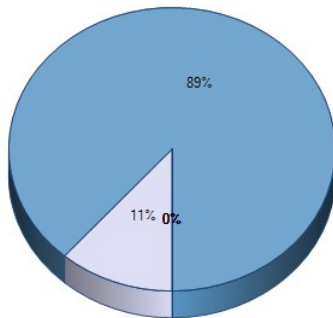
	Response Total	Response Percent
BA	4	11%
BS	31	89%
Post-Bacc Certification	0	0%
CAGS	0	0%
MA	0	0%
MAT	0	0%
MBA	0	0%
MEd	0	0%
MS	0	0%
Total Respondents		**35**

7. OnlineHrsFSC

		Response Total	Response Percent
	0	2	6%
	1-10	16	52%
	11-20	3	10%
	21-30	5	16%
	31-40	0	0%
	41-50	0	0%
	51-60	2	6%
	61-70	1	3%
	71-80	0	0%
	81-90	0	0%
	91-100	0	0%
	101-110	0	0%
	111-120	2	6%
	Total Respondents	31	
	(skipped this question)	4	

8. OnlineHrsNotFSC

		Response Total	Response Percent
	0	10	40%
	1-10	7	28%
	11-20	1	4%
	21-30	2	8%
	31-40	1	4%
	41-50	2	8%
	51-60	1	4%
	61-70	0	0%
	71-80	0	0%
	81-90	1	4%
	91-100	0	0%
	101-110	0	0%
	111-120	0	0%
	Total Respondents	25	
	(skipped this question)	10	

9. ProgOnline
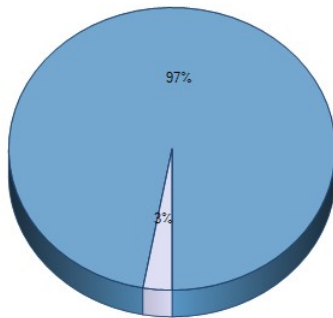
		Response Total	Response Percent
	Yes	1	3%
	No	34	97%
	Total Respondents	35	

10. First-maj
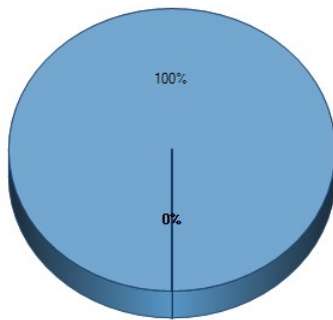
		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Chemistry	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Earth Systems Science	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Game Design	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Interdisciplinary Studies	35	100%
	Industrial Technology	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	Total Respondents	**35**	

11. Sec-maj

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	1	3%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	1	3%
	Sociology	0	0%
	None	30	94%
	Total Respondents	**32**	
	(skipped this question)	3	

12. First-min
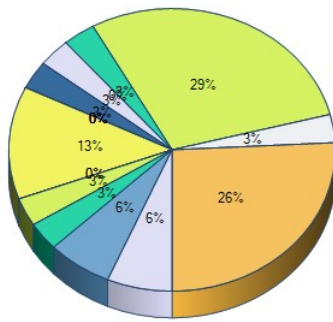
	Response Total	Response Percent
Biology	2	6%
Business Administration	2	6%
Communications Media	1	3%
Computer Science	1	3%
Criminal Justice	0	0%
Economics	0	0%
English	4	13%
Exercise and Sports Science	0	0%
Geography	0	0%
History	0	0%
Human Services	0	0%
Industrial Technology	0	0%
Interdisciplinary Studies	1	3%
Mathematics	1	3%
Nursing	0	0%
Political Science	1	3%
Psychology	9	29%
Sociology	1	3%
None	8	26%
Total Respondents	31	
(skipped this question)	4	

13. Sec-min
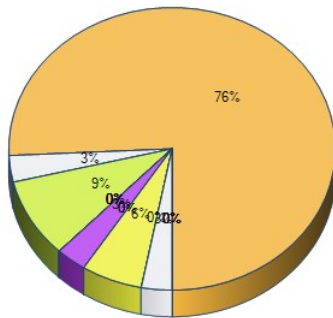
	Response Total	Response Percent
Biology	0	0%
Business Administration	0	0%
Communications Media	0	0%
Computer Science	0	0%
Criminal Justice	1	3%
Economics	0	0%
English	2	6%
Exercise and Sports Science	0	0%
Geography	0	0%
History	1	3%
Human Services	0	0%
Industrial Technology	0	0%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	0	0%
Psychology	3	9%
Sociology	1	3%
None	25	76%
Total Respondents	33	
(skipped this question)	2	

14. Availability of classes (i.e., times offered, seats open).
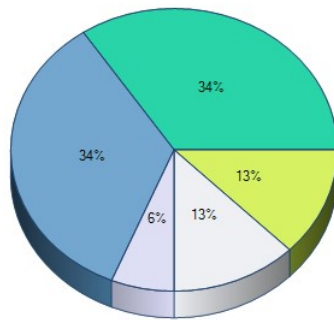
	Response Total	Response Percent
Excellent	2	6%
Very good	11	34%
Good	11	34%
Fair	4	12%
Poor	4	12%
Total Respondents	**32**	
(skipped this question)	3	

15. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations)
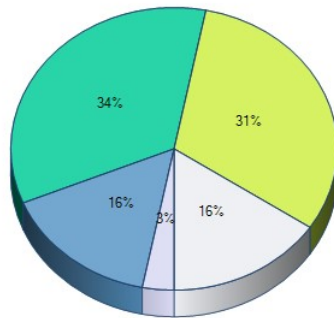
	Response Total	Response Percent
Excellent	1	3%
Very good	5	16%
Good	11	34%
Fair	10	31%
Poor	5	16%
Total Respondents	**32**	
(skipped this question)	3	

16. Size of classes.
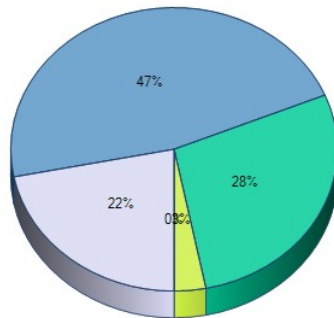
	Response Total	Response Percent
Excellent	7	22%
Very good	15	47%
Good	9	28%
Fair	1	3%
Poor	0	0%
Total Respondents	**32**	
(skipped this question)	3	

17. Overall quality of instruction.
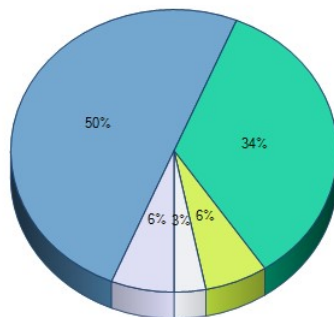
	Response Total	Response Percent
Excellent	2	6%
Very good	16	50%
Good	11	34%
Fair	2	6%
Poor	1	3%
Total Respondents	**32**	
(skipped this question)	3	

18. Overall quality of texts and other instructional materials.
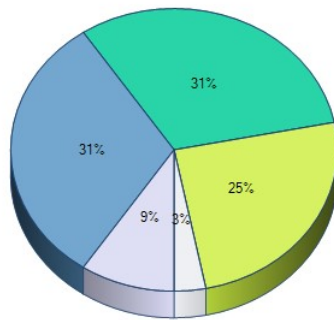
	Response Total	Response Percent
Excellent	3	9%
Very good	10	31%
Good	10	31%
Fair	8	25%
Poor	1	3%
Total Respondents	32	
(skipped this question)	3	

19. Availability of faculty outside of class time.
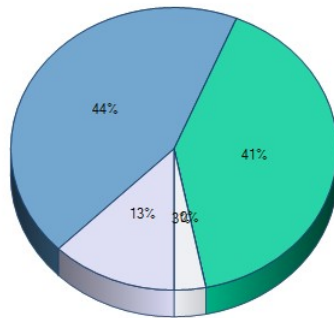
	Response Total	Response Percent
Excellent	4	12%
Very good	14	44%
Good	13	41%
Fair	0	0%
Poor	1	3%
Total Respondents	32	
(skipped this question)	3	

20. Timeliness and relevance of course content.
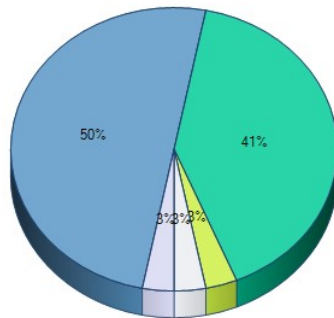
	Response Total	Response Percent
Excellent	1	3%
Very good	16	50%
Good	13	41%
Fair	1	3%
Poor	1	3%
Total Respondents	32	
(skipped this question)	3	

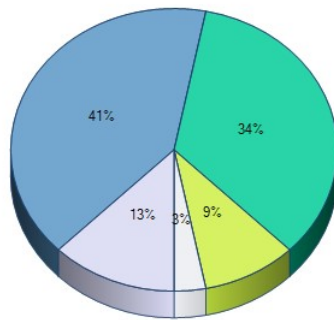**21.** Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
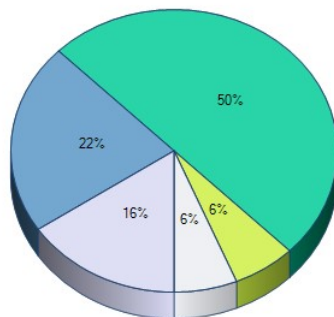
	Response Total	Response Percent
Excellent	5	16%
Very good	7	22%
Good	16	50%
Fair	2	6%
Poor	2	6%
Total Respondents	32	
(skipped this question)	3	

22. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

	Response Total	Response Percent
Excellent	4	12%
Very good	13	41%
Good	11	34%
Fair	3	9%
Poor	1	3%
Total Respondents	32	
(skipped this question)	3	

23. Match between career goals and course-of-study requirements.
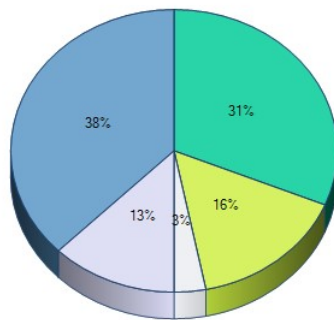
	Response Total	Response Percent
Excellent	4	12%
Very good	12	38%
Good	10	31%
Fair	5	16%
Poor	1	3%
Total Respondents	32	
(skipped this question)	3	

24. Overall level of challenge.
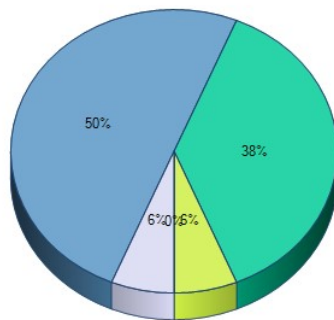
	Response Total	Response Percent
Excellent	2	6%
Very good	16	50%
Good	12	38%
Fair	2	6%
Poor	0	0%
Total Respondents	32	
(skipped this question)	3	

25. Availability of classes (i.e., times offered, seats open).
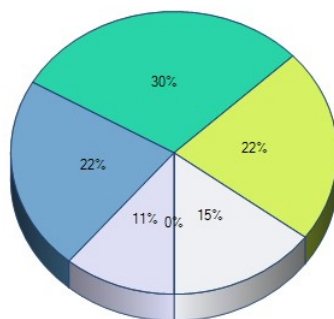
	Response Total	Response Percent
Excellent	3	11%
Very good	6	22%
Good	8	30%
Fair	6	22%
Poor	4	15%
Not applicable	0	0%
Total Respondents	27	
(skipped this question)	8	

**26.** Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations).
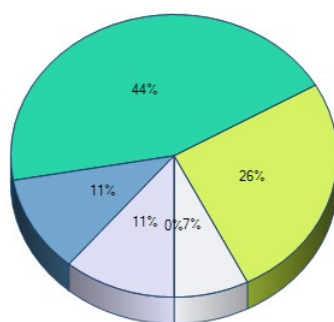
	Response Total	Response Percent
Excellent	3	11%
Very good	3	11%
Good	12	44%
Fair	7	26%
Poor	2	7%
Not applicable	0	0%
Total Respondents	27	
(skipped this question)	8	

27. Size of classes.
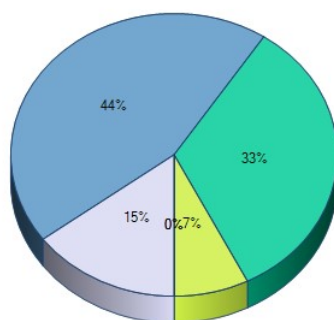
	Response Total	Response Percent
Excellent	4	15%
Very good	12	44%
Good	9	33%
Fair	2	7%
Poor	0	0%
Not applicable	0	0%
Total Respondents	27	
(skipped this question)	8	

28. Overall quality of instruction.
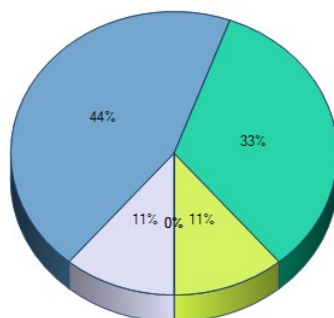
	Response Total	Response Percent
Excellent	3	11%
Very good	12	44%
Good	9	33%
Fair	3	11%
Poor	0	0%
Not applicable	0	0%
Total Respondents	27	
(skipped this question)	8	

29. Overall quality of texts and other instructional materials.
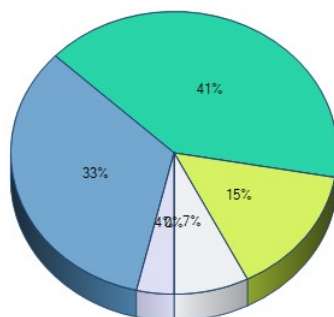
	Response Total	Response Percent
Excellent	1	4%
Very good	9	33%
Good	11	41%
Fair	4	15%
Poor	2	7%
Not applicable	0	0%
Total Respondents	27	
(skipped this question)	8	

30. Availability of faculty outside of class time.
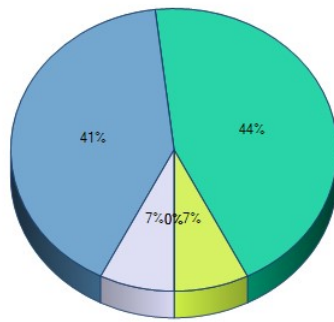
	Response Total	Response Percent
Excellent	2	7%
Very good	11	41%
Good	12	44%
Fair	2	7%
Poor	0	0%
Not applicable	0	0%
Total Respondents		27
(skipped this question)		8

31. Timeliness and relevance of course content.
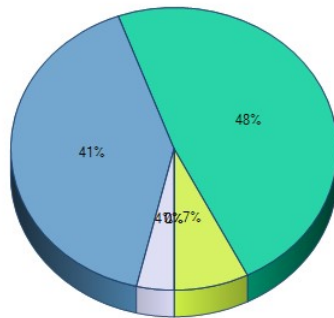
	Response Total	Response Percent
Excellent	1	4%
Very good	11	41%
Good	13	48%
Fair	2	7%
Poor	0	0%
Not applicable	0	0%
Total Respondents		27
(skipped this question)		8

**32.** Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
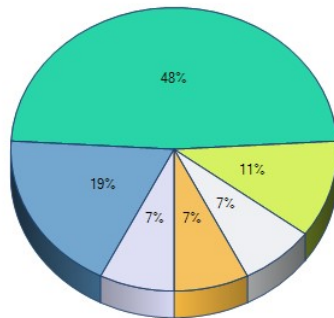
	Response Total	Response Percent
Excellent	2	7%
Very good	5	19%
Good	13	48%
Fair	3	11%
Poor	2	7%
Not applicable	2	7%
Total Respondents		27
(skipped this question)		8

33. Quality of extra-curricular experiences related to NON-MAJOR courses (e.g., student research, field experiences.)
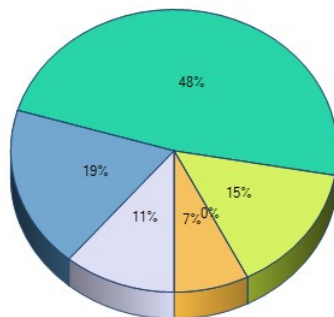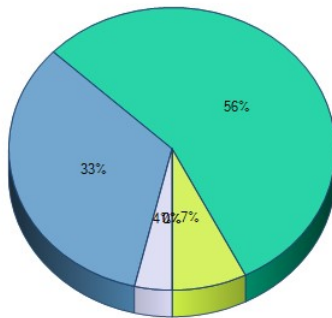
	Response Total	Response Percent
Excellent	3	11%
Very good	5	19%
Good	13	48%
Fair	4	15%
Poor	0	0%
Not applicable	2	7%
Total Respondents		27
(skipped this question)		8

34. Match between career goals and NON-MAJOR course requirements.
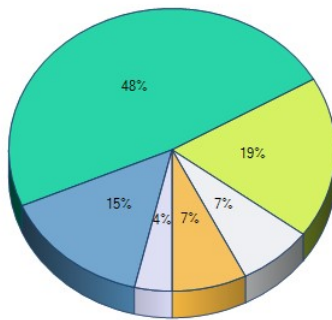
		Response Total	Response Percent
	Excellent	1	4%
	Very good	4	15%
	Good	13	48%
	Fair	5	19%
	Poor	2	7%
	Not applicable	2	7%
	Total Respondents		27
	(skipped this question)		8

35. Overall level of challenge.

		Response Total	Response Percent
	Excellent	1	4%
	Very good	9	33%
	Good	15	56%
	Fair	2	7%
	Poor	0	0%
	Not applicable	0	0%
	Total Respondents		27
	(skipped this question)		8

36. Grad-maj
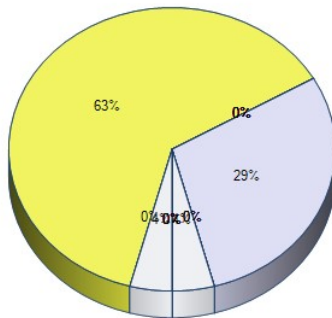
		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	1	4%
	Economics	0	0%
	Education	15	62%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	7	29%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	1	4%
	Sociology	0	0%
	Total Respondents		24
	(skipped this question)		11

37. Availability of classes.
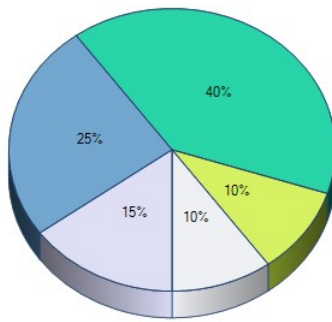
	Response Total	Response Percent
Excellent	3	15%
Very good	5	25%
Good	8	40%
Fair	2	10%
Poor	2	10%
Total Respondents	20	
(skipped this question)	15	

38. Frequency of course offerings.
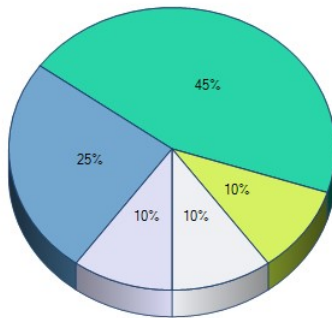
	Response Total	Response Percent
Excellent	2	10%
Very good	5	25%
Good	9	45%
Fair	2	10%
Poor	2	10%
Total Respondents	20	
(skipped this question)	15	

39. Size of classes.
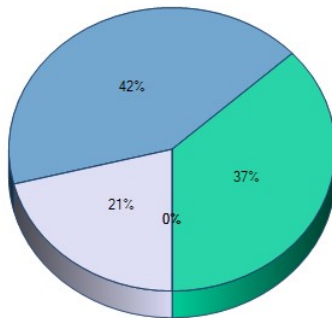
	Response Total	Response Percent
Excellent	4	21%
Very good	8	42%
Good	7	37%
Fair	0	0%
Poor	0	0%
Total Respondents	19	
(skipped this question)	16	

40. Overall quality of instruction.
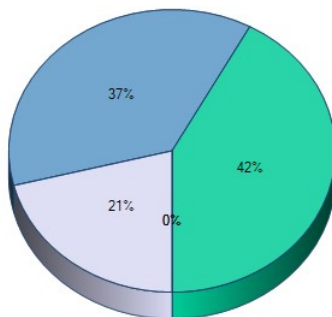
	Response Total	Response Percent
Excellent	4	21%
Very good	7	37%
Good	8	42%
Fair	0	0%
Poor	0	0%
Total Respondents	19	
(skipped this question)	16	

41. Overall quality of texts and other instructional materials.
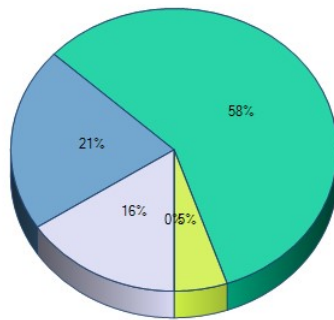
	Response Total	Response Percent
Excellent	3	16%
Very good	4	21%
Good	11	58%
Fair	1	5%
Poor	0	0%
Total Respondents	19	
(skipped this question)	16	

42. Availability of faculty outside of class time.
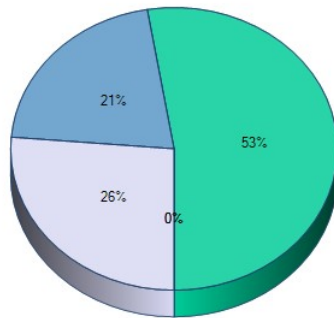
	Response Total	Response Percent
Excellent	5	26%
Very good	4	21%
Good	10	53%
Fair	0	0%
Poor	0	0%
Total Respondents	19	
(skipped this question)	16	

43. Timeliness and relevance of course content.
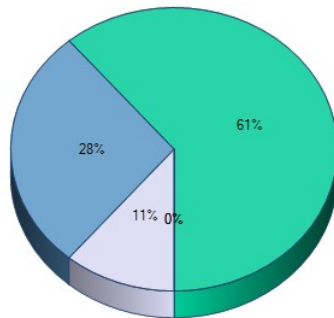
	Response Total	Response Percent
Excellent	2	11%
Very good	5	28%
Good	11	61%
Fair	0	0%
Poor	0	0%
Total Respondents	18	
(skipped this question)	17	

44. Quality of facilities for for learning in my major department (e.g., classrooms, labs, studios, gyms).
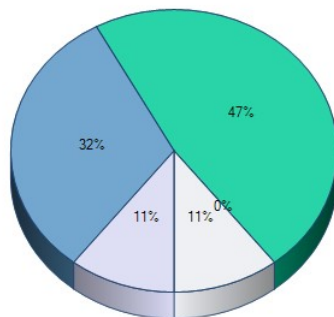
	Response Total	Response Percent
Excellent	2	11%
Very good	6	32%
Good	9	47%
Fair	0	0%
Poor	2	11%
Total Respondents	19	
(skipped this question)	16	

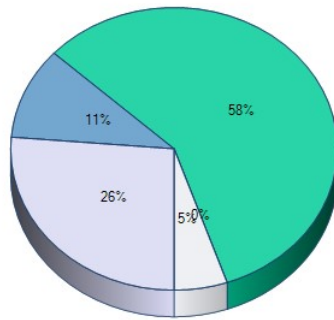**45.** Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)
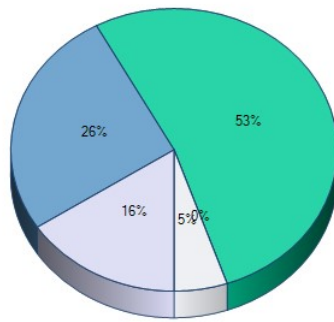
	Response Total	Response Percent
Excellent	3	16%
Very good	5	26%
Good	10	53%
Fair	0	0%
Poor	1	5%
Total Respondents	**19**	
(skipped this question)		16

46. Match between career goals and course-of-study requirements.

	Response Total	Response Percent
Excellent	5	26%
Very good	2	11%
Good	11	58%
Fair	0	0%
Poor	1	5%
Total Respondents	**19**	
(skipped this question)		16

47. Overall level of challenge.
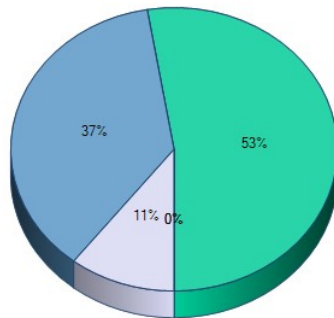
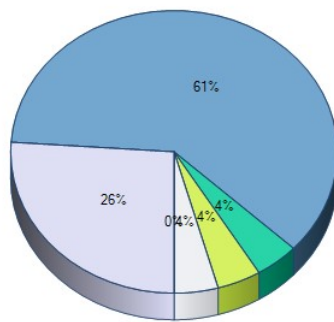|	Response Total	Response Percent
Excellent	2	11%
Very good	7	37%
Good	10	53%
Fair	0	0%
Poor	0	0%
Total Respondents	**19**	
(skipped this question)		16

48. Quality of extra-curricular activities UNRELATED to your course of study (e.g., intercollegiate sports, intramural athletics, musical or other performances, Greek life, clubs, etc.)
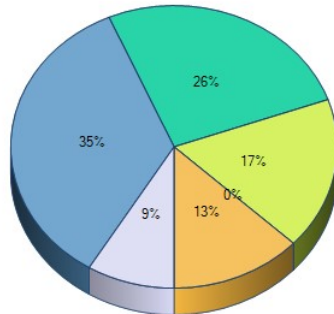
	Response Total	Response Percent
Excellent	2	9%
Very good	8	35%
Good	6	26%
Fair	4	17%
Poor	0	0%
Not applicable	3	13%
Total Respondents	**23**	
(skipped this question)		12

49. Faculty demonstrated commitment to my learning, personal well-being, and success.

	Response Total	Response Percent
Strongly agree	6	26%
Agree	14	61%
Neutral	1	4%
Disagree	1	4%
Strongly disagree	1	4%
Not applicable	0	0%
Total Respondents		23
(skipped this question)		12

50. Fieldwork supervisors (e.g., internship supervisors, cooperating teachers) demonstrated commitment to my learning, personal well-being, and success.
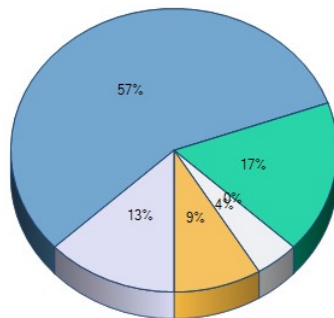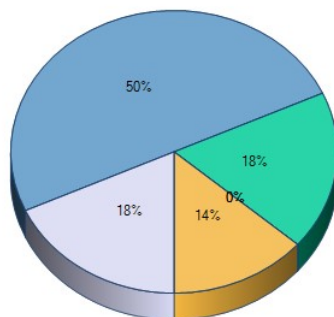
	Response Total	Response Percent
Strongly agree	3	13%
Agree	13	57%
Neutral	4	17%
Disagree	0	0%
Strongly disagree	1	4%
Not applicable	2	9%
Total Respondents		23
(skipped this question)		12

51. Administrators (e.g., vice presidents, deans and directors) demonstrated commitment to my learning, personal well-being, and success.
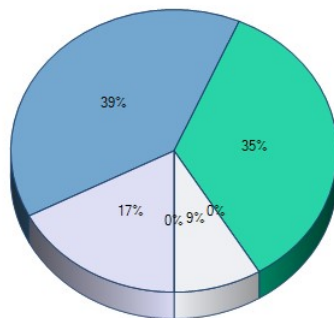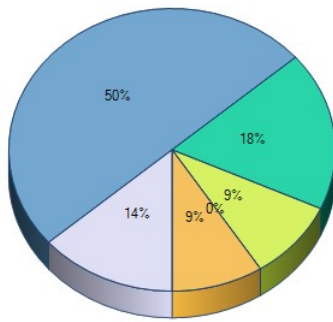
	Response Total	Response Percent
Strongly agree	4	17%
Agree	9	39%
Neutral	8	35%
Disagree	0	0%
Strongly disagree	2	9%
Not applicable	0	0%
Total Respondents		23
(skipped this question)		12

52. Library resources (e.g., books, database subscriptions, web-based resources, inter-library loans) were adequate for my research and learning needs.
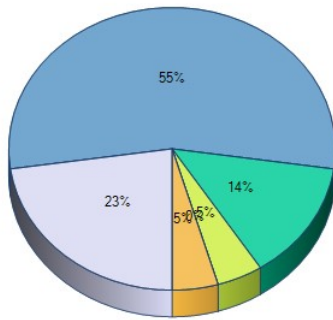
	Response Total	Response Percent
Strongly agree	4	18%
Agree	11	50%
Neutral	4	18%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	3	14%
Total Respondents		22
(skipped this question)		13

**53.** Library hours and web resource availability were adequate for my research and learning needs.

	Response Total	Response Percent
Strongly agree	3	14%
Agree	11	50%
Neutral	4	18%
Disagree	2	9%
Strongly disagree	0	0%
Not applicable	2	9%
Total Respondents	22	
(skipped this question)	13	

**54.** Library staff were knowledgeable and demonstrated commitment to my learning and academic success.

	Response Total	Response Percent
Strongly agree	5	23%
Agree	12	55%
Neutral	3	14%
Disagree	1	5%
Strongly disagree	0	0%
Not applicable	1	5%
Total Respondents	22	
(skipped this question)	13	

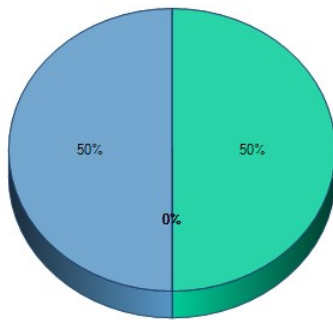**55.** I learned about research strategies and sources of information from library staff.
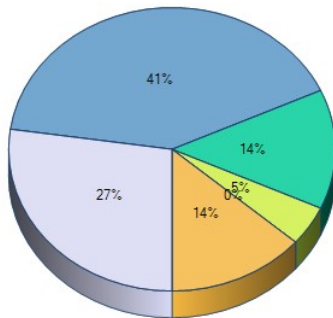
	Response Total	Response Percent
Strongly agree	6	27%
Agree	9	41%
Neutral	3	14%
Disagree	1	5%
Strongly disagree	0	0%
Not applicable	3	14%
Total Respondents	22	
(skipped this question)	13	

56. The library was comfortable and a good place to study.
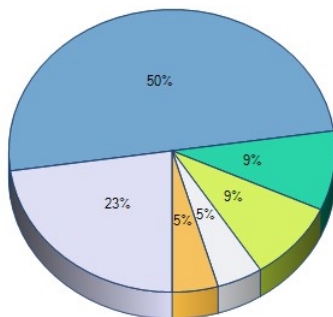
	Response Total	Response Percent
Strongly agree	5	23%
Agree	11	50%
Neutral	2	9%
Disagree	2	9%
Strongly disagree	1	5%
Not applicable	1	5%
Total Respondents	22	
(skipped this question)	13	

57. Written communication.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

58. Oral communication.
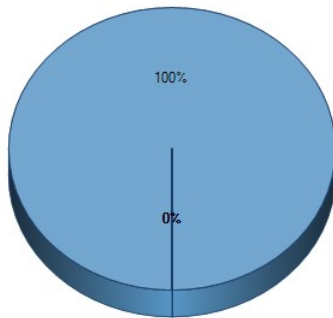
	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	2	100%
About average	0	0%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

59. Quantitative skills.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

60. Comfort with racial, cultural, and national diversity.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

61. Conducting research.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	2	100%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

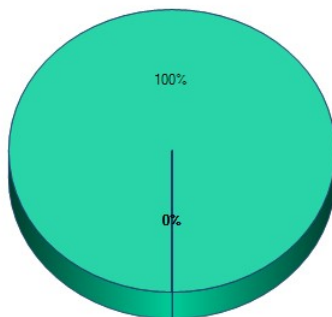**62.** Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	2	100%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

63. Using computer technology.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	2	100%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

64. Critical reasoning.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	2	100%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	33	

65. Leadership.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	**2**	
(skipped this question)	33	

66. Teamwork.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	**2**	
(skipped this question)	33	

67. Written communication.
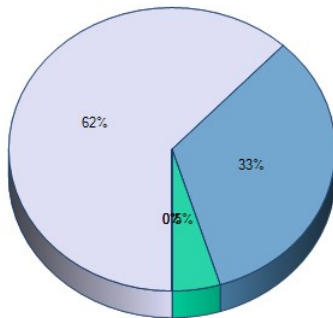
	Response Total	Response Percent
Very strong	13	62%
Somewhat strong	7	33%
About average	1	5%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	**21**	
(skipped this question)	14	

68. Oral communication.
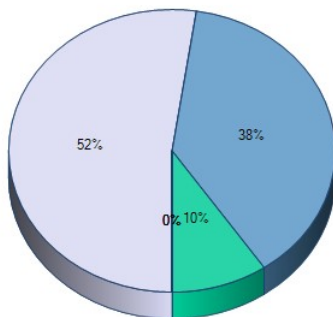
	Response Total	Response Percent
Very strong	11	52%
Somewhat strong	8	38%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	**21**	
(skipped this question)	14	

69. Quantitative skills.
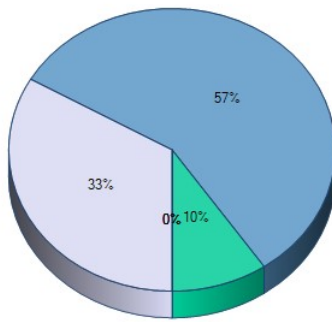
	Response Total	Response Percent
Very strong	7	33%
Somewhat strong	12	57%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

70. Comfort with racial, cultural, and national diversity.

	Response Total	Response Percent
Very strong	12	57%
Somewhat strong	7	33%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

71. Conducting research.
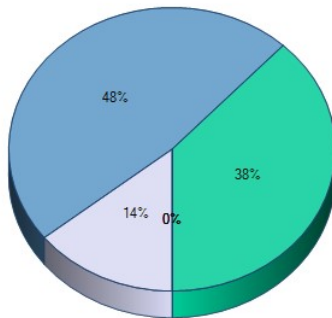
	Response Total	Response Percent
Very strong	3	14%
Somewhat strong	10	48%
About average	8	38%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

**72.** Accessing, evaluating, and using information in printed and electronic media.
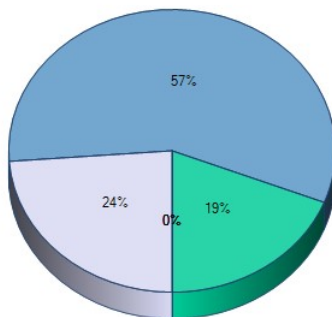
	Response Total	Response Percent
Very strong	5	24%
Somewhat strong	12	57%
About average	4	19%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

73. Using computer technology.
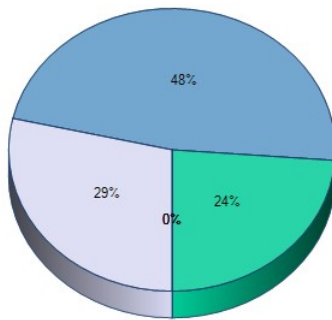
	Response Total	Response Percent
Very strong	6	29%
Somewhat strong	10	48%
About average	5	24%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

74. Critical reasoning.
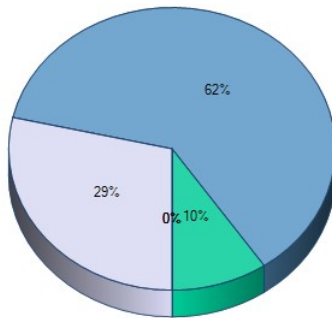
	Response Total	Response Percent
Very strong	6	29%
Somewhat strong	13	62%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

75. Leadership.
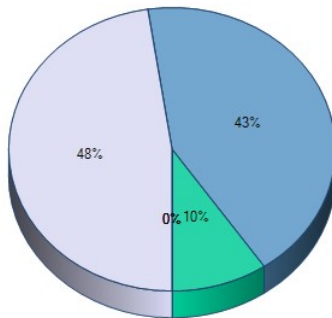
	Response Total	Response Percent
Very strong	10	48%
Somewhat strong	9	43%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

76. Teamwork.

	Response Total	Response Percent
Very strong	12	57%
Somewhat strong	7	33%
About average	2	10%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

77. Academic Advising Center.

	Response Total	Response Percent
Very positive	4	19%
Mostly positive	5	24%
Neutral	2	10%
Mostly negative	2	10%
Very negative	0	0%
Not applicable	8	38%
Total Respondents		21
(skipped this question)		14

78. Admissions.

	Response Total	Response Percent
Very positive	4	19%
Mostly positive	6	29%
Neutral	3	14%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	7	33%
Total Respondents		21
(skipped this question)		14

79. Bookstore.
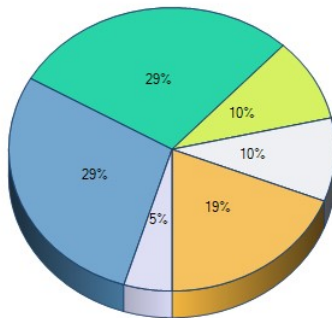
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	6	29%
Neutral	6	29%
Mostly negative	2	10%
Very negative	2	10%
Not applicable	4	19%
Total Respondents		21
(skipped this question)		14

80. Campus Police.

	Response Total	Response Percent
Very positive	3	14%
Mostly positive	6	29%
Neutral	3	14%
Mostly negative	1	5%
Very negative	1	5%
Not applicable	7	33%
Total Respondents		21
(skipped this question)		14

81. Career Services.
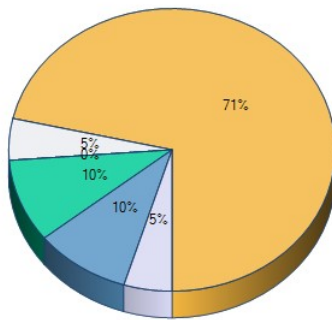
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	2	10%
Neutral	2	10%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	15	71%
Total Respondents	21	
(skipped this question)	14	

82. College Catalog.
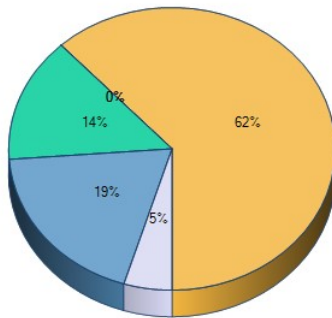
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	4	19%
Neutral	3	14%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	62%
Total Respondents	21	
(skipped this question)	14	

83. College website.
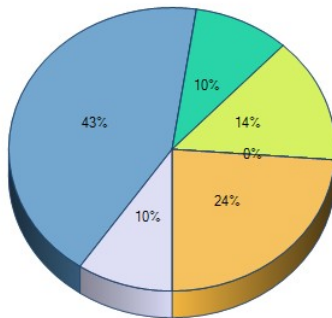
	Response Total	Response Percent
Very positive	2	10%
Mostly positive	9	43%
Neutral	2	10%
Mostly negative	3	14%
Very negative	0	0%
Not applicable	5	24%
Total Respondents	21	
(skipped this question)	14	

84. Computer laboratories.
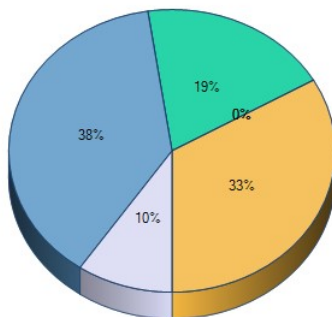
	Response Total	Response Percent
Very positive	2	10%
Mostly positive	8	38%
Neutral	4	19%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	7	33%
Total Respondents	21	
(skipped this question)	14	

85. Counseling.
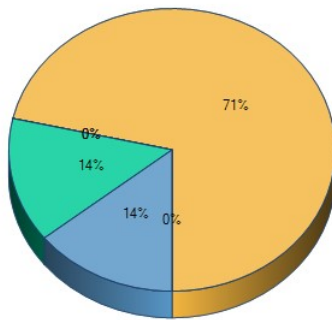
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	3	14%
Neutral	3	14%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	71%
Total Respondents		21
(skipped this question)		14

86. Course schedule.
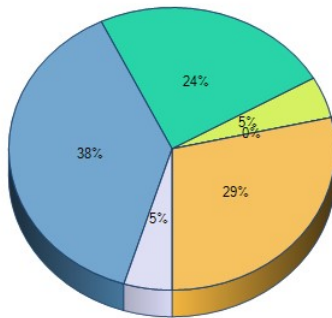
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	8	38%
Neutral	5	24%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	6	29%
Total Respondents		21
(skipped this question)		14

87. Dining facilities.
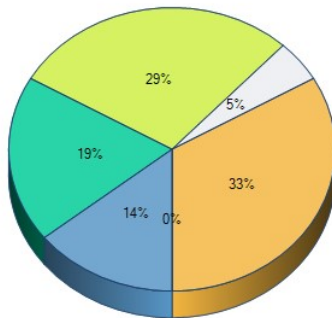
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	3	14%
Neutral	4	19%
Mostly negative	6	29%
Very negative	1	5%
Not applicable	7	33%
Total Respondents		21
(skipped this question)		14

88. Disability Services.
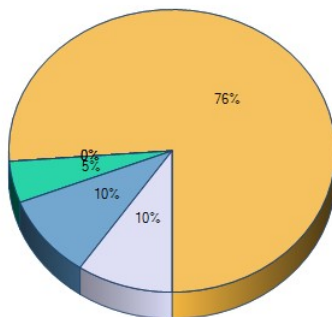
	Response Total	Response Percent
Very positive	2	10%
Mostly positive	2	10%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	16	76%
Total Respondents		21
(skipped this question)		14

89. Electronic services (e.g., College email, ConnectEd).

	Response Total	Response Percent
Very positive	4	19%
Mostly positive	6	29%
Neutral	3	14%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	8	38%
Total Respondents		21
(skipped this question)		14

90. Financial Aid.
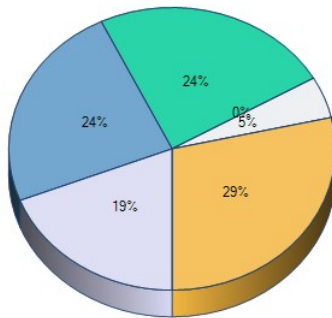
	Response Total	Response Percent
Very positive	4	19%
Mostly positive	5	24%
Neutral	5	24%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	6	29%
Total Respondents		21
(skipped this question)		14

91. Graduate and Continuing Education

	Response Total	Response Percent
Very positive	1	5%
Mostly positive	2	10%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	81%
Total Respondents		21
(skipped this question)		14

92. Help Desk.
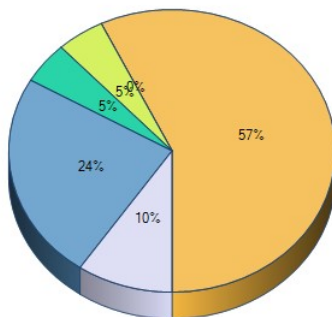
	Response Total	Response Percent
Very positive	2	10%
Mostly positive	5	24%
Neutral	1	5%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	12	57%
Total Respondents		21
(skipped this question)		14

93. International Education/Study Abroad.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	3	14%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	81%
Total Respondents		21
(skipped this question)		14

94. Multicultural Student Services.
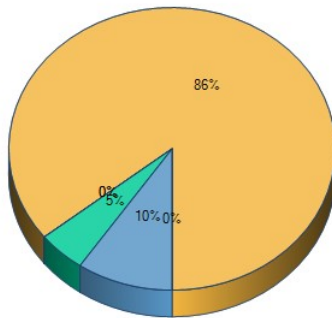
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	2	10%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	18	86%
Total Respondents		21
(skipped this question)		14

95. On-campus job recruiting.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	2	10%
Neutral	1	5%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	17	81%
Total Respondents		21
(skipped this question)		14

96. One Card.
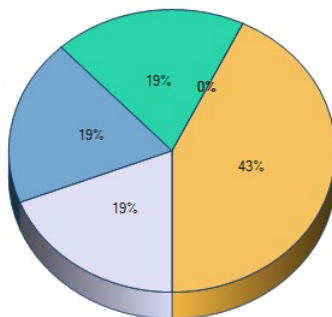
	Response Total	Response Percent
Very positive	4	19%
Mostly positive	4	19%
Neutral	4	19%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	9	43%
Total Respondents		21
(skipped this question)		14

97. Online services (e.g., application, financial aid, registration, add/drop).
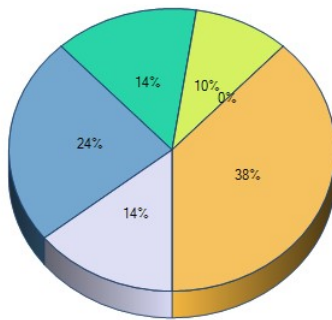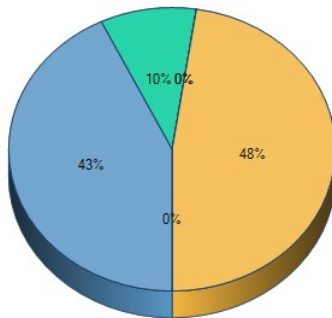
	Response Total	Response Percent
Very positive	3	14%
Mostly positive	5	24%
Neutral	3	14%
Mostly negative	2	10%
Very negative	0	0%
Not applicable	8	38%
Total Respondents		21
(skipped this question)		14

98. Parking and transportation.
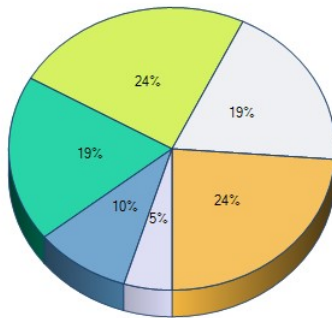
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	2	10%
Neutral	4	19%
Mostly negative	5	24%
Very negative	4	19%
Not applicable	5	24%
Total Respondents		21
(skipped this question)		14

99. Recreation/athletic center.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	9	43%
Neutral	2	10%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	10	48%
Total Respondents		21
(skipped this question)		14

100. Registrar.
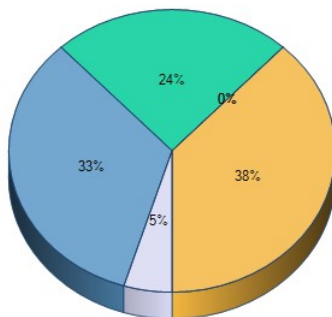
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	7	33%
Neutral	5	24%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	8	38%
Total Respondents		21
(skipped this question)		14

101. Residence halls (Housing and Residential Services).
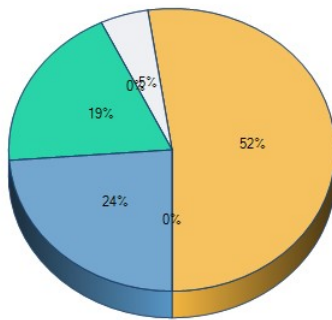
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	5	24%
Neutral	4	19%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	11	52%
Total Respondents		21
(skipped this question)		14

102. Student Academic Services.
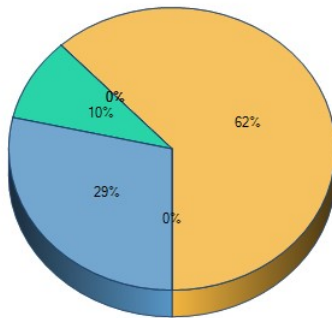
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	6	29%
Neutral	2	10%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	62%
Total Respondents		21
(skipped this question)		14

103. Student Accounts.
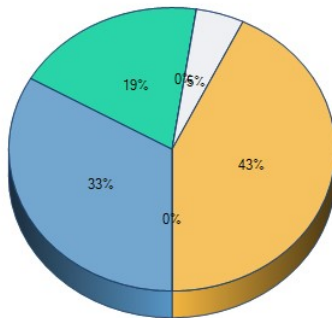
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	7	33%
Neutral	4	19%
Mostly negative	0	0%
Very negative	1	5%
Not applicable	9	43%
Total Respondents		21
(skipped this question)		14

104. Student Activities.

	Response Total	Response Percent
Very positive	2	10%
Mostly positive	4	19%
Neutral	1	5%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	13	62%
Total Respondents		21
(skipped this question)		14

105. Student Government Association.
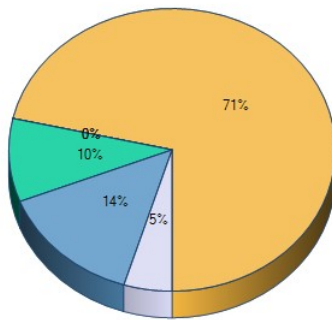
	Response Total	Response Percent
Very positive	1	5%
Mostly positive	3	14%
Neutral	2	10%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	71%
Total Respondents		21
(skipped this question)		14

106. Student Health Services.

	Response Total	Response Percent
Very positive	1	5%
Mostly positive	5	24%
Neutral	2	10%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	62%
Total Respondents		21
(skipped this question)		14

107. Student Support Services.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	3	14%
Neutral	1	5%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	81%
Total Respondents		21
(skipped this question)		14

108. Tutoring and Placement Test Center.

	Response Total	Response Percent
Very positive	2	10%
Mostly positive	4	19%
Neutral	1	5%
Mostly negative	1	5%
Very negative	0	0%
Not applicable	13	62%
Total Respondents		21
(skipped this question)		14

**109.** Overall satisfaction with my experience at Fitchburg State University.
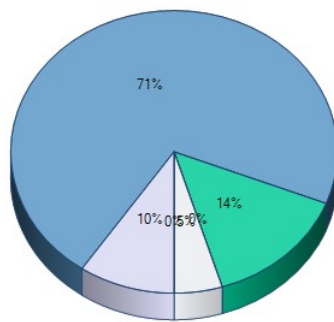
	Response Total	Response Percent
Very high	2	10%
High	15	71%
Average	3	14%
Low	0	0%
Very low	1	5%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

110. Likelihood that I will recommend the University to others.
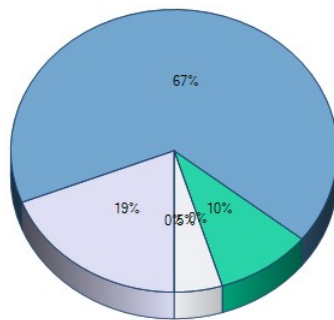
	Response Total	Response Percent
Very high	4	19%
High	14	67%
Average	2	10%
Low	0	0%
Very low	1	5%
Not applicable	0	0%
Total Respondents		21
(skipped this question)		14

111. Which is MOST LIKELY to be your PRINCIPAL activity upon graduation?
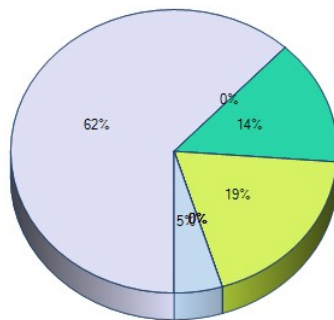
	Response Total	Response Percent
Employment, full-time, paid	13	62%
Employment, part-time, paid	0	0%
Graduate or professional school, full-time	3	14%
Graduate or professional school, part-time	4	19%
Additional undergraduate coursework	0	0%
Military service	0	0%
Volunteer activity (e.g., Peace Corps)	0	0%
Starting or raising a family	0	0%
Other	1	5%
Total Respondents		21
(skipped this question)		14

112. I am seeking employment in my field(s) of study.
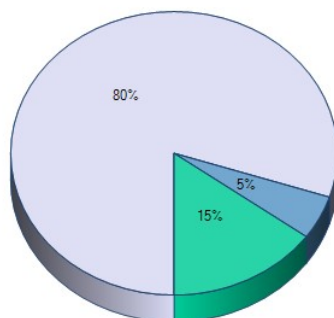
	Response Total	Response Percent
Yes, full-time in the field.	16	80%
Yes, part-time in the field.	1	5%
Not seeking employment in field(s) of study.	3	15%
Total Respondents		20
(skipped this question)		15

113. I have a job offer or am already employed in my field(s) of study.
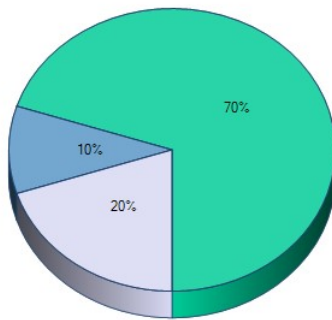
	Response Total	Response Percent
Yes, full-time in the field.	4	20%
Yes, part-time in the field.	2	10%
Not employed in field(s) of study.	14	70%
Total Respondents	20	
(skipped this question)	15	

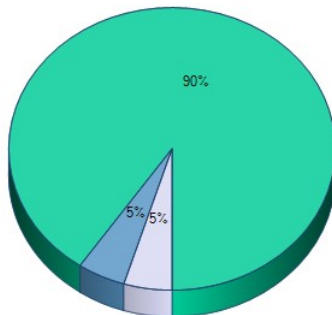**114.** Annual or anticipated salary, if employed or soon to be employed in field(s) of study.
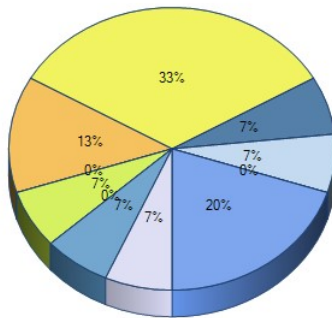
	Response Total	Response Percent
Less than $12,000	1	7%
$12,000-$16,999	1	7%
$17,000-$21,999	0	0%
$22,000-$26,999	1	7%
$27,000-$31,999	0	0%
$32,000-$36,999	2	13%
$37,000-$41,999	5	33%
$42,000-$46,999	1	7%
$47,000-$51,999	1	7%
$52,000-$56,999	0	0%
$57,000 or more	3	20%
Total Respondents	15	
(skipped this question)	20	

115. If you are NOT employed or seeking employment in your field(s) of study, are you seeking employment OUTSIDE your field(s) of study?
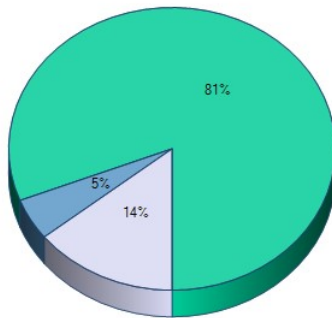
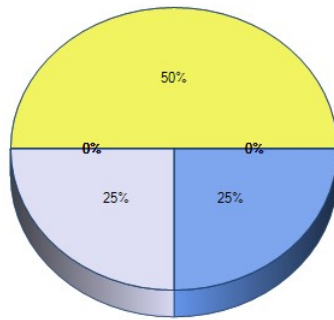|	Response Total	Response Percent
Yes, full-time.	3	14%
Yes, part-time.	1	5%
Not seeking employment outside field(s) of study.	17	81%
Total Respondents	21	
(skipped this question)	14	

116. If you are NOT employed or seeking employment in your field(s) of study, do you have a job offer or are you already employed OUTSIDE your field(s) of study?
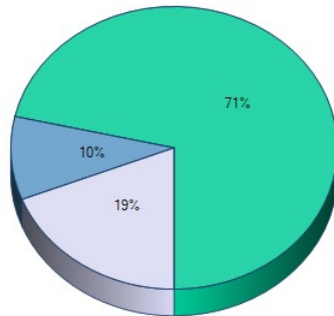
	Response Total	Response Percent
Yes, full-time.	1	5%
Yes, part-time.	1	5%
Not employed outside field(s) of study.	19	90%
Total Respondents	21	
(skipped this question)	14	

117. Annual or anticipated salary, if employed or soon to be employed OUTSIDE my field(s) of study and NOT seeking employment in degree field(s).
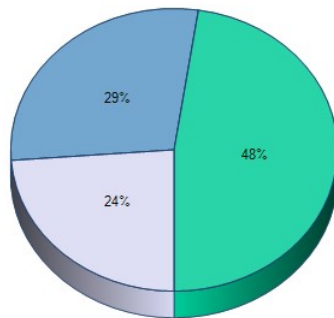
	Response Total	Response Percent
Less than $12,000	1	25%
$12,000-$16,999	0	0%
$17,000-$21,999	0	0%
$22,000-$26,999	0	0%
$27,000-$31,999	0	0%
$32,000-$36,999	0	0%
$37,000-$41,999	2	50%
$42,000-$46,999	0	0%
$47,000-$51,999	0	0%
$52,000-$56,999	0	0%
$57,000 or more	1	25%
Total Respondents	**4**	
(skipped this question)	31	

**118.** I am enrolled, or expect to enroll, for additional undergraduate coursework within the next year.

	Response Total	Response Percent
Yes, full-time.	4	19%
Yes, part-time.	2	10%
No.	15	71%
Total Respondents	**21**	
(skipped this question)	14	

119. I expect to attend graduate school in my field of study within the next year.

	Response Total	Response Percent
Yes, full-time.	5	24%
Yes, part-time.	6	29%
No.	10	48%
Total Respondents	**21**	
(skipped this question)	14	

120. I expect to attend graduate school OUTSIDE my field of study within the next year.
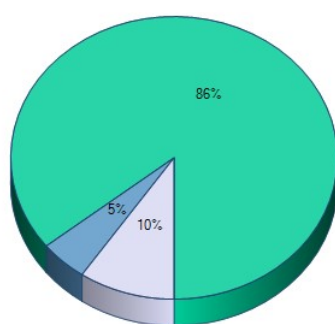
	Response Total	Response Percent
☐ Yes, full-time.	2	10%
☐ Yes, part-time.	1	5%
☐ No.	18	86%
Total Respondents	21	
(skipped this question)	14	

121. Which best describes the level at which you are presently working or expect to work within the next year?
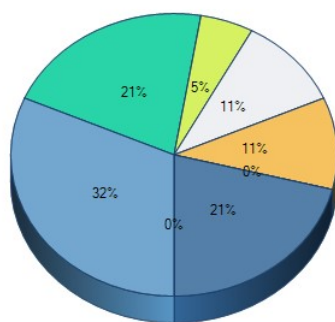
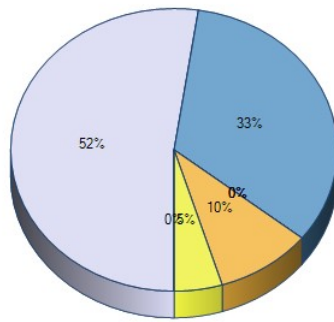|	Response Total	Response Percent
☐ Unemployed	0	0%
☐ Hourly worker	6	32%
☐ Entry-level professional (technician, nurse, teacher, etc.), artist, or entrepreneur	4	21%
☐ Experienced professional, artist, or entrepreneur	1	5%
☐ Advanced professional (clinical specialist, educational coordinator, etc.)	2	11%
☐ Manager (supervisor of staff, head nurse, etc.)	2	11%
☐ Executive	0	0%
☐ Other	4	21%
Total Respondents	19	
(skipped this question)	16	

122. Comments

1. Amazing school for education, especially special education! Only major critiques I have are the non-major requirements often have teachers who don't appear to be qualified enough to teach, and don't teach the course work well. Also, the lack of parking, lack of good WiFi, and the rare occurrence of the un-friendly staff are areas for much (and pretty easy) improvement. Overall, the amazing education experience I had at Fitchburg State, is why i'll be coming back here for graduate school, and why I recommend this school to so many people!!

2. The parking situation seriously needs to be addressed! There is nothing worse than paying for parking for the past 4 years and there is never anywhere to park.
More opportunities should be implemented at the university for non-traditionally aged full-time students; such as clubs, support services, and housing. The university owns the majority of the property around the area. I find it difficult to believe that more cannot be done to make accommodations for students my age. It would have honestly helped my family tremendously, but instead, it made it that much more difficult for me personally to stay in school.
Lastly, President Lapidus should make more of an effort to answer emails and respond to students that reach out to him. One would like to think that the students who go here are just as important as the management portion of his job. Without all of us, there would be no need for him.

3. Advisors do not help when registering for classes. I've found that their ONLY purpose is to provide an alternate pin when I need to register for classes.
Also, when a work order is submitted, students should be aware of when maintenance is going to show up! I do not need older men coming into my room in the morning when I have not had time to prepare or get properly dressed! This is inappropriate and needs to be taken care of immediately!
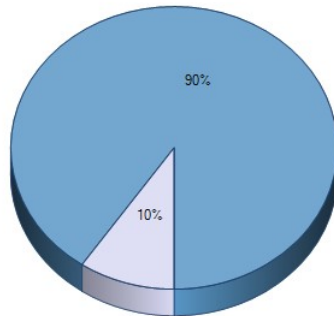
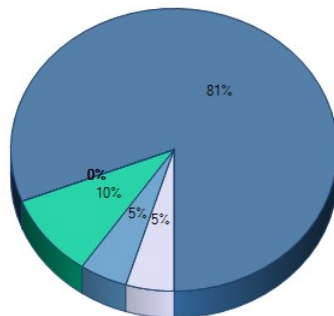| Total Respondents	3
(skipped this question)	32

123. Your age.

	Response Total	Response Percent
18-21	11	52%
22-25	7	33%
26-30	0	0%
31-35	0	0%
36-40	0	0%
41-45	2	10%
46-50	1	5%
51+	0	0%
Total Respondents	21	
(skipped this question)	14	

124. Your gender.

	Response Total	Response Percent
Male	2	10%
Female	19	90%
Total Respondents	21	
(skipped this question)	14	

125. Your racial heritage.

	Response Total	Response Percent
Prefer not to state	1	5%
Bi-racial/multi-racial	1	5%
Hispanic or Latino	2	10%
American Indian or Alaska Native	0	0%
Asian	0	0%
Black or African-American	0	0%
Native Hawaiian or other Pacific Islander	0	0%
White (not Hispanic or Latino)	17	81%
Total Respondents	21	
(skipped this question)	14	

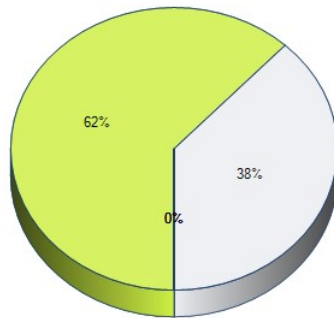**126.** Class standing when you enrolled at Fitchburg State University to earn your current degree.
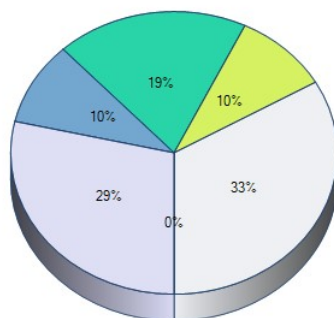
	Response Total	Response Percent
Freshman (no previous college).	6	29%
Freshman with transfer credits.	2	10%
Sophomore	4	19%
Junior	2	10%
Senior	7	33%
Graduate student	0	0%
Total Respondents	21	
(skipped this question)	14	

127. Total SEMESTERS it took you to earn your degree.
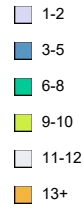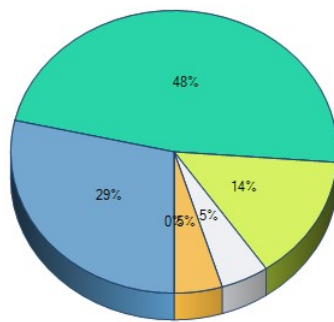
	Response Total	Response Percent
1-2	0	0%
3-5	6	29%
6-8	10	48%
9-10	3	14%
11-12	1	5%
13+	1	5%
Total Respondents	21	
(skipped this question)	14	

128. Cumulative GPA.

	Response Total	Response Percent
Less than 2.000	0	0%
2.000-2.500	0	0%
2.501-3.000	0	0%
3.001-3.500	13	62%
3.501-4.000	8	38%
Total Respondents	21	
(skipped this question)	14	

129. Did you attend the University continuously while working on your degree?
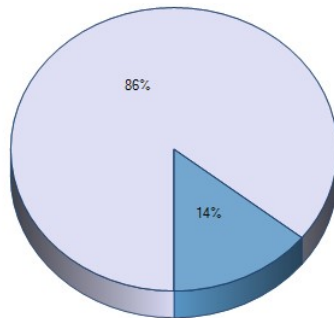
	Response Total	Response Percent
Yes.	18	86%
No.	3	14%
Total Respondents	21	
(skipped this question)	14	

**130.** During all or most of your semesters at the University, did you attend full-time or part-time?
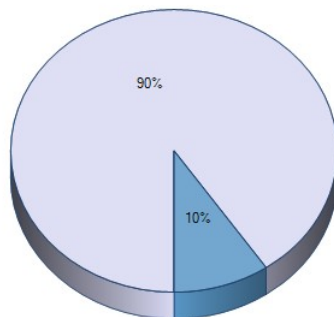
	Response Total	Response Percent
Full-time.	19	90%
Part-time.	2	10%
Total Respondents	21	
(skipped this question)	14	

131. Average hours per week worked while attending the University.
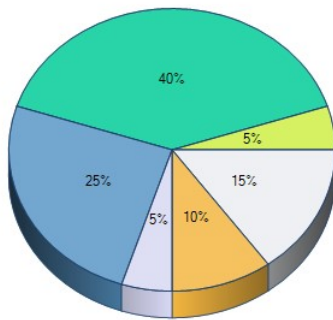
	Response Total	Response Percent
0	1	5%
1-10	5	25%
11-20	8	40%
21-30	1	5%
31-40	3	15%
40+	2	10%
Total Respondents	20	
(skipped this question)	15	

132. Number of dependents (besides yourself).
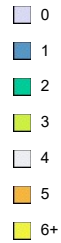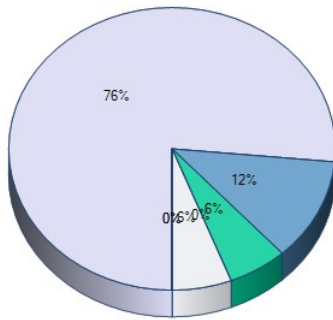
	Response Total	Response Percent
0	13	76%
1	2	12%
2	1	6%
3	0	0%
4	1	6%
5	0	0%
6+	0	0%
Total Respondents	17	
(skipped this question)	18	