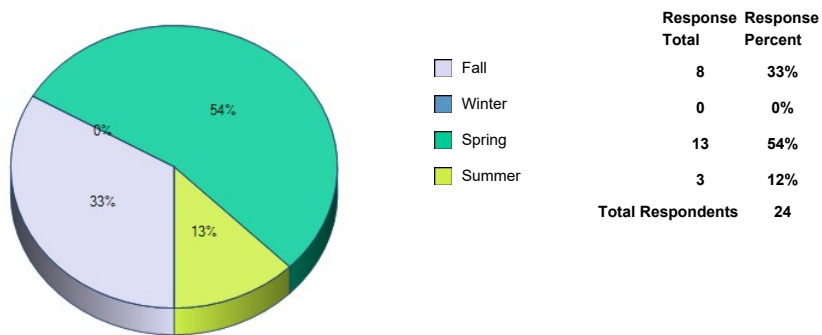# FITCHBURG STATE UNIVERSITY

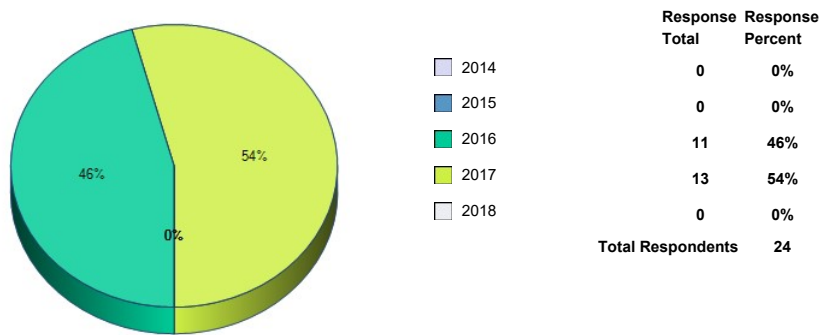**Previous Graduating Student Survey - 2014-2017**

Survey Title: Graduating Student Survey - Fitchburg State University
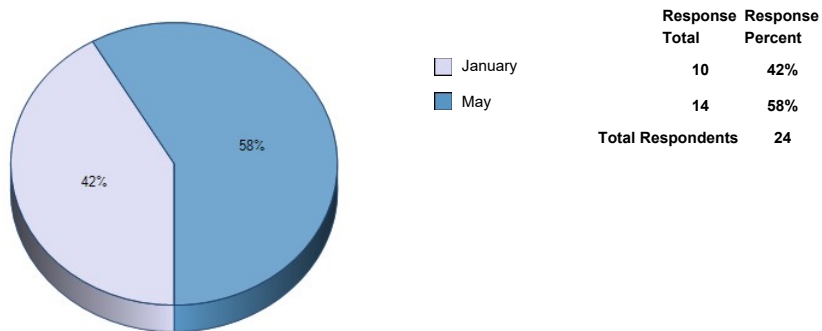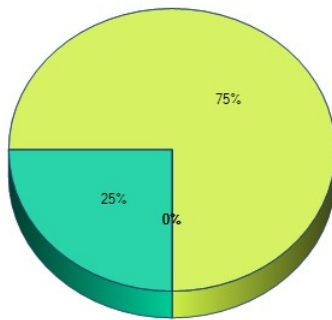
Responses By Question Analysis:

1. Complete-sem

		Response Total	Response Percent
☐	Fall	8	33%
☐	Winter	0	0%
☐	Spring	13	54%
☐	Summer	3	12%
	Total Respondents	**24**	

2. Complete-yr

		Response Total	Response Percent
☐	2014	0	0%
☐	2015	0	0%
☐	2016	11	46%
☐	2017	13	54%
☐	2018	0	0%
	Total Respondents	**24**	

3. Commencement-sem

		Response Total	Response Percent
☐	January	10	42%
☐	May	14	58%
	Total Respondents	**24**	

4. Commence-yr

	Response Total	Response Percent
2014	0	0%
2015	0	0%
2016	6	25%
2017	18	75%
2018	0	0%
Total Respondents	**24**	

5. TP-prog
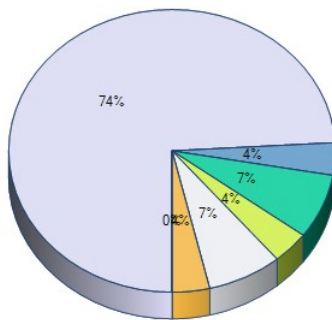
	Response Total	Response Percent
None	20	83%
Early Childhood Education	1	4%
Elementary Education	2	8%
Middle School Education	1	4%
Secondary Education	2	8%
Special Education	1	4%
Technology Education	0	0%
Total Respondents	**24**	

6. Degree
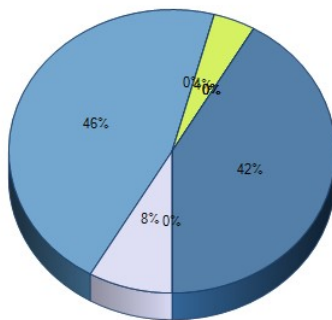
	Response Total	Response Percent
BA	2	8%
BS	11	46%
Post-Bacc Certification	0	0%
CAGS	1	4%
MA	0	0%
MAT	0	0%
MBA	0	0%
MEd	10	42%
MS	0	0%
Total Respondents	**24**	

7. OnlineHrsFSC

	Response Total	Response Percent
0	1	5%
1-10	8	36%
11-20	3	14%
21-30	1	5%
31-40	3	14%
41-50	2	9%
51-60	1	5%
61-70	0	0%
71-80	0	0%
81-90	1	5%
91-100	1	5%
101-110	0	0%
111-120	1	5%
Total Respondents		**22**
(skipped this question)		2

8. OnlineHrsNotFSC

	Response Total	Response Percent
0	6	40%
1-10	6	40%
11-20	2	13%
21-30	1	7%
31-40	0	0%
41-50	0	0%
51-60	0	0%
61-70	0	0%
71-80	0	0%
81-90	0	0%
91-100	0	0%
101-110	0	0%
111-120	0	0%
Total Respondents		**15**
(skipped this question)		9

9. ProgOnline
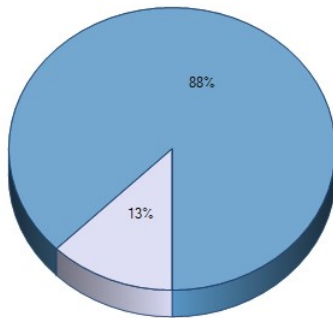
	Response Total	Response Percent
Yes	3	12%
No	21	88%
Total Respondents		**24**

10. First-maj
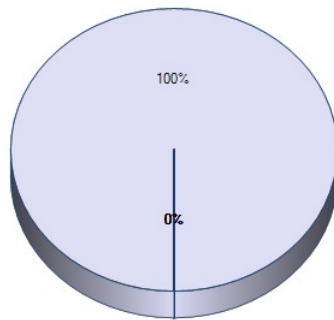
		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Chemistry	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Earth Systems Science	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Game Design	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	24	100%
	Interdisciplinary Studies	0	0%
	Industrial Technology	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	Total Respondents		24

11. Sec-maj

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	None	23	100%
	Total Respondents		23
	(skipped this question)		1

12. First-min
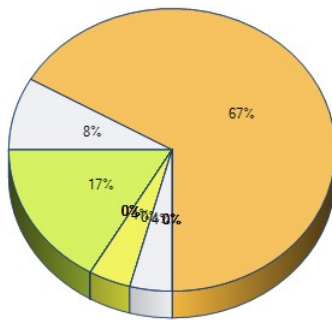
		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	1	4%
	Economics	0	0%
	English	1	4%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	4	17%
	Sociology	2	8%
	None	16	67%
	Total Respondents	24	

13. Sec-min

		Response Total	Response Percent
	Biology	0	0%
	Business Administration	0	0%
	Communications Media	0	0%
	Computer Science	0	0%
	Criminal Justice	0	0%
	Economics	0	0%
	English	0	0%
	Exercise and Sports Science	0	0%
	Geography	0	0%
	History	0	0%
	Human Services	0	0%
	Industrial Technology	0	0%
	Interdisciplinary Studies	0	0%
	Mathematics	0	0%
	Nursing	0	0%
	Political Science	0	0%
	Psychology	0	0%
	Sociology	0	0%
	None	23	100%
	Total Respondents	23	
	(skipped this question)	1	

14. Availability of classes (i.e., times offered, seats open).
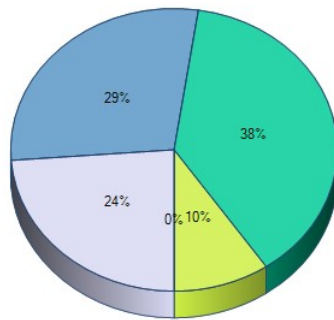
	Response Total	Response Percent
Excellent	5	24%
Very good	6	29%
Good	8	38%
Fair	2	10%
Poor	0	0%
Total Respondents	**21**	
(skipped this question)	3	

15. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations)
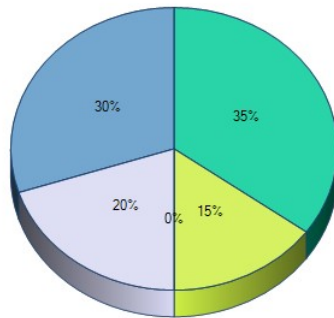
	Response Total	Response Percent
Excellent	4	20%
Very good	6	30%
Good	7	35%
Fair	3	15%
Poor	0	0%
Total Respondents	**20**	
(skipped this question)	4	

16. Size of classes.
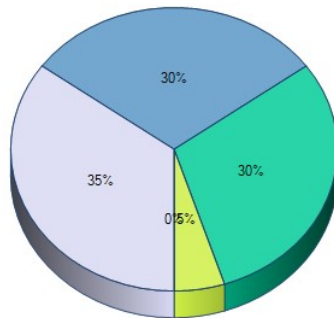
	Response Total	Response Percent
Excellent	7	35%
Very good	6	30%
Good	6	30%
Fair	1	5%
Poor	0	0%
Total Respondents	**20**	
(skipped this question)	4	

17. Overall quality of instruction.
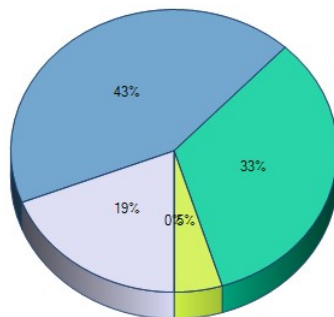
	Response Total	Response Percent
Excellent	4	19%
Very good	9	43%
Good	7	33%
Fair	1	5%
Poor	0	0%
Total Respondents	**21**	
(skipped this question)	3	

18. Overall quality of texts and other instructional materials.
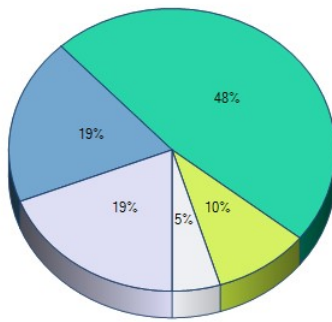
	Response Total	Response Percent
Excellent	4	19%
Very good	4	19%
Good	10	48%
Fair	2	10%
Poor	1	5%
Total Respondents	21	
(skipped this question)	3	

19. Availability of faculty outside of class time.
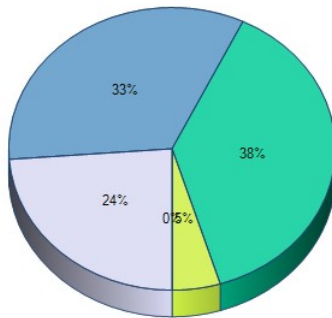
	Response Total	Response Percent
Excellent	5	24%
Very good	7	33%
Good	8	38%
Fair	1	5%
Poor	0	0%
Total Respondents	21	
(skipped this question)	3	

20. Timeliness and relevance of course content.
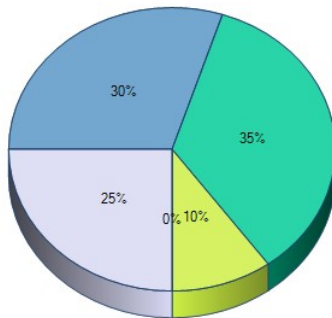
	Response Total	Response Percent
Excellent	5	25%
Very good	6	30%
Good	7	35%
Fair	2	10%
Poor	0	0%
Total Respondents	20	
(skipped this question)	4	

21. Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
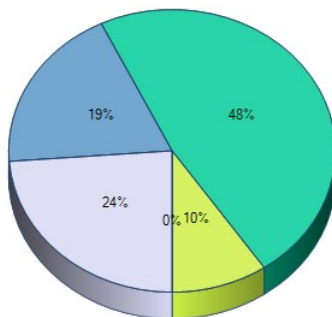
	Response Total	Response Percent
Excellent	5	24%
Very good	4	19%
Good	10	48%
Fair	2	10%
Poor	0	0%
Total Respondents	21	
(skipped this question)	3	

22. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)
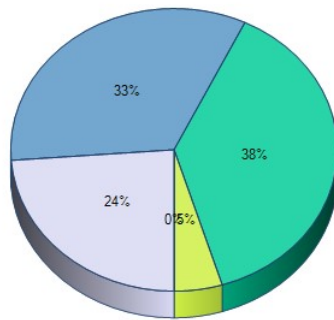
	Response Total	Response Percent
Excellent	5	24%
Very good	7	33%
Good	8	38%
Fair	1	5%
Poor	0	0%
Total Respondents	**21**	
(skipped this question)	3	

23. Match between career goals and course-of-study requirements.
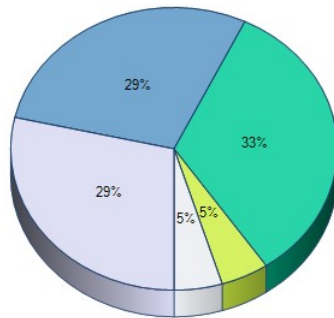
	Response Total	Response Percent
Excellent	6	29%
Very good	6	29%
Good	7	33%
Fair	1	5%
Poor	1	5%
Total Respondents	**21**	
(skipped this question)	3	

24. Overall level of challenge.
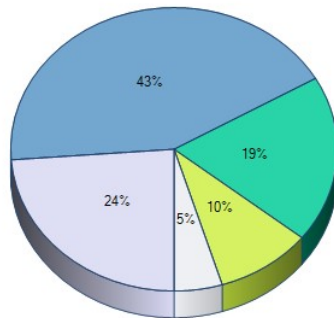
	Response Total	Response Percent
Excellent	5	24%
Very good	9	43%
Good	4	19%
Fair	2	10%
Poor	1	5%
Total Respondents	**21**	
(skipped this question)	3	

25. Availability of classes (i.e., times offered, seats open).
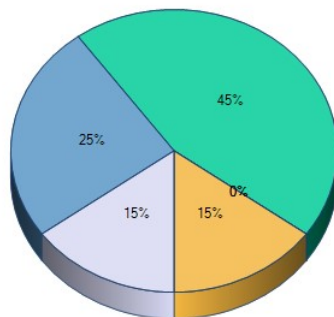
	Response Total	Response Percent
Excellent	3	15%
Very good	5	25%
Good	9	45%
Fair	0	0%
Poor	0	0%
Not applicable	3	15%
Total Respondents	**20**	
(skipped this question)	4	

26. Frequency of course offerings (i.e., seasonal, annual, biennial, or other rotations).
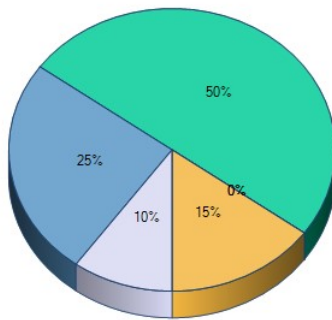
	Response Total	Response Percent
Excellent	2	10%
Very good	5	25%
Good	10	50%
Fair	0	0%
Poor	0	0%
Not applicable	3	15%
Total Respondents	20	
(skipped this question)	4	

27. Size of classes.

	Response Total	Response Percent
Excellent	4	20%
Very good	6	30%
Good	6	30%
Fair	1	5%
Poor	0	0%
Not applicable	3	15%
Total Respondents	20	
(skipped this question)	4	

28. Overall quality of instruction.

	Response Total	Response Percent
Excellent	2	11%
Very good	4	21%
Good	10	53%
Fair	0	0%
Poor	0	0%
Not applicable	3	16%
Total Respondents	19	
(skipped this question)	5	

29. Overall quality of texts and other instructional materials.
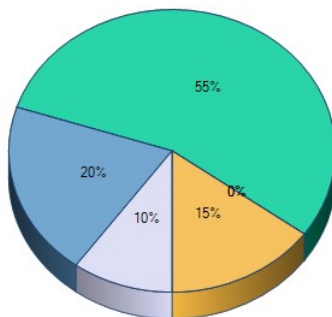
	Response Total	Response Percent
Excellent	2	10%
Very good	4	20%
Good	11	55%
Fair	0	0%
Poor	0	0%
Not applicable	3	15%
Total Respondents	20	
(skipped this question)	4	

30. Availability of faculty outside of class time.
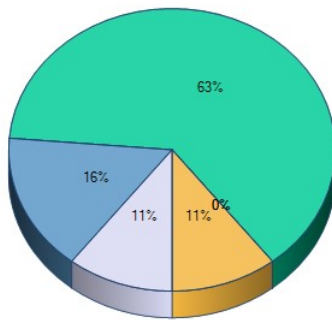
	Response Total	Response Percent
☐ Excellent	2	11%
☐ Very good	3	16%
☐ Good	12	63%
☐ Fair	0	0%
☐ Poor	0	0%
☐ Not applicable	2	11%
Total Respondents	19	
(skipped this question)	5	

31. Timeliness and relevance of course content.
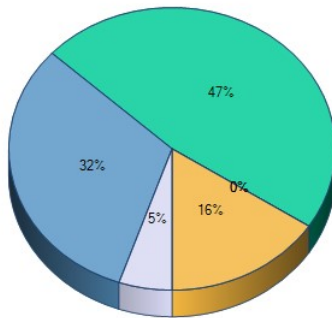
	Response Total	Response Percent
☐ Excellent	1	5%
☐ Very good	6	32%
☐ Good	9	47%
☐ Fair	0	0%
☐ Poor	0	0%
☐ Not applicable	3	16%
Total Respondents	19	
(skipped this question)	5	

**32.** Quality of facilities for learning in my major department (e.g., classrooms, labs, studios, gyms).
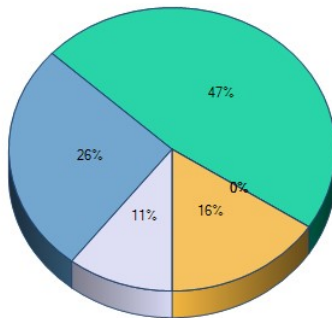
	Response Total	Response Percent
☐ Excellent	2	11%
☐ Very good	5	26%
☐ Good	9	47%
☐ Fair	0	0%
☐ Poor	0	0%
☐ Not applicable	3	16%
Total Respondents	19	
(skipped this question)	5	

33. Quality of extra-curricular experiences related to NON-MAJOR courses (e.g., student research, field experiences.)
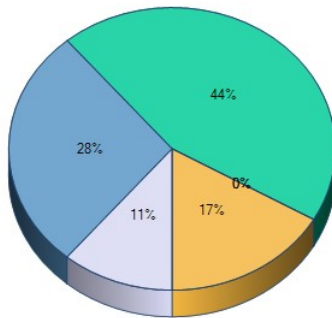
	Response Total	Response Percent
☐ Excellent	2	11%
☐ Very good	4	21%
☐ Good	10	53%
☐ Fair	0	0%
☐ Poor	0	0%
☐ Not applicable	3	16%
Total Respondents	19	
(skipped this question)	5	

34. Match between career goals and NON-MAJOR course requirements.
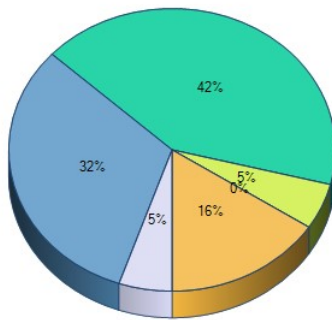
	Response Total	Response Percent
Excellent	1	5%
Very good	6	32%
Good	8	42%
Fair	1	5%
Poor	0	0%
Not applicable	3	16%
Total Respondents	**19**	
(skipped this question)	**5**	

35. Overall level of challenge.

	Response Total	Response Percent
Excellent	2	11%
Very good	5	28%
Good	8	44%
Fair	0	0%
Poor	0	0%
Not applicable	3	17%
Total Respondents	**18**	
(skipped this question)	**6**	

36. Grad-maj
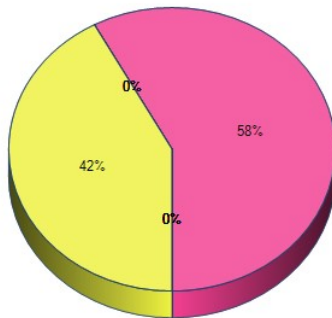
	Response Total	Response Percent
Biology	0	0%
Business Administration	0	0%
Communications Media	0	0%
Computer Science	0	0%
Criminal Justice	0	0%
Economics	0	0%
Education	8	42%
English	0	0%
Exercise and Sports Science	0	0%
Geography	0	0%
History	0	0%
Human Services	11	58%
Industrial Technology	0	0%
Interdisciplinary Studies	0	0%
Mathematics	0	0%
Nursing	0	0%
Political Science	0	0%
Psychology	0	0%
Sociology	0	0%
Total Respondents	**19**	
(skipped this question)	**5**	

37. Availability of classes.

	Response Total	Response Percent
☐ Excellent	3	19%
☐ Very good	6	38%
☐ Good	6	38%
☐ Fair	1	6%
☐ Poor	0	0%
Total Respondents	**16**	
(skipped this question)	8	

38. Frequency of course offerings.

	Response Total	Response Percent
☐ Excellent	3	19%
☐ Very good	6	38%
☐ Good	7	44%
☐ Fair	0	0%
☐ Poor	0	0%
Total Respondents	**16**	
(skipped this question)	8	

39. Size of classes.

	Response Total	Response Percent
☐ Excellent	4	25%
☐ Very good	4	25%
☐ Good	8	50%
☐ Fair	0	0%
☐ Poor	0	0%
Total Respondents	**16**	
(skipped this question)	8	

40. Overall quality of instruction.

	Response Total	Response Percent
☐ Excellent	4	25%
☐ Very good	4	25%
☐ Good	7	44%
☐ Fair	1	6%
☐ Poor	0	0%
Total Respondents	**16**	
(skipped this question)	8	

41. Overall quality of texts and other instructional materials.
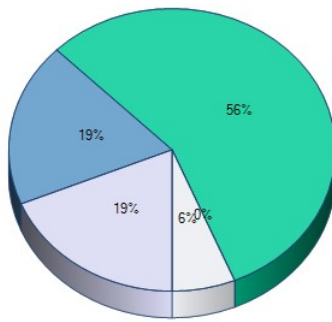
	Response Total	Response Percent
Excellent	3	19%
Very good	3	19%
Good	9	56%
Fair	0	0%
Poor	1	6%
Total Respondents	16	
(skipped this question)	8	

42. Availability of faculty outside of class time.
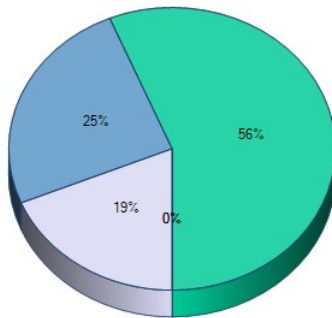
	Response Total	Response Percent
Excellent	3	19%
Very good	4	25%
Good	9	56%
Fair	0	0%
Poor	0	0%
Total Respondents	16	
(skipped this question)	8	

43. Timeliness and relevance of course content.
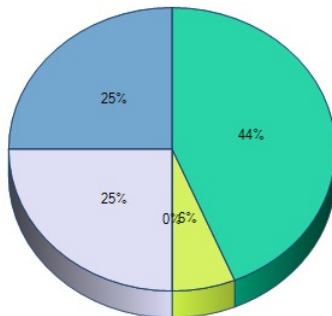
	Response Total	Response Percent
Excellent	4	25%
Very good	4	25%
Good	7	44%
Fair	1	6%
Poor	0	0%
Total Respondents	16	
(skipped this question)	8	

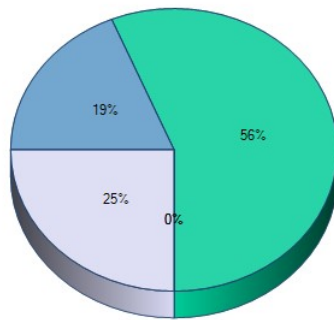**44.** Quality of facilities for for learning in my major department (e.g., classrooms, labs, studios, gyms).
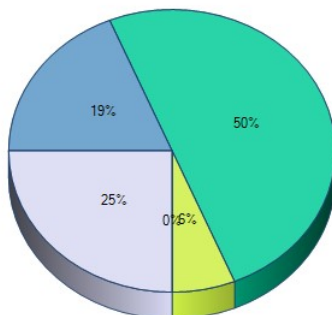
	Response Total	Response Percent
Excellent	4	25%
Very good	3	19%
Good	8	50%
Fair	1	6%
Poor	0	0%
Total Respondents	16	
(skipped this question)	8	

45. Quality of extra-curricular experiences related to my major (e.g., practicum, internship, etc.)

	Response Total	Response Percent
Excellent	4	25%
Very good	3	19%
Good	9	56%
Fair	0	0%
Poor	0	0%
Total Respondents		16
(skipped this question)		8

46. Match between career goals and course-of-study requirements.
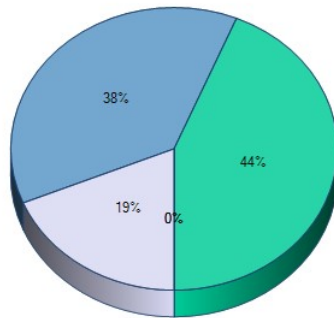
	Response Total	Response Percent
Excellent	3	19%
Very good	6	38%
Good	7	44%
Fair	0	0%
Poor	0	0%
Total Respondents		16
(skipped this question)		8

47. Overall level of challenge.
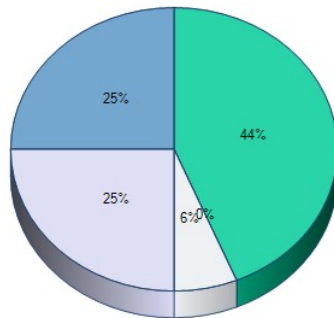
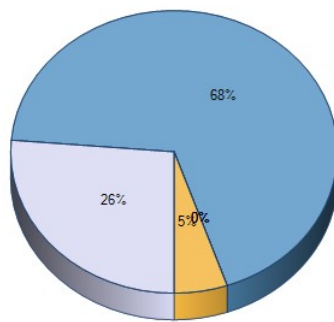|	Response Total	Response Percent
Excellent	4	25%
Very good	4	25%
Good	7	44%
Fair	0	0%
Poor	1	6%
Total Respondents		16
(skipped this question)		8

48. Quality of extra-curricular activities UNRELATED to your course of study (e.g., intercollegiate sports, intramural athletics, musical or other performances, Greek life, clubs, etc.)
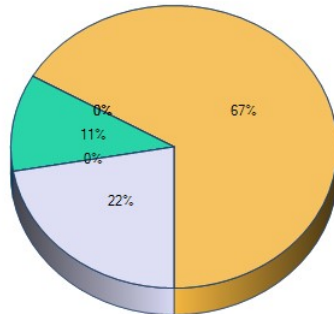
	Response Total	Response Percent
Excellent	4	22%
Very good	0	0%
Good	2	11%
Fair	0	0%
Poor	0	0%
Not applicable	12	67%
Total Respondents		18
(skipped this question)		6

49. Faculty demonstrated commitment to my learning, personal well-being, and success.

	Response Total	Response Percent
Strongly agree	5	26%
Agree	13	68%
Neutral	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	1	5%
Total Respondents	19	
(skipped this question)	5	

50. Fieldwork supervisors (e.g., internship supervisors, cooperating teachers) demonstrated commitment to my learning, personal well-being, and success.
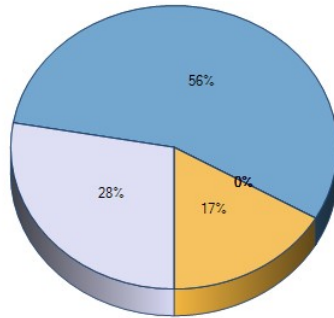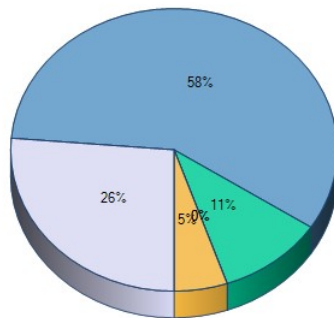
	Response Total	Response Percent
Strongly agree	5	28%
Agree	10	56%
Neutral	0	0%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	3	17%
Total Respondents	18	
(skipped this question)	6	

51. Administrators (e.g., vice presidents, deans and directors) demonstrated commitment to my learning, personal well-being, and success.
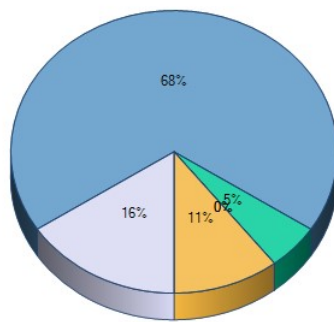
	Response Total	Response Percent
Strongly agree	5	26%
Agree	11	58%
Neutral	2	11%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	1	5%
Total Respondents	19	
(skipped this question)	5	

52. Library resources (e.g., books, database subscriptions, web-based resources, inter-library loans) were adequate for my research and learning needs.
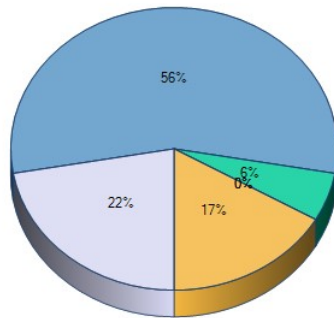
	Response Total	Response Percent
Strongly agree	5	26%
Agree	11	58%
Neutral	2	11%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	1	5%
Total Respondents	19	
(skipped this question)	5	

**53.** Library hours and web resource availability were adequate for my research and learning needs.

	Response Total	Response Percent
Strongly agree	3	16%
Agree	13	68%
Neutral	1	5%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	2	11%
Total Respondents		19
(skipped this question)		5

54. Library staff were knowledgeable and demonstrated commitment to my learning and academic success.

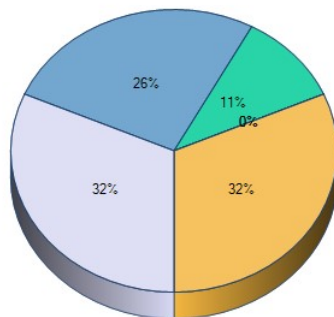|	Response Total	Response Percent
Strongly agree	4	22%
Agree	10	56%
Neutral	1	6%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	3	17%
Total Respondents		18
(skipped this question)		6

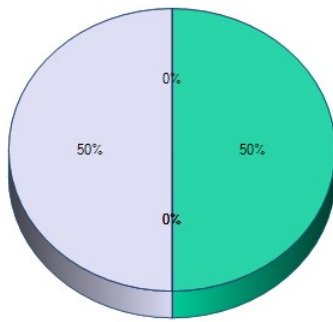**55.** I learned about research strategies and sources of information from library staff.
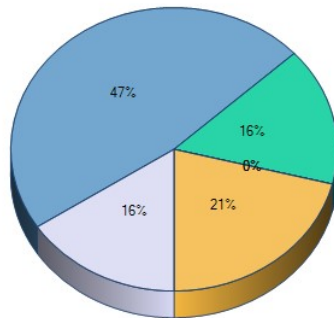
	Response Total	Response Percent
Strongly agree	3	16%
Agree	9	47%
Neutral	3	16%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	4	21%
Total Respondents		19
(skipped this question)		5

56. The library was comfortable and a good place to study.

	Response Total	Response Percent
Strongly agree	6	32%
Agree	5	26%
Neutral	2	11%
Disagree	0	0%
Strongly disagree	0	0%
Not applicable	6	32%
Total Respondents		19
(skipped this question)		5

57. Written communication.

	Response Total	Response Percent
Very strong	1	50%
Somewhat strong	0	0%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

58. Oral communication.
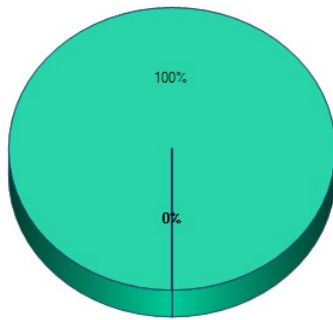
	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	0	0%
About average	2	100%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

59. Quantitative skills.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

60. Comfort with racial, cultural, and national diversity.

	Response Total	Response Percent
Very strong	1	50%
Somewhat strong	0	0%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

61. Conducting research.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

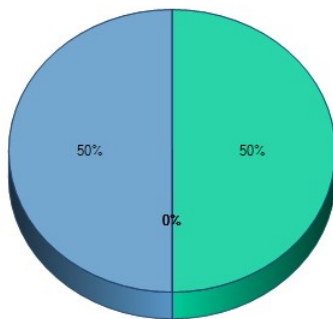**62.** Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

63. Using computer technology.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

64. Critical reasoning.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

65. Leadership.

	Response Total	Response Percent
Very strong	0	0%
Somewhat strong	1	50%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

66. Teamwork.

	Response Total	Response Percent
Very strong	1	50%
Somewhat strong	0	0%
About average	1	50%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	2	
(skipped this question)	22	

67. Written communication.
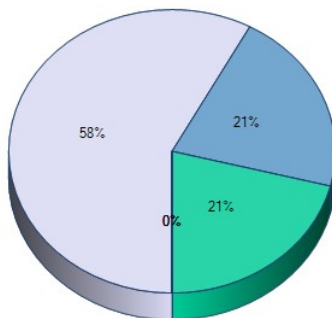
	Response Total	Response Percent
Very strong	11	58%
Somewhat strong	4	21%
About average	4	21%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	19	
(skipped this question)	5	

68. Oral communication.
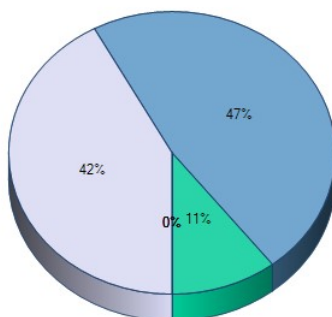
	Response Total	Response Percent
Very strong	8	42%
Somewhat strong	9	47%
About average	2	11%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents	19	
(skipped this question)	5	

69. Quantitative skills.
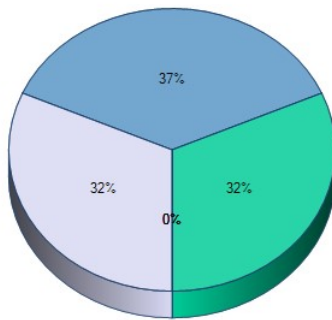
	Response Total	Response Percent
Very strong	6	32%
Somewhat strong	7	37%
About average	6	32%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

70. Comfort with racial, cultural, and national diversity.
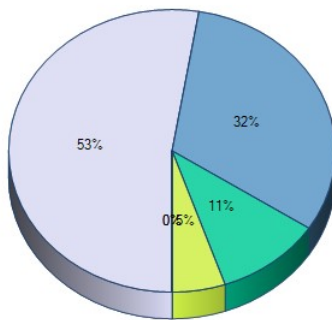
	Response Total	Response Percent
Very strong	10	53%
Somewhat strong	6	32%
About average	2	11%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

71. Conducting research.
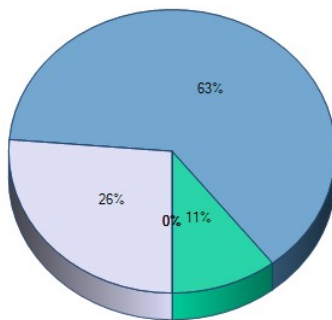
	Response Total	Response Percent
Very strong	5	26%
Somewhat strong	12	63%
About average	2	11%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

72. Accessing, evaluating, and using information in printed and electronic media.

	Response Total	Response Percent
Very strong	7	37%
Somewhat strong	8	42%
About average	3	16%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	1	5%
Total Respondents		19
(skipped this question)		5

73. Using computer technology.

	Response Total	Response Percent
Very strong	7	37%
Somewhat strong	8	42%
About average	4	21%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

74. Critical reasoning.
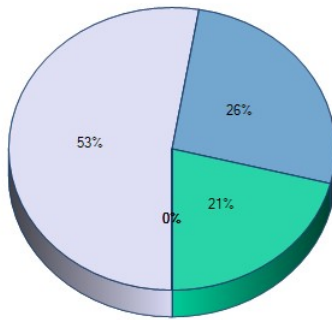
	Response Total	Response Percent
Very strong	10	53%
Somewhat strong	5	26%
About average	4	21%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

75. Leadership.
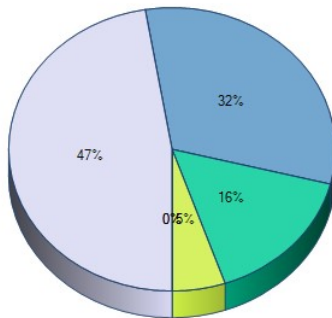
	Response Total	Response Percent
Very strong	9	47%
Somewhat strong	6	32%
About average	3	16%
Somewhat weak	1	5%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

76. Teamwork.

	Response Total	Response Percent
Very strong	9	47%
Somewhat strong	8	42%
About average	2	11%
Somewhat weak	0	0%
Very weak	0	0%
Not applicable	0	0%
Total Respondents		19
(skipped this question)		5

77. Academic Advising Center.
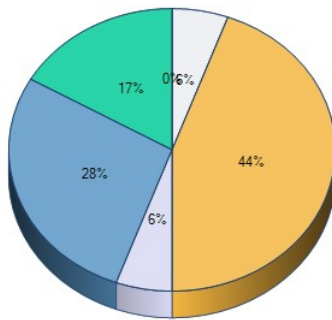
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	5	28%
Neutral	3	17%
Mostly negative	0	0%
Very negative	1	6%
Not applicable	8	44%
Total Respondents	18	
(skipped this question)	6	

78. Admissions.
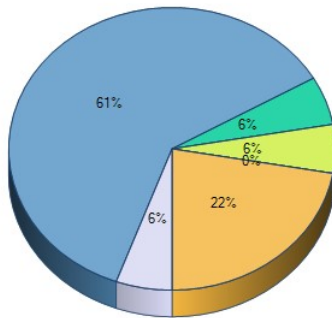
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	11	61%
Neutral	1	6%
Mostly negative	1	6%
Very negative	0	0%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

79. Bookstore.
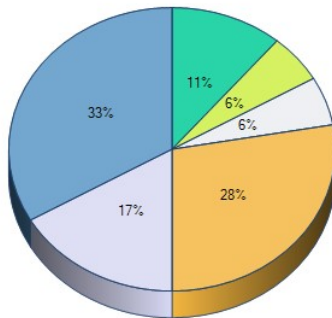
	Response Total	Response Percent
Very positive	3	17%
Mostly positive	6	33%
Neutral	2	11%
Mostly negative	1	6%
Very negative	1	6%
Not applicable	5	28%
Total Respondents	18	
(skipped this question)	6	

80. Campus Police.

	Response Total	Response Percent
Very positive	2	11%
Mostly positive	4	22%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	12	67%
Total Respondents	18	
(skipped this question)	6	

81. Career Services.

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	4	22%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

82. College Catalog.

	Response Total	Response Percent
Very positive	0	0%
Mostly positive	3	17%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

83. College website.
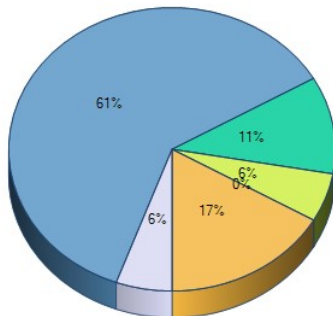
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	11	61%
Neutral	2	11%
Mostly negative	1	6%
Very negative	0	0%
Not applicable	3	17%
Total Respondents	18	
(skipped this question)	6	

84. Computer laboratories.
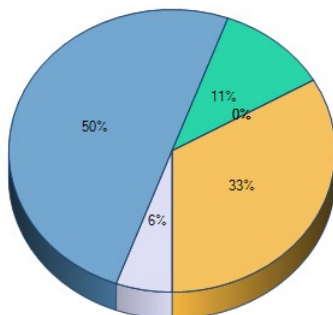
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	9	50%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	6	33%
Total Respondents	18	
(skipped this question)	6	

85. Counseling.
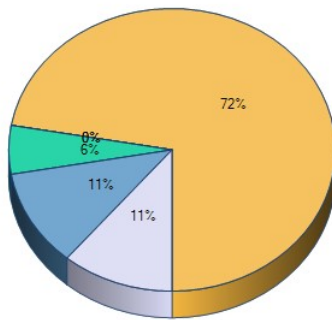
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	2	11%
Neutral	1	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

86. Course schedule.
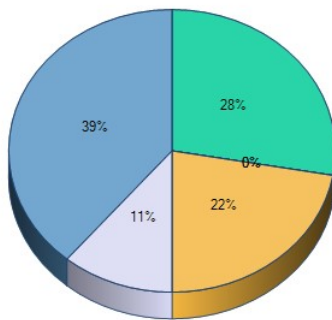
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	7	39%
Neutral	5	28%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

87. Dining facilities.
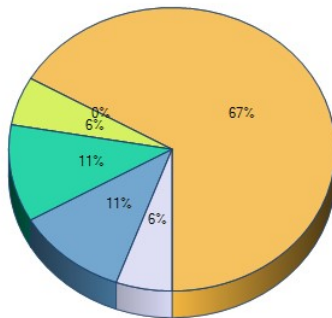
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	2	11%
Neutral	2	11%
Mostly negative	1	6%
Very negative	0	0%
Not applicable	12	67%
Total Respondents	18	
(skipped this question)	6	

88. Disability Services.
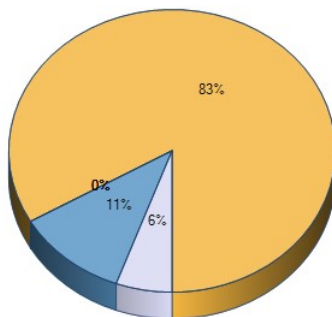
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	2	11%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	83%
Total Respondents	18	
(skipped this question)	6	

89. Electronic services (e.g., College email, ConnectEd).

	Response Total	Response Percent
Very positive	2	11%
Mostly positive	8	44%
Neutral	4	22%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

90. Financial Aid.
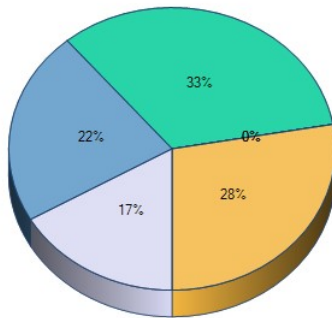
	Response Total	Response Percent
Very positive	3	17%
Mostly positive	4	22%
Neutral	6	33%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	5	28%
Total Respondents	18	
(skipped this question)	6	

91. Graduate and Continuing Education

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	5	28%
Neutral	4	22%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	8	44%
Total Respondents	18	
(skipped this question)	6	

92. Help Desk.
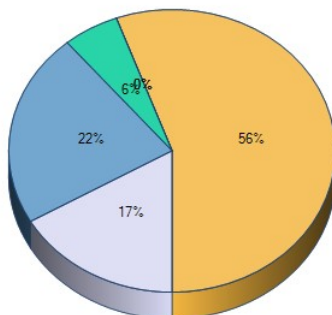
	Response Total	Response Percent
Very positive	3	17%
Mostly positive	4	22%
Neutral	1	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	10	56%
Total Respondents	18	
(skipped this question)	6	

93. International Education/Study Abroad.
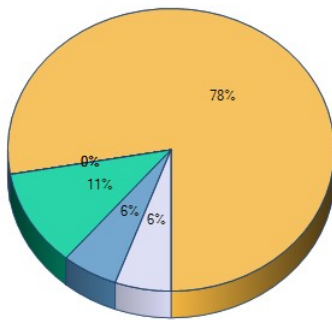
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	1	6%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	14	78%
Total Respondents	18	
(skipped this question)	6	

94. Multicultural Student Services.
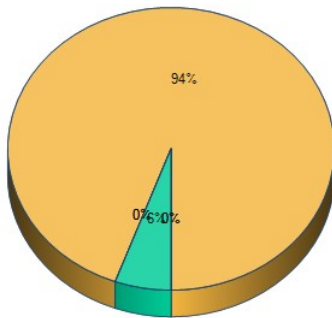
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	0	0%
Neutral	1	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	17	94%
Total Respondents	18	
(skipped this question)	6	

95. On-campus job recruiting.
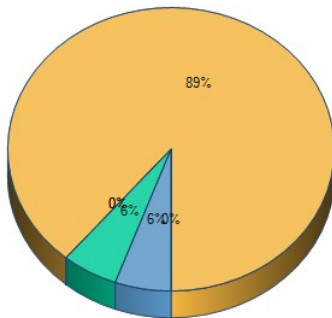
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	1	6%
Neutral	1	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	16	89%
Total Respondents	18	
(skipped this question)	6	

96. One Card.
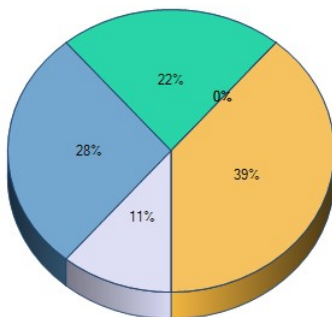
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	5	28%
Neutral	4	22%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	7	39%
Total Respondents	18	
(skipped this question)	6	

97. Online services (e.g., application, financial aid, registration, add/drop).
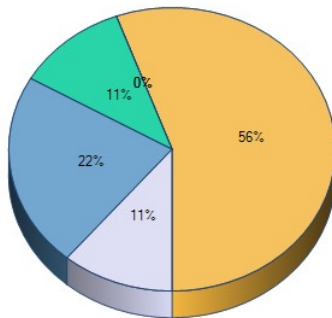
	Response Total	Response Percent
Very positive	1	6%
Mostly positive	8	44%
Neutral	4	22%
Mostly negative	1	6%
Very negative	0	0%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

98. Parking and transportation.
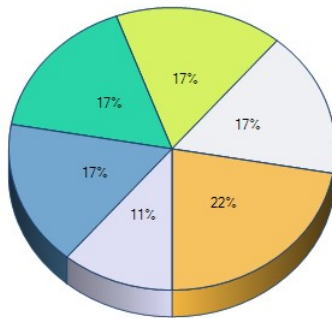
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	3	17%
Neutral	3	17%
Mostly negative	3	17%
Very negative	3	17%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

99. Recreation/athletic center.

	Response Total	Response Percent
Very positive	2	11%
Mostly positive	4	22%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	10	56%
Total Respondents	18	
(skipped this question)	6	

100. Registrar.
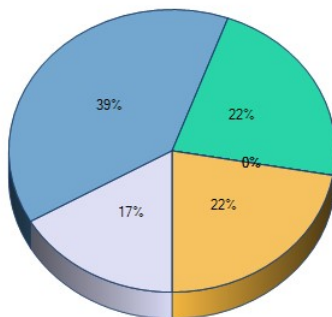
	Response Total	Response Percent
Very positive	3	17%
Mostly positive	7	39%
Neutral	4	22%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	4	22%
Total Respondents	18	
(skipped this question)	6	

101. Residence halls (Housing and Residential Services).

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	3	17%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	12	67%
Total Respondents	18	
(skipped this question)	6	

102. Student Academic Services.

	Response Total	Response Percent
Very positive	2	11%
Mostly positive	3	17%
Neutral	3	17%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	10	56%
Total Respondents	18	
(skipped this question)	6	

103. Student Accounts.
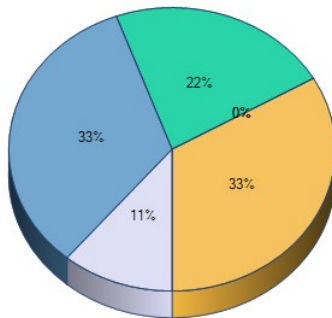
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	6	33%
Neutral	4	22%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	6	33%
Total Respondents	18	
(skipped this question)	6	

104. Student Activities.
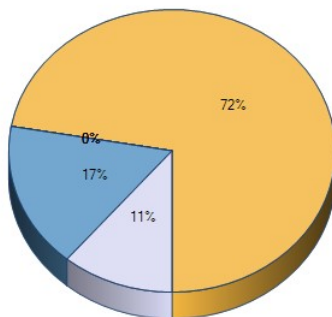
	Response Total	Response Percent
Very positive	2	11%
Mostly positive	3	17%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

105. Student Government Association.

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	1	6%
Neutral	1	6%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	15	83%
Total Respondents	18	
(skipped this question)	6	

106. Student Health Services.

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	4	22%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

107. Student Support Services.

	Response Total	Response Percent
Very positive	1	6%
Mostly positive	4	22%
Neutral	0	0%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	13	72%
Total Respondents	18	
(skipped this question)	6	

108. Tutoring and Placement Test Center.
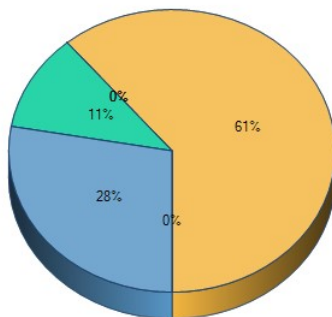
	Response Total	Response Percent
Very positive	0	0%
Mostly positive	5	28%
Neutral	2	11%
Mostly negative	0	0%
Very negative	0	0%
Not applicable	11	61%
Total Respondents	18	
(skipped this question)	6	

**109.** Overall satisfaction with my experience at Fitchburg State University.
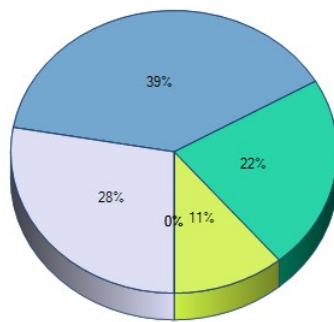
	Response Total	Response Percent
Very high	5	28%
High	7	39%
Average	4	22%
Low	2	11%
Very low	0	0%
Not applicable	0	0%
Total Respondents	**18**
(skipped this question)	6

110. Likelihood that I will recommend the University to others.
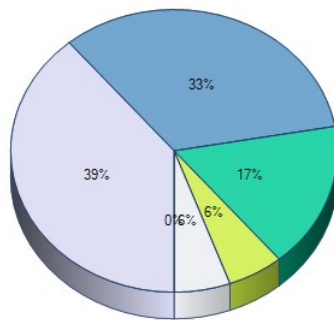
	Response Total	Response Percent
Very high	7	39%
High	6	33%
Average	3	17%
Low	1	6%
Very low	1	6%
Not applicable	0	0%
Total Respondents	**18**
(skipped this question)	6

111. Which is MOST LIKELY to be your PRINCIPAL activity upon graduation?
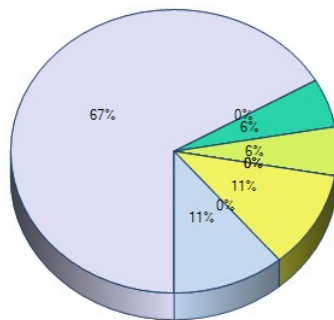
	Response Total	Response Percent
Employment, full-time, paid	12	67%
Employment, part-time, paid	0	0%
Graduate or professional school, full-time	1	6%
Graduate or professional school, part-time	1	6%
Additional undergraduate coursework	0	0%
Military service	0	0%
Volunteer activity (e.g., Peace Corps)	2	11%
Starting or raising a family	0	0%
Other	2	11%
Total Respondents	**18**
(skipped this question)	6

112. I am seeking employment in my field(s) of study.
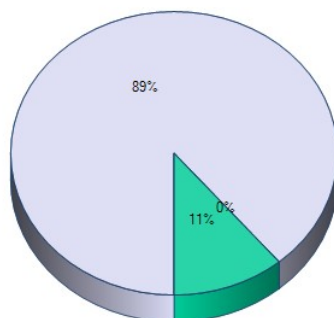
	Response Total	Response Percent
Yes, full-time in the field.	16	89%
Yes, part-time in the field.	0	0%
Not seeking employment in field(s) of study.	2	11%
Total Respondents	**18**
(skipped this question)	6

113. I have a job offer or am already employed in my field(s) of study.
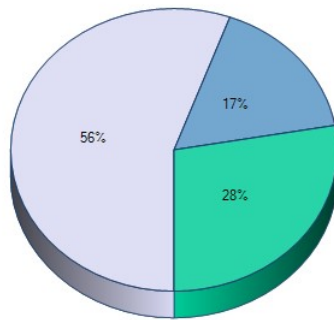
	Response Total	Response Percent
Yes, full-time in the field.	10	56%
Yes, part-time in the field.	3	17%
Not employed in field(s) of study.	5	28%
Total Respondents	18	
(skipped this question)	6	

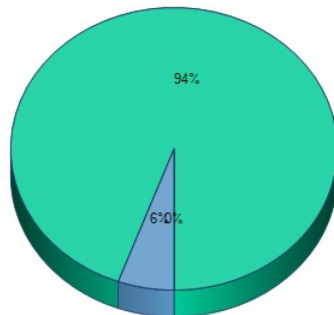**114.** Annual or anticipated salary, if employed or soon to be employed in field(s) of study.
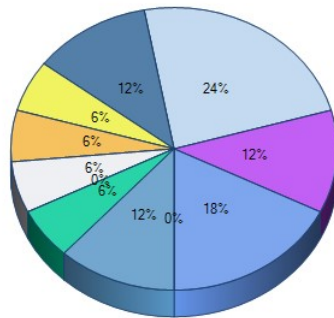
	Response Total	Response Percent
Less than $12,000	0	0%
$12,000-$16,999	2	12%
$17,000-$21,999	1	6%
$22,000-$26,999	0	0%
$27,000-$31,999	1	6%
$32,000-$36,999	1	6%
$37,000-$41,999	1	6%
$42,000-$46,999	2	12%
$47,000-$51,999	4	24%
$52,000-$56,999	2	12%
$57,000 or more	3	18%
Total Respondents	17	
(skipped this question)	7	

115. If you are NOT employed or seeking employment in your field(s) of study, are you seeking employment OUTSIDE your field(s) of study?
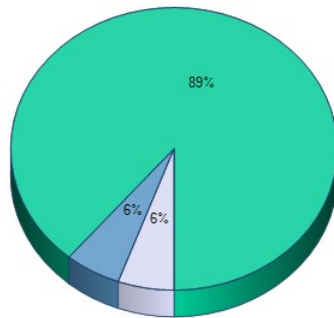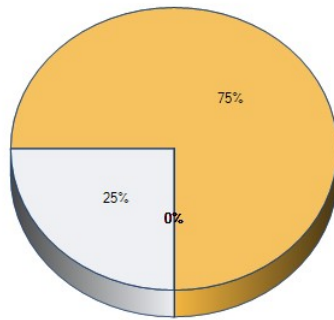
	Response Total	Response Percent
Yes, full-time.	1	6%
Yes, part-time.	1	6%
Not seeking employment outside field(s) of study.	16	89%
Total Respondents	18	
(skipped this question)	6	

116. If you are NOT employed or seeking employment in your field(s) of study, do you have a job offer or are you already employed OUTSIDE your field(s) of study?
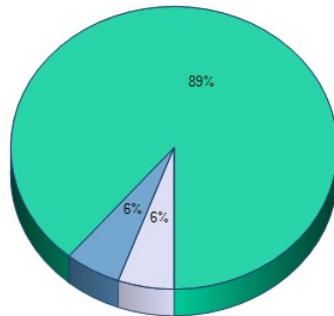
	Response Total	Response Percent
Yes, full-time.	0	0%
Yes, part-time.	1	6%
Not employed outside field (s) of study.	17	94%
Total Respondents	18	
(skipped this question)	6	

117. Annual or anticipated salary, if employed or soon to be employed OUTSIDE my field(s) of study and NOT seeking employment in degree field(s).
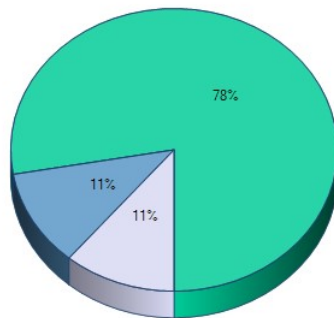
		Response Total	Response Percent
☐	Less than $12,000	0	0%
☐	$12,000-$16,999	0	0%
☐	$17,000-$21,999	0	0%
☐	$22,000-$26,999	0	0%
☐	$27,000-$31,999	1	25%
☐	$32,000-$36,999	3	75%
☐	$37,000-$41,999	0	0%
☐	$42,000-$46,999	0	0%
☐	$47,000-$51,999	0	0%
☐	$52,000-$56,999	0	0%
☐	$57,000 or more	0	0%
	Total Respondents	**4**	
	(skipped this question)	20	

**118.** I am enrolled, or expect to enroll, for additional undergraduate coursework within the next year.

		Response Total	Response Percent
☐	Yes, full-time.	1	6%
☐	Yes, part-time.	1	6%
☐	No.	16	89%
	Total Respondents	**18**	
	(skipped this question)	6	

119. I expect to attend graduate school in my field of study within the next year.

		Response Total	Response Percent
☐	Yes, full-time.	2	11%
☐	Yes, part-time.	2	11%
☐	No.	14	78%
	Total Respondents	**18**	
	(skipped this question)	6	

120. I expect to attend graduate school OUTSIDE my field of study within the next year.
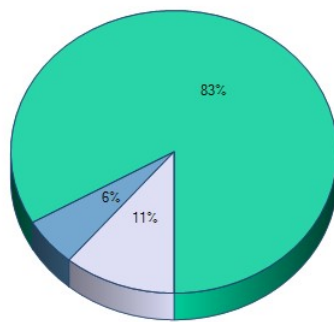
	Response Total	Response Percent
Yes, full-time.	2	11%
Yes, part-time.	1	6%
No.	15	83%
Total Respondents	**18**	
(skipped this question)	**6**	

121. Which best describes the level at which you are presently working or expect to work within the next year?
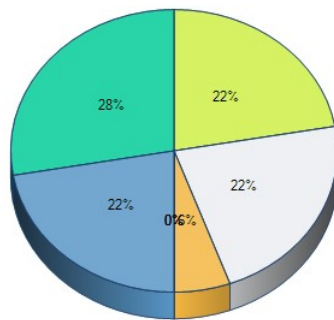
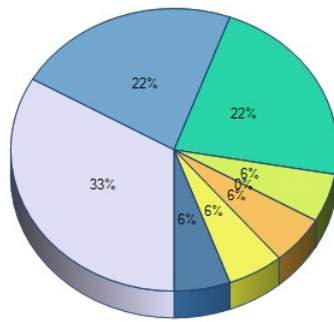|	Response Total	Response Percent
Unemployed	0	0%
Hourly worker	4	22%
Entry-level professional (technician, nurse, teacher, etc.), artist, or entrepreneur	5	28%
Experienced professional, artist, or entrepreneur	4	22%
Advanced professional (clinical specialist, educational coordinator, etc.)	4	22%
Manager (supervisor of staff, head nurse, etc.)	1	6%
Executive	0	0%
Other	0	0%
Total Respondents	**18**	
(skipped this question)	**6**	

122. Comments

1. The online special education graduate program at Fitchburg State fulfilled my need to earn a masters degree as a teacher, but I was rarely challenged in my course work. With minimal effort I earned a 100% in multiple courses. I almost never used my textbooks despite spending hundreds of dollars on them. It is unlikely that I would recommend the program to other educators unless they were looking for a program that is easy and does not require much time commitment.

2. FSU***

3. I have had the best four years of my life at Fitchburg State Univeristy. I cannot say many bad things about this amazing Univeristy. The experiences from internships to Greek Life have taught me so much on all different levels. I will never forget these wonderful years because they made me who I am. Fitchburg State will always be a part of who I am. Thank you Fitchburg!

4. When asked about MAJOR, education was not a selection, so I clicked HUMAN SERVICES. Please note that my MAJOR is Educational Leadership and Management, not Human Services. Thank you.

5. Human service program is amazing, the professors are the best.

6. The parking on campus for residents is extremely poor.

Total Respondents	**6**
(skipped this question)	18

123. Your age.

	Response Total	Response Percent
☐ 18-21	**6**	**33%**
☐ 22-25	**4**	**22%**
☐ 26-30	**4**	**22%**
☐ 31-35	**1**	**6%**
☐ 36-40	**0**	**0%**
☐ 41-45	**1**	**6%**
☐ 46-50	**1**	**6%**
☐ 51+	**1**	**6%**
Total Respondents	**18**	
(skipped this question)	6	

124. Your gender.
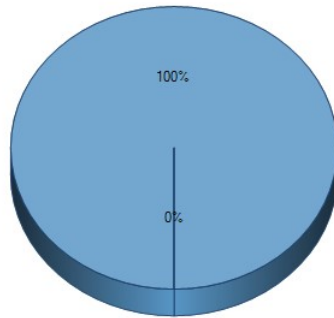
	Response Total	Response Percent
☐ Male	**0**	**0%**
☐ Female	**18**	**100%**
Total Respondents	**18**	
(skipped this question)	6	

125. Your racial heritage.
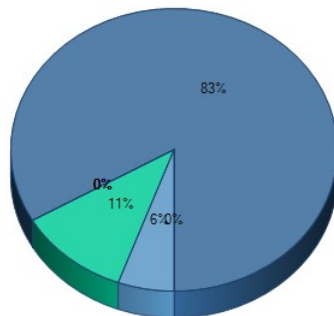
	Response Total	Response Percent
☐ Prefer not to state	**0**	**0%**
☐ Bi-racial/multi-racial	**1**	**6%**
☐ Hispanic or Latino	**2**	**11%**
☐ American Indian or Alaska Native	**0**	**0%**
☐ Asian	**0**	**0%**
☐ Black or African-American	**0**	**0%**
☐ Native Hawaiian or other Pacific Islander	**0**	**0%**
☐ White (not Hispanic or Latino)	**15**	**83%**
Total Respondents	**18**	
(skipped this question)	6	

126. Class standing when you enrolled at Fitchburg State University to earn your current degree.
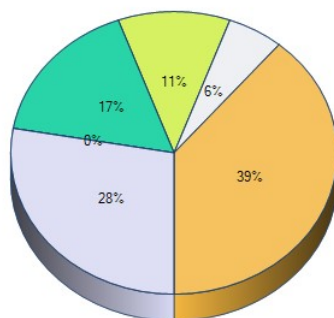
	Response Total	Response Percent
☐ Freshman (no previous college).	**5**	**28%**
☐ Freshman with transfer credits.	**0**	**0%**
☐ Sophomore	**3**	**17%**
☐ Junior	**2**	**11%**
☐ Senior	**1**	**6%**
☐ Graduate student	**7**	**39%**
Total Respondents	**18**	
(skipped this question)	6	

127. Total SEMESTERS it took you to earn your degree.
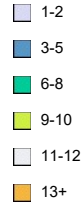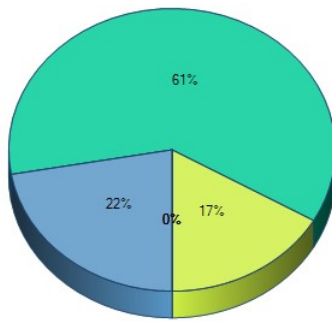
	Response Total	Response Percent
1-2	0	0%
3-5	4	22%
6-8	11	61%
9-10	3	17%
11-12	0	0%
13+	0	0%
Total Respondents	18	
(skipped this question)	6	

128. Cumulative GPA.
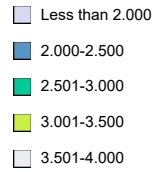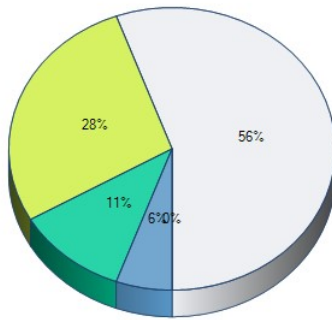
	Response Total	Response Percent
Less than 2.000	0	0%
2.000-2.500	1	6%
2.501-3.000	2	11%
3.001-3.500	5	28%
3.501-4.000	10	56%
Total Respondents	18	
(skipped this question)	6	

129. Did you attend the University continuously while working on your degree?
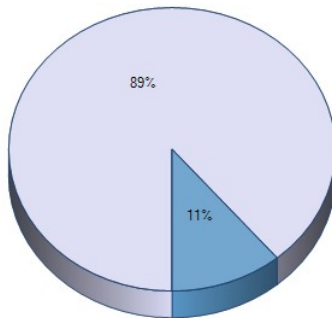
	Response Total	Response Percent
Yes.	16	89%
No.	2	11%
Total Respondents	18	
(skipped this question)	6	

130. During all or most of your semesters at the University, did you attend full-time or part-time?
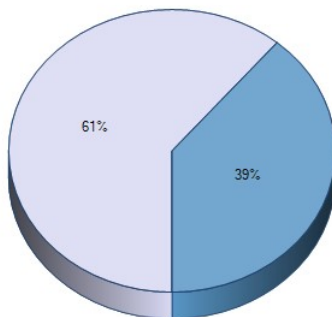
	Response Total	Response Percent
Full-time.	11	61%
Part-time.	7	39%
Total Respondents	18	
(skipped this question)	6	

131. Average hours per week worked while attending the University.
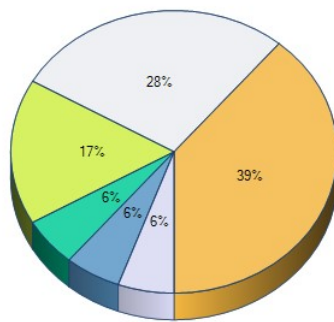
	Response Total	Response Percent
0	1	6%
1-10	1	6%
11-20	1	6%
21-30	3	17%
31-40	5	28%
40+	7	39%
Total Respondents	18	
(skipped this question)	6	

132. Number of dependents (besides yourself).
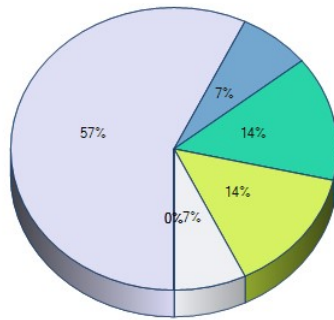
	Response Total	Response Percent
0	8	57%
1	1	7%
2	2	14%
3	2	14%
4	1	7%
5	0	0%
6+	0	0%
Total Respondents	14	
(skipped this question)	10	